Maximizing the Spread of Influence through a Social Network

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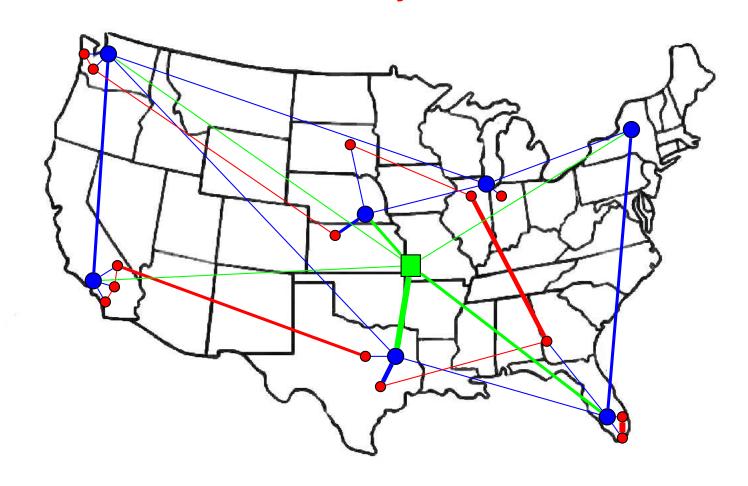
(joint work with Jon Kleinberg and Éva Tardos)

University of Washington Colloquium Thursday, January 15, 2004



An Illustrative Example

Example: Adoption of a new drug by doctors and patients. How do we reach many individuals?





Problem Outline

Goal: Use budget to reach many individuals

Examples: Market a product, spread an innovation, propagate a behavior.

- Individuals interact and influence each other in complex ways. They may do "word-of-mouth marketing" for us.
- Form models of influence in social networks.
- Obtain data about particular network.
- Devise algorithm to maximize spread of product.

Optimization problem first introduced by Domingos/Richardson [KDD '01/KDD '02]



Outline of Talk

- Models of influence
- Algorithm
- Outline of analysis
- A more general model
- Loose ends
- Experiments
- Conclusions



Models of Influence

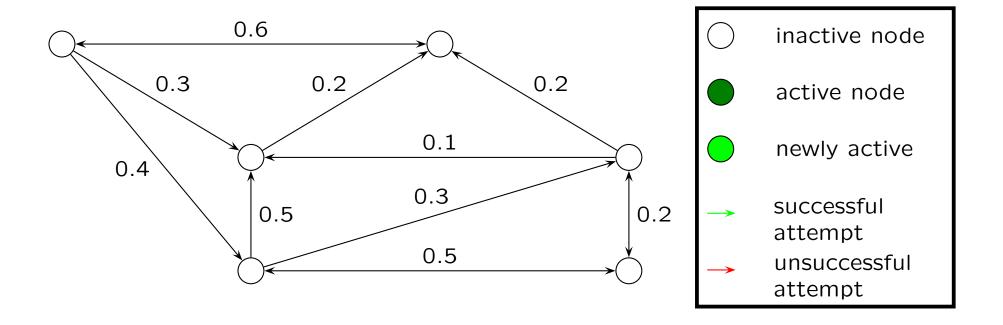
- Collective behavior of individuals well-studied area of sociology.
- First mathematical models: [Schelling '70/'78, Granovetter '78]
- Large body of subsequent work:
 [Rogers '95, Valente '95, Wasserman/Faust '94]
- Two classes of models: threshold and cascade

General operational view:

- Some nodes start active (bought the product).
- Active nodes may cause others to activate, etc.
- Monotonicity: active nodes never deactivate.

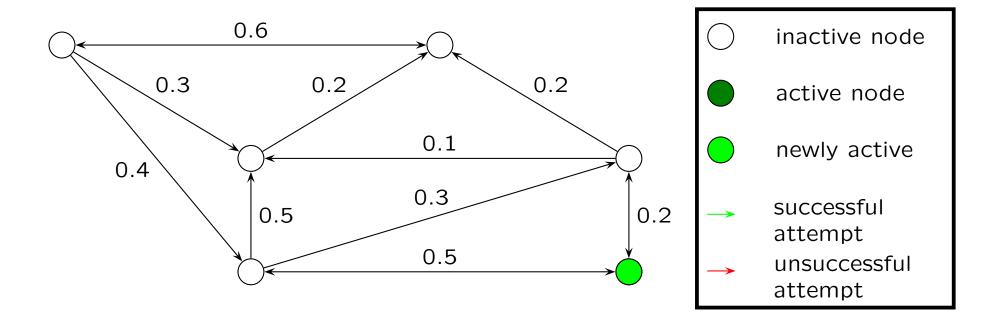


Independent Cascade, e.g. [GLM '01]:



