

# Lecture IX - Safety Planning for the Islamic Pilgrimage

Applied Optimization with Julia

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## Introduction

### Islamic Pilgrimage

Question: Have you ever heard of the Hajj?

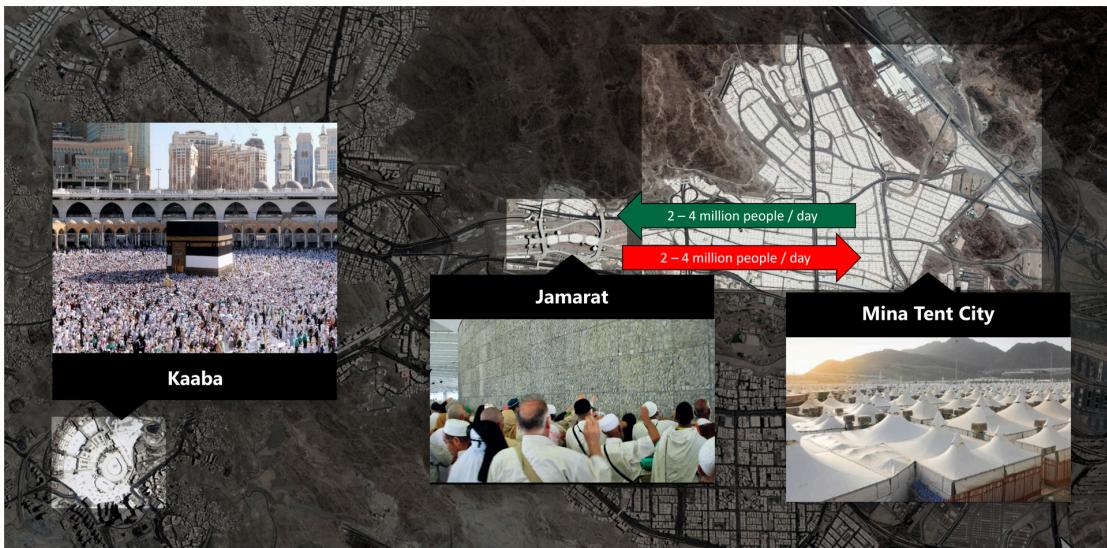
### The Hajj

- The great Islamic pilgrimage towards Mecca
- The holy city is the religious center of the Islamic religion
- Located in the Kingdom of Saudi Arabia
- Each physically able Muslim should perform Hajj once
- Confined spaces around the holy sites
- Only few million people are annually allowed

### Mina Tent City



## Mina Tent City



### The scope of the Hajj

- Pilgrimage is actually a multi-day journey
- Involves a number of different rituals at several ritual sites
- Our efforts focused on the Rhamy-Al-Jamarat ritual

...

#### 📍 Rhamy-Al-Jamarat ritual

Pilgrims throw pebbles against three pillars, which symbolize the temptations of the devil. They repeat this ritual with small variations on four consecutive days.

### Mina Tent City

- 1.5–2 million people reside in the tent city
- Pilgrims repeatedly access the holy site
- Perform the Rhamy-Al-Jamarat ritual
- Walk through a network of streets and pathways
- Later proceed to the Kaaba or return to the camp

### Time Preferences

- When to perform the ritual on each of the four days?
- Pilgrims have different time preferences
  - Constrained by arrival and departure shuttle times
  - Extremely hot at midday quickly leading to exhaustion
  - Traditions play an important role in time preferences

...

Question: What could become a problem?

## Risk: Overcrowding at Mina

- In aggregation, the time preferences are clustered
- Popular peak times dating back to the Prophet Mohammad
- Equates to a city-scale crowd of millions of people
- Accessing one central place within only a few hours

...



Uncoordinated access within confined area can escalate into crowd disasters!

## Crowd Accidents

- Historical incidents of crowd disasters
- Resulted in casualties and injuries
- High-density bottlenecks on the way to the rituals
- Several critical points of congestion
- Waiting times can lead to hazardous conditions

...

Question: What could we do to prevent this?

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## Pedestrian Traffic

How is Hajj pedestrian traffic different from the regular urban pedestrian traffic in cities?

## Pedestrian Traffic



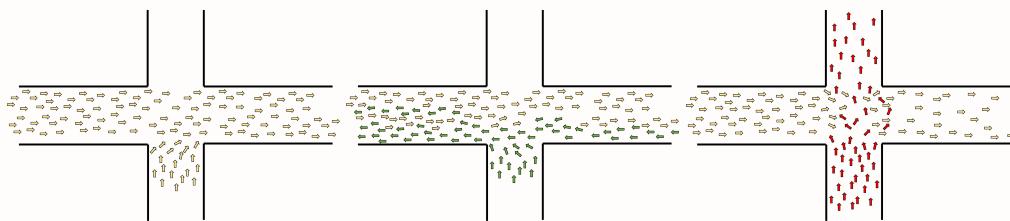
- Individuals and groups

- Multitude of destinations
- Mixing and formation
- Distractions



- Homogeneous groups
- Shared destination
- Higher densities
- Predictable

## Types of Pedestrian Flow



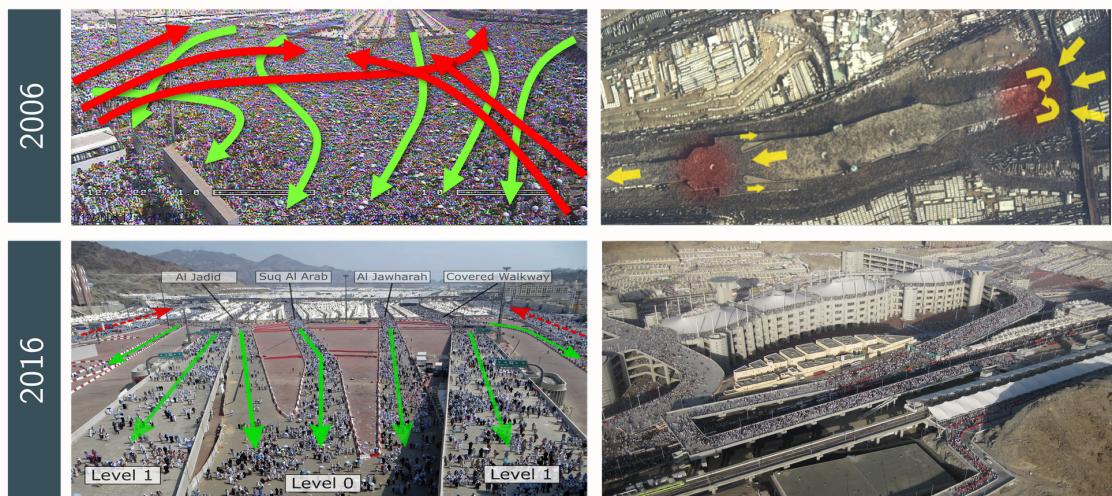
...  
Question: What is the most dangerous type here?

...



Caution  
Multi-directional and intersecting flows are the most dangerous type!

## Pilgrim Flows



### General idea

Adhere to one-way flow systems and define path options for each camp under consideration of a unidirectional flow system.

## Problem Structure

### Objective?

Question: What could be the objective?

