



Maksim Svistukhin

DETAILS

📍 Prague, Czech Republic
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SKILLS

Excelent communication
Front-end development
Web design
Direct sales
Solution design
Team management

LANGUAGES

English **C1**
Czech **C1**
Russian **NATIVE**

TECH SKILLS

HTML CSS JavaScript
React Git
SCSS Sketch Adobe CS
Webflow Figma

PROFILE

I am a strong professional in communication at all levels. I have an extensive experience in team management and sales, as well as decent skills in web design and SW development. Overall, I can describe myself as a person, passionate about finding solutions for a rather wide range of potential issues.

EMPLOYMENT HISTORY

Front-end developer 2/2020 – Current
Berlin, Germany
EdgeCase Technology
• Creating quality mockups and prototypes in Figma
• Web development using HTML, CSS and JavaScript(React)

Team manager
Prague Group Adventures s.r.o. 12/2017 – 2/2019
Prague, Czech Republic
• Create roadmaps and evaluate project performance
• Hire, coach, onboard and motivate team members
• Maintain both service quality and relations with suppliers

Team-leader (Customer support) 6/2016 – 10/2017
XEROX o.s.
Prague, Czech Republic
• Collaborating with other departments to ensure that they met customer needs
• Track customer complaints to help identify areas where improvements can be made
• Training and managing a team of customer support representatives

Customer Support Advisor 11/2014 – 6/2016
XEROX o.s.
Prague, Czech Republic
• Identify and assess customers' needs to achieve satisfaction
• Meet personal/customer service team sales targets and call handling quotas
• Provide accurate, valid and complete information by using the right methods/tools

Travel agent/Coordinator 2/2014 – 2/2018
Pissup Europe
Prague, Czech Republic
• Sell and coordinate tours and activities
• Train newcomers
• Handle travel issues, conflicts, complaints

Luxury Retail Sales Manager 5/2011 – 8/2012
Boutique Vittoria
Samara, Russia
• Support consultants in closing sales
• Set individual sales plans and KPI
• Remain aware of industry trends, to determine strategic opportunities to maximize sales within the market

EDUCATION

Operations management, bc
Samara State Technical University
Samara, Russia
Management, bc
Czech University of Life Sciences Prague