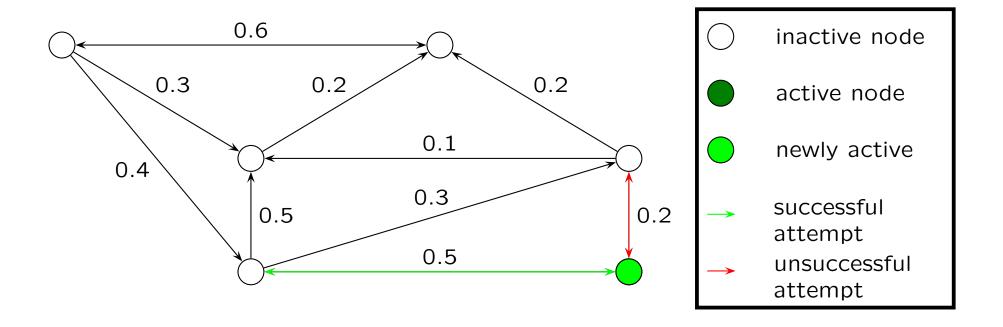


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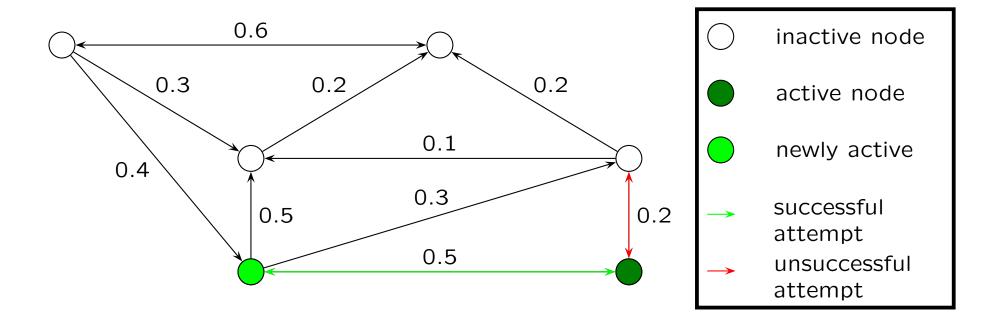


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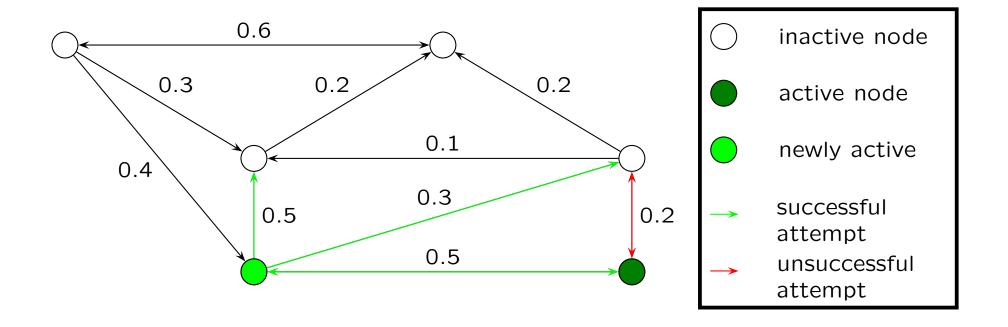


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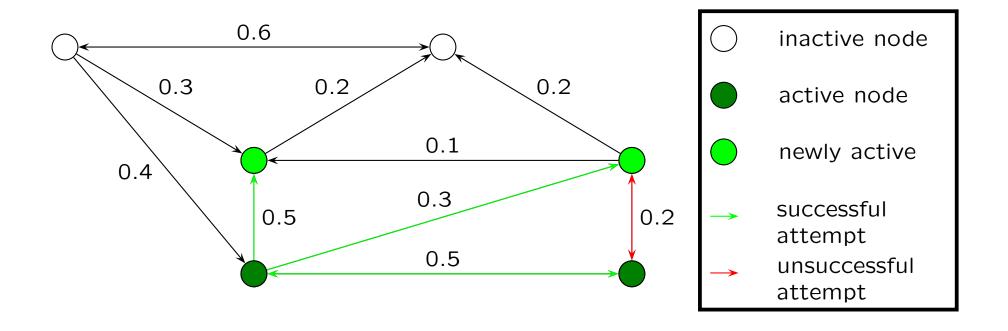