- Minimize risk of overcrowding and accidents
- Enable ritual participation of all pilgrims
- Satisfy time preferences of pilgrims
- Easy plans to execute under pressure

...

Question: How can we try to model this?

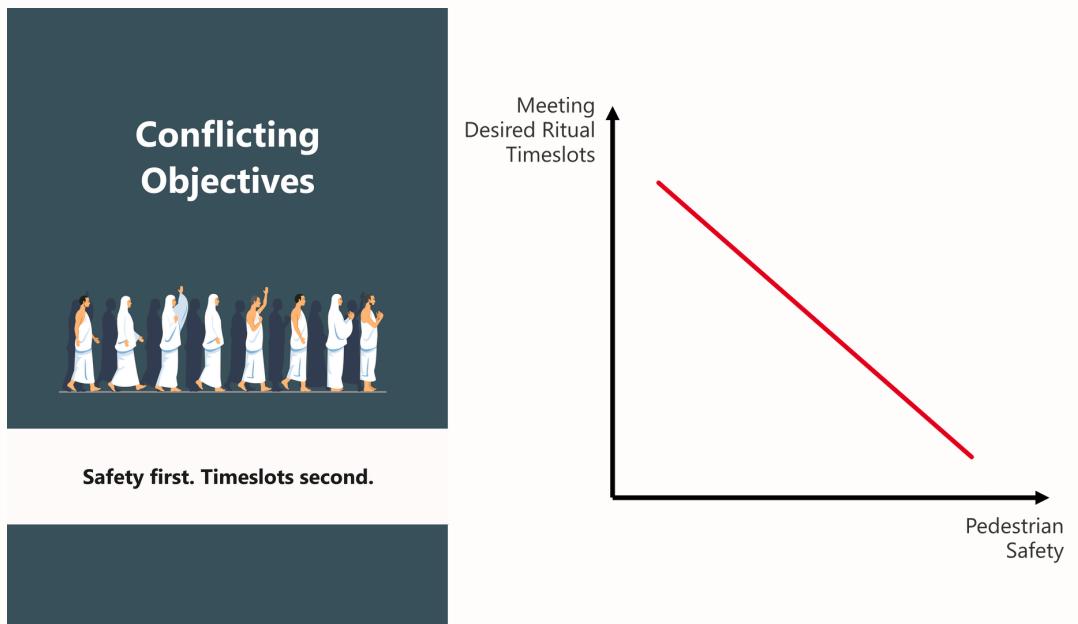
### Objective

- Satisfy time preferences as much as possible
- Consideration of infrastructure bottleneck flow capacities
- Maximize safety for all pilgrims
- Simple plans to make the execution as simple as possible
- This can prevent critical errors later on!

...

Question: Where is the goal conflict?

## Goal Conflict

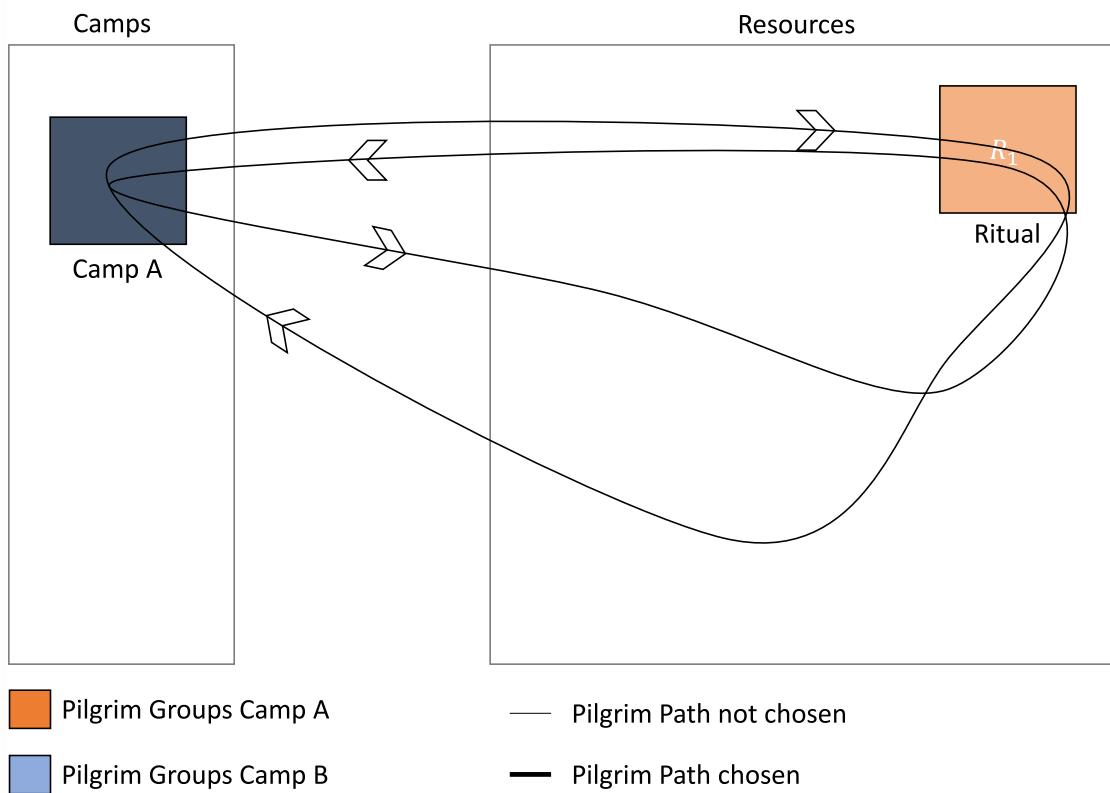


## Basic Structure

- We follow the structure of a simple scheduling problem
- The aim is to “assign” something to different time periods
- We assign time slots to groups using different paths
- Plans are kept simpler by assigning paths to camps
- Assignments are fixed over the entire time horizon

