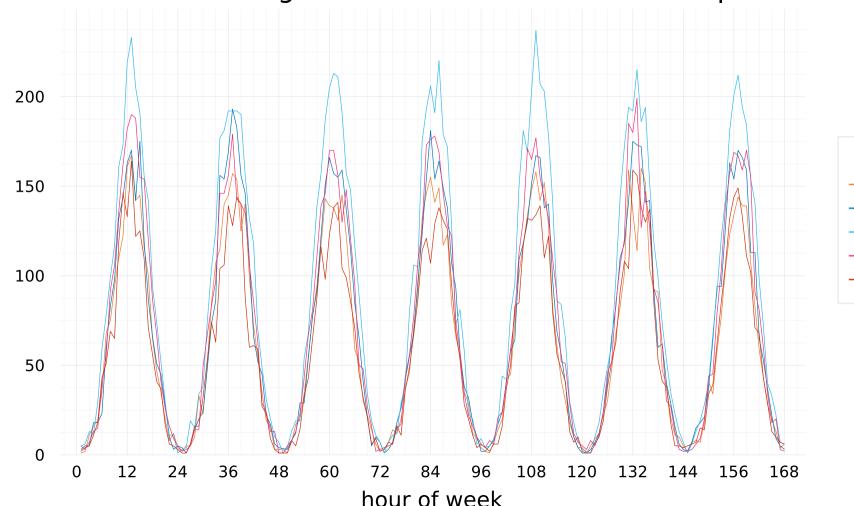Location: average number of incidents with response