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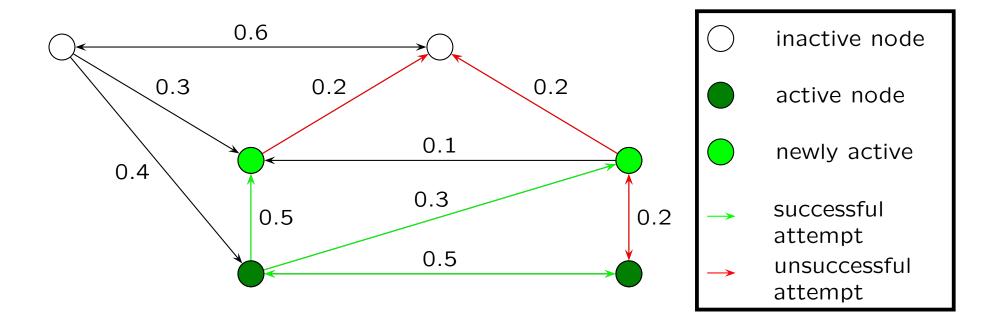


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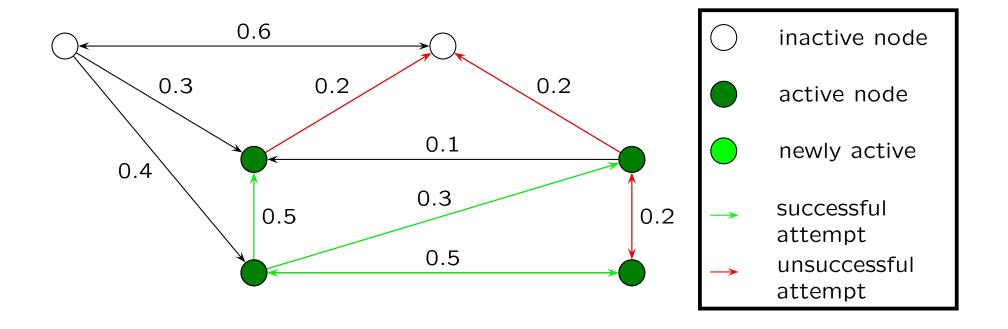


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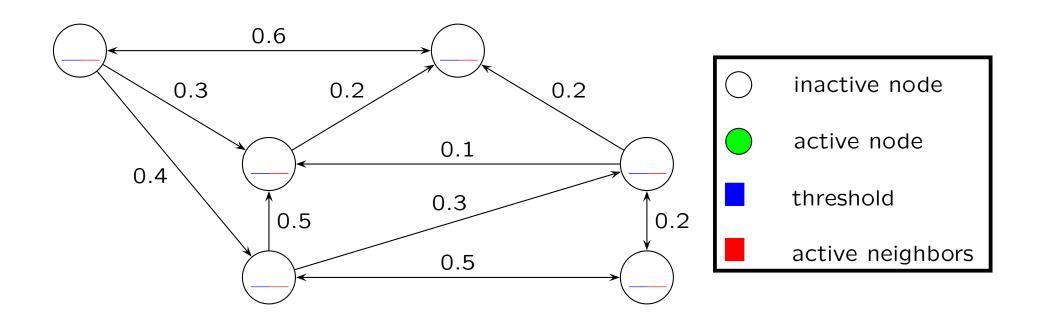


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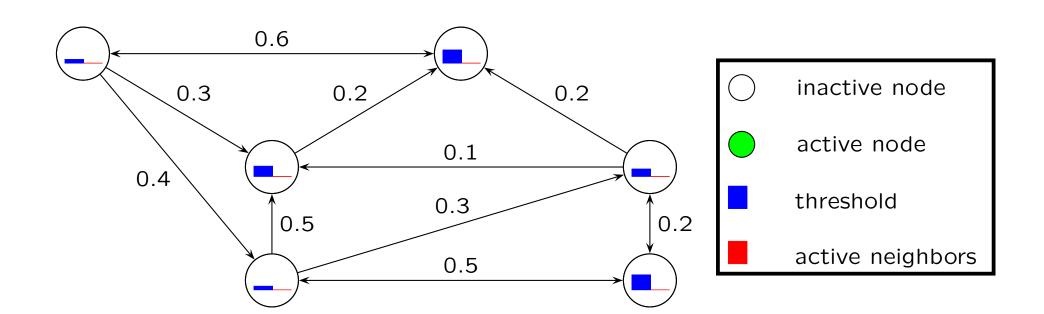


