# Get SMS/Email if your Salesforce is down



<u>Check out the free notifications for every Salesforce</u> <u>instance</u>





## This is an example message from status.salesforce.com when there is ongoing Service Disruption



#### General Message

GENERAL MESSAGE DETAILS

ID# 1263 ONGOING



Service Disruption Impacting Multiple Services in APAC

Issue: On December 16, 2023 at 14:12 UTC, the Salesforce Technology team became aware of an issue impacting multiple services.

Impact: A network issue is affecting customers across multiple services. Commerce Cloud and Salesforce services on multiple AP instances are known to be impacted at present. During this time customers won't be able to access their services. The impact to customers will be dependent on their routing. The team is working to determine the full scope of impact to our customers.

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Update 8 Posted December 16, 2023, 19:12 UTC

Connectivity issues to Salesforce services continue to impact multiple customers. The team is looking across all network paths and solutions. Bringing customers out of impact is a priority.

We'll provide an update in 60 minutes or sooner if additional information becomes available

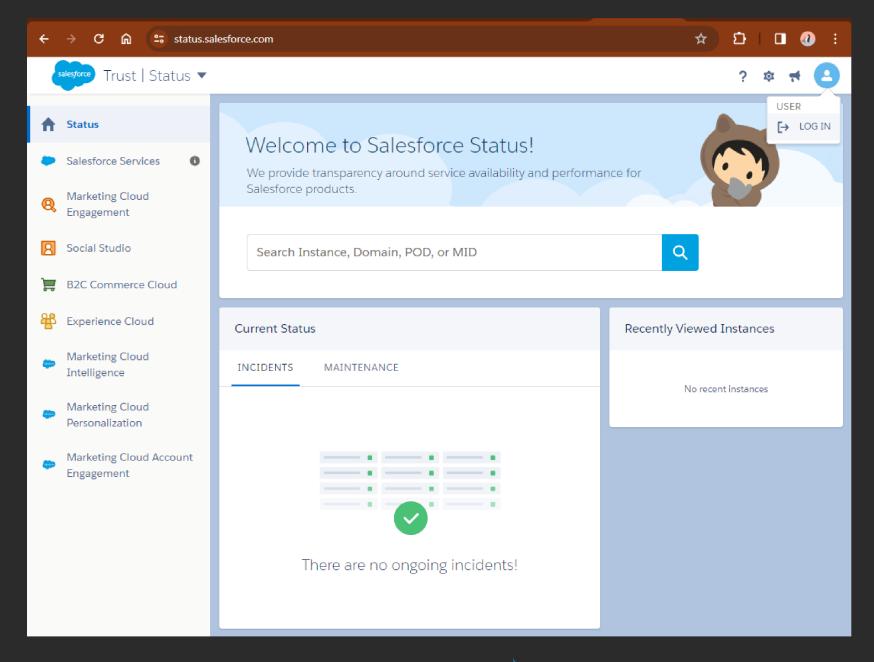
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# If you are interested in these types of messages follow the simple steps below to get an ASAP notification

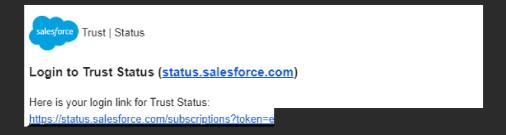
- 1. Go to status.salesforce.com
- 2. Click on the top right corner on LOG IN button



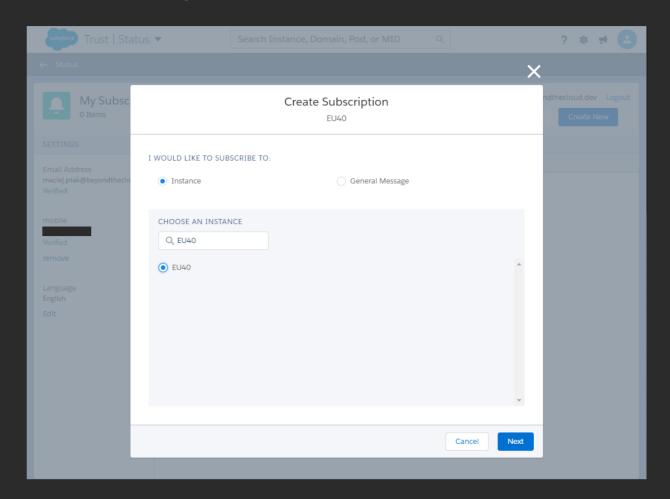


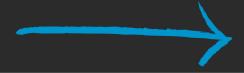


- 3. Enter your email address to log in
- 4. You will get an email with the login URL



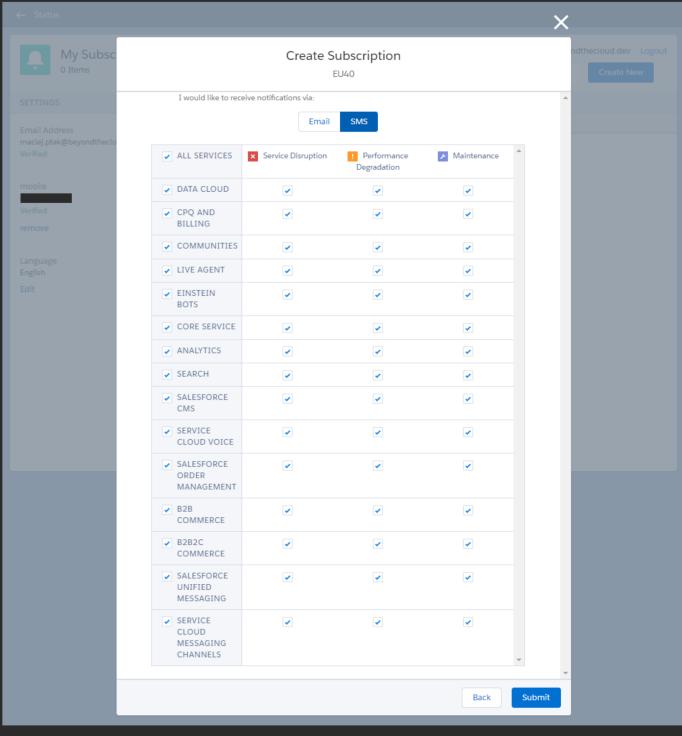
- 5. Once logged in you can optionally enter your phone number
- 6. Select the Instance you are interested in







### 7. Select Services of your interest and click Submit







8. That's it! It is as simple as that.
You will now get free notifications for selected instances

