Version: 5.00

Author: Hassan Al Afifi

Release Date: September 19, 2025

1. Introduction

Customer Orders and Inquiries is a versatile application designed for all types of businesses. It provides a complete solution for managing customer orders, handling inquiries, and tracking inventory. The platform is adaptable to various industries such as retail shops, real estate sales, call centers, and service-based businesses.

This powerful application helps you save time, stay organized, and make informed decisions through advanced reporting and multilingual support.

2. Key Features

- ☐ **Order Management** – Easily create, manage, and track customer orders.
- 🎁 **Inventory Tracking** – Keep accurate records of stock levels in real time.
- ☏ **Inquiry Handling** – Record and manage customer inquiries efficiently.
- ▦ **Business Versatility** – Suitable for retail, real estate, call centers, and service industries.
- ▥ **Detailed Statistics** – Monthly and yearly comparisons to analyze performance.
- ☐ **History Logs** – Full tracking of orders, inquiries, and stock changes.
- ☐ **Multilingual Support** – Built-in translation for English, Arabic, German, French, Italian, Chinese, Japanese, and Russian.
- ☽ **Night Mode** – User-friendly interface with light and dark themes.
- ✅ **Lifetime License** – One-time purchase with no license expiry.

3. System Requirements

- **Operating System:** Windows 7, 8, 10, or 11
- **Browser:** Google Chrome, Microsoft Edge, Firefox (latest versions recommended)
- **RAM:** Minimum 2 GB
- **Disk Space:** At least 200 MB available
- **Other Requirements:** No server or database installation required.

4. Installation & Setup

1. Download the `.zip` file after purchase.
2. Extract the files to any folder on your computer.
3. Open the file `index.html` by double-clicking it (default browser will open).
4. The application is ready to use – no additional setup required.

5. How to Use

1. **Open Application** → Launch `index.html` in your preferred browser.
2. **Create Orders** → Add new customer orders with details like product, quantity, and price.
3. **Track Inventory** → View current stock and update quantities automatically when orders are processed.
4. **Manage Inquiries** → Record questions or requests from customers and assign statuses.
5. **Analyze Data** → Use monthly and yearly statistics to compare sales, inquiries, and stock performance.
6. **Switch Languages** → Select the desired language from the settings menu.
7. **Night Mode** → Toggle dark mode for a modern and eye-friendly interface.

6. Updates & Version History

- **v5.00** – Current release
  - Added multilingual support (8 languages).
  - Added Night Mode.
  - Improved statistics with monthly/yearly comparisons.
  - Enhanced performance and bug fixes.

7- License Information

- **License Type:** Lifetime license (no expiry).
- **Usage:** Once purchased, you may use this application for personal or business purposes without time limitation.
- **Restrictions:** Redistribution, resale, or sharing of the original source code without authorization is not allowed.

8. Authentication & User Management

Sign-In

When you open the application (`index.html`), the **Sign-In page** appears. Enter your assigned **username** and **password** to access the system.

- **Default Admin account (first login):**
    - **Username:** `bflying98@gmail.com`
    - **Password:** `Catismypet@123`

> **Security note:** It is highly recommended to change the default password immediately after first login.

User Accounts

- Only the **Admin** has permission to create and manage user accounts.
- To create a new user:
    1. Log in as **Admin**.
    2. Navigate to the **Create User** section from the menu.
    3. Enter the required details (username, role, password).
    4. Save to activate the new account.

Password Management

- **Admin creates passwords** for all users through the **Create User** section.
- Users cannot create their own accounts directly.
- If a user forgets their password, the Admin can reset it by editing the user profile in the system.

9. Services & Sock Management

The **Services & Stocks** section allows you to manage the products and services offered by your business.

- **Add New Items** – Enter details for new services or products including name, description, and stock quantity.
- **Edit Existing Items** – Update product/service details such as price, availability, or description.
- **Remove Items** – Delete services or products that are no longer offered.
- **Stock Tracking** – Changes are automatically reflected in the inventory system.

This feature ensures your business catalog is always up-to-date and gives you full control over what you offer customers.