Threshold Model [Granovetter '78]:



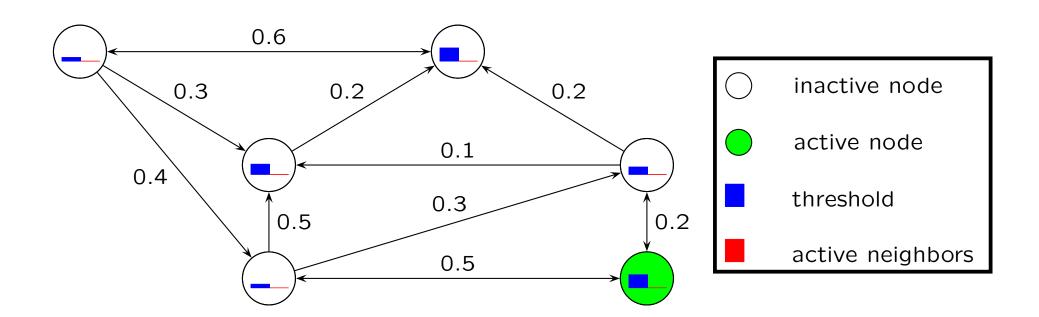


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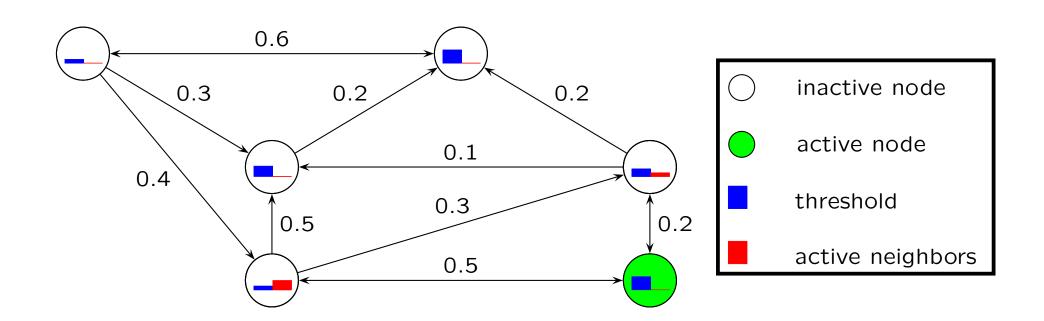


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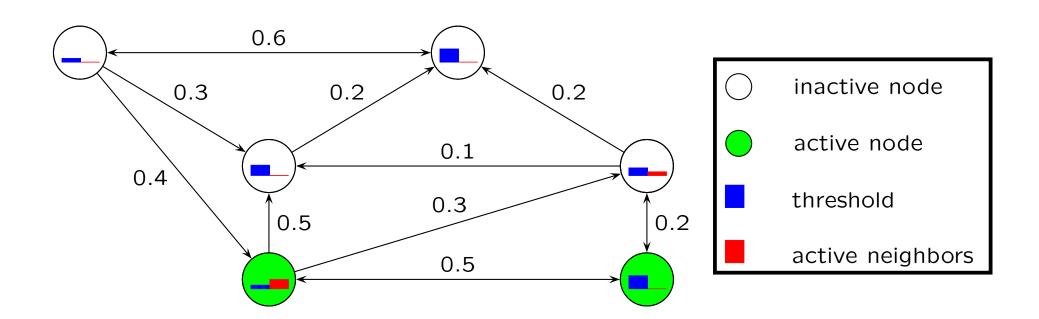


