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Knowledge Acquisition for Web Search

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### Overview

- · Part One: Introduction
- · Part Two: Open-Domain Knowledge Resources
- · Part Three: Automatically-Extracted Open-Domain Knowledge
- · Part Four: Role of Knowledge Resources in Information Retrieval

### Part One: Introduction

- Open-domain information extraction
- · Instances, concepts, relations
- · Impact on Web search

### Unweaving the World Wide Web of Facts

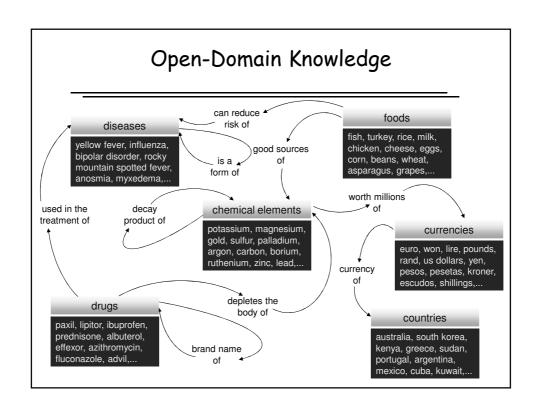
- · The Web is a repository of implicitly-encoded human knowledge
  - some text fragments contain easier-to-extract knowledge
- More knowledge leads to better answers
  - acquire facts from a fraction of the knowledge on the Web
  - exploit available facts during search
- · Open-domain information extraction
  - extract knowledge (facts, relations) applicable to a wide range, rather than closed, pre-defined set of domains (e.g., medical, financial etc.)
  - no need to specify set of concepts and relations of interest in advance
  - rely on as little manually-created input data as possible

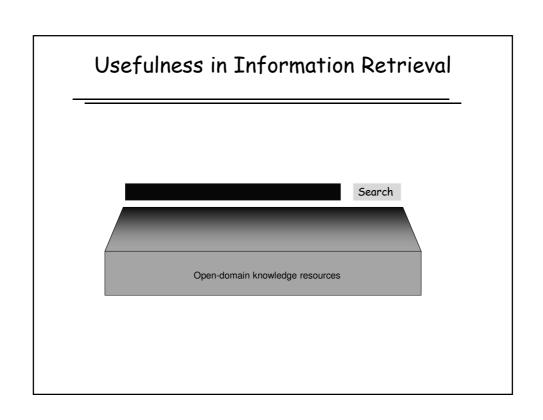
### Instances, Concepts and Relations

- A concept (class) is a placeholder for a set of instances (objects) that share similar properties
  - set of instances
    - {matrix, kill bill, ice age, pulp fiction, inception, cidade de deus,...}
  - class label
    - · movies, films
  - definition
    - a series of pictures projected on a screen in rapid succession with objects shown in successive positions slightly changed so as to produce the optical effect of a continuous picture in which the objects move (Merriam Webster)
    - a form of entertainment that enacts a story by sound and a sequence of images giving the illusion of continuous movement (WordNet)

### Instances, Concepts and Relations

- Relations are assertions linking two (binary relation) or more (nary relation) concepts or instances
  - actors-act in-movies; cities-capital of-countries
- Facts are instantiations of relations, linking two or more instances
  - leonardo dicaprio-act in-inception; cairo-capital of-egypt
- Attributes correspond to facts capturing quantifiable properties of a concept or an instance
  - actors --> awards, birth date, height
  - movies --> producer, release date, budget
- Terminology
  - concept vs. class: used interchangeably
  - instance vs. entity: used interchangeably





# Next Topic

- · Part One: Introduction
- · Part Two: Open-Domain Knowledge Resources
- Part Three: Automatically-Extracted Open-Domain Knowledge
- · Part Four: Role of Knowledge Resources in Information Retrieval

# Part Two: Knowledge Resources

- · Human-compiled knowledge resources
  - resources created by experts
  - resources created collaboratively by non-experts

