

# Benjamin Feingersh

---

52 Simpson Ave. Apt. 2 | Somerville, MA 02144  
[bfeingersh@gmail.com](mailto:bfeingersh@gmail.com) | (301) 785-2172

## Education

**Northeastern University**, Boston, MA September 2008 – December 2012  
College of Computer and Information Science  
Bachelor of Science in Computer Science and Cognitive Psychology, 2012  
Related Coursework: Software Development, Artificial Intelligence, Computer Graphics, Programming Languages, Human-Computer Interaction, Object-Oriented Design, Systems and Networks, Database Design, Seminar in Cognition, Calculus II, Statistics for Psychological Research  
Honors: Dean's Scholarship

**Winston Churchill High School**, Potomac, MD August 2004 - May 2008  
High School Diploma  
Related Courses: Advanced Placement (AP) Computer Science, AP Calculus, AP Psychology  
Honors/Activities: Honor Roll (four years), AP Scholar with Distinction, Varsity Lacrosse Team

## Computer Knowledge

*Languages:* Java, Racket/PLT Scheme, SQL, R  
*Markup Languages:* HTML5, CSS3, XML, JSON  
*Operating Systems:* Windows 98/XP/Vista/7, Mac OS X  
*Software:* Microsoft Office Suite (Word, Excel, Powerpoint, Outlook), Eclipse, Git, Adobe Creative Suite 3  
*Other:* Android SDK

## Work Experience

**Merrill Corporation**, Boston, MA July 2013 – February 2014  
Client Support Specialist  

- Answered calls from end users and troubleshoot issues ranging from hardware compatibility to front end usability
- Conducted training sessions with users via phone and video conference

**GoodTwo, Inc.**, Boston, MA May 2012 – September 2012  

- Developed a client-facing landing page that integrated using ASP.NET and the MVC model
- Coordinated and implemented local deals in Filemaker with SQL database.

**Where, Inc.** (now PayPal Media Network), Boston, MA July 2010 – December 2010  
Android Developer Co-op  

- Developed code for the WHERE Android application, ranging from front-end user interface to API integration and platform compatibility
- Managed firmware on various devices to ensure excellent compatibility with application
- Worked closely with user experience engineers to develop stellar user flow and compelling interface design

**Bechtel National, Systems and Infrastructure**, Frederick, MD May 2009 - August 2009  
User Support Intern  

- Installed hardware, software and operating systems for Windows XP and Mac OS X
- Set up and installed server hardware with Microsoft Server 2003
- Conducted in-house user technical support for upwards of 200 users

**References Available Upon Request**