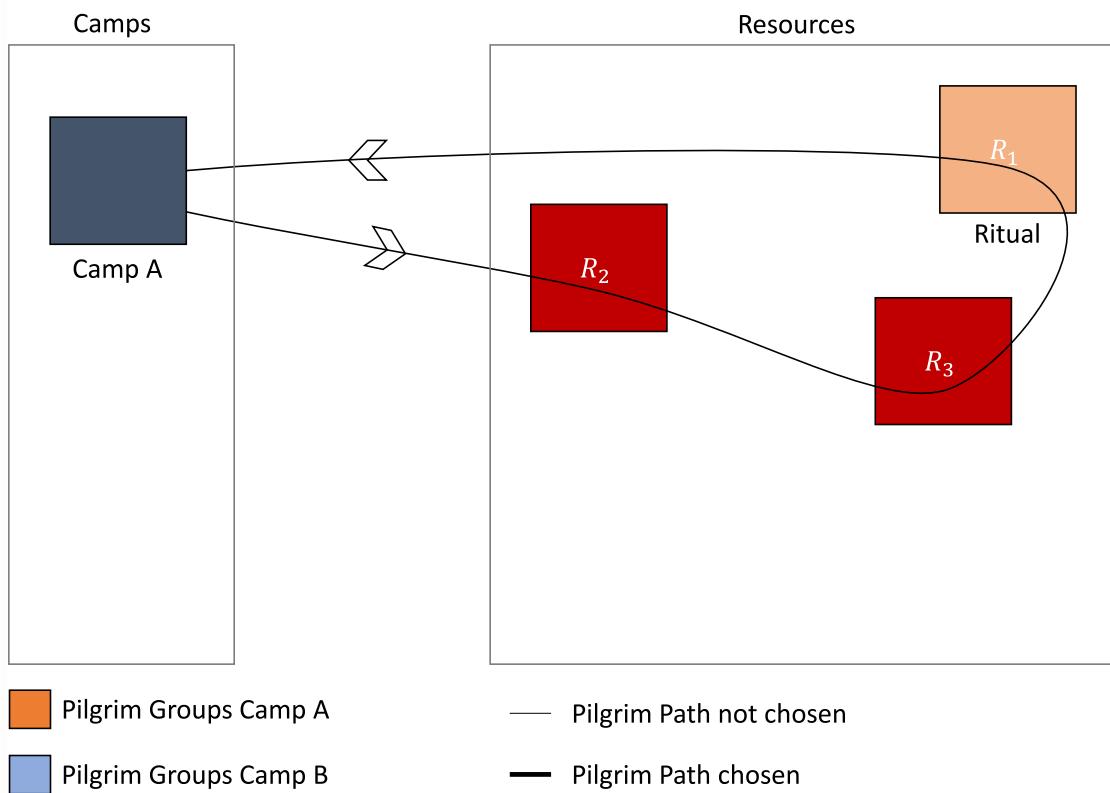
## Pilgrim Routes

Each camp has a set of feasible one-way paths that include the stoning ritual.



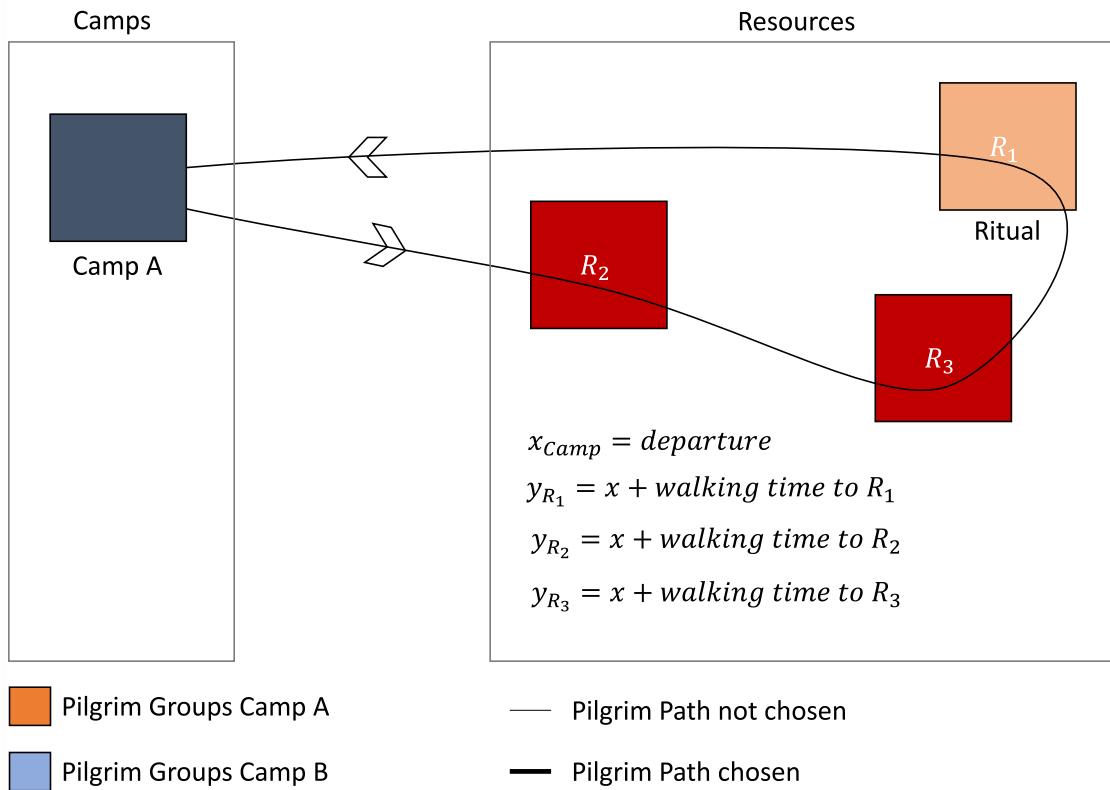
### Pilgrim Routes

Path may contain one or more bottlenecks, regarded as resources subject to a capacity.



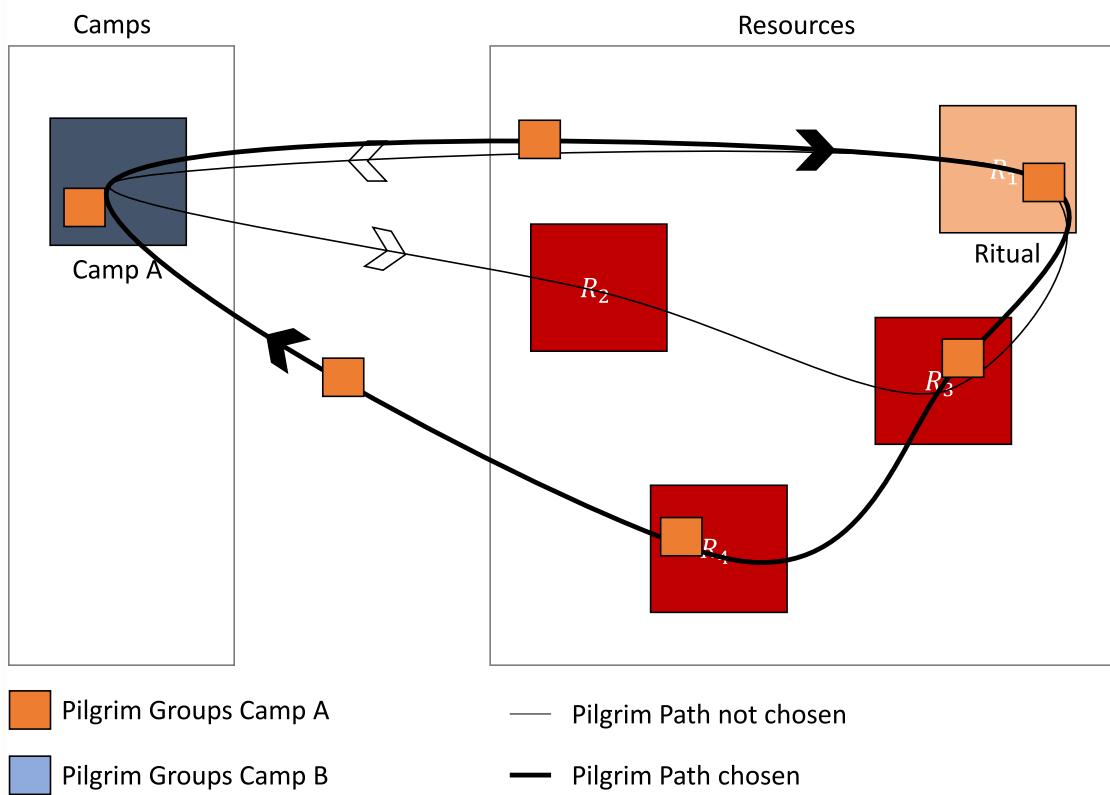
### Pilgrim Routes

Pilgrims departure from a camp at a time  $x$  and pass through the bottleneck later.



