## FIT5057 Project Management Assignment Two – Team Assignment

## **Echoes of Seraphis**

SEPTEMBER 2024

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Team number: 814 Applied class: 08

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# DELIVERABLE 1: Project Integration Management

**Task 1 Project Charter** 

**Project Title**: Echoes of Seraphis

Project Start Date: 2/9/2024 Projected Finish Date: 2/12/2025

**Budget Information:** \$1.180 Million (Due to the visual and development complexity of the game project, extra budget was allocated for this project, with \$3.32 million leftover to be allocated across the other three projects.)

Project Manager: Bao Ngoc Truong

Phone: 0481854696

Email: betty.truong@nexaforgestudios.com.au

## **Project Objectives:**

## 1. Increase NexaForge Studios' annual revenue by 17% over the next three years

According to Newzoo's Global Games Market Report 2023, adventure games are among the top 5 revenue-generating genres on major gaming platforms, especially consoles (Newzoo, 2024). Adventure games account for 17.1% of console revenues and are projected to grow by 6.9% (Rocket Brush, 2024). This presents an opportunity for NexaForge Studios to capitalize on this trend with "Echoes of Seraphis," enhancing player retention through personalized experiences and community engagement (CacheFly Team, 2024; Lark, 2024).

## 2. Enhance player retention rate, achieving Day 1 Retention of 45%, Day 7 Retention of 30%, and Three-Month Retention of 16%

To ensure consistently high engagement and player retention rate, effective retention strategies will be implemented including immersive world-building and engaging combat for Day 1, regular content updates and social features for Day 7, and narrative expansions

for Day 90 (Park et al., 2017; Gupta, 2024). A high retention rate also indicates a dedicated player base, leading to more consistent revenue from in-game purchases and greater potential for long-term monetization.

## **Main Project Success Criteria:**

- **1. Retention Rate Targets:** Success will be defined by meeting the player retention rate goals (Day 1 at 45%, Day 7 at 30%, and Day 90 at 16%) through robust analytics tracking.
- **2. Revenue Goals:** Achieve \$2.5 million in revenue in the first-year post-launch through a combination of game sales and in-app purchases.
- **3. Market Share:** Secure 2% market share in the action-adventure RPG genre by December 2025, measured through industry analysis reports.
- **4. Game Quality and Reception:** Positive reviews from both players and critics, scoring 80+ on major review platforms (Metacritic, Steam, etc.) and maintaining above 3% of engagement rate on Instagram (MarketingCharts, 2024).
- **5. Timely Delivery:** Successful completion of the project on time, following the 15-month timeline and delivering all key milestones by their respective deadlines.

## **Project development approach:**

Hybrid Approach

The game project employs a hybrid development approach, combining Waterfall and Agile methodologies for optimal results. The design phase uses Waterfall, focusing on detailed upfront planning such as finalizing the Game Design Document (GDD) and establishing technical requirements. Full-scale development leverages Agile practices, especially for asset creation and AI/behavioural systems, allowing for flexibility and iterative improvements based on real-time feedback. Hybrid approaches, widely adopted in complex projects, provide the structure of traditional methods while benefiting from Agile's adaptability (Brouge, 2023; Papadakis & Tsironis, 2020). This balance ensures efficient workflows, tailored to meet the specific needs of this game development project.

#### **Roles and Responsibilities**

Role in the project	Name	Position in the organisation/contract	Contact Information
Project Manager	Bao Ngoc Truong	Responsible for day-to-day management, scheduling, and resource allocation.	Phone: 0481854696 E-mail: betty.truong@nexaforg estudios.com.au
Project Sponsor	Leila Al-Mansour  Coversees overall project direction and provides funding.		leila.mansour@nexafor gestudios.com.au
Lead Game Designer	Aisha Khan	Designs gameplay mechanics and oversees creative direction.	aisha.khan@nexaforges tudios.com.au
Technical Lead	Hiroshi Tanaka	Manages the coding and technical development of the game.	hiroshi.tanaka@nexafo rgestudios.com.au
Art Director	Priya Patel	Leads the creation of visual assets, including character and environmental design.	priya.patel@nexaforges tudios.com.au
Quality Assurance Lead	Maria Rodriguez	Ensures the game meets quality standards through rigorous testing.	Maria.Rodriguez@nexa forgestudios.com.au
Marketing Manager	Kwame Mensah	Develops and executes the marketing plan to drive game awareness and sales.	Kwame.Mensah@nexaf orgestudios.com.au

Sign-off: (Signatures of all stakeholders listed)

Betty Truong

Bao Ngoc Truong

Leila Al-Mansour

Leila Al-Mansour

aisha Khan

Aisha Khan

HITZOSHI TANAKA

Hiroshi Tanaka

Priya Patel

Priya Patel

Maria Rodriguez

Maria Rodriguez

Kwane Mensah

Kwame Mensah

## **Comments:**

No comments were given by the stakeholders.

## **DELIVERABLE 2: Project Scope Management**

Task 2.1 Requirements Traceability Matrix (RTM)

	REQUIREMENTS TRACEABILITY MATRIX										
Project Name:	Echoes of Seraphis										
Project Manager Name:	Bao Ngoc Truong	Bao Ngoc Truong									
Project Description:	Is is an action-adventure role-playing game (RPG) designed to increase the studio's market share and revenue within the Double-A gaming sector. Set in the fantastical world of Seraphis, players take on the role of Elyra, a spirit binder who wields ancient Echoes to restore balance in a realm teetering on the brink of chaos. The game combines exploration, puzzle-solving, and strategic combat, all tied together by a rich and immersive narrative.										
ID	Requirements (Functional or Non-Functional)	Assumption(s) and/or Customer Need(s)	Category	Source	Status						
R01	Feature well-balanced, intuitive gameplay mechanics, including combat systems, exploration, and player interactions	Players need smooth, responsive gameplay with balanced challenges that will keep them engaged across various levels.	Functional	Game Design Document (GDD)	To be implemented						
R02	Implement dynamic AI/Behavioural system for NPCs	Players need engaging and challenging NPCs that adapt to gameplay	Functional Requirement	Development Team	To be implemented						
R03	Create hand-painted character and environmental art	Customers expect high visual quality and immersive art style	Quality Requirement	Art Direction Team	To be implemented						
R04	Develop a flexible monetization system with in-app purchases	Customers prefer a fair, non-exploitative monetization system	Functional Requirement	Development Team	To be implemented						

R05	Ensure game runs smoothly on target platforms (PC and Consoles)	Game needs to maintain high performance and stability	Performance Requirement	Development Team	To be implemented
R06	Design and implement a story-driven gameplay experience	Players demand deep narrative immersion with multiple story paths	Functional Requirement	Game Design Team	To be implemented
R07	Implement comprehensive testing and bug fixing phase	To ensure high quality at launch, the game must be thoroughly tested	Service Requirement	Quality Assurance Team	To be implemented
R08	Include diverse levels and environments, each with unique challenges	Customers expect varied, immersive environments that promote exploration and replayability, aligning with action-adventure genre standards.	Functional Requirement	Game Design Document (GDD)	To be implemented
R09	Immersive audio effects, including character dialogue, background music, and dynamic environmental sounds	Assumes high-quality sound design that complements the narrative and gameplay, enhancing the player's overall experience.	Functional Requirement	Audio Design Document	To be implemented
R10	Maintain compliance with relevant legal and ethical standards	Ensure game complies with laws and ethical guidelines	Compliance Requirement	Project Manager	To be implemented
R11	Implement features designed to boost player retention (e.g., progression systems, social features)	To meet player retention goals, features must be engaging and encourage continued play	Functional Requirement	Game Design Document	To be implemented
R12	Optimize loading times and minimize latency	Players expect a seamless gaming experience without long loading times or delays	Performance Requirement	Development Team	To be implemented
R13	Integrate cross-platform play functionality	To enhance player engagement and reach a wider audience, cross- platform compatibility is essential	Functional Requirement	Development Team	To be implemented
R14	User interface (UI) must comply with ISO 9241- 110:2020 standards for	Players require a user- friendly interface that is easy to navigate for all	Quality Requirement	UI/UX Design Team	To be implemented

	ergonomics and accessibility	skill levels and accessible for everyone including those with disabilities			
R15	Implement a robust save system with cloud backup	Players need a reliable way to save progress, accessible from multiple devices	Service Requirement	Development Team	To be implemented
R16	Develop a compelling tutorial and onboarding experience	Effective onboarding is critical to engage new players and ensure they understand game mechanics	Functional Requirement	Game Design Document	To be implemented
R17	Create diverse character customization options	Players value personalization and the ability to express individuality within the game	Functional Requirement	Art Direction Team	To be implemented
R18	Meet the certification requirements of Sony, Microsoft, and Nintendo platforms	Assumes compliance with all necessary platform guidelines for release, including performance and security standards.	Compliance Requirement	Platform Certification Requirement s	To be implemented

**Task 2.2 Project Scope Statement** 

PROJECT	DATE
Echoes of Seraphis	23/09/2024

## PROJECT BACKGROUND, OBJECTIVES and OUTCOMES

According to Newzoo's Global Games Market Report 2023, adventure games rank among the top five revenue-generating genres on major platforms, particularly consoles, where they account for 17.1% of revenues and are projected to grow by 6.9% (Newzoo, 2024; Rocket Brush, 2024). Building on this trend, the Echoes of Seraphis project seeks to develop and launch a high-quality action-adventure RPG that will enhance NexaForge Studios' market presence and increase revenue. The project focuses on achieving specific player retention targets, which are crucial for ensuring long-term engagement and profitability.