### Expert Resources

#### WordNet

- [Fel98]: C. Fellbaum. WordNet: An Electronic Lexical Database. MIT Press 1998
- lexical database of English created by experts
- wide-coverage of upper-level conceptual hierarchies
- replicated or extended to other languages

#### Cyc

- [Len95]: D. Lenat. CYC: A Large-Scale Investment in Knowledge Infrastructure. Communications of the ACM 1995.
- knowledge repository of common-sense knowledge created by experts over 100+ person-years
- terms and assertions capturing ground assertions and (inference) rules

### Collaborative, Non-Expert Resources

#### Wikipedia

- [Rem02]: M. Remy. Wikipedia: The Free Encyclopedia. Journal of Online Information Review 2002.
- free online encyclopedia developed collaboratively by Web volunteers
- among top 20 most popular Web sites (according to comScore: Top 50 US Web Properties, Aug 2009)

#### DBpedia

- [BLK+09] C. Bizer, J. Lehmann, G. Kobilarov, S. Auer et al. DBpedia A Crystallization Point for the Web of Data. Journal of Web Semantics 2009.
- community effort to convert Wikipedia articles into structured data
- manually-created ontology, mappings from subset of Wikipedia infoboxes to ontology, mappings from Wikipedia articles to WordNet concepts

#### Freebase

- [BEP+08]: K. Bollacker, C. Evans, P. Paritosh et al. Freebase: A Collaboratively Created Graph Database for Structuring Human Knowledge. SIGMOD-08.
- repository for storing structured data from Wikipedia and other sources, as well as from user contributions
- collaboratively created, structured and maintained

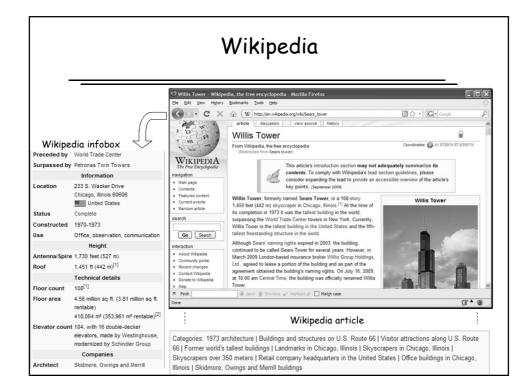
# Collaborative, Non-Expert Resources

#### Open Mind

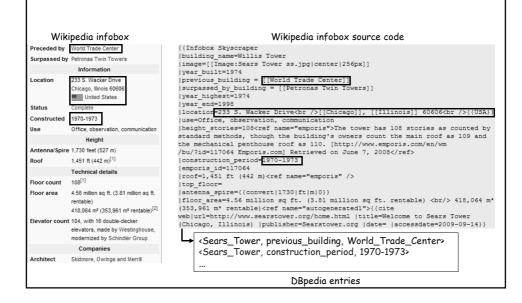
- [SLM+02]: P. Singh, T. Lin, E. Mueller, G. Lim, T. Perkins and W. Zhu. Open Mind Common Sense: Knowledge Acquisition from the General Public. Lecture Notes In Computer Science 2002.
- collect common-sense knowledge from non-expert Web users
- unlike Cyc, collect and represent knowledge in natural language rather than through formal assertions

#### ConceptNet

- [LS04]: H. Liu and P. Singh. ConceptNet a Practical Commonsense Reasoning Tool-Kit. BT Technology Journal 2004.
- introduced as a successor to Open Mind, as a semantic network encoding common-sense knowledge represented through lexical concepts and labeled relations
- knowledge sources include Open Mind, Wikipedia (via DBpedia), WordNet



# DBpedia, Freebase



# Quantitative Comparison of Human-Compiled Resources

- · Wikipedia
  - 3.5+ million articles in English
  - articles also available in 200+ other languages
- DBpedia
  - 2.5+ million instances, 250+ million relations
- Freebase
  - 20+ million instances, 300+ million relations
- Cyc
  - ResearchCyc: 300,000+ concepts and 3+ million assertions
  - OpenCyc 2.0: add mappings from Cyc concepts to Wikipedia articles
- Open Mind
  - 800,000+ facts in English
  - facts also available in other languages
- ConceptNet
  - 1.5+ million assertions in multiple languages

