### **Northwind Traders Power Bi Dashboard & Insights**



# Welcome to the Northwind Traders Dashboard!



This dynamic presentation delivers valuable insights into customer behavior, product success, shipping operations, and employee performance. 🚀

By highlighting key trends and potential growth areas, the dashboard supports decisions to improve efficiency and outcomes. \*\*



Mote: The visuals are derived from Power BI's dynamic reporting tools, enabling an interactive exploration of the data.

Each section integrates SQL queries and Python-based analytics to deliver actionable insights, supplemented by detailed visuals for a holistic understanding of the business data.

#### **Overview**



# **Key Metrics**

The dashboard summarizes the following key metrics:

Gross Sales: \$1.4M Net Sales: \$1.27M

Total Profit: \$1.20M

Average Order Value: \$457.91

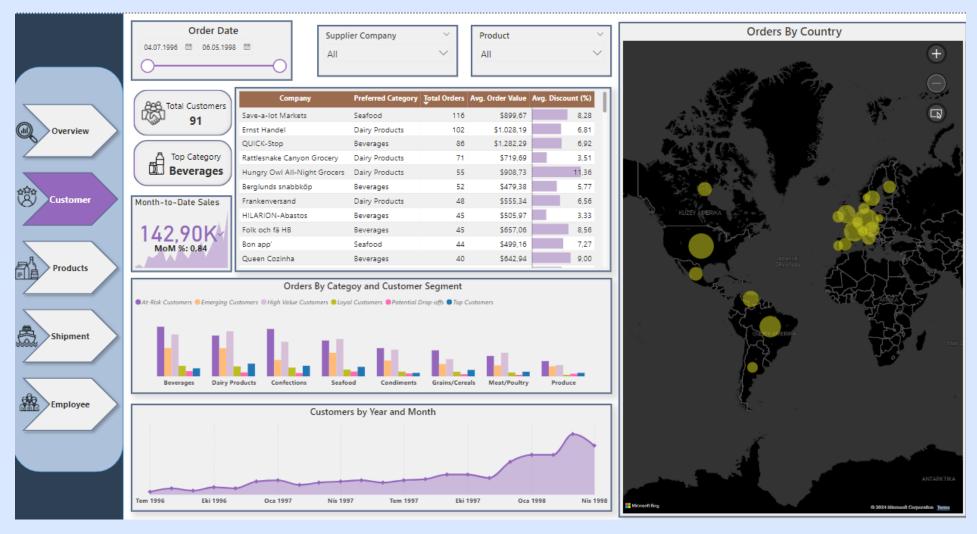
Shipment Cost: \$64.94K

**Total Products: 77** 

Key insights from this page:

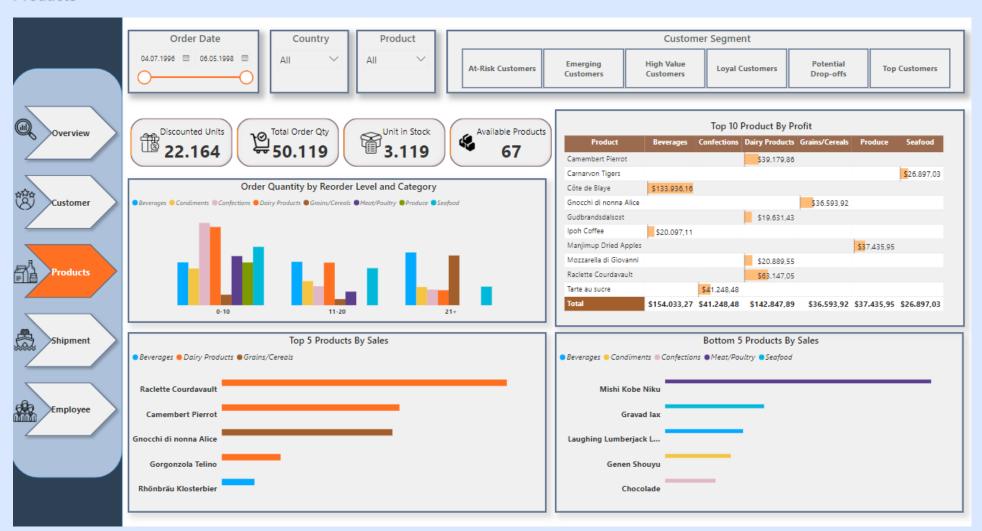
- Orders by Reorder Status: 53% of the orders are placed without any reordering, indicating a strong base of new customers. However, the data also suggests significant opportunities in nurturing loyalty.
- **Discounted Sales by Category**: Categories like "Seafood" and "Produce" have higher discounted sales, signaling potential areas to optimize pricing or promotion strategies.
- Top 5 Countries by Shipped Orders: Germany and the USA are leading in shipments, while the UK and France show growth potential with fewer orders but substantial room for expansion. This page serves as a summary, with deeper analysis available in the following sections.

