tayllorcox.com
ensure your certification

Leaving Awards

ITIL 2011 edition Intro ™

IT Infrastructure Library & IT Service Management

Benjamin Fistein

Has been accepted by TAYLLORCOX - RCB (Registered Certification Body) and ATO
(Accredited Training organisation) as introduction to the service lifecycle and awareness on the following topics:

- ITIL Qualification scheme
- Key Principles and Models
- Generic Concepts, Selected Processes
- Selected Roles, Selected Functions, Technology and Architecture
- Service Strategy, Service Design, Service Transition, Service Operation, Continual Service Improvement

TAYLLOR&COX Examination Board

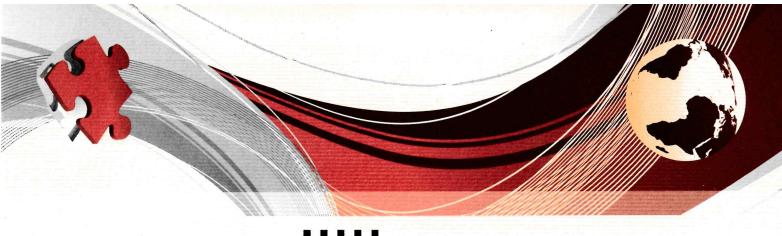Certificate Issue Date: 23.02.2018
Certificate - series No.: PCE ATO 20180223306
Valid Until: 23. 02. 2019

THINK-TANK IN BIRMINGHAM

tayllorcox.com

ensure your certification

Leaving Awards

ITIL 2011 edition Intro ™

IT Infrastructure Library & IT Service Management

Benjamin Fistein

Has been accepted by TAYLLORCOX - RCB (Registered Certification Body) and ATO
(Accredited Training organisation) as introduction to the service lifecycle and awareness on the following topics:

- ITIL Qualification scheme
- Key Principles and Models
- Generic Concepts, Selected Processes
- Selected Roles, Selected Functions, Technology and Architecture
- Service Strategy, Service Design, Service Transition, Service Operation, Continual Service Improvement

TAYLLOR&COX Examination Board

Certificate Issue Date: 23.02.2018
Certificate - series No.: PCE ATO 201802306
Valid Until: 23. 02. 2019

TAYLLORCOX is RCB - Registered Certification Bodie & ATO - Accredited Training Organisation & EI - Examination Center for PRINCE2® (Project Management), ITIL® (IT Infrastructure Library), ITSM™ (IT Service Management), MSP® (Managing Successful Programmes), MoP® (Management of Portfolio), SCRUM (Agile Project), TOGAF® (The Open Group Architecture Framework), ISMS™ (Information Security Management), MoR (Management of Risk), GDPR (General Data Protection Regulation), eIDAS (Electronic ID & Trust Services)

THINK-TANK IN BIRMINGHAM