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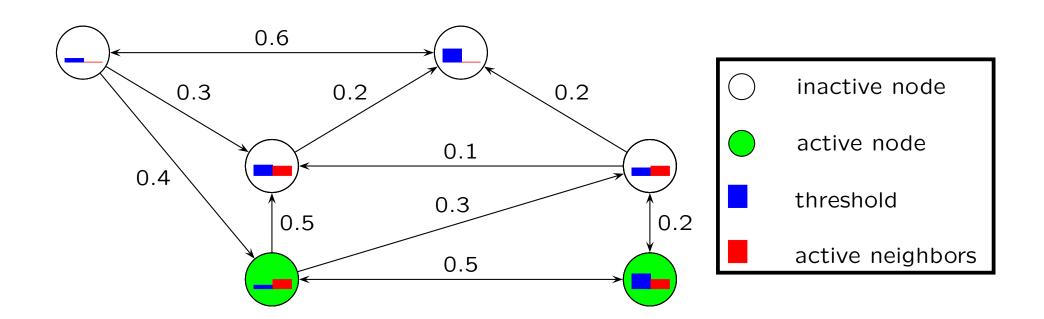


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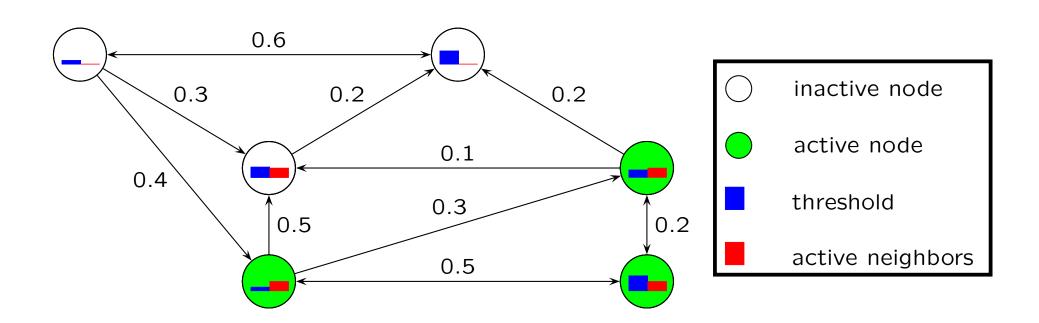


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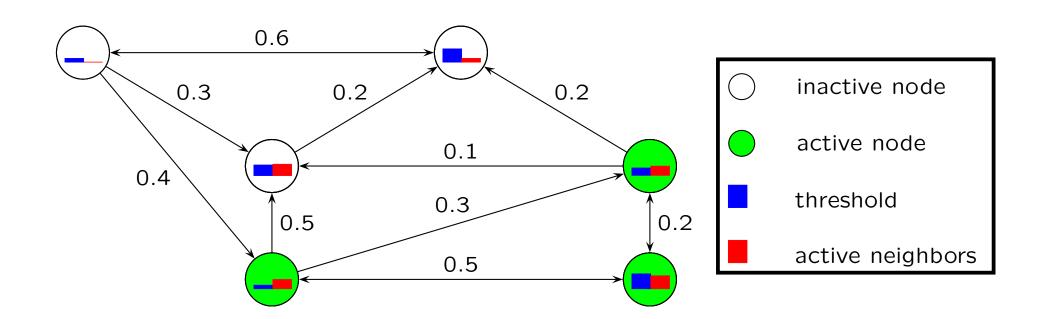


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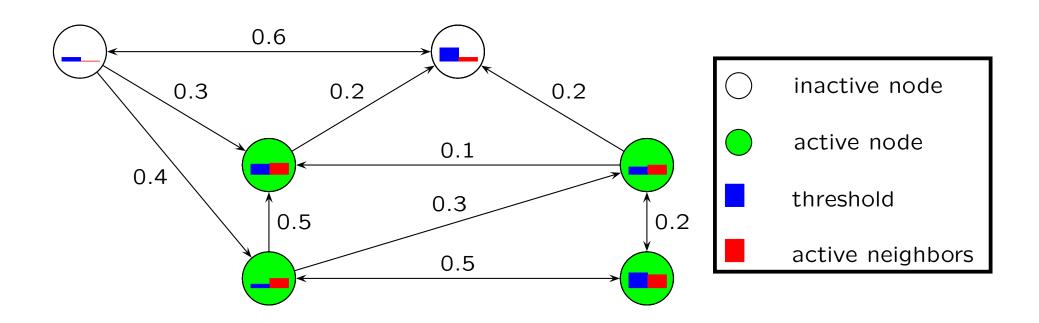