The Echoes of Seraphis project will deliver a high-quality, cross-platform RPG game designed to maximize player retention and long-term engagement. Key deliverables include a comprehensive Game Design Document (GDD) that ensures balanced gameplay mechanics, immersive storytelling, and seamless UI/UX design to keep players invested. The AI/Behavioral Systems will enhance player retention by providing dynamic and adaptive enemy encounters, as well as real-time ally support, creating varied, engaging gameplay experiences. The final game build will feature multiple endings and optimized performance, encouraging replayability and ongoing player engagement.

## HIGH-LEVEL PROJECT REQUIREMENTS, FUNCTIONAL & NON-FUNCTIONAL

The project scope for Echoes of Seraphis includes developing a high-quality RPG game with both functional and non-functional requirements to meet stakeholder needs. The functional requirements involve key capabilities such as implementing dynamic AI/behavioral systems that allow NPCs to adapt to player actions, creating an engaging narrative with branching storylines influenced by player choices, ensuring cross-platform compatibility so the game functions smoothly on both PC and console platforms. Additionally, a balanced monetization strategy will be integrated, focusing on fair in-app purchases.

The non-functional requirements encompass qualities like usability, ensuring the game is intuitive and user-friendly; performance, guaranteeing smooth gameplay without lags; reliability, maintaining stability and avoiding crashes across different platforms; and security, protecting player data and in-game transactions. These requirements are essential for delivering a compelling, secure, and high-performing gaming experience.

#### **DELIVERABLES**

1. **Game Design Document (GDD)**: The GDD acts as the blueprint for the game, outlining gameplay mechanics, narrative structure, characters, and UI/UX design.

Requirements:

- Detailed description of the Echo system, where players harness ancient powers in Seraphis, balancing exploration, combat, and puzzle-solving (Source: Game Concept Planning).
- Character development, focusing on abilities and interactions, ensures consistent progression and immersive storytelling (Source: Project Manager).
- UI/UX specifications to guarantee accessibility and consistency across platforms (Source: UI/UX Team).
- 2. **Al/Behavioral Systems**: This system governs NPC behavior, enabling dynamic enemy and ally interactions.

### Requirements:

- Adaptive enemy tactics for varied, challenging encounters based on player strategy (Source: Game Design Team).
- Allied spirit system for real-time assistance during combat and exploration (Source: Game Design Team).
- Seamless AI interactions with different environments (Source: Technical Requirements).
- 3. **Final Game Build**: The polished version, optimized for PC and consoles. **Requirements**:
- Optimized performance across platforms (Source: Platform Compliance).
- Multiple endings for enhanced replayability (Source: Business Objectives).
- High-quality graphics and fluid combat mechanics (Source: Art and Animation Team).

### **ASSUMPTIONS**

The game is intended for RPG players familiar with action-adventure genres on both PC and console platforms. There is sufficient demand for a new RPG title within the Double-A gaming sector, supporting the projected player retention and revenue goals. All key stakeholders agree on the project's objectives, scope, and deliverables, with no major changes expected during development.

# DELIVERABLE 3: Project Work Breakdown Structure (WBS) and Schedule

## Task 3.1 Work Breakdown Structure (WBS)

#### 0.0 Game Design

- 1.0 Develop Project Concept and Plan
- 1.1 Game Concept Planning
  - 1.1.1 Develop Concept Overview
    - 1.1.1.1 Conduct market research
    - 1.1.1.2 Define the core game idea
  - 1.1.2 Create the Game Design Document (GDD)
    - 1.1.2.1 Outline gameplay mechanics
    - 1.1.2.2 Develop the storyline, world-building elements, and character profiles (level 4)
    - 1.1.2.3 Establish the visual style with concept art and design inspirations
    - 1.1.2.4 Specify technical requirements, including platforms and game engine
- 1.2 Project Execution Planning
  - 1.2.1 Define Project Scope
    - 1.2.1.1 Compile a list of game features and content
    - 1.2.1.2 Set key milestones with specific deadlines
    - 1.2.1.3 Prepare a comprehensive budget
  - 1.2.2 Assemble Team and Resources
    - 1.2.2.1 Identify Required Roles and Skills 2 days
    - 1.2.2.2 Recruit and Onboard Team Members
    - 1.2.2.3 Assign roles and responsibilities to team members
    - 1.2.2.4 Determine the technology stack
    - 1.2.2.5 Identify External Resources
  - 1.2.3 Conduct Risk Assessment
    - 1.2.3.1 Research and Select Vendors
    - 1.2.3.2 Draft Contracts and Agreements
    - 1.2.3.3 Integrate Draft Plans with Internal Planning
    - 1.2.3.4 Prepare Agreements and Plans for Stakeholder Review
  - 1.2.4 Draft Marketing and Distribution Plan
    - 1.2.4.1 Develop initial marketing plan
    - 1.2.4.2 Identify distribution channels
- 1.3 Present for Approval
  - 1.3.1 Prepare a presentation of the project concept and execution plan
  - 1.3.2 Obtain stakeholder buy-in and official approval
- 1.4 Implementation of Project Resources and Agreements
  - 1.4.1 Purchase Hardware and Software

- 1.4.1.1 Procure necessary hardware (e.g., development workstations, servers)
  - 1.4.1.2 Procure necessary software (e.g., licenses for game engines, tools)
- 1.4.2 Finalize Vendor Agreements and Contracts
  - 1.4.2.1 Review and finalize all vendor contracts
  - 1.4.2.2 Ensure all legal and compliance requirements are met
  - 1.4.2.3 Set up accounts and establish relationships with vendors
  - 1.4.2.4 Schedule kickoff meetings with vendors
- 1.4.3 Set Up Development Environment
  - 1.4.3.1 Install and configure software
  - 1.4.3.2 Set up internal/external communication channels
  - 1.4.3.3 Test development tools and environment to ensure readiness
- 1.4.4 Set Up Cybersecurity Measures
  - 1.4.4.1 Implement encryption for local data storage
  - 1.4.4.2 Apply code obfuscation techniques to protect game assets and intellectual property
  - 1.4.4.3 Integrate basic anti-piracy protections
  - 1.4.4.4 Establish secure installation/update processes
- 2.0 Pre-production
- 2.1 Finalize Game Design Document (GDD)
  - 2.1.1 Develop a complete breakdown of game mechanics
  - 2.1.2 Finalize the storyline, character development, and world-building elements
  - 2.1.3 Confirm technical specifications
- 2.2 Complete Prototyping
  - 2.2.1 Create initial prototypes for core gameplay mechanics
    - 2.2.1.1 Define Core Mechanics
    - 2.2.1.2 Program Core Mechanics
    - 2.2.1.3 Assemble Basic Level Layout
    - 2.2.1.4 Combine Mechanics and Level Design
    - 2.2.1.5 Create Placeholder Graphics
    - 2.2.1.6 Implement Placeholder Assets
  - 2.2.2 Internal Playtesting
    - 2.2.2.1 Conduct internal playtesting sessions
    - 2.2.2.2 Review feedback and make necessary adjustments
  - 2.2.3 Stakeholder Feedback and Iteration
    - 2.2.3.1 Identify and schedule with stakeholders
    - 2.2.3.2 Review and implement changes from feedback
  - 2.2.4 Final Pre-production Deliverables
    - 2.2.4.1 Finalize Game Design Document
    - 2.2.4.2 Review pre-production work

#### 2.2.4.3 Sign off pre-production work

- 2.3 Risk Management and Contingency Planning
  - 2.3.1 Review and Update Risk Assessment
  - 2.3.2 Adjust Mitigation Strategies for Pre-production Risks
  - 2.3.3 Develop Contingency Plans
- 3.0 Full Game Development and Production
- 3.1 Expand the Game Design Document (GDD)
  - 3.1.1 Update the GDD
  - 3.1.2 Finalize all designs
    - 3.1.2.1 Finalize the detailed design of game features
    - 3.1.2.2 Finalize the detailed design of levels
    - 3.1.2.3 Finalize the detailed design of assets.
- 3.2 Asset Creation
  - 3.2.1 Create art assets for the game
    - 3.2.1.1 Create Character Models
    - 3.3.1.2 Create Environmental Assets
    - 3.2.1.3 Create Prop and Item Assets
  - 3.2.2 Create Animation Assets for the game
    - 3.2.2.1 Character Animation Development
    - 3.2.2.2 Environmental and Object Animation Development
  - 3.2.3 Create Audio Assets for the game
- 3.3 Code Development
  - 3.3.1 Start full-scale development of the game's codebase
    - 3.3.1.1 Set Up the Development Environment
    - 3.3.1.2 Develop Core Gameplay Systems
    - 3.3.1.3 Develop the Game's UI/UX
    - 3.3.1.4 Build Initial Level and Environment Mechanics
    - 3.3.1.5 Develop Character and NPC Behaviours
    - 3.3.1.6 Implement Game State Management
    - 3.3.1.7 Integrate Audio Systems
    - 3.3.1.8 Optimize Code for Performance
    - 3.3.1.9 Conduct Regular Code Reviews
    - 3.3.1.10 Integrate Third-Party Plugins and Middleware
  - 3.3.2 Integrate assets into the game engine
  - 3.3.3 Build out levels and environments
- 3.4 Risk Management and Contingency Planning
  - 3.4.1 Monitor Production Risks