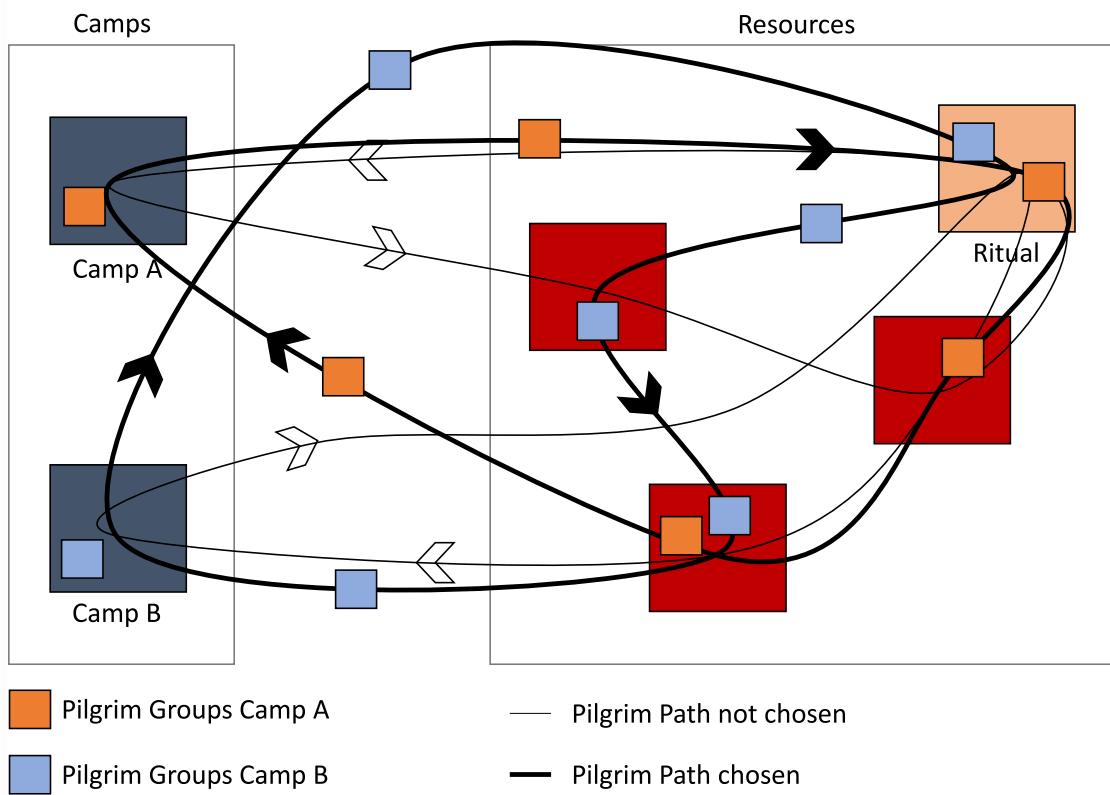
### Pilgrim Routes

Our model should assign one of the feasible paths to a camp on all four ritual days.



### Pilgrim Routes

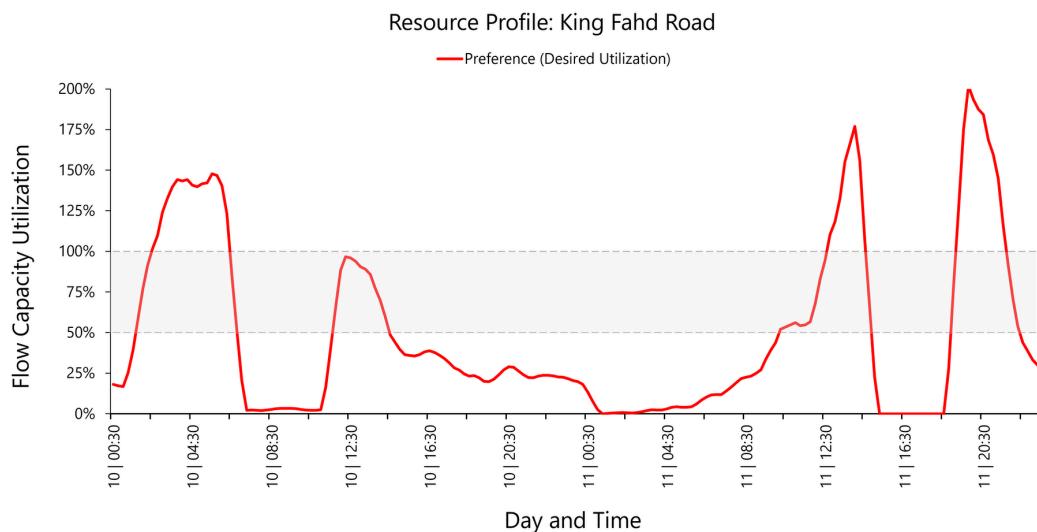
These bottlenecks should not be overcrowded at any time during the Hajj.



How can we model  
time preferences?

## Time Preferences

### 100% Pilgrim time preference fulfillment



#### Time preference satisfaction

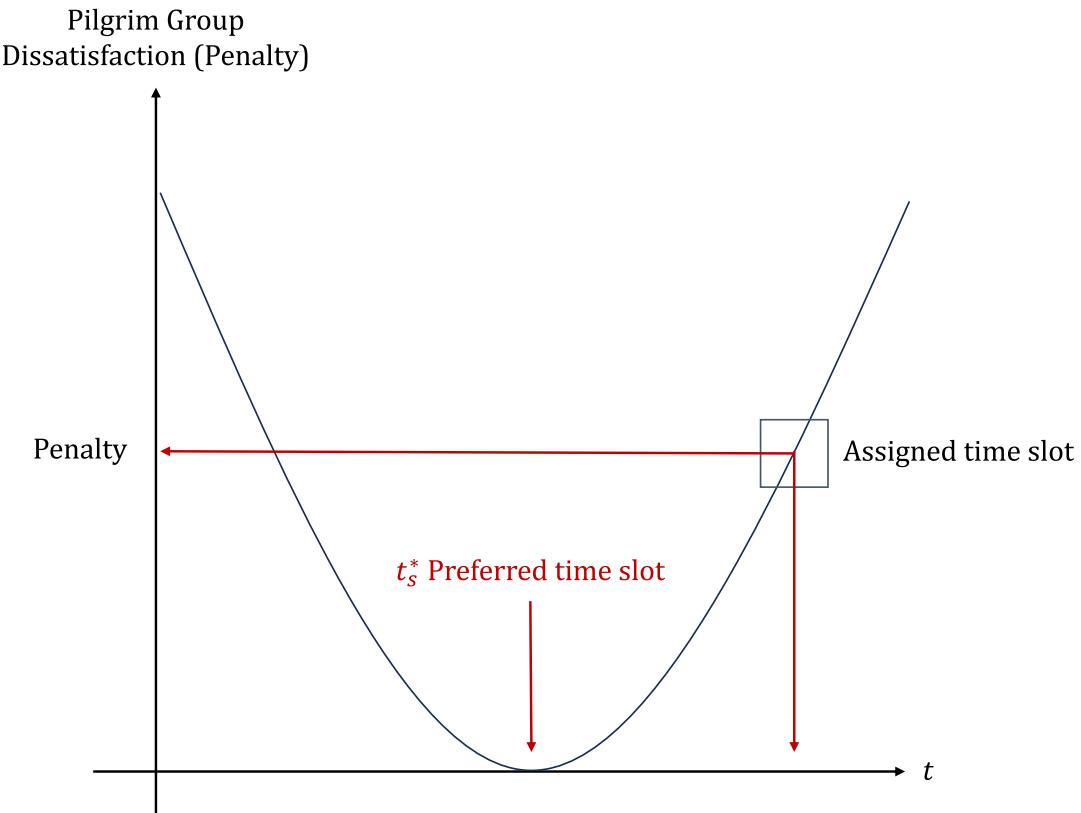
- Assign one departure time slot
- Assigned per ritual day to each pilgrim group
- Minimize difference between assigned and preferred time
- Different penalty functions are possible

