

Betty Lu
206-617-6007
bettybowielu@gmail.com

Summary of Qualifications

- Highly organized
- Great attention to details
- Ability to multitask
- Attentive listener and ability to work with others
- Hardworking and responsible
- Enthusiastic and eager to learn
- Fast learner

Education

- UW Coding Boot Camp Graduated May 2023
Completed a 6 month Full-Stack Web Development Course
 - Learned HTML5, CSS3, JavaScript, jQuery, Bootstrap, Express.js, React.js, databases, MongoDB, Node.js, MySQL, Command Line, Git, and more
 - Gained real world experiences through weekly challenges and group projects
- University of Washington, Seattle, WA Graduated Jun 2017
Bachelor of Arts in Psychology
 - Dean's List – 2 quarters
 - Relevant coursework:
 - Understanding Statistics in Psychology
 - Learned basic knowledge of statistical methods
 - Gained exposure to computer software used in data analysis
 - Industrial/Organizational Psychology
 - Introduced the application of psychology in workplace
 - Learned how environment and people can affect each other in workplace

Work Experiences

- Pactera Technologies Inc., Redmond, WA Sep 2020 to Aug 2022
Worked as project coordinator
 - Managed online and off-line AI/ML data collection projects with clients such as Microsoft and Amazon:
 - Marketing: helped build strategic plans to promote projects
 - Production: followed through the instructions provided by clients when completing onsite data collections
 - Delivery: data ETL on daily basis
 - Maintained trackers of data collection
 - Organized data collected and delivered to clients
 - Resourcing: internal and external resource management
 - Onboarded resources to new projects

- Scheduled participants for onsite collection project
 - Resolved issues and concerns with resources
 - Operation: maintained smooth regulation of project
 - Communicated between departments to prepared for project launch
 - Resolved any issues that arise during operation
 - Assisted in other digital global service-related projects
- Yifang Fruit Tea, Lynnwood, WA Aug 2019 to Aug 2020
 Worked as a shift leader
 - Managed daily operations of the store
 - Demonstrated ability of multitask and planning
 - Accumulated leadership abilities
- Boiling Point Group, Inc., Seattle, WA Nov 2014 to Mar 2018
 Worked as a server
 - Learned the role of a customer service provider
 - Enhanced the ability to multitask and prioritize

Additional Skills

- Proficient in both Mandarin and Cantonese dialects
- Experiences in Office 365 and some calendaring platforms