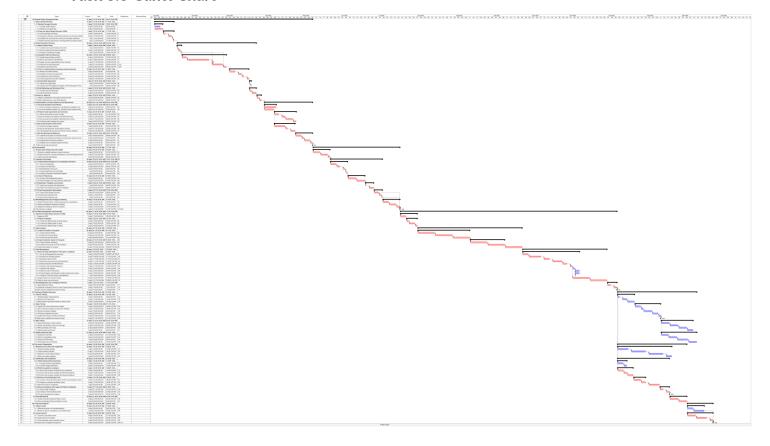
- 3.4.2 Update Risk Mitigation Strategies as Needed
- 3.4.3 Implement Contingency Plans for Production
- 4.0 Testing and Quality Assurance
- 4.1 Internal Testing
  - 4.1.1 Schedule Regular Testing Sessions
  - 4.1.2 Document and track issues
  - 4.1.3 Make iterative improvements based on testing results
- 4.2 Alpha Testing
  - 4.2.1 Identify and invite a select group of testers
  - 4.2.2 Set up channels for testers to submit their feedback
  - 4.2.3 Review and Analyse Feedback
  - 4.2.4 Prioritize and Address Key Issues
  - 4.2.5 Update Game Design and GDD as Necessary
- 4.3 Beta Testing
  - 4.3.1 Invite more players for beta testing
  - 4.3.2 Monitor and identify any issues or new bugs
  - 4.3.3 Refine gameplay and fix bugs
  - 4.3.4 Optimize game performance
- 4.4 Quality Assurance (QA)
  - 4.4.1 Develop QA Test Plans
  - 4.4.2 Perform Compatibility Testing
  - 4.4.3 Execute Final QA testing
  - 4.4.4 Finalize Bug Fixes and Polishing
- 4.5 Risk Management and Contingency Planning
  - 4.5.1 Assess Risks During Testing
  - 4.5.2 Implement Contingency Plans for Critical Testing Issues
- 5.0 Pre-Launch Preparations
- 5.1 Marketing and community engagement
  - 5.1.1 Develop marketing strategy
  - 5.1.2 Create marketing materials
  - 5.1.3 Implement a social media campaign
  - 5.1.4 Gather and analyse feedback
- 5.2 Certification and Compliance
  - 5.2.1 Gather Required Documentation
    - 5.2.1.1 Compile all technical specifications
    - 5.2.1.2 Compile all legal agreements
  - 5.2.2 Platform guideline compliance

- 5.2.2.1 Ensure that the game complies with Sony guidelines
- 5.2.2.2 Ensure that the game complies with Microsoft guidelines
- 5.2.2.3 Ensure that the game complies with Nintendo guidelines
- 5.2.3 Perform a Pre-Certification Test
- 5.2.3.1 Conduct a thorough internal game review for all certification requirements
  - 5.2.3.2 Address any potential certification issues
  - 5.2.4 Submit the Game for Certification
  - 5.2.5 Ensure Compliance with Legal and Platform Guidelines
    - 5.2.5.1 Review Legal Compliance
    - 5.2.5.2 Conduct a Final Compliance Check
- 5.3 Final Risk Review
  - 5.3.1 Conduct Final Risk Assessment Before Launch
  - 5.3.2 Ensure Contingency Plans Are Ready for Launch
- 6.0 Launch and Sign-off
- 6.1 Official Launch
  - 6.1.1 Release the game on all intended platforms
  - 6.1.2 Monitor the launch and address any immediate issues
- 6.2 Launch sign-off
  - 6.2.1 Conduct a final project review
  - 6.2.2 Collect post-launch analytics
  - 6.2.3 Final stakeholder report and project closure

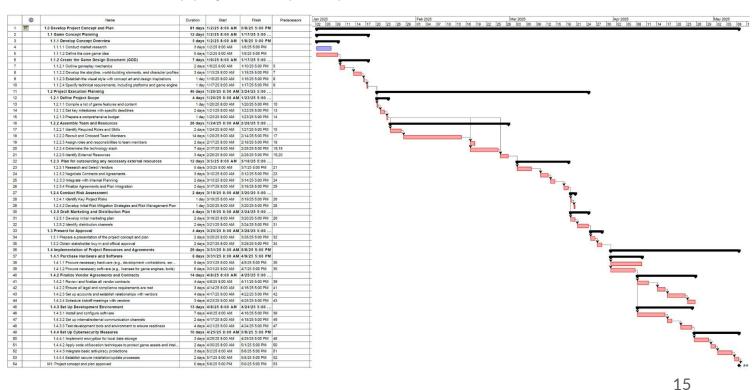
### Task 3.2 Team collaboration and Short reflection

Most of our team members did a great job creating their own WBS. They all aligned with each project's goals and extended up to level 3 or 4 where necessary. The work packages also demonstrated the task item effectively. One of the feedback items I got about my Gantt Chart is that my task of creating game assets needs to be broken into smaller tasks for better risk management and more detailed plan. I reflected on all feedback received from my teammates and fix my WBS accordingly. Therefore, I have broken it down into character, environmental and prop items with shorter periods of time for each task.

Task 3.3 Gantt Chart



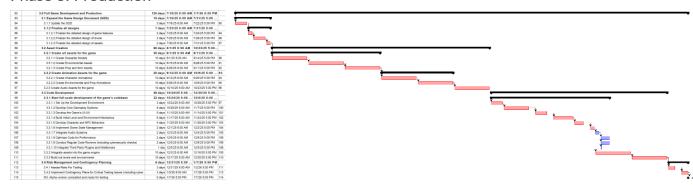
Phase 1: Develop project concept and plan



## Phase 2: Pre-production

55	2.0 Pre-production	50 days	5/9/25 8:00 AM	7/17/25 5:00	
56	2.1 Finalize Game Design Document (GDD)	10 days	5/9/25 8:00 AM	5/22/25 5:00	
57	2.1.1 Develop a complete breakdown of game mechanics	4 days	5/9/25 8:00 AM	5/14/25 5:00 PM	54
58	2.1.2 Finalize the storyline, character development, and world-building element	4 days	5/15/25 8:00 AM	5/20/25 5:00 PM	57
59	2.1.3 Confirm technical specifications	2 days	5/21/25 8:00 AM	5/22/25 5:00 PM	58
60	2.2 Complete Prototyping	30 days	5/23/25 8:00 AM	7/3/25 5:00 PM	59
61	2.2.1 Create initial prototypes for core gameplay mechanics	10 days	5/23/25 8:00 AM	6/5/25 5:00 PM	
62	2.2.1.1 Define Core Mechanics	3 days	5/23/25 8:00 AM	5/27/25 5:00 PM	59
63	2.2.1.2 Program Core Mechanics	3 days	5/28/25 8:00 AM	5/30/25 5:00 PM	62
64	2.2.1.3 Assemble Basic Level Layout	2 days	6/2/25 8:00 AM	6/3/25 5:00 PM	63
65	2.2.1.4 Combine Mechanics and Level Design	1 day	6/4/25 8:00 AM	6/4/25 5:00 PM	64
66	2.2.1.5 Create and implement Placeholder Graphics	1 day	6/5/25 8:00 AM	6/5/25 5:00 PM	65
67	2.2.2 Internal Playtesting	10 days	6/6/25 8:00 AM	6/19/25 5:00	
68	2.2.2.1 Conduct internal playtesting sessions	5 days	6/6/25 8:00 AM	6/12/25 5:00 PM	66
69	2.2.2.2 Review feedback and make necessary adjustments	5 days	6/13/25 8:00 AM	6/19/25 5:00 PM	68
70	2.2.3 Stakeholder Feedback and Iteration	5 days	6/20/25 8:00 AM	6/26/25 5:00	69
71	2.2.3.1 Identify and schedule with stakeholders	1 day	6/20/25 8:00 AM	6/20/25 5:00 PM	69
72	2.2.3.2 Review and implement changes from feedback	4 days	6/23/25 8:00 AM	6/26/25 5:00 PM	71
73	2.2.4 Final Pre-production Deliverables	5 days	6/27/25 8:00 AM	7/3/25 5:00 PM	
74	2.2.4.1 Finalize Game Design Document	2 days	6/27/25 8:00 AM	6/30/25 5:00 PM	72
75	2.2.4.2 Review pre-production work	2 days	7/1/25 8:00 AM	7/2/25 5:00 PM	74
76	2.2.4.3 Sign off pre-production work	1 day	7/3/25 8:00 AM	7/3/25 5:00 PM	75
77	2.3 Risk Management and Contingency Planning	10 days	7/4/25 8:00 AM	7/17/25 5:00	
78	2.3.1 Identify Production Risks (including cybersecurity vulnerabilities)	3 days	7/4/25 8:00 AM	7/8/25 5:00 PM	76
79	2.3.2 Update Risk Mitigation Strategies as Needed	4 days	7/9/25 8:00 AM	7/14/25 5:00 PM	78
80	2.3.3 Implement Contingency Plans for Production	3 days	7/15/25 8:00 AM	7/17/25 5:00 PM	79
81	M2: Pre-production completed	0 days	7/17/25 5:00 PM	7/17/25 5:00 PM	74;76;80