# Next Topic

- · Part One: Introduction
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# Part Three: Extracted Knowledge

#### Methods for extraction of:

- · concepts and instances as:
  - flat sets of unlabeled instances
  - flat sets of labeled instances, associating instances with class labels
  - conceptual hierarchies
- relations and attributes over:
  - flat concepts
  - conceptual hierarchies

### Instances Within Unlabeled Concepts

yellow fever, influenza, bipolar disorder, rocky mountain spotted fever, anosmia, myxedema,...

fish, turkey, rice, milk, chicken, cheese, eggs, corn, beans, wheat, asparagus, grapes,

potassium, magnesium, gold, sulfur, palladium, argon, carbon, borium, ruthenium, zinc, lead,.

euro, won, lire, pounds, rand, us dollars, yen, pesos, pesetas, kroner, escudos, shillings,.

paxil, lipitor, ibuprofen, prednisone, albuterol, effexor, azithromycin, fluconazole, advil,

australia, south korea, kenya, greece, sudan, portugal, argentina, mexico, cuba, kuwait,

### Instances Within Unlabeled Concepts

- [PTL93]: F. Pereira, N. Tishby and L. Lee. Distributional Clustering of English Words. ACL-93.
- extract clusters of distributionally similar words from text documents
- [LPO2]: D. Lin and P. Pantel. Concept Discovery from Text. COLING-02.
   extract clusters of distributionally similar phrases from text documents
- [Pas07]: M. Pasca. Weakly-Supervised Discovery of Named Entities using Web Search Queries. CIKM-07.
  - expand sets of instances using Web search queries
- [WCO8]: R. Wang and W. Cohen. Iterative Set Expansion of Named Entities using the Web. ICDM-08.
  - expand sets of instances using Web documents via search engines
- [VPO9]: V. Vyas and P. Pantel: Semi-Automatic Entity Set Refinement. NAACL-09.
  - improve expansion of sets of instances using Web documents, by providing as input a small set of negative examples (i.e., extractions that would be incorrect)

    [PP09]: M. Pennacchiotti and P. Pantel. Entity Extraction via Ensemble Semantics. EMNLP-09.
     expand sets of instances using multiple sources of text

- [LW09]: D. Lin and X. Wu. Phrase Clustering for Discriminative Learning. ACL-IJCNLP-09.

  extract clusters of distributionally similar phrases from Web documents
  [JP10]: A. Jain and P. Pantel. Open Entity Extraction from Web Search Query Logs.
  COLING-10.
- extract clusters of distributionally similar phrases from Web search queries and click-through data [SZY+10]: S. Shi, H. Zhang, X. Yuan and J. Wen. Corpus-Based Semantic Class Mining: Distributional vs. Pattern-Based Approaches. COLING-10.
  - compare and select between extraction patterns and distributional similarities, in the task of expanding sets of instances
- [HX11]: Y. He and D. Xin. Seisa: Set Expansion by Iterative Similarity Aggregation.WWW-11.
  - expand sets of instances using Web documents and queries

# Instances Within Unlabeled Concepts

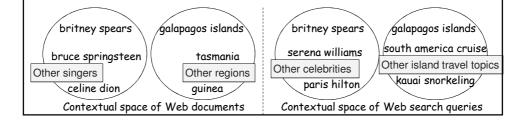
• [JP10]: A. Jain and P. Pantel. Open Entity Extraction from Web Search Query Logs. COLING-10.

