



50 Powerful Ideas To Keep Your Customers

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Summary : Free 50 powerful ideas to keep your customers pdf download - this book is designed to get all managers and employees thinking about the little things that can make all the difference it s a quick read you can finish it in less time than it takes to deal with one customer complaint and if you put the information within this book into action you will be able to decrease customer complaints considerably it s packed with practical applicable suggestions that can be put to work immediately such as how to turn angry customers into lifelong clients use a simple gesture to immediately put customers at ease listen with more than your ears easily give customers more than your ears use negative feedback for positive action managers and staff members alike can use this little manual to avoid the devastating ripple effects that turned-off customers can produce it will easily show how everyone in a business large or small can creatively apply a constant flow of small customer-centered innovations to create a consistent and persistent strengthening of your customer base

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