## Phase 3: Production



## Phase 4: Testing and assurance

16	4.0 Testing and Quality Assurance	46 days	1/8/26 8:00 AM	3/12/26 5:00	
117	4.1 Internal Testing	10 days	1/8/26 8:00 AM	1/21/26 5:00	
118	4.1.1 Schedule Regular Testing Sessions	2 days	1/8/26 8:00 AM	1/9/26 5:00 PM	114
119	4.1.2 Document and track issues	4 days	1/12/26 8:00 AM	1/15/26 5:00 PM	118
120	4.1.3 Make iterative improvements based on testing results	4 days	1/16/26 8:00 AM	1/21/26 5:00 PM	119
121	4.2 Alpha Testing	15 days	1/22/26 8:00 AN	2/11/26 5:00	
122	4.2.1 Identify and invite a select group of testers	3 days	1/22/26 8:00 AM	1/26/26 5:00 PM	120
123	4.2.2 Set up channels for testers to submit their feedback	2 days	1/27/26 8:00 AM	1/28/26 5:00 PM	122
124	4.2.3 Review and Analyse Feedback	5 days	1/29/26 8:00 AM	2/4/26 5:00 PM	123
125	4.2.4 Prioritize and Address Key Issues	3 days	2/5/26 8:00 AM	2/9/26 5:00 PM	124
126	4.2.5 Update Game Design and GDD as Necessary	2 days	2/10/26 8:00 AM	2/11/26 5:00 PM	125
127	M4: Beta version completed and ready for testing	0 days	2/11/26 5:00 PM	2/11/26 5:00 PM	126
128	4.3 Beta Testing	18 days	2/12/26 8:00 AN	3/9/26 5:00 PM	1
129	4.3.1 Open beta testing to a wider audience	5 days	2/12/26 8:00 AM	2/18/26 5:00 PM	126
130	4.3.2 Monitor and identify any issues or new bugs	5 days	2/19/26 8:00 AM	2/25/26 5:00 PM	129
131	4.3.3 Refine gameplay and fix bugs	5 days	2/26/26 8:00 AM	3/4/26 5:00 PM	130
132	4.3.4 Optimize game performance	3 days	3/5/26 8:00 AM	3/9/26 5:00 PM	131
133	4.4 Quality Assurance (QA)	21 days	2/12/26 8:00 AN	3/12/26 5:00	
134	4.4.1 Develop QA Test Plans	4 days	2/12/26 8:00 AM	2/17/26 5:00 PM	126
135	4.4.2 Perform Compatibility Testing	5 days	2/18/26 8:00 AM	2/24/26 5:00 PM	134
136	4.4.3 Execute Final QA testing	7 days	2/25/26 8:00 AM	3/5/26 5:00 PM	135
137	4.4.4 Finalize Bug Fixes and Polishing	5 days	3/6/26 8:00 AM	3/12/26 5:00 PM	136

## Phase 5: Pre-launch preparation

138	5.0 Pre-Launch Preparations	40 days	1/8/26 8:00 AM	3/4/26 5:00 PM	
139	5.1 Marketing and community engagement	32 days	1/8/26 8:00 AM	2/20/26 5:00	
140	5.1.1 Develop marketing strategy	7 days	1/8/26 8:00 AM	1/16/26 5:00 PM	114
141	5.1.2 Create marketing materials	10 days	1/19/26 8:00 AM	1/30/26 5:00 PM	140
142	5.1.3 Implement a social media campaign	10 days	2/2/26 8:00 AM	2/13/26 5:00 PM	141
143	5.1.4 Gather and analyse feedback	5 days	2/16/26 8:00 AM	2/20/26 5:00 PM	142
144	5.2 Certification and Compliance	30 days	1/8/26 8:00 AM	2/18/26 5:00	
145	5.2.1 Gather Required Documentation	6 days	1/8/26 8:00 AM	1/15/26 5:00	
146	5.2.1.1 Compile all technical specifications	3 days	1/8/26 8:00 AM	1/12/26 5:00 PM	114
147	5.2.1.2 Compile all legal agreements	3 days	1/13/26 8:00 AM	1/15/26 5:00 PM	146
148	5.2.2 Platform guideline compliance	9 days	1/8/26 8:00 AM	1/20/26 5:00	
149	5.2.2.1 Ensure that the game complies with Sony guidelines	3 days	1/8/26 8:00 AM	1/12/26 5:00 PM	114
150	5.3.2.2 Ensure that the game complies with Microsoft guidelines	3 days	1/13/26 8:00 AM	1/15/26 5:00 PM	149
151	5.3.2.3 Ensure that the game complies with Nintendo guidelines	3 days	1/16/26 8:00 AM	1/20/26 5:00 PM	150
152	5.2.3 Perform a Pre-Certification Test	8 days	1/21/26 8:00 AM	1/30/26 5:00	
153	5.2.3.1 Conduct a thorough internal game review for all certification require	4 days	1/21/26 8:00 AM	1/26/26 5:00 PM	151
154	5.2.3.2 Address any potential certification issues	4 days	1/27/26 8:00 AM	1/30/26 5:00 PM	153
155	5.2.4 Submit the Game for Certification	7 days	2/2/26 8:00 AM	2/10/26 5:00 PM	154
156	5.2.5 Ensure Compliance with Legal and Platform Guidelines	6 days	2/11/26 8:00 AM	2/18/26 5:00	
157	5.2.5.1 Review Legal Compliance	3 days	2/11/26 8:00 AM	2/13/26 5:00 PM	155
158	5.2.5.2 Conduct a Final Compliance Check	3 days	2/16/26 8:00 AM	2/18/26 5:00 PM	157
159	M5: Pre-launch preparations completed	0 days	2/18/26 5:00 PM	2/18/26 5:00 PM	158
160	5.3 Final Risk Review	10 days	2/19/26 8:00 AM	3/4/26 5:00 PM	
161	5.3.1 Conduct Final Risk Assessment Before Launch	5 days	2/19/26 8:00 AM	2/25/26 5:00 PM	158
162	5.3.2 Ensure Contingency Plans Are Ready for Launch	5 days	2/26/26 8:00 AM	3/4/26 5:00 PM	161

## Phase 6: Launch and sign-off

						h 1
163	6.0 Launch and Sign-off	15 days	3/5/26 8:00 AM	3/25/26 5:00		<del>-</del>
164	6.1 Official Launch	10 days	3/5/26 8:00 AM	3/18/26 5:00		<del></del>
165	6.1.1 Release the game on all intended platforms	3 days	3/5/26 8:00 AM	3/9/26 5:00 PM	162	
166	6.1.2 Monitor the launch and address any immediate issues	7 days	3/10/26 8:00 AM	3/18/26 5:00 PM	165	
167	6.2 Launch sign-off	15 days	3/5/26 8:00 AM	3/25/26 5:00		<del>-</del>
168	6.2.1 Conduct a final project review	5 days	3/5/26 8:00 AM	3/11/26 5:00 PM	162	
169	6.2.2 Collect post-launch analytics	7 days	3/12/26 8:00 AM	3/20/26 5:00 PM	168	
170	6.2.3 Final stakeholder report and project closure	3 days	3/23/26 8:00 AM	3/25/26 5:00 PM	169	Ĭ
171	M6: Game launch completed and signed off	0 days	3/25/26 5:00 PM	3/25/26 5:00 PM	166;170	3/26

