



Mr A Glasspool
49 Cuddington
Deacon Way
SE17

Aylesbury Area Office
Thurlow Street
London
SE17 2TZ

Direct Line: 0207 525 5858

25th July 2013

Dear Mr. Glasspool,

Firstly may I take the opportunity to apologise on behalf of the council's security contractor LAPA Security Ltd for the problem you experienced this morning in exiting the estate. We have taken additional measures to prevent this from occurring again in the future through arranging for additional security to patrol the estate on a 24/7 basis. This will ensure that a security guard is positioned at the Deacon Way gate at all times whilst another is able to patrol the remainder of the estate with a guard dog.

They shall also provide you with their contact numbers.

Yours sincerely

A handwritten signature in black ink, appearing to read 'Ashaye'.

Andrew Ashaye