...

#### i Group time preferences

May be computed, i.e., down-sampled given a distribution of pilgrims over time.

## Penalty Functions



## Fluctuations

Question: What could become a problem?

...

- If allowed demand between periods varies strongly, accidents are more likely to happen!
- We need keep the changes between periods within bounds

...

Question: Any idea how we can do that later?

...

- Restrict the change of the utilization between periods

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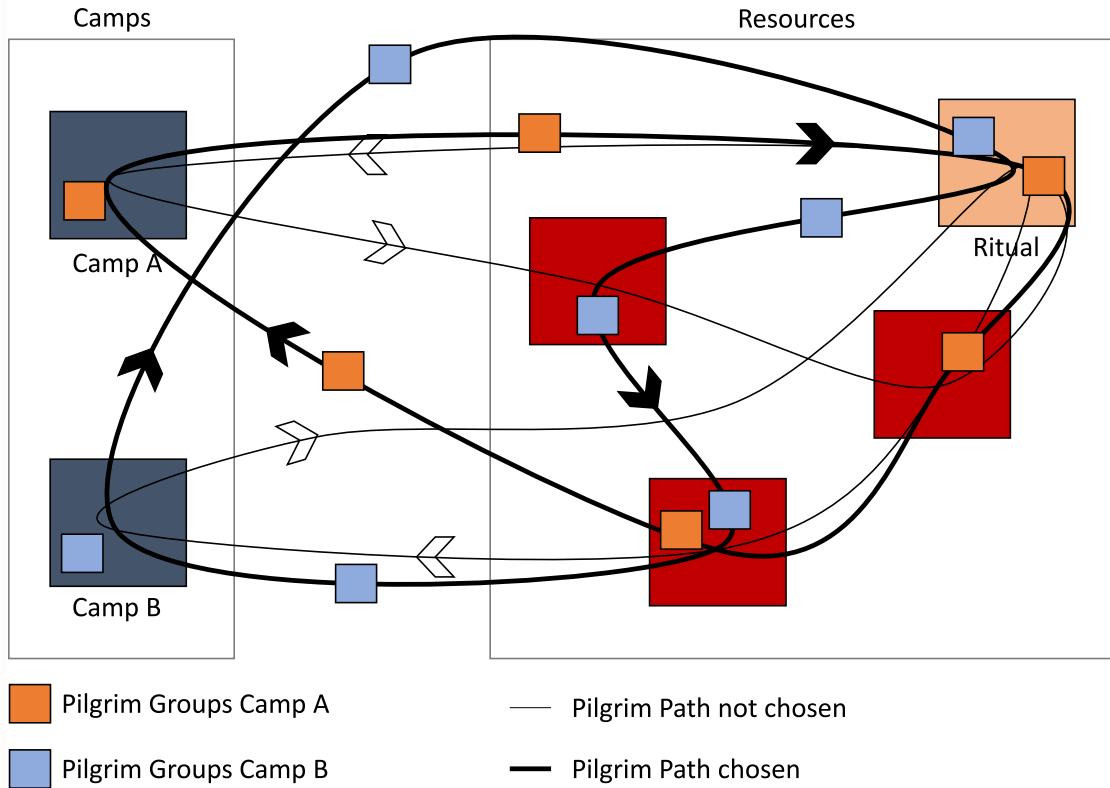
## Goals Summarized

1. Satisfy time preferences of the pilgrims as much as possible under the consideration of infrastructure bottleneck flow capacities by assigning “something” to a time slot.
2. For the sake of simplicity and safety, pilgrims coming from one camp will always have to be assigned the same path.
3. We need to keep track of the relative utilization of each resource to restrict the fluctuations between periods to ensure a safer event.

## Model Formulation

Sets?

Question: What could be the sets here?



Sets

- $\mathcal{T}$  - Stoning periods in ascending order, indexed by  $t$
- $\mathcal{R}$  - Infrastructure resources, indexed by  $r$
- $\mathcal{C}$  - Pilgrim camps, indexed by  $c$
- $\mathcal{P}$  - Paths that include the stoning, indexed by  $p$
- $\mathcal{S}$  - Scheduling groups, indexed by  $s$

...

But we further need subsets!

Subsets

- $\mathcal{S}_c$  - Scheduling groups in camp  $c$
- $\mathcal{S}_p$  - Scheduling groups that can use path  $p$
- $\mathcal{P}_c$  - Feasible paths for camp  $c$
- $\mathcal{P}_s$  - Feasible paths for group  $s$
- $\mathcal{P}_r$  - Paths that contain the resource  $r$
- $\mathcal{T}_s$  - Available stoning periods for scheduling group  $s$

That looks  
complicated...

## On Subsets

Question: Why use subsets?

...

- It may seem like a lot
- But it also really helps a lot!
- We reduce the problem size

...

### 💡 Tip

A smaller problem size reduces the solution space and helps the solver in finding the optimal solution faster!

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## Parameters?

Question: What could be possible parameters?

...

- $n_s$  - Number of pilgrims in scheduling group  $s$
  - $f_{s,t}$  - Penalty value of assigning period  $t$  to group  $s$
  - $a_{p,r}$  - Offset between stoning and utilization period of  $r$  on  $p$
  - $b_{r,t}$  - Capacity of resource  $r$  in period  $t$
  - $\sigma_r$  - max. relative utilization deviation between  $t$  for  $r$
- 

## First Decision Variable?

❗ Our first goal is to:

Satisfy time preferences of the pilgrims as much as possible under the consideration of infrastructure bottleneck flow capacities by assigning “something” to a time slot.

...

**i** We need the following sets:

- Scheduling groups,  $s \in \mathcal{S}$
- Stoning periods in ascending order,  $t \in \mathcal{T}$
- Paths that include the stoning of the devil,  $p \in \mathcal{P}$

## First Decision Variable

Question: What could be our decision variable?

...

- $X_{s,t,p}$  - 1, if scheduling group  $s$  is scheduled to perform stoning in period  $t$  and to use path  $p$ , 0 otherwise.

...

Question: Do you get the idea here?