## **DELIVERABLE 4: Project Cost Management**

Task 4.1 Cost Model

Project Cost	Estimate Create	d Sentemb	er 24			
WBS Items	# of Unit/ Hours	Daily Rate	Cost of Unit/Hour	Subtotal	WBS Level 2 Totals	% of total
1 0 Develop Project Concept and Plan						
1.0 Develop Project Concept and Plan 1.1 Game Concept Planning					\$ 22,595.92	1.92%
Project Manager	96	\$ 900.00	\$ 112.50	\$ 10,800.00	\$ 22,353.52	1.52/0
Lead Game Designer	96		\$ 53.85	-		
Game Designer	40		\$ 53.85	\$ 2,154.00		
Senior Developer (.Net/Java)		\$ 900.00	\$ 112.50			
Narrative Designer/Writer	64		\$ 48.13	\$ 3,080.00		
Art Director	8	ψ 303.00	\$ 61.54	\$ 492.32		
1.2 Project Execution Planning			02.51	Ų 132.02	\$ 31,524.28	2.68%
Project Manager	184	\$ 900.00	\$ 112.50	\$ 20,700.00	ŷ 51,52 H20	2.007
Recruitment Specialist	72	ŷ 300.00	\$ 47.90	\$ 3,448.80		
Lead Game Designer	80		\$ 53.85	\$ 4,308.00		
Procurement Specialist	20		\$ 58.99	\$ 1,179.80		
Marketing Manager	32		\$ 58.99	\$ 1,887.68		
1.3 Present for Approval	32		ÿ 30.33	ŷ 1,007.00	\$ 4,461.60	0.389
Project Manager	32	\$ 900.00	\$ 112.50	\$ 3,600.00	7 4,401.00	0.307
Lead Game Designer	16		\$ 53.85	\$ 861.60		
1.4 Implementation of Project Resources and Agreements	10		55.65	- 551.50	\$ 157,616.44	13.39%
Project Team			1	1		
Project Manager	160	\$ 900.00	\$ 112.50	\$ 18,000.00	İ	
Senior Developer (.Net/Java)	96		\$ 112.50		1	
Legal Advisor	56		\$ 60.24			
Procurement Specialist	32		\$ 58.99			
Hardware				7 2,001.100		
PCs	20		\$ 4,042.00	\$ 80,840.00		
Storage Server (AWS S3 Standard)	1		\$ 276.00			
Testing Server - Reserved rate (AWS EC2 t3.medium - 2 vCPUs, 4 GB RAM)	1		\$ 180.00			
Development Servers- Reserved rate (AWS EC2 t3.medium - 2 vCPUs, 4 GB RAM)	2		\$ 252.00			
Software						
Unity Pro Annual Package	5		\$ 2,040.00	\$ 10,200.00		
Adobe Creative Cloud	4		\$ 1,547.83	\$ 6,191.32		
Github Team (Version Control)	11		\$ 4.00	\$ 44.00		
3Ds Max Autodesk	6		\$ 2,820.00	\$ 16,920.00		
Jira Premium Annual - 15 users (Project Management)	1		\$ 2,400.00	\$ 2,400.00		
FMOD (Audio Middleware)	1		\$ 6,000.00	\$ 6,000.00		
2.0 Pre-production						
2.1 Finalize Game Design Document (GDD)					\$ 18,294.40	1.559
Project Manager	80	\$ 900.00	\$ 112.50	\$ 9,000.00		
Lead Game Designer	48		\$ 53.85	\$ 2,584.80		
Game Designers	96		\$ 53.85	\$ 5,169.60		
Narrative Designer/Writer	32	\$ 385.00	\$ 48.13	\$ 1,540.00		
2.2 Complete Prototyping					\$ 45,115.32	3.839
Project Manager	120	\$ 900.00	\$ 112.50	\$ 13,500.00		
Lead Game Designer	80		\$ 53.85	\$ 4,308.00		
Game Designers	40		\$ 53.85	\$ 2,154.00		
Senior Developer (.Net/Java)	160	\$ 900.00	\$ 112.50	\$ 18,000.00		
Art Director	8		\$ 61.54	\$ 492.32		
QA tester	40	\$ 950.00	\$ 118.75	\$ 4,750.00		
Visual Studio			\$ 1,911.00	\$ 1,911.00		
2.3 Risk Management and Contingency Planning					\$ 13,800.00	1.179
Project Manager	48	\$ 900.00	\$ 112.50	\$ 5,400.00		
Senior Developer (.Net/Java)	24	\$ 900.00	\$ 112.50	\$ 2,700.00		
QA Manager	48	\$ 950.00	\$ 118.75	\$ 5,700.00		
3.0 Full Game Development and Production						
3.1 Expand the Game Design Document (GDD)					\$ 8,854.24	0.75%
Project Manager	24	\$ 900.00	\$ 112.50	\$ 2,700.00		
Lead Game Designer	96		\$ 53.85	\$ 5,169.60		
Art Director	16		\$ 61.54	\$ 984.64		
3.2 Asset Creation					\$ 38,426.40	3.269
Project Manager	120	\$ 900.00	\$ 112.50	\$ 13,500.00		
Art Director	120		\$ 61.54			
3D Artists	160		\$ 42.98			
Animators	160		\$ 51.03			
Audio Designer		\$ 250.00			İ	
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3.3 Code Development	400	_	200.00		442.50		24 500 00	\$	135,061.52	11.47%
Project Manager	192	\$	900.00	\$	112.50	\$	21,600.00	$\vdash$		
Senior Developer (.Net/Java)	192		900.00	_	112.50	\$	21,600.00	$\vdash$		
Full Stack Developers (.Net/Java)	768	\$	900.00	\$	112.50	\$	86,400.00	$\vdash$		
UI/UX Designer	40	_	700.00	\$	87.50	\$	3,500.00	⊢		
Al Specialist	32		365.38	\$	45.67	\$	1,461.52	⊢		
Audio Designer	16	\$	250.00	\$	31.25	\$	500.00	H		
3.4 Risk Management and Contingency Planning								\$	12,046.14	1.02%
Project Manager	48	_	900.00	\$	112.50	\$	5,400.00	ш		
Senior Developer (.Net/Java)	24	\$	900.00	\$	112.50	\$	2,700.00	Ш		
Al Specialist	24	\$	365.38	\$	45.67	\$	1,096.14	Щ.		
QA Manager	24	\$	950.00	\$	118.75	\$	2,850.00	L		
4.0 Testing and Quality Assurance										
4.1 Internal Testing								\$	19,536.14	1.66%
Project Manager	8	\$	900.00	\$	112.50	\$	900.00			
Senior Developer (.Net/Java)	32	\$	900.00	\$	112.50	\$	3,600.00			
QA Manager	40	\$	950.00	\$	118.75	\$	4,750.00	Г		
Al Specialist	24	\$	365.38	\$	45.67	\$	1,096.14			
Test Analyst	80	\$	700.00	\$	87.50	\$	7,000.00			
Testing (10% of 4.1 Total)		ŕ		Ė	230	\$	2,190.00	$\overline{}$		
4.2 Alpha Testing						ŕ	, ,,,,,,,	\$	26,522.76	2.25%
Project Manager	40	\$	900.00	\$	112.50	\$	4,500.00	Ť	20,322.70	2.23/0
QA Manager	120	\$	950.00	\$	118.75	\$	14,250.00	$\overline{}$		
	40	_	900.00	\$				$\vdash$		
Senior Developer (.Net/Java)	16	-	900.00	\$	112.50 53.85	\$	4,500.00 861.60	$\vdash$		
Game Designer	16			Ş	53.85	_		$\vdash$		
Testing (10% of 4.2 Total)		-		-		\$	2,411.16	_	20 100 12	2.220/
4.3 Beta Testing		<u>.</u>		١.				\$	39,100.12	3.32%
Project Manager	72	\$	900.00		112.50	\$	8,100.00	$\vdash$		
Community Manager	144			\$	61.48	\$	8,853.12	⊢		
Senior Developer (.Net/Java)	104	\$	900.00	\$	112.50	\$	11,700.00	$\vdash$		
Game Designer	20			\$	53.85	\$	1,077.00	Ш		
Performance Engineer	12			\$	484.62	\$	5,815.44	ш		
Testing (10% of 4.3 Total)						\$	3,554.56	Ш.		
4.4 Quality Assurance (QA)								\$	50,289.14	4.27%
QA Manager	84	\$	950.00	\$	118.75	\$	9,975.00	Щ		
Test Analyst	128	\$	700.00	\$	87.50	\$	11,200.00	Ш.		
Senior Developer (.Net/Java)	48	\$	900.00	\$	112.50	\$	5,400.00	Ш.		
Performance Engineer	20			\$	484.62	\$	9,692.40			
Project Manager	84	\$	900.00	\$	112.50	\$	9,450.00			
Testing (10% of 4.4 Total)						\$	4,571.74			
5.0 Pre-Launch Preparations										
5.1 Marketing and community engagement								\$	202,067.22	17.17%
Marketing Manager	128			\$	58.99	\$	7,550.72	广	,	
Community Manager	100			\$	61.48	\$	6,148.00			
Agency Fees				\$	188,368.50		188,368.50	$\overline{}$		
5.2 Certification and Compliance				Ť		-		\$	52,791.52	4.48%
Project Manager	240	\$	900.00	\$	112.50	\$	27,000.00	Ť	32,732.32	11 10/0
QA Manager	64	Ś	950.00	\$	118.75	\$	7,600.00	$\overline{}$		
Senior Developer (.Net/Java)	136	_	900.00	\$	112.50	\$	15,300.00	$\overline{}$		
Legal Advisor	48	ڔ	300.00	\$	60.24	\$	2,891.52	-		
5.3 Final Risk Review	40			7	00.24	ڔ	2,031.32	Ś	18,250.00	1.55%
		<u>,</u>	000.00	,	443.50	ć	0.000.00	ڔ	10,230.00	1.33%
Project Manager	80	_	900.00	\$	112.50	\$	9,000.00	$\vdash$		
Senior Developer (.Net/Java)	40	\$	900.00	\$	112.50	\$	4,500.00	$\vdash$		
QA Manager	40	\$	950.00	\$	118.75	\$	4,750.00	$\vdash$		
6.0 Launch and Sign-off		_						<u> </u>		
6.1 Official Launch		<u> </u>		ļ				\$	16,942.88	1.44%
Project Manager	80	_	900.00	\$	112.50	\$	9,000.00	$\vdash$		
Senior Developer (.Net/Java)	40	_	900.00		112.50	_	4,500.00	⊢		
Community Manager	56			\$	61.48	\$	3,442.88	_		
6.2 Launch sign-off								\$	28,546.44	2.43%
Project Manager	120	\$	900.00		112.50		13,500.00	┙		
Senior Developer (.Net/Java)	56	\$	900.00	\$	112.50	\$	6,300.00	L		
Community Manager	28			\$	61.48	\$	1,721.44	Ĺ		
Data Analyst	28	\$	650.00	\$	81.25	\$	2,275.00	П		
QA Manager	40		950.00		118.75	\$	4,750.00	Г		
7. Reserves (20% of total)							235,232.25	\$	235,232.25	19.98%
Total						Ĺ		\$	1,177,074.73	100%
		_								