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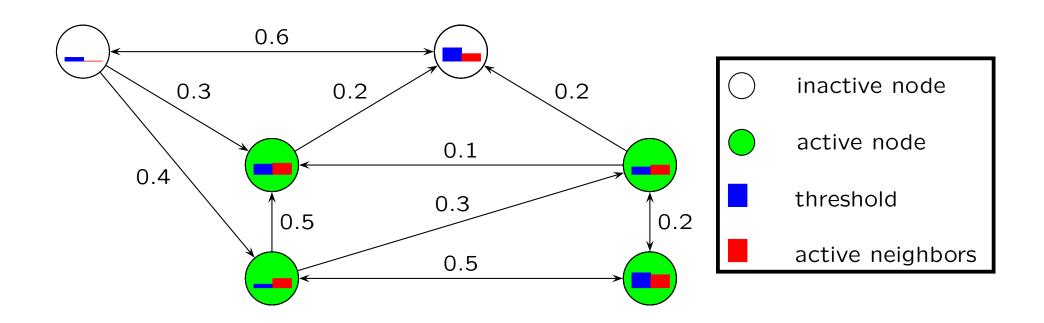


Threshold Model [Granovetter '78]:





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Optimization Problem

What is the most influential set of nodes? Whom should we activate initially to reach many nodes? (Or **try** to activate?)

f(S): expected number of nodes active at the end, if set S is targeted for initial activation.

Given a budget B, select a set S of B nodes, so as to maximize f(S).

Problem is NP-hard. Look for approximate solutions.



Approximation Algorithm

Greedy Algorithm:

For B iterations:

Add node v to S that maximizes f(S+v)-f(S).

Theorem:

The greedy algorithm is a (1-1/e) approximation.

The set S found activates at least (1-1/e)>63% of the number of nodes that any size-B set S^* could activate.

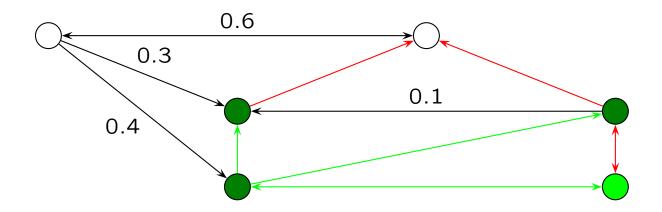
Analysis Outline

- 1. Prove that expected activation f at the end is:
 - lacktriangle Monotone: $f(S+v) \geq f(S)$
 - Submodular (diminishing returns): $f(S+v)-f(S) \geq f(T+v)-f(T) \quad \text{whenever } S \subseteq T.$ Need to understand dynamics of activation.
- 2. Use Theorem by Nemhauser, Wolsey, Fisher '78:

Whenever f is monotone and submodular, the greedy algorithm for maximization is a (1-1/e) approximation.



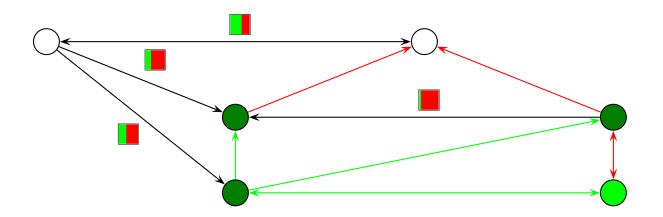
Submodularity for Independent Cascade



Coins for edges are flipped during activation attempts.



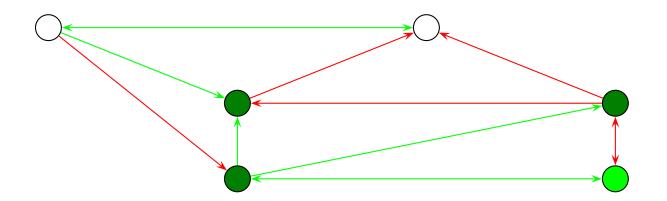
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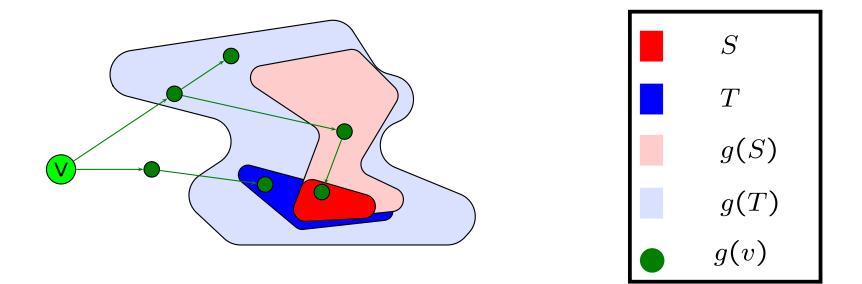