#### **Customers**



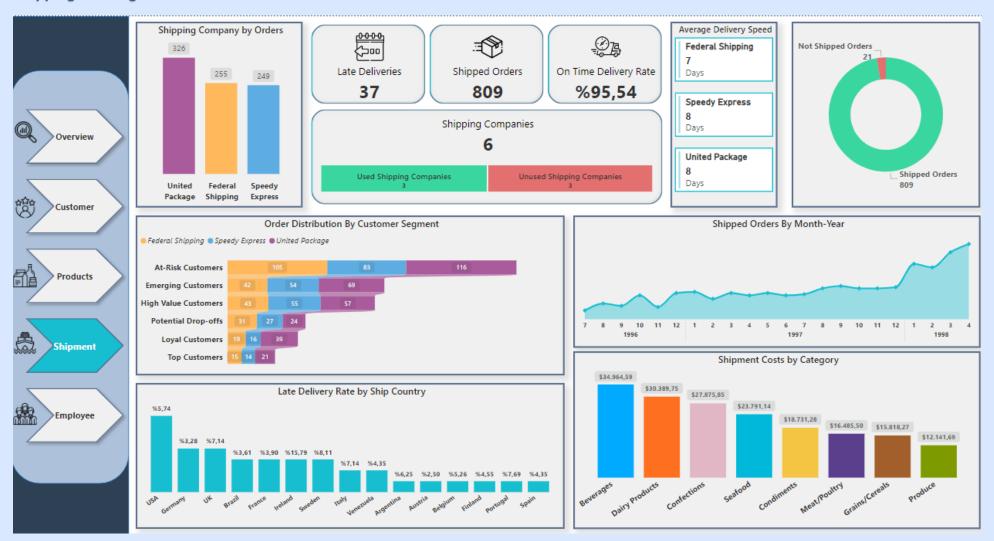
- 53% of orders are placed without reordering, suggesting a healthy influx of new customers. However, opportunities exist to increase customer loyalty by encouraging repeat purchases.
- Germany and the USA lead in shipments, indicating strong performance in these regions. The UK and France show potential for growth, with fewer orders but opportunities for expansion.
- Using RFM analysis, customers are grouped into segments like "Top Customers" and "At-Risk Customers." These insights help prioritize retention strategies and identify high-value opportunities.

## **Products**



- Categories like "Seafood" and "Produce" heavily depend on discounts to drive sales. Beverages, while also benefiting from discounts, demonstrate consistent demand.
- The most profitable products include "Raclette Courdavault" and "Côte de Blaye," while items like "Mishi Kobe Niku" fall among the least-performing, requiring targeted promotional strategies.

#### **Shipping and Logistics**



- Federal Shipping stands out for speed, averaging 7 days per delivery. Conversely, the USA and Germany experience the highest late delivery rates, highlighting areas for process improvements.
- Shipping costs are highest for "Beverages" and "Dairy Products," while "Produce" and "Grains/Cereals" incur lower expenses.

### **Employees**



- Sales Representatives account for 70.84% of orders, demonstrating their importance to the sales pipeline.
- Margaret Peacock leads in revenue generation, while other employees exhibit growth potential with appropriate training and support.