

25 July 2007

Dear resident

HEYGATE ACTION PLAN – REHOUSING PROGRAMME

To follow up the recent decision by the Executive, and the letter you received from Nick Stanton, the Leader of the Council, we are writing with further information about the council's proposals. Since the decision, individual residents and the Heygate T&RA have raised a number of issues with us, and we have set these out, together with our responses in the attached sheet.

We hope that you find the information useful. There are a few points that we would like to emphasise to you.

The decision to move forward with the Heygate rehousing timetable was not taken lightly. Heygate residents have left us in no doubt that they feel conditions on the estate are declining and the rehousing is taking too long. We have responded to those concerns by agreeing the action plan for Heygate.

The council is not running the estate down, so that people will be desperate to move. Service standards will be maintained to the best of our ability, and we will be working to improve on them. As you may know, work is being done to the estate heating system, to make it more reliable.

The safety and welfare of all residents, staff and visitors to the estate is of paramount importance. The council will establish arrangements to effectively manage the different services provided for Heygate including the rehousing, security, community wardens and the Police. We will be carefully monitoring the progress of the rehousing process, to enable us to clear and secure whole blocks one at a time so that people are not left isolated in almost empty blocks.

We understand that some people may feel anxious about the timescale the council has set for rehousing everyone from Heygate. We know that everyone's circumstances are different and we will be providing as much support and advice through the rehousing team as each household needs.

If you are familiar with how the Homesearch system works, and just want to progress things yourself, we will just provide you with information to help you to bid. If you need help with the bidding process, we can provide that.

Contact the rehousing team if you need to discuss this in detail with someone. Their contact information is on the attached sheet, and also in your rehousing toolkit.

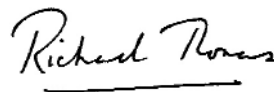
We also want to take this opportunity to confirm that the council has just selected the Lend Lease, First Base, Oakmayne consortium to carry out the major long term improvements to the Elephant and Castle area.

Yours faithfully

A handwritten signature in black ink, appearing to read 'Kim Humphreys', with a stylized flourish at the end.

Councillor Kim Humphreys

Deputy Leader of the Council and
Executive Member for Housing Management

A handwritten signature in black ink, appearing to read 'Richard Thomas', with a horizontal line underneath.

Councillor Richard Thomas

Executive Member for Regeneration