...

It's a binary assignment of a group to a time slot and a path.

---

## Second Decision Variable?

**!** Our second goal (more a constraint):

For the sake of simplicity and safety, pilgrims coming from one camp will always have to be assigned the same path.

...

**i** We need the following sets:

- Pilgrim camps from which groups can depart,  $c \in \mathcal{C}$
- Paths that include the stoning of the devil,  $p \in \mathcal{P}$

...

Question: What could be our second variable?

## Second Decision Variable

- $Y_{c,p}$  - 1, if camp  $c$  is assigned to use path  $p$ , 0 otherwise

...

Question: Does anyone remember the third part?

## Third Decision Variable?

! Our third goal (again, more a constraint):

We need to keep track of the relative utilization of each resource to restrict the fluctuations between periods to ensure a safer event.

...

i We need the following sets:

- Infrastructure resources,  $r \in \mathcal{R}$
- Stoning periods in ascending order,  $t \in \mathcal{T}$

...

Question: What could be our third variable?

### Third Decision Variable

- $U_{r,t}$  - Relative utilization of  $r$  in  $t$  with  $0 \leq U_{rt} \leq 1$

...

Question: What does relative utilization mean?

...

- It's a percentage of the capacity usage of the resource
- Normalizes the capacities between different resources

Let's start with our  
objective function!

---

## Objective Function?

! Our main objective is to:

Satisfy time preferences of the pilgrims as much as possible under the consideration of infrastructure bottleneck flow capacities by assigning "something" to a time slot. Hint: We thus could aim to minimize the total dissatisfaction with the timetable.

...

Question: How could we minimize the total dissatisfaction?

- Penalize difference between assigned and preferred time
- Different penalty functions, e.g., linear, quadratic, etc.

## Objective Function

**i** We need the following parameters and variables:

- $f_{s,t}$  - Penalty value of assigning period  $t$  to group  $s$
- $X_{s,t,p}$  - 1 if group  $s$  is scheduled to perform stoning in  $t$  and to use  $p$ , 0 otherwise

...

Question: What could be our objective function?

...

$$\text{minimize} \quad \sum_{s \in \mathcal{S}} \sum_{t \in \mathcal{T}} \sum_{p \in \mathcal{P}} f_{s,t} \times X_{s,t,p}$$

## Objective Function Characteristics

Question: Is our objective function linear?

...

- We can use non-linear penalty functions
- But still, it will always be linear

...

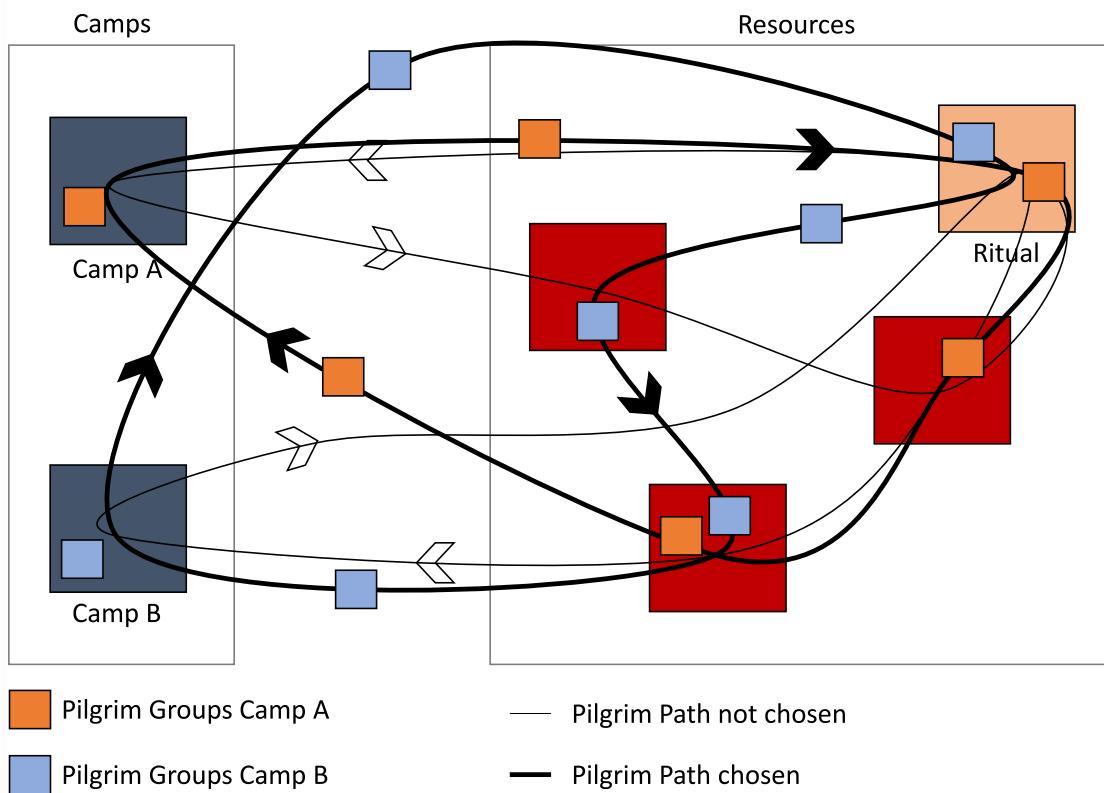
Question: Anybody an idea why?

...

- We can compute the penalties in advance
- Do not depend on the decision variables

## Constraints

Constraints needed?



### Key Constraints

Question: Which constraints do we need?

1. Each group must have one path assigned
2. Each camp must have one path assigned
3. Each group must have one time slot assigned
4. Each resource must have a capacity limit
5. Constraint the relative utilization between periods

### Assign Paths to Camps

! The goal of this constraint is to:

Assign one path to each camp over the entire time horizon.

...

**i** We need the following variables:

- $Y_{c,p}$  - 1 if camp  $c$  is assigned to use path  $p$ , 0 otherwise

...

Question: What could be the constraint?

$$\sum_{p \in \mathcal{P}_c} Y_{c,p} = 1 \quad \forall c \in \mathcal{C}$$

---

### Assign Time Slots to Groups?

! The goal of this constraint is to:

Assign one time slot to each group over the entire time horizon using the same path we have assigned to the camp in the previous constraint.

...

i We need the following variables:

- $X_{s,t,p}$  - 1 if group  $s$  is scheduled to perform stoning in  $t$  and to use  $p$ , 0 otherwise
- $Y_{c,p}$  - 1 if camp  $c$  is assigned to use path  $p$ , 0 otherwise

...

Question: What could be the constraint?

### Assign Time Slots to Groups

$$\sum_{t \in \mathcal{T}_s} X_{s,t,p} = Y_{c,p} \quad \forall c \in \mathcal{C}, p \in \mathcal{P}_c, s \in \mathcal{S}_c$$

...

i We use the following sets:

- $\mathcal{C}$  - Pilgrim camps
- $\mathcal{S}_c$  - Scheduling groups in camp  $c$
- $\mathcal{T}_s$  - Available stoning periods for scheduling group  $s$
- $\mathcal{P}_c$  - Feasible paths for camp  $c$

### Relative Utilization and Capacities

! The goal of this constraint is to:

Compute the relative utilization of each resource while also ensuring that the utilization does not exceed the capacity limit. This one is very tricky!