# Extraction from Queries

- Data sources
  - anonymized search queries along with frequencies and click-through data (clicked search results)
  - Web documents
- Output
  - clusters of similar instances
    - e.g., {basic algebra, numerical analysis, discrete math, lattice theory, nonlinear physics, ...}, {aaa insurance, roadside assistance, personal liability insurance, international driving permits, ...}
- Steps
  - collect set of candidate instances from queries
  - cluster instances using context in queries or click-through data or both

### Similarity in Documents vs. Queries

- Contextual space of Web documents
  - an instance is represented by the contexts in which it appears in text documents
  - instances are modeled "objectively", according to descriptions of the world
- · Contextual space of Web search queries
  - an instance is represented by the contexts in which it appears in a search queries
  - instances are modeled "subjectively", according to users' perception of the world



### Extraction of Instances

- · Identify candidate instances
  - intuition: in queries composed by copying fragments from Web documents and pasting them into queries, capitalization of instances is preserved
  - from queries containing capitalization, extract contiguous sequences of capitalized tokens as instances

<u>Queries</u> <u>Candidate Instances</u>
Britney Spears new song --> Britney Spears
travel to Italy Roma --> Italy Roma

restaurant Cascal in Mountain View --> Cascal, Mountain View

- · Retain set of best candidate instances
  - first criterion: promote candidate instances whose capitalization is frequent in Web documents
  - second criterion: promote candidate instances that occur as full-length queries  $|\gamma(E)|$

$$r_w(E) = \frac{|\gamma(E)|}{\sum_{i \in O(E)} |\gamma(i)|} \quad r_w(E) = \frac{|Q == E|}{|queries\ that\ contain\ E|}$$

- retain set of candidate instances that score highly (above some thresholds) - according to both criteria

(Courtesy A. Jain)  $r_w(E) \geq au_r \ and \ s_q(E) \geq au_s$  .

# Clustering of Instances

- Induce unlabeled classes of instances, by clustering instances using features collected from queries
  - as an alternative to collecting features from unstructured text in documents
  - for efficiency, no attempt to parse the queries
- Context features
  - vector of elements corresponding to contexts, where a context is the prefix and postfix around the instance, from queries containing the instance
- Click-through features
  - vector of elements corresponding to documents, where a document is one that is clicked by a user submitting the instance as a full-length query
- · Hybrid features
  - normalized combination of context and click-through vectors

# Impact of Clustering Features

- Given an instance, manually judge each co-clustered instance:
  - "If you were interested in instance I, would you also be interested in instance Ic in any intent?"
  - also, annotate with type of relation between instance and co-clustered instance
- Compute precision, over a set of evaluation instances
  - CL-CTX: context
  - CL-CLK: click-through
  - CL-HYB: hybrid
  - CL-Web: context collected from Web documents rather than queries

Method	Precision
CL-Web	0.73
CL-CTX	0.46
CL-CLK	0.81
CL-HYB	0.85

Relation	Method					
Туре	CL-Web	CL-CTX	CL-CLK	CL-НУВ		
topic	0.27	0.46	0.46	0.40		
sibling	0.72	0.43	0.29	0.32		
parent	-	0.09	0.13	0.09		
child	0.01	-	0.01	0.02		
synonym	0.01	0.03	0.12	0.16		

# Next Topic

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- · relations and attributes over:
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#### Instances Within Labeled Concepts foods diseases fish, turkey, rice, milk, yellow fever, influenza, chicken, cheese, eggs, corn, beans, wheat, bipolar disorder, rocky mountain spotted fever, asparagus, grapes,. anosmia, myxedema,... chemical elements potassium, magnesium, currencies gold, sulfur, palladium, euro, won, lire, pounds, argon, carbon, borium, rand, us dollars, yen, pesos, pesetas, kroner, ruthenium, zinc, lead,... escudos, shillings,. drugs countries paxil, lipitor, ibuprofen, australia, south korea, prednisone, albuterol, effexor, azithromycin, kenya, greece, sudan, fluconazole, advil,.. portugal, argentina, mexico, cuba, kuwait,