- Coins for edges are flipped during activation attempts.
- Can pre-flip all coins and reveal results as needed.
- Can pre-flip all coins and reveal results immediately.
- Active nodes in the end are reachable via green paths from initially targeted nodes.
- Study reachability in green graphs



Submodularity, Fixed Graph

- lacktriangle Fix "green graph" G. g(S) are nodes reachable from S in G.
- Submodularity: $g(T+v)-g(T)\subseteq g(S+v)-g(S)$ when $S\subseteq T$.
- g(S+v)-g(S): nodes reachable from S+v, but not from S. • Exactly nodes reachable from v, but not from S.



• From the picture: $g(T+v)-g(T)\subseteq g(S+v)-g(S)$ when $S\subseteq T$.

Submodularity, Wrap-Up

Fact:

A non-negative linear combination of submodular functions is submodular.

$$f(S) = \sum_{G} \text{Prob}[G \text{ is green graph}] \cdot |g_G(S)|$$

- ullet $g_G(S)$: nodes reachable from S in G.
- Each $g_G(S)$ is submodular (previous slide).
- Probabilities are non-negative.





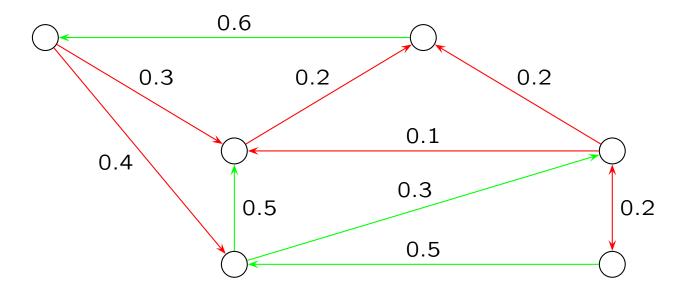
Submodularity for Linear Threshold

- Use similar "green graph" idea.
- Once a graph is fixed, "reachability" argument is identical.
- How do we fix a green graph now?



Submodularity for Linear Threshold

- Use similar "green graph" idea.
- Once a graph is fixed, "reachability" argument is identical.
- How do we fix a green graph now?
- Each node picks at most one incoming edge, with probabilities proportional to edge weights.



Equivalent to linear threshold model (trickier proof).



A General Model

- Independent Cascade and Linear Threshold are two specific models.
- We would like algorithms for as large a class as possible.
- How to generalize these models?



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General Threshold Model:

Each node v has activation function $h_v:V\to [0,1].$ v becomes active when $h_v(A)$ exceeds v's threshold θ_v . (A: active neighbors of v)

Linear Threshold: special case where $h_v(A) = \sum_{u \in A} c_{uv}$.



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- We would like algorithms for as large a class as possible.
- How to generalize these models?
- $lue{lue}$ Threshold: general activation functions h_v .

General Cascade Model:

Activation probabilities p_{uv} change as a function of who has already tried and failed (now: $p_{uv}(F)$).

Order-independence: order of attempts does not matter.

Independent Cascade: special case (p_{uv}) independent of F).



A General Model

- Independent Cascade and Linear Threshold are two specific models.
- We would like algorithms for as large a class as possible.
- How to generalize these models?
- lacktriangle Threshold: general activation functions h_v .
- Cascade: activation probabilities change.

Theorem:

These two general models are equivalent.

Can we solve the problem for the general model?



Alas

In general, any non-trivial approximation of f is NP-hard.

How general a model can we handle?

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How general a model can we handle?

Decreasing Cascade Model: $p_{uv}(F)$ are non-increasing in F.

Theorem:

For the Decreasing Cascade Model, the greedy algorithm is a (1-1/e)-approximation.

Conjecture: If each activation function $h_v(A)$ is submodular, then f(S) is submodular.



Evaluating f

- lacktriangle To run greedy algorithm, we need to determine most profitable node to target next. That requires evaluating function f(S).
- lacktriangle How to evaluate f(S)?



