



## SUMMARY

Dedicated Assistant Nurse Manager with over two years of experience in clinical supervision and a track record of enhancing patient care standards. Expertise in evidence-based nursing practices and passionate about mentoring and leading nursing teams to achieve excellence in patient outcomes.

## EXPERIENCE

### Clinical Nurse Specialist

#### Atrium Health

05/2020 - Present Charlotte, North Carolina

- Spearheaded a project to implement evidence-based practices which reduced patient recovery time by 15%.
- Developed and delivered specialized educational sessions to nursing staff, increasing departmental knowledge and competencies in patient care.
- Championed the adoption of a new patient care model that boosted the patient satisfaction scores by 20% within a 6-month period.
- Collaborated with interdisciplinary teams to streamline patient throughput, successfully decreasing average patient discharge time by 3 hours.
- Led a task force that focused on nurse sensitive indicators, resulting in a 25% decrease in medication errors.
- Managed a team of 25 nurses, providing mentorship and professional development guidance that led to a 10% increase in nurse certifications.

### Registered Nurse - Cardiac Care Unit

#### Novant Health

01/2018 - 04/2020 Charlotte, North Carolina

- Oversaw the care of post-op cardiac surgery patients and achieved a 95% patient satisfaction rating through exemplary care.
- Implemented a new patient monitoring protocol which reduced readmission rates by 18% over a one-year period.
- Coordinated with a team of nurses and physicians to conduct weekly case reviews, improving the unit's treatment plans and care strategies.
- Trained 15 new staff members on the latest cardiac care techniques, ensuring a well-prepared and skilled nursing team.
- Managed clinical documentation improvement efforts, enhancing record accuracy and accessibility for the care team.

### Staff Nurse - General Surgery

#### Carolinas Medical Center

05/2015 - 12/2017 Charlotte, North Carolina

- Played a key role in achieving a zero infection rate in surgical patients for 12 consecutive months through diligent care and protocol enforcement.
- Contributed to a multidisciplinary team that improved the post-surgical care process, enhancing patient satisfaction scores by 10%.
- Advocated for patients' needs, resulting in a 30% increase in positive feedback from patient surveys.
- Assisted in the development of a new recovery care plan that shortened average patient hospital stay by two days.

## EDUCATION

### Master of Science in Nursing

#### Duke University

01/2016 - 01/2018 Durham, North Carolina

### Bachelor of Science in Nursing

#### University of North Carolina at Charlotte

01/2011 - 01/2015 Charlotte, North Carolina

## KEY ACHIEVEMENTS



### Implemented Evidence-Based Care Model

Developed evidence-based care protocols that reduced patient recovery times, resulting in improved patient care delivery and efficiency.



### Cardiac Patient Readmission Reduction

Led initiatives to decrease cardiac surgery patient readmissions by 18%, ensuring higher quality of care and patient satisfaction.



### Post-Surgical Infection Rate Zero Achievement

Instrumental in achieving and sustaining a zero infection rate in surgical patients over a year, showcasing dedication to patient safety and care quality.



### Enhanced Interdisciplinary Team Collaboration

Significantly improved treatment plans and patient outcomes by fostering better communication and collaboration among care team members.

## SKILLS

Leadership	Clinical Nursing
Magnet Standards	Patient Care Delivery
Financial Management	
Performance Improvement	

## COURSES

### Advanced Cardiac Life Support (ACLS) Certification

Certified by the American Heart Association to respond to nearly all cardiac emergencies, enhancing patient survival rates.

### Magnet Model Components and Sources of Evidence

Course completed through the American Nurses Credentialing Center, focusing on integrating Magnet standards into nursing practices.

# LANGUAGES

English  
Native



Spanish  
Intermediate