### Instances Within Labeled Concepts

- [Hea92]: M. Hearst. Automatic Acquisition of Hyponyms from Large Text Corpora. COLING-92.
- extract IsA pairs (i.e., pairs of an instance and a class label) from text documents using a set of lexico-syntactic patterns
   [RJ99]: E. Riloff and R. Jones. Learning Dictionaries for Information Extraction by Multi-level Bootstrapping. AAAI-99.
   expand set of IsA pairs by iteratively identifying extraction patterns and conservatively growing the set of IsA pairs by a small number of new IsA pairs
   [PP041: P. Pantel and D. Rayichandran. Automatically Labeling Semantic Classes. L.I. T.
- [RP04]: P. Pantel and D. Ravichandran. Automatically Labeling Semantic Classes. HLT-NAACL-04.
- assign class labels to pre-extracted sets of instances [SJN05]: R. Snow, D. Jurafsky and A. Ng. Learning syntactic patterns for automatic hypernym discovery. NIPS-05.
- learn extraction patterns for extracting IsA pairs from text documents [ECD+05]: O. Etzioni, M. Cafarella, D. Downey, A. Popescu, T. Shaked, S. Soderland, D. Weld and A. Yates. Unsupervised Named-Entity Extraction from the Web: an Experimental Study. Journal of Artificial Intelligence 2005.
- instantiate generic rule templates to extract instances within various concepts via search engines
- [TBL+06]: P. Talukdar, T. Brants, M. Liberman and F. Pereira. A Context Pattern Induction Method for Named Entity Extraction. CoNLL-06.

   expand set of IsA pairs from text documents, by exploiting pairs extracted for other classes as negative examples to improve the quality of the induced patterns and extracted IsA pairs

### Instances Within Labeled Concepts

- [KRHO8]: Z. Kozareva, E. Riloff and E. Hovy. Semantic Class Learning from the Web with Hyponym Pattern Linkage Graphs. ACL-08.
  - expand set of instances and associated class label (also given as input) from Web documents via search engines
- [PV08]: M. Pasca and B. Van Durme. Weakly-Supervised Acquisition of Open-Domain Classes and Class Attributes from Web Documents and Query Logs. ACL-08.
- extract labeled sets of instances from Web documents, by merging clusters of distributionally similar phrases with IsA pairs extracted with lexico-syntactic patterns

  [YTK+09]: I. Yamada, K. Torisawa, J. Kazama, K. Kuroda, M. Murata, S. De Saeger, F. Bond and A. Sumida. Hypernym Discovery Based on Distributional Similarity and Hierarchical Structures. ACL-IJCNLP-09.
  - extract IsA pairs from Web documents, by using lexico-syntactic patterns and distributional similarities, and attach extracted pairs to Wikipedia categories
- [WC09]: R. Wang and W. Cohen. Automatic Set Instance Extraction using the Web. ACL-IJCNLP-09.
- extract instances of given class labels, from Web documents via search engines
- [TP10]: P. Talukdar and F. Pereira. Experiments in Graph-Based Semi-Supervised Learning Methods for Class-Instance Acquisition. ACL-10.
  - extract IsA pairs from manually-created or automatically-extracted repositories, via graph propagation, by incorporating structured data derived from Wikipedia
- [SHL10]: S. Singh, D. Hillard and C. Leggetter. Minimally-Supervised Extraction of Entities from Text Advertisements. ACL-10.
  - extract instances within around 30 class labels, from corpus of Web sponsored ads

# Instances Within Labeled Concepts

- [ZSL+11]: F. Zhang. S. Shi, J. Liu, S. Sun and C. Lin: Nonlinear Evidence Fusion and Propagation for Hyponymy Relation Mining. ACL-11.

   extract ISA pairs from Web documents, by using lexico-syntactic patterns then propagating class labels among similar instances

  [DCC12]: B. Dalvi, W. Cohen and J. Callan. WebSets: Extracting Sets of Entities from the Web Using Unsupervised Information Extraction. WSDM-12.
  - extract labeled sets of instances from Web documents, by using lexico-syntactic patterns and clusters of instances from Web tables
- clusters of instances from Web tables

  [PL14]: P. Pasupat and P. Liang. Zero-shot Entity Extraction from Web Pages. ACL-14.

