HP HPPRLOG – Release Notes

HPPRLOG captures print registry information to *.xml and *.hiv files. Run hpprlog*.exe on the print server, the active node of a print cluster, or a Citrix server

Disclaimer

Disclaimer of Warranty and Support

Limitation of Liability

Acknowledgements

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Version:

Date created: October 5, 2011 (First released in PARK 1.4)

Release Notes version 7 – September 2017

Supersedes

Date created: December 22, 2004

Description

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Support Policy

This tool is not eligible for HP Support. Before using this tool, please review the sections "Disclaimer of Warranty and Support" and "Limitation of Liability" in this document. Feedback about the tool (enhancement requests and bug reports) can be sent via email to upd_park@hp.com.

Update recommendation

Recommended/Advised – Includes new enhancements, features, and/or minor bug fixes. HP recommends all customers to update.

Product Models

Compatible with the HP Universal Print Driver (UPD)

Devices Supported

Refer to the specifications tab at www.hp.com/go/upd for a list of devices, which are supported by the HP UPD.

Operating Systems

- Microsoft Windows 7 SP1*
- Microsoft Windows 8 / 8.1
- Windows 10
- Microsoft Windows Server 2008 R2 SP1
- Microsoft Windows Server 2012 / 2012 R2
- Microsoft Server 2016

*Microsoft has ended mainstream support for this operating system.

Languages

English (International)

Enhancements

Support for 64-bit Microsoft Windows operating systems.

Fixes/Fixes History

See Enhancements

Installation instructions

No installation is necessary.   Copy the file hpprlog32.exe (32-bit systems), or hpprlog64.exe (64-bit systems) to the desired directory on the hard drive of the server where HP UPD or device-specific printer driver is installed.

Usage

Command Line

- Open a command prompt window with administrator privileges
- Browse to the folder that contains the hpprlog utility.
- 32 bit systems:
  - Type hpprlog32.exe and press <**Enter**>
- 64 bit systems:
  - Type hpprlog64.exe and press <**Enter**>

Windows Explorer

- Browse to the directory where the files were previously copied and double-click the hpprlog32.exe (32-bit systems), or hpprlog64.exe (64-bit systems) file.

Output

Hpprlog.exe will generate the following five files in the directory where the utility is run:

- SERVERNAME_cuprinter.hiv
- SERVERNAME_lmpnp.hiv
- SERVERNAME_lmprint.hiv
- SERVERNAME-prt.xml
- SERVERNAME-psi.xml