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Evaluating f

- To run greedy algorithm, we need to determine most profitable node to target next. That requires evaluating function f(S).
- lacktriangle How to evaluate f(S)?
- We don't know! Do you?
- By repeating experiment often enough (polynomial in $n, \frac{1}{\epsilon}$), obtain $(1 \pm \epsilon)$ -approximation to f(S).
- lacksquare From this, obtain $(1-\epsilon)$ -approximate best element to add.
- Generalization of Nemhauser/Wolsey proof shows: Greedy algorithm is now a $(1-1/e-\epsilon')$ -approximation.
- \bigcirc Can get arbitrarily close to (1-1/e).

Realistic Marketing

- lacktriangle So far: deterministically targeted node set S.
- More realistic: different marketing actions increase likelihood of initial activation, for several nodes at once.
- Goal: Find optimal investments of budget into marketing actions.
- lacktriangledown different marketing actions.
- Nodes have non-decreasing response function $h_v : \mathbb{R}^m \to [0, 1]$, satisfying diminishing returns in all coordinates.
- With investments x_1, \ldots, x_m , nodes become active initially with probability $h_v(x_1, \ldots, x_m)$, independently.
- Then, run process as before. Expectation is now over both sources of randomness.



Realistic Marketing, II

Greedy Hill Climbing Algorithm:

Repeat until all of budget is used up: Add small amount δ of budget to marketing action with largest marginal gain.

The greedy algorithm is a $(1-1/e-\epsilon)$ -approximation.

Two proof steps:

- Expected activation $f(x_1, ..., x_m)$ satisfies diminishing returns condition and monotonicity.
- Hill Climbing is $(1-1/e-\epsilon)$ approximation for **any** monotone function with diminishing returns.

(Analogue of Nemhauser/Wolsey Theorem)



Monotonicity

- So far: active nodes never deactivate.
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- Sum, over all time steps, of number of active nodes.
 Or weighted by time step (earlier revenue is worth more).
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Reduction to monotone case:

- One copy of each node for each time. Earlier copies may influence later ones.
- Maximizing number of nodes now corresponds to maximizing sum over all time steps.



Weights

- lacktriangle Nodes may have different values v_i (e.g. order sizes).
- lacktriangle Function f is still submodular, so all of the proof stays the same.
- lacktriangle Alternatively, can replace each node by v_i copies forming a clique.



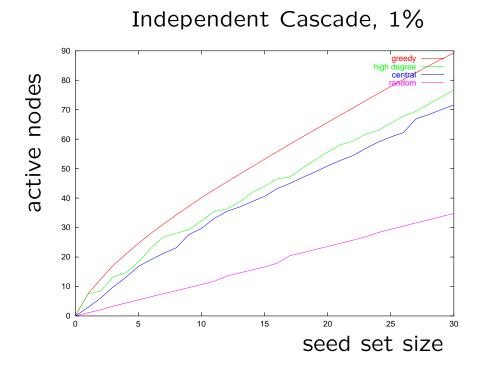
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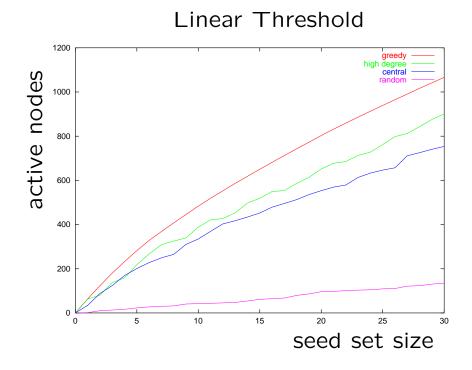
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- lacktriangle Function f is still submodular, so all of the proof stays the same.
- lacktriangle Alternatively, can replace each node by v_i copies forming a clique.
- ullet Evaluating f may take time pseudo-polynomial in the v_i . (Example: one very important node, reached with very small probability.)
- lacktriangle Can we evaluate f in strongly polynomial time?



Experiments

- Used arXiv high-energy physics collaboration graph.
- Compared greedy algorithm, degree centrality heuristic, distance centrality heuristic, random nodes.







Conclusions

- Word-of-mouth effect play a crucial role in collective behavior, marketing. Use them!
- Studied sociology models.
- Obtained provable approximation guarantees and good behavior in practice for simple algorithm.

Open Questions:

- Study more general influence models. Find trade-offs between generality and feasibility.
- Deal with negative influences.
- Model competing products.
- Obtain more data about how activations occur in real social networks.