Task 4.2 Cost Baseline

Project Cost Baseline	e Created S	September					
WBS Items	Q1 2025	Q2 2025	Quarter Q3 2025	Q4 2025	Q1 2026		Total
1.0 Develop Project Concept and Plan							
1.1 Game Concept Planning							
Project Manager	\$10,800.00					\$	10,800.00
Lead Game Designer	\$ 5,169.60					\$	5,169.60
Game Designer	\$ 2,154.00					\$	2,154.00
Senior Developer (.Net/Java)	\$ 900.00					\$	900.00
Narrative Designer/Writer	\$ 3,080.00					\$	3,080.00
Art Director	\$ 492.32					\$	492.32
1.2 Project Execution Planning							
Project Manager	\$20,700.00					\$	20,700.00
HR/Recruitment Specialist	\$ 3,448.80					\$	3,448.80
Lead Game Designer	\$ 4,308.00					\$	4,308.00
Procurement Specialist	\$ 1,179.80					\$	1,179.80
Marketing Manager	\$ 1,887.68					\$	1,887.68
1.3 Present for Approval							
Project Manager	\$ 3,600.00					\$	3,600.00
Lead Game Designer	\$ 861.60				1	\$	861.60
1.4 Implementation of Project Resources and Agreements					1	十	
Project Team							
Project Manager		\$18,000.00				\$	18,000.00
Senior Developer (.Net/Java)		\$10,800.00				\$	10,800.00
Legal Advisor		\$ 3,373.44	t	1		\$	3,373.44
Procurement Specialist		\$ 1,887.68				\$	1,887.68
Hardware		7 1,007.00				Ť	1,007.00
PCs		\$80,840.00				\$	80,840.00
Storage Server (AWS S3 Standard)		\$ 276.00				\$	276.00
Testing Server - Reserved rate (AWS EC2 t3.medium - 2 vCPUs, 4 GB RAM)		\$ 180.00				\$	180.00
, , ,		\$ 504.00				\$	504.00
Development Servers- Reserved rate (AWS EC2 t3.medium - 2 vCPUs, 4 GB RAM)  Software		\$ 504.00				- 3	504.00
		¢ 10 200 00		1			10 200 00
Unity Pro Annual Package		\$10,200.00				\$	10,200.00
Adobe Creative Cloud		\$ 6,191.32 \$ 44.00			_	\$	6,191.32
Github Team (Version Control)		,				_	44.00
3Ds Max Autodesk		\$16,920.00				\$	16,920.00
Jira Premium Annual - 15 users (Project Management)		\$ 2,400.00				\$	2,400.00
FMOD (Audio Middleware)		\$ 6,000.00				\$	6,000.00
2.0 Pre-production						_	
2.1 Finalize Game Design Document (GDD)						4	
Project Manager		\$ 9,000.00				\$	9,000.00
Lead Game Designer		\$ 2,584.80				\$	2,584.80
Game Designers		\$ 5,169.60				\$	5,169.60
Narrative Designer/Writer		\$ 1,540.00				\$	1,540.00
2.2 Complete Prototyping							
Project Manager		\$13,500.00				\$	13,500.00
Lead Game Designer		\$ 4,308.00				\$	4,308.00
Game Designers		\$ 2,154.00				\$	2,154.00
Senior Developer (.Net/Java)		\$18,000.00				\$	18,000.00
Art Director		\$ 492.32				\$	492.32
QA tester		\$ 4,750.00				\$	4,750.00
Visual Studio		\$ 1,911.00				\$	1,911.00
2.3 Risk Management and Contingency Planning							
Project Manager		\$ 5,400.00				\$	5,400.00
Senior Developer (.Net/Java)		\$ 2,700.00				\$	2,700.00
QA Manager		\$ 5,700.00				\$	5,700.00
3.0 Full Game Development and Production							
3.1 Expand the Game Design Document (GDD)							
Project Manager			\$ 2,700.00			\$	2,700.00
Lead Game Designer			\$ 5,169.60		1	\$	5,169.60
Art Director			\$ 984.64		1	\$	984.64
3.2 Asset Creation			1	1	1	1	
			\$13,500.00		Ì	\$	13,500.00
Project Manager			, ,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,			Ψ.	,-00.00
Project Manager Art Director			\$ 7,384.80			\$	7.384 80
Art Director			\$ 7,384.80 \$ 6.876.80			\$	7,384.80 6.876.80
			\$ 7,384.80 \$ 6,876.80 \$ 8,164.80			\$ \$ \$	7,384.80 6,876.80 8,164.80

			<u> </u>		
3.3 Code Development		4		_	
Project Manager		\$21,600.00		\$	21,600.00
Senior Developer (.Net/Java)		\$21,600.00		\$	21,600.00
Full Stack Developers (.Net/Java)		\$86,400.00		\$	86,400.00
UI/UX Designer		\$ 3,500.00		\$	3,500.00
Al Specialist		\$ 1,461.52		\$	1,461.52
Audio Designer		\$ 500.00		\$	500.00
3.4 Risk Management and Contingency Planning				\$	-
Project Manager		\$ 5,400.00		\$	5,400.00
Senior Developer (.Net/Java)		\$ 2,700.00		\$	2,700.00
Al Specialist		\$ 1,096.14		\$	1,096.14
QA Manager		\$ 2,850.00		\$	2,850.00
4.0 Testing and Quality Assurance					
4.1 Internal Testing				_	
Project Manager		\$ 900.00		\$	900.00
Senior Developer (.Net/Java)		\$ 3,600.00		\$	3,600.00
QA Manager		\$ 4,750.00		\$	4,750.00
Al Specialist		\$ 1,096.14		\$	1,096.14
Test Analyst		\$ 7,000.00		\$	7,000.00
Testing (10% of 4.1 Total)		\$ 2,190.00		\$	2,190.00
4.2 Alpha Testing					
Project Manager			\$ 4,500.00	\$	4,500.00
QA Manager			\$ 14,250.00	\$	14,250.00
Senior Developer (.Net/Java)			\$ 4,500.00	\$	4,500.00
Game Designer			\$ 861.60	\$	861.60
Testing (10% of 4.2 Total)			\$ 2,411.16	\$	2,411.16
4.3 Beta Testing					
Project Manager			\$ 8,100.00	\$	8,100.00
Community Manager			\$ 8,853.12	\$	8,853.12
Senior Developer (.Net/Java)			\$ 11,700.00	\$	11,700.00
Game Designer			\$ 1,077.00	\$	1,077.00
Performance Engineer			\$ 5,815.44	\$	5,815.44
Testing (10% of 4.3 Total)			\$ 3,554.56	\$	3,554.56
4.4 Quality Assurance (QA)					
QA Manager			\$ 9,975.00	\$	9,975.00
Test Analyst			\$ 11,200.00	\$	11,200.00
Senior Developer (.Net/Java)			\$ 5,400.00	\$	5,400.00
Performance Engineer			\$ 9,692.40	\$	9,692.40
Project Manager			\$ 9,450.00	\$	9,450.00
Testing (10% of 4.4 Total)			\$ 4,571.74	\$	4,571.74
5.0 Pre-Launch Preparations					
5.1 Marketing and community engagement					
Marketing Manager			\$ 7,550.72	\$	7,550.72
Community Manager			\$ 6,148.00	\$	6,148.00
Agency Fees			\$ 188,368.50	\$	188,368.50
5.2 Certification and Compliance					
Project Manager			\$ 27,000.00	\$	27,000.00
QA Manager			\$ 7,600.00	\$	7,600.00
Senior Developer (.Net/Java)			\$ 15,300.00	\$	15,300.00
Legal Advisor			\$ 2,891.52	\$	2,891.52
5.3 Final Risk Review					
Project Manager			\$ 9,000.00	\$	9,000.00
Senior Developer (.Net/Java)			\$ 4,500.00	\$	4,500.00
QA Manager			\$ 4,750.00	\$	4,750.00
6.0 Launch and Sign-off					
6.1 Official Launch					
Project Manager			\$ 9,000.00	\$	9,000.00
Senior Developer (.Net/Java)			\$ 4,500.00	\$	4,500.00
Community Manager			\$ 3,442.88	\$	3,442.88
6.2 Launch sign-off					
Project Manager			\$ 13,500.00	\$	13,500.00
Senior Developer (.Net/Java)			\$ 6,300.00	\$	6,300.00
Community Manager			\$ 1,721.44	\$	1,721.44
Data Analyst			\$ 2,275.00	\$	2,275.00
QA Manager			\$ 4,750.00	\$	4,750.00
Total				\$ !	941,842.48

**Task 4.3 Assumptions** 

Roles	Daily Rates	Hourly Rates
Narrative Designer (Glassdoor, 2023)	\$385	\$48.13
Art Director (Talent.com, 2024)		\$61.54
Recruitment Specialist (Talent.com, 2024)		\$47.90
Procurement Specialist (Talent.com, 2024)		\$58.99
Marketing Manager (Talent.com, 2024)		\$58.99
3D Artist (Glassdoor, 2023)	\$343.84	\$42.98
Animator (Talent.com, 2024)		\$51.03
Sound Designer (Glassdoor, 2024)	\$250	\$31.25
Community Manager (Talent.com, 2024)		\$61.48
Legal Advisor (Talent.com, 2024)		\$60.24
Performance Engineer (Glassdoor, 2023)	\$484.62	\$60.58
Al Specialist (Glassdoor, 2024)	\$365.38	\$45.67

Table 1: Daily and hourly salaries of roles in the project from external sources.

The wages for this project were determined using HAYS Technology (2024) data, along with external sources for roles that cannot be filled internally, such as the Recruitment Specialist, Game Designer, Procurement Specialist, and Marketing Manager. These wages were assumed based on the Melbourne and Australian market average, gathered from job search websites. Table 1 outlines the assumed daily and hourly salaries for each role involved in the project, assuming daily rates are calculated for 8 hours of work. For hardware and software procurement, cost estimates were derived from quotes provided by major vendors, considering the standard tools required for game development (See Exhibit 1). This includes high-performance PCs with advanced graphics cards (Centre Com, 2024), licenses for the Unity Engine, 3D asset creation software, version control systems, and cloud servers for development, testing and storage. Although the scope of the game is moderate, hardware needs are expected to evolve as the project progresses, especially during asset integration and code optimization phases. To account for these potential adjustments, a 20% contingency reserve has been included in the budget to cover unforeseen expenses such as system upgrades or additional licenses.

