

BRIAN GALLAGHER

FRONT-END WEB DEVELOPER PROFILE

CONTACT DETAILS

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Diligent and focused Junior Web Developer. Open to new and exciting coding challenges that improves a business's code base while further developing on my own skill set. My development base is currently centered around JavaScript, ReactJS, Redux, HTML, and CSS.

EXPERIENCE

FRONT-END ENGINEERING MARCH - JUNE 2017

The Iron Yard Dallas, TX

- Intensive, immersive classroom setting diving deep into front-end web development with a focus on HTML5, CSS3, JavaScript, React, & Redux.
- Utilized Github to organize projects in group settings.
- Created and followed Trello boards and used agile movements throughout the development process on projects.

FRONT-END ENGINEERING CONT.

Worked on team projects. Held scrum meetings to plan sprint items and review past sprints.

Final Project - My Movie Search:

- <https://my-movie-search-app.herokuapp.com> - Full stack application that allows users to login and search for movies, tv shows, and people. The users are able to add/remove items from a favorites list and are protected from other users. Technologies used in this project consist of HTML5, Sass, JavaScript, React, Redux, Node, Express, & MongoDB.

TECHNICAL SOLUTIONS MANAGER 2014 - 2017

Carestream Dental LLC - Atlanta/Remote

- Managed team of 10 remote technical reps. supporting multiple Dental and Oral Surgery Practice Management Solutions in 1,200 offices.
- Analyze baselines and metrics to set goals and stretch goals and to optimize and address performance issues.
- Maintain and promote high performance, accuracy, and a sense of ownership and responsibility for the function of the group.
- Monthly individual review and coaching sessions with team members to provide feedback on performance metrics, product knowledge, and how to meet their business goals and objectives.
- Perform root cause analysis on customer escalations and complaints. Create and implement problem strips to document and address the results of the analysis.
- Held weekly team meetings to discuss future, present, and past trends in the team.

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EXPERIENCE CONT.

TECHNICAL SOLUTIONS ANALYST 2011-2014

Carestream Dental LLC - Atlanta/Remote

- Research and Development, quality assurance, product design and layout.
- Managed call and issue escalation for dedicated team of TSRs.
- Dental and Oral Surgery office software configuration. Analyzed and assessed feedback from offices using nextgen and beta software.
- Practice Management Software Implementation, onsite and virtual trainings, and practice analysis.
- Contributions to Software Maintenance Release and Change Control Board meetings.

SENIOR SOFTWARE SPECIALIST 2011 - 2014

HealthSoft/Carestream - Richardson, TX/Atlanta, GA

- Specifically tailored trainings according to office need and workflow.
- Install, implement, and configure new installs and integrations with 3rd party software, specifically digital imaging software.
- Worked closely with medical doctors, oral surgeons, dentists and practice managers on developing functional specifications on custom programming designed around practice need.
- Onsite/Phone training over the Windent software to newly implemented offices.

EDUCATION

UNIVERSITY OF NORTH TEXAS BA - GENERAL BUSINESS

SKILLS/SOFTWARE/SYSTEMS

macOS, Windows, JavaScript, React.js, Redux.js, HTML, CSS, Sass, MS Office, MSSQL, Pervasive, Crystal Reports, Webex, Citrix, team leadership, quality assurance