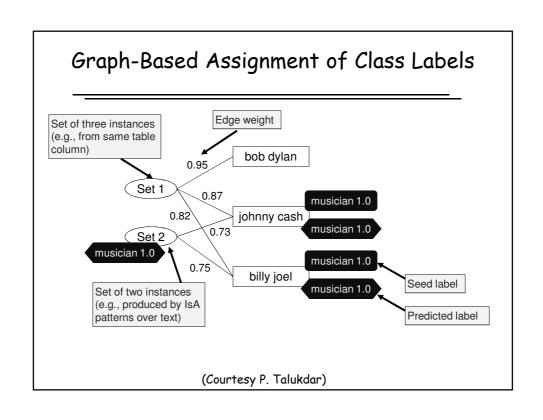
  given a class label, extract set of instances of the class from Web documents

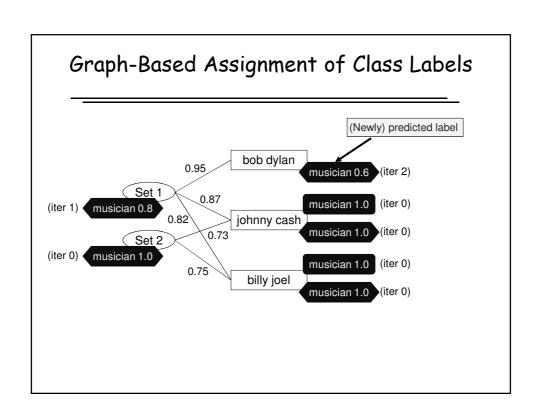
  [WCH+15]: C. Wang, K. Chakrabarti, Y. He, K. Ganjam, Z. Chen and P. Bernstein. Expansion of Tail Concepts Using Web Tables. WWW-15.

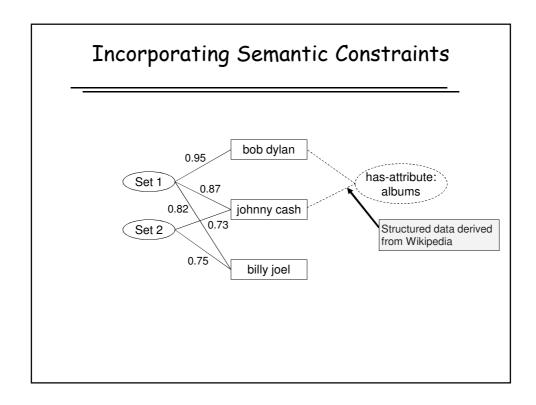
  given a class label and a small set of seed instances, extract larger set of instances of the class from Web tables

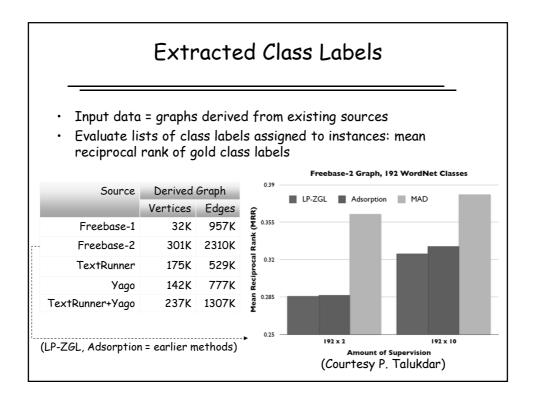
# Instances Within Labeled Concepts

[TP10]: P. Talukdar and F. Pereira. Experiments in Graph-Based Semi-Supervised Learning Methods for Class-Instance Acquisition. ACL-10.









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# Conceptual Hierarchies

- [Wid03]: D. Widdows. Unsupervised Methods for Developing Taxonomies by Combining Syntactic and Statistical Information. HLT-NAACL-03.
  - insert new phrases into an existing hierarchy
- [SJN06]: R. Snow, D. Jurafsky and A. Ng. Semantic Taxonomy Induction from Heterogeneous Evidence. ACL-06.
   extend WordNet with IsA pairs extracted from text
  [PS07]: S. Ponzetto and M. Strube. Deriving a Large Scale Taxonomy from Wikipedia. AAAI-07.
- apply filters to network of Wikipedia categories to extract hierarchy of categories [YCO9]: H. Yang and J. Callan. A Metric-Based Framework for Automatic Taxonomy Induction. ACL-IJCNLP-09.
- induction. Act-IJChr-05.

  incrementally cluster set of phrases into an hierarchy, using co-occurrence, syntactic dependencies and lexico-syntactic patterns

  [PN09]: S. Ponzetto and R. Navigli, Large-Scale Taxonomy Mapping for Restructuring and Integrating Wikipedia. IJCAI-09.

  map Wikipedia categories to WordNet synsets, and use mappings to restructure the hierarchy generated in [PS07]
- generation [1707]
  [KH10]: Z. Kozareva and E. Hovy. A Semi-Supervised Method to Learn and Construct Taxonomies Using the Web. EMNLP-10.
  - organize concepts extracted from Web documents via search engines, into hierarchies created from scratch

# Conceptual Hierarchies

- [FVP+14]: T. Flati, D. Vannella, T. Pasini and R. Navigli. Two Is Bigger (and Better) Than One: the Wikipedia Bitaxonomy Project. ACL-14.
   from network of Wikipedia articles and Wikipedia categories, extract hierarchy of articles and categories
   [SSF+15]: Y. Sun, A. Singla, D. Fox and A. Krause. Building Hierarchies of Concepts via Crowdsourcing. IJCAI-15.
   automatically generate informative questions to ask users, such that their answers serve in incrementally constructing and refining conceptual hierarchies

# Conceptual Hierarchies

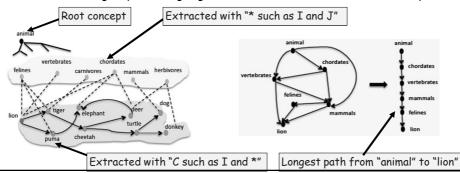
[KH10]: Z. Kozareva and E. Hovy. A Semi-Supervised Method to Learn and Construct Taxonomies Using the Web. EMNLP-10.

# Constructing Hierarchies from Text

- Input
  - root concept of target hierarchy, specified as one seed instance
    - · e.g., lions for animals, cucumbers for plants, cars for vehicles
- Data source
  - Web documents accessed via general-purpose Web search engine
- Output
  - hierarchy of concepts under the root concept
- Steps
  - fill in doubly-anchored extraction patterns "C such as I and \*", "\* such as I and J", from already-known edges of hierarchy
    - e.g., from edge e.g., from edge e.g. animals
    - · once tiger has been extracted above, create pattern "\* such as lion and tiger"
  - convert patterns into queries to Web search engine, fetch Web documents
  - extract potential edges to be added to hierarchy
  - repeat until no additional edges can be found
  - organize extracted edges into a consistent hierarchy

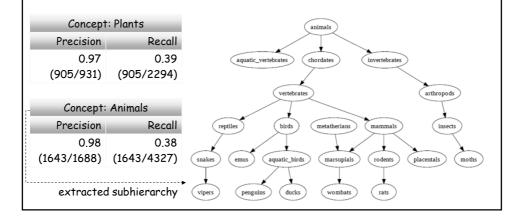
# Organizing Potential Edges into Hierarchy

- · For each potential edge, determine which concept is more specific
  - from counts of search results returned for patterns "C such as I", "C
    including I" choose between chordates IsA vertebrates, vs. vertebrates IsA
    chordates
- Eliminate edges that can be inferred from other edges via transitivity
  - eliminate edge cycles
  - retain longest paths along edges, between root and each extracted concept



# Extracted Hierarchy