Cost Baseline table highlights the incurred monthly costs throughout the project. Notably, three high-cost periods stand out: the implementation of hardware and software tools during the concept phase, the full game development during the production phase, and marketing and community engagement during the pre-launch phase. These three phases contribute 13.39%, 11.47%, and 17.17% of the total project cost, respectively.

During the concept phase, most of the costs are allocated to hardware and software licenses. In the production phase, human resource costs dominate, as the bulk of spending is dedicated to development work, including coding, design, and asset creation. Finally, during the pre-launch phase, the majority of the costs are incurred from the external marketing agency responsible for promoting the game. To ensure the successful launch of the game for revenue generation, companies should allocate a marketing budget between 25-50% of the development costs (Game Marketing Genie, 2023). For this case, marketing cost is assumed to be 25%.

The cost assumptions in the Cost Model and Cost Baseline tables capture the critical aspects of the project and reflect the major tasks the project team will undertake. Including a contingency reserve ensures the project can adapt to any unexpected circumstances without derailing timelines or exceeding the budget.

## **DELIVERABLE 5: Project Risk Management**

Task 5.1 Risk Register

RISK ID	RANK	RISK DESCRIPTION	IMPACT DESCRIPTION	IMPACT LEVEL	PROBABI LITY LEVEL	PRIORITY LEVEL	RISK RESPONSE	RISK OWNER
R01	1	Due to the growing complexity of modern games, the project may face testing delays and missed bugs without adequate automated testing solutions in place.	Insufficient testing coverage could result in undetected bugs, leading to delays, increased costs, poor game quality, and post-launch issues. This can negatively affect the project timeline and reputation.	5	4	20	Mitigate: Invest in automated testing tools to improve efficiency, reduce manual errors, and ensure comprehensive coverage. Train the QA team on automated testing processes.	QA Manager, Technical Lead
R02	2	The complexity of the game's production pipeline, including issues related to custom middleware, build times, and crossplatform support.	Delays in the project timeline, increased technical debt, or challenges in maintaining efficiency of development processes, potentially leading to disruptions in the development cycle.	4	3	12	Mitigate. Implement robust project management practices, regularly review and optimize the production pipeline, and ensure crossplatform support is tested and validated early.	Technical Lead
R03	3	Increased efficiency with off- the-shelf (OTS) tools.	Reduces development time and costs, potentially leading to an earlier project completion, allowing additional content or features to be added before launch, enhancing market readiness.	3	4	12	Exploit. Leverage OTS tools where appropriate, ensuring they are fully integrated into the development pipeline to maximize efficiency and reduce custom tool development overhead.	Project Manager and Senior Developer

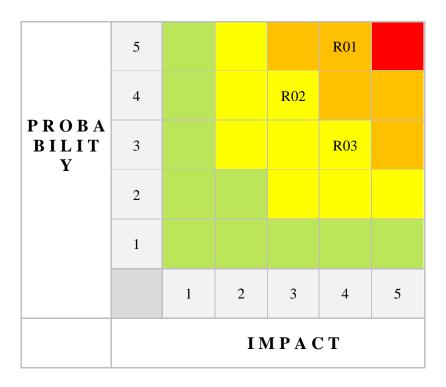
## Task 5.2 Probability & Impact Rationale

RO1: The risk of testing issues is high due to the growing complexity of modern games, which require thorough testing across various platforms and scenarios. According to the 2023 Games Development Report by Rendered Venture Capital & Griffin Gaming Partners, 43% of QA teams are adopting or exploring automated testing to manage these complexities. Automated testing is vital for reducing manual testing time and ensuring comprehensive coverage (iXie, 2023). Without automation, your project risks increased costs and delays, as manual testing is time-consuming and prone to errors that can lead to undetected bugs (Cossidente, 2021). The impact and probability of this risk are rated at very high (5) and high (4), respectively.

RO2: The complexity of game development pipelines poses a moderate risk for *Echoes of Seraphis*, especially with its extensive build processes and cross-platform support. Over 60% of game projects experience delays or technical issues due to pipeline inefficiencies (Rendered Venture Capital & Griffin Gaming Partners, 2023). The technological demands make this risk likely, potentially derailing timelines, increasing costs, and compromising the game's quality. In a competitive market, these setbacks could be damaging, and accumulated technical debt could lead to long-term maintenance challenges and reduce the project's profitability and scalability. The impact and probability of this risk are rated high (4) and moderate (3), respectively.

RO3: The probability of this positive risk is high due to the industry's shift from custom-built tools to off-the-shelf (OTS) solutions. According to the 2023 Games Development Report, 65% of studios plan to increase their use of OTS tools over self-built ones, driven by the need to improve development efficiency, reduce costs, and accelerate time-to-market (Rendered Venture Capital & Griffin Gaming Partners, 2023). For this project, adopting OTS tools can reduce development time and costs, potentially allowing for earlier completion and the addition of extra features before launch. This also simplifies hiring, as developers are already familiar with industry-standard tools. The impact and probability of this risk are rated at moderate (3) and high (4), respectively.

Task 5.3 The Matrix & Analysis



ATING EY	LOW	MEDIUM	HIGH	EXTREME
RISK RAT KEY	Acceptable	Tolerable	Undesirable	Not Acceptable

## **R01 - Increased Testing Complexity (Risk Mitigation)**

- 1. Quality Assurance (QA) Lead in collaboration with the Technical Lead and Lead Game Designer to reassess current testing strategies and identify areas where comprehensive testing is required due to the increased complexity of the game.
- 2. QA Lead to research, select, and implement automated testing tools with approval from project manager to efficiently cover a wide range of scenarios and platforms, reducing the reliance on manual testing and increasing testing speed and accuracy.
- 3. QA Lead to coordinate with the Project Manager and Development Team to establish regular testing phases during development to catch bugs early, preventing critical issues from surfacing close to launch and minimizing costly delays.
- 4. QA Lead in collaboration with the Project Manager and Legal Advisor, to identify and contract external testing resources or third-party QA services to ensure additional coverage and objective assessments of the game's quality.
- 5. (Contingency Plan): If significant bugs are found during late-stage testing, delay the release to ensure all critical issues are addressed, protecting the game's reputation and long-term success.

Expected time to take action to mitigate R02 is 15 working days. Contingency plan expected time to complete is 10 working days.

## **R02 - Complexity in Production Pipelines (Risk Mitigation)**

- 1. Project Manager along with the Technical Lead, to organize a meeting with the project team to discuss potential complexities in the production pipeline, particularly focusing on the integration of build processes and cross-platform support.
- 2. Technical Lead and QA Lead to assess the current production pipeline and identify potential bottlenecks or inefficiencies that could lead to delays or technical debt.
- 3. Technical Lead to implement tools or processes that can streamline the production pipeline, such as automation tools or optimization practices for build processes.

- 4. Technical Lead along with the Project Manager, to conduct regular reviews of the pipeline during key project milestones to ensure that the integration of cross-platform support is proceeding as planned.
- 5. (Contingency Plan) If significant issues arise, initiate an immediate review of the pipeline, reallocate resources to critical areas, and consider scaling down features to maintain project timelines and quality.

Expected time to take action to mitigate R01 is 10 working days. Contingency plan expected time to complete is 7 working days.

## R03 - Increased Efficiency Through OTS Tools (Opportunity Management)

- 1. Technical Lead in collaboration with Lead Game Designer, to review the current development processes and identify areas where OTS tools can replace custom tools to improve efficiency.
- 2. Procurement Specialist working closely with the Technical Lead and Project Manager, to procure necessary OTS tools and integrate them into the project pipeline, ensuring compatibility with existing systems and processes.
- 3. Technical Lead to train the team on the effective use of OTS tools, leveraging industry-standard practices to maximize the benefits of these tools.
- 4. Technical Lead with input from the Project Manager, to monitor the impact of OTS tools on development speed and cost, making adjustments as necessary to optimize performance.
- 5. (Opportunity Plan) If OTS tools prove highly effective, consider expanding their use to other areas of the project, potentially freeing up resources for additional content development.

Expected time to implement R03 opportunity is 10 working days. Opportunity plan expected time to expand OTS tools is 5 working days.

## **DELIVERABLE 6: Project Quality Management**

## Task 6.1 Quality Standards/Requirements

## **Quality Standard 1:**

The game must achieve a minimum Net Promoter Score (NPS) of 40 from beta testers by the end of the testing phase, and an average star rating of 4.3 out of 5, as per industry benchmarks from the 2024 Centercode Industry Report.

#### Justification 1:

Achieving an NPS of 40 ensures a significant proportion of beta testers are likely to recommend the game, enhancing marketability and word-of-mouth promotion. According to the 2024 Centercode Industry Report, games with an NPS score in this range are more likely to perform well post-launch, correlating with higher player retention and satisfaction. Furthermore, the target star rating of 4.3 reflects a high level of user satisfaction and ensures the game is polished and ready for release. The upward trend in star ratings from 4.08 in 2020 to 4.30 in 2023 is largely attributed to increased rigor in testing and iterative improvements (Centercode, 2024). By aligning with these industry benchmarks, we can confidently anticipate strong post-launch performance, high user satisfaction, and overall market success.

## **Assumptions:**

- 1. Beta testers will actively participate and represent a diverse cross-section of the target audience.
- 2. Rigorous testing will refine gameplay mechanics and user experience, boosting satisfaction.
- 3. Comprehensive testing will cover all game systems, addressing potential issues before launch.

## **Quality Standard 2:**

The game's user interface (UI) must comply with ISO 9241-110:2020 standards, ensuring the design is ergonomic, usable, and accessible to a wide range of users.

#### Justification 2:

Adhering to ISO 9241-110:2020 ensures the UI design meets international standards for usability and accessibility, making the game more intuitive and inclusive for all users, including those with disabilities. The System Usability Scale (SUS) will be used to evaluate the interface, aiming for a score of 70 or higher. This will confirm the UI's compliance with key principles such as consistency, user control, and error management.

Additionally, meeting these standards will help prevent usability issues that could frustrate players or impede progress, particularly in an action-adventure game where clear navigation and efficient interactions are essential. By following these standards, the game is likely to attract a broader audience and enhance its marketability, especially to users who require accessible features.

#### **Assumptions:**

- 1. The UI will be tested by a diverse group, ensuring inclusive usability.
- 2. Accessibility features like adjustable text sizes and high contrast modes will be implemented.
- 3. User feedback will guide continuous improvements to maintain compliance.

#### Task 6.2 Metrics and Measurement

**Metric 1:** The game must achieve an average star rating of 4.3 or higher during beta testing, aligning with the typical star rating range of 4.11 to 4.56, as highlighted in the 2024 Centercode Industry Report. After each beta testing phase, players will be prompted to rate the game on a 5-star scale through an integrated feedback system. This process will allow for a clear assessment of the player experience. A minimum star rating of 4.3 will be considered acceptable, indicating that the game provides a polished and enjoyable experience, meeting player expectations and ensuring overall satisfaction.

Metric 2: The System Usability Scale (SUS) will be used to measure the usability of the game's user interface (UI) during beta testing and post-launch. A minimum SUS score of 70 will indicate acceptable usability, aligning with industry benchmarks for above-average usability (Trymata, n.d.). The SUS questionnaire will be administered to a diverse group of at least 50 beta testers, including individuals with accessibility needs. If the score falls below 70, follow-up interviews will be conducted to identify and address specific issues. This metric, combined with qualitative feedback, ensures that the UI complies with ISO 9241-110:2020 standards for usability and accessibility.

# **DELIVERABLE 7: Project Stakeholder and Communication Management**

Task 7.1 Building Your Stakeholder Register

NO	NAME	TITLE	ROLE IN PROJECT	CATEGORY	POWER LEVEL	INTEREST LEVEL	COMMS REQUIREMENTS	COMMS FREQUENCY	CONTACT
1	Bao Ngoc Truong	Project Manager	Project Manager	Internal	High	High	Email, Meetings	Daily	bao.truong@ nexaforgestudios.com.au
2	Leila Al- Mansour	Head of Game Development, NexaForge Studios	Project Sponsor	External	High	High	In-person meetings, Email	Monthly/Bi-weekly	leila.almansour@ nexaforgestudios.com.au
3	Aisha Khan	Lead Game Designer	Game Design Lead	Internal	High	High	Email, Daily Standups	Weekly	aisha.khan@ nexaforgestudios.com.au
4	Priya Patel	Art Director	Art Director	Internal	High	High	Email, Meetings	Weekly	priya .patel@ nexaforgestudios.com.au
5	Kwame Mensah	Marketing Manager	Marketing Lead	Internal	Medium	High	Email, Presentations	Weekly	kwame.mensah@ nexaforgestudios.com.au
6	Maria Rodriguez	QA Manager	QA Lead	Internal	Medium	High	Email, Bug Tracking	Daily	maria.rodriguez@ nexaforgestudios.com.au
7	Hiroshi Tanaka	Senior Developer	Technical Lead	Internal	High	Medium	Email, Meetings	Bi-weekly	hiroshi.tanaka@ nexaforgestudios.com.au
8	Lara Thompson	Community Manager	Player Engagement Lead	Internal	Medium	High	Email, Social Media	Daily	lara.thompson@ nexaforgestudios.com.au
9	Michael Carter	Audio Designer	Audio Lead	Internal	Low	High	Email, Meetings	Weekly	michael.carter@ nexaforgestudios.com.au
10	Sophia Delgado	UI/UX Designer	UI/UX Lead	Internal	Medium	High	Email, Design Reviews	Weekly	sophia.delgado@ nexaforgestudios.com.au
11	David Chen	Legal Advisor	Legal Advisor	Internal	High	Low	Email, Reports	Bi-weekly	david.chen@ nexaforgestudios.com.au
12	Alan Rivera	Account Manager of Marketing Agency	External Marketing Partner	External	High	High	Email, Reports, Meetings	Bi-weekly	alan.rivera@ nexaforgestudios.com.au
13	Elena Novak	Platform Compliance Specialist	Certification and Compliance	External	High	High	Email, Reports, Calls	Weekly	elena.novak@ nexaforgestudios.com.au
14	Jake Miller	Key Game Community Influencer	Community Engagement Partner	External	Low	High	Email, Social Media	Daily	jake.miller@ nexaforgestudios.com.au

Task 7.2 Engagement Strategy

Name	Level of Interest	Level of Influence	Potential Management Strategies
Alan Rivera	High	High	Alan, the Account Manager from the marketing agency, is laid-back and approachable, favoring informal communication styles like quick calls or casual meetings over lengthy reports. They value creativity and are open to brainstorming sessions, often encouraging out-of-the-box ideas to boost the campaign's impact. Building a rapport with Jordan involves flexibility and open dialogue, as they enjoy discussing new strategies and trends in a relaxed setting. They prefer a collaborative atmosphere but need gentle reminders to keep tasks on track. Regular, informal check-ins and a monthly creative review meeting would help ensure the marketing goals are consistently aligned with NexaForge's vision.
Elena Novak	High	High	Elena, the Platform Compliance Specialist, is meticulous and highly organized, ensuring that every aspect of the game complies with platform requirements and regulations. They prefer clear, structured communication through regular emails and detailed reports, appreciating transparency and precision. Alex tends to focus on potential compliance risks, so it's essential to keep them informed of progress and any emerging issues. They are proactive in resolving concerns but expect timely responses and updates. Engage them with concise weekly reports and notify them immediately of any platform changes or new regulations. Monthly check-ins via phone or video calls can address complex issues.

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<u>%2068%2D70.5</u>

## **Exhibits**

Exhibit 1: Cost of hardware options

Hardware device costs				
Option	Equipment	Feature	Price	
Option 1	Intel Core 19 - 12900ks	24 threads, 16 Cores	\$	499.00
	Gigabyte Z790 Eagle AX LGA1700 ATX Desktop Motherboard	LGA1700, Smart Fan 6, Wi-Fi 6E	\$	339.00
	MICROSOFT WINDOWS 11 HOME OEM - DVD 64-bit	Windows 11, 64 bit	\$	179.00
	G.Skill Trident Z5 RGB 48GB (2 x 24GB) DDR5 7200MHz CL36 RAM - Black	RGB 48GB, 7200MHz CL36 RAM	\$	349.00
	Kingston SKC3000D/2048G KC3000 2TB PCIe 4.0 NVMe M.2 SSD	2TB storage space	\$	249.00
	PNY GeForce RTX 4080 Super Verto 16GB OC Edition GDDR6X Triple Fan Graphics Card	RTX 4080 SUPER, 16GB, GDDR6X	\$	1,599.00
	Thermalright Aqua Elite 360 V2 AIO Liquid CPU Cooler - Black	ARGB, 2600RPM, Intel/AMD	\$	139.00
	Deepcool CH560 Black E-ATX Case	Tempered Glass, Pre-Installed Fans	\$	149.00
	Corsair RM850e ATX 3.0 850W 80 PLUS GOLD Fully Modular Power Supply	850 Watt	\$	172.00
	MSI MAG 275QF 27" WQHD Rapid IPS 180Hz 0.5ms Adaptive-Sync Gaming Monitor	180Hz, 27 inch, Al vision technology	\$	269.00
	Fantech GO WK894 Wireless Office Keyboard and Mouse Combo	Wireless, Anti-Splash, Full Size KB	\$	25.00
Total			\$	3,968.00
Option 2	AMD Ryzen 9 7900x 12 Cores 24 Threads 5.6Hz Processor	24 threads, 12 cores	\$	597.00
	Thermalright Frozen Warframe 360 Black Argb AlO Liquid Cooler - Black	360mm, IPS LCD Resolution, AMD/Intel	\$	179.00
	ASRock X670E PG Lightning AM5 DDR5 ATX Motherboard	AM5, 4xDDR5, Realtek 2.5G LAN	\$	369.00
	G.Skill Trident Z5 RGB 64GB (2x32GB) 6000MHz C30 DDR5 Desktop RAM - Black	64GB(2x32GB), DDR5, 6000MHz	\$	359.00
	Kingston KC3000 2TB PCle 4.0 NVMe M.2 SSD	2TB, 7000MB/s Read, 7000MB/s Write	\$	249.00
	PNY GeForce RTX 4080 Super 16GB VERTO Overclocked Triple Fan DLSS 3 GDDR6X Graphics Card	RTX 4080 SUPER, 16GB, GDDR6X	\$	1,599.00
	MSI MAG Forge 320R AIRFLOW Mid-Tower Case	Tempered Glass, ARGB Fans LED Switch	\$	99.00
	Corsair RM850x SHIFT 850W 80+Gold Full Modular ATX Power Supply	850W, 80+Gold, Full Modular	\$	192.00
	Microsoft Windows 11 Home - OEM DVD 64-bit English (1 Pack)	Windows 11, 1 Pack, 64-bit	\$	179.00
	MSI MAG 275QF 27" WQHD Rapid IPS 180Hz 0.5ms Adaptive-Sync Gaming Monitor	180Hz 0.5ms Adaptive-Sync	\$	269.00
	Fantech GO WK894 Wireless Office Keyboard and Mouse Combo	Wireless, Anti-Splash, Full Size KB	\$	25.00
Total			\$	4,116.00