...

Difficulties:

- Includes the time-shift between stoning and utilization
- Used as parameter to shift periods in variable  $X_{s,t,p}$

## Compute Relative Utilization?

**i** We need the following:

- $n_s$  - Number of pilgrims in scheduling group  $s$
- $a_{p,r}$  - Period offset between stoning period and utilization period of  $r$  on  $p$
- $b_{r,t}$  - Capacity of resource  $r$  in period  $t$  in number of pilgrims
- $X_{s,t,p}$  - 1, if  $s$  is scheduled to perform stoning in  $t$  and to use  $p$ , 0 else
- $U_{r,t}$  - Relative utilization of resource  $r$  in period  $t$  with  $0 \leq U_{r,t} \leq 1$

...

Question: What could be the constraint?

## Compute Relative Utilization

$$\sum_{p \in \mathcal{P}_r} \sum_{s \in S_p} n_s \times X_{s,t-a_{p,r},p} = b_{r,t} \times U_{r,t} \quad \forall r \in \mathcal{R}, t \in \mathcal{T}$$

...

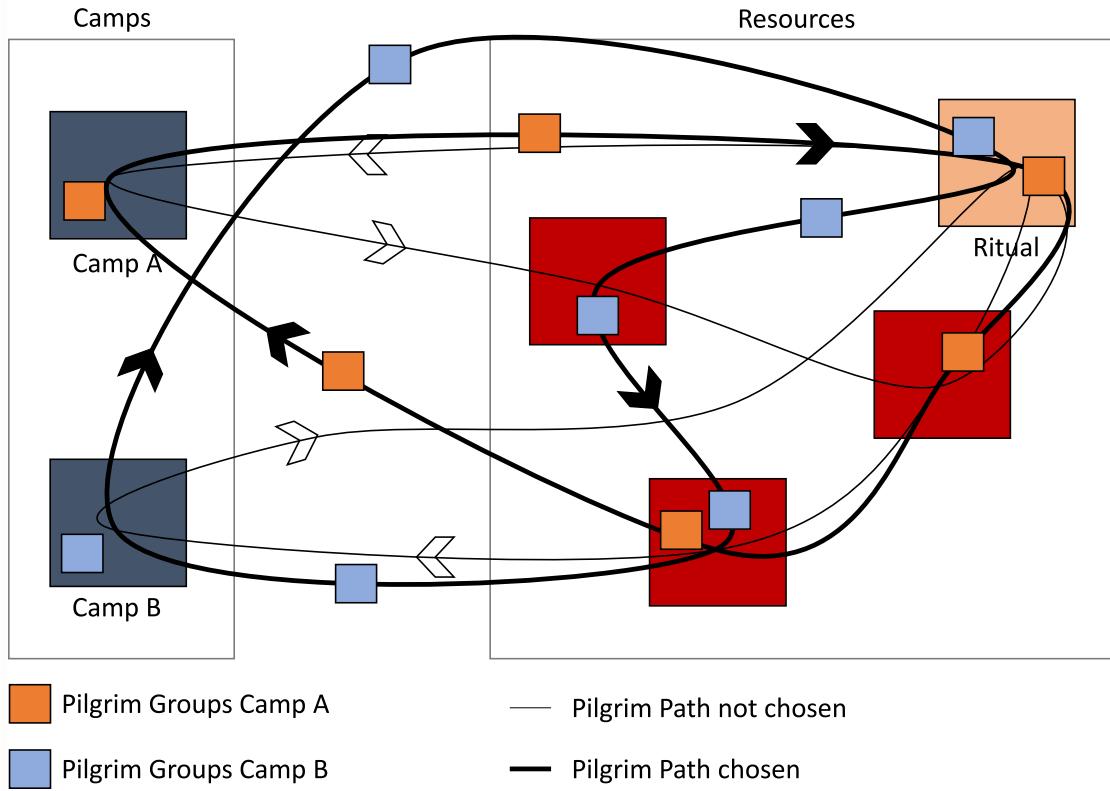
**i** We use the following:

- $n_s$  - Number of pilgrims in scheduling group  $s$
- $a_{p,r}$  - Period offset between stoning period and utilization period of  $r$  on  $p$
- $b_{r,t}$  - Capacity of resource  $r$  in period  $t$  in number of pilgrims
- $X_{s,t,p}$  - 1, if  $s$  is scheduled to perform stoning in  $t$  and to use  $p$ , 0 else
- $U_{r,t}$  - Relative utilization of resource  $r$  in period  $t$  with  $0 \leq U_{r,t} \leq 1$

Let's pause!

Have you understood  
this part?

## How does the shift work?



## Keep Fluctuations within Bounds?

! The goal of this constraint is to:

Keep the relative utilization of each resource within bounds to ensure a safer event.

...

**i** We need the following:

- $\sigma_r$  - max. relative utilization deviation between  $t$  for  $r$
- $U_{r,t}$  - Relative utilization of resource  $r$  in period  $t$  with  $0 \leq U_{rt} \leq 1$

...

Question: What could be the constraint?

## Keep Fluctuations within Bounds

$$U_{r,t} - U_{r,t-1} \leq \sigma_r \quad \forall (r, t) \in |\mathcal{R} \times \mathcal{T}|$$

$$U_{r,t-1} - U_{r,t} \leq \sigma_r \quad \forall (r, t) \in |\mathcal{R} \times \mathcal{T}|$$

...

Question: Can somebody explain why this works?

- Each constraint limits the change
  - The first one limits the increase
  - The second one limits the decrease
- 

### Scheduling Problem I

subject to:

### Scheduling Problem II

#### Note

Restricting the relative utilization of each resource to a certain bound.

### Scheduling Problem III

#### Note

All variables, except for  $U_{r,t}$ , are binary.

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## Model Characteristics

### Characteristics

Questions: On model characteristics

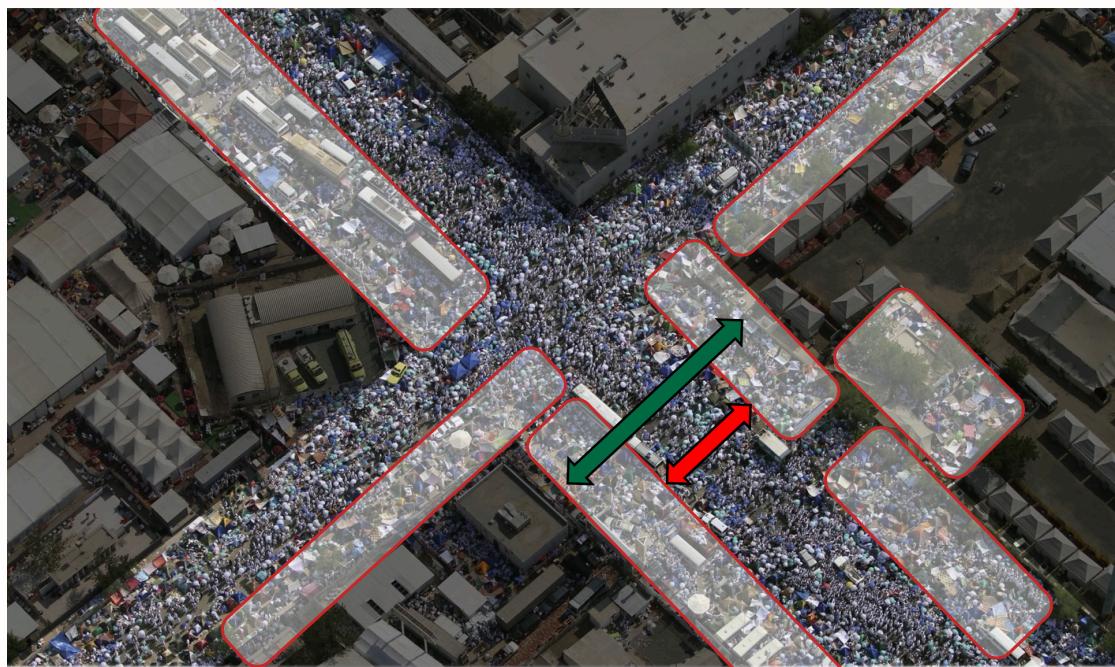
- Is the model formulation linear/ non-linear?
- What kind of variable domains do we have?
- Have we specified the length of a period?

### Model Assumptions

Questions: On model assumptions

- What assumptions have we made?
- What are likely issues that can arise if applied?
- How can we measure flow capacities?
- Are all pilgrims equally fast?

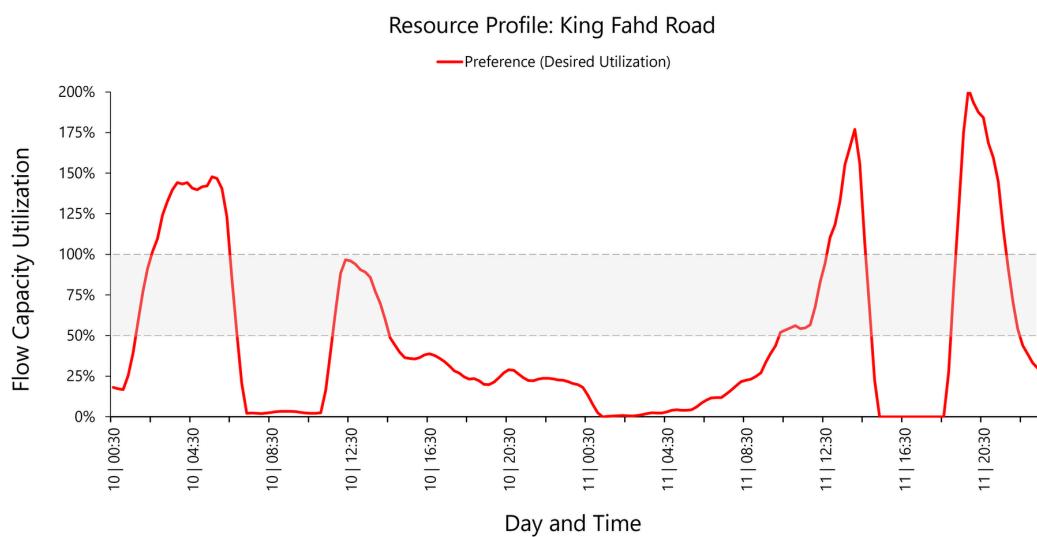
## Capacity Buffers



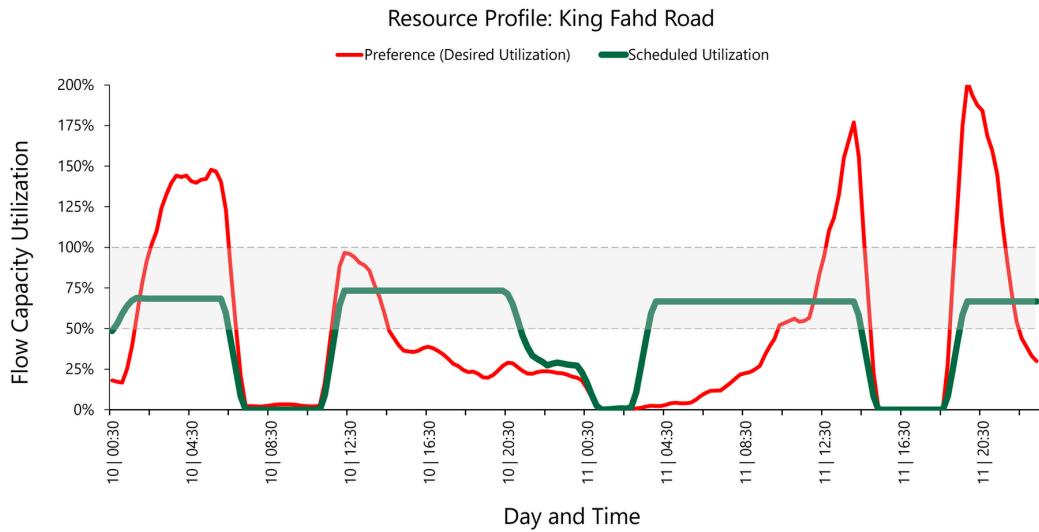
## Implementation and Impact

Can this be  
applied?

## 100% Pilgrim time preference fulfillment



## Desired vs. Scheduled Flow at Resource



### Implementation

- Optimization part of a bigger picture
- Many projects with several disciplines involved
- E.g. Simulations, infrastructure projects, real-time monitoring, contingency plans, awareness campaigns, ...

...

#### *i* Note

Optimization was part of a project by Knut Haase and his team [1].

**CNN** World x US | Africa | Americas | Asia | Australia | China | Europe | Middle East | India | UK  
Part of complete coverage on Inside the Middle East  
**INSIDE THE MIDDLE EAST**  
How Saudi Arabia goes hi-tech to manage millions during the Hajj  
By Daley Carrington for CNN  
Updated 10:12 PM EDT, Wed October 8, 2014  
Photo: AP  
**INSIDE SCIENCE** Reliable news for an expanding universe  
CREATURE CULTURE EARTH HUMAN PHYSICS SPACE SPORTS TECHNOLOGY  
**To Stone The Devil, Safely**  
What can experts in the science of crowd management say about safety at this week's hajj pilgrimage?  
**SPIEGEL International**  
Making Mecca Safe for Pilgrims: Panic Specialists Bring Order to the Hajj  
Fatal crushes often occur during the annual hajj pilgrimage to Mecca, sometimes killing hundreds of people. Now German researchers using traffic-modelling software have re-organized the ritual to make it safer for pilgrims.  
Von Max Rüttner  
25.09.2009, 15:45 Uhr

**Public Media Coverage**



His Excellency, Deputy Minister Habib Zain Al-Abideen presenting at INFORMS Analytics 2015

## Wrap Up

**i** And that's it for today's lecture!

We now have covered a scheduling problem based on a real-world application and are ready to start solving some new tasks in the upcoming tutorial.

## Questions?

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## Literature

### Literature I

For more interesting literature to learn more about Julia, take a look at the [literature list](#) of this course.

### Literature II

## Bibliography

- [1] K. Haase et al., "Improving pilgrim safety during the hajj: an analytical and operational research approach," *Interfaces*, vol. 46, no. 1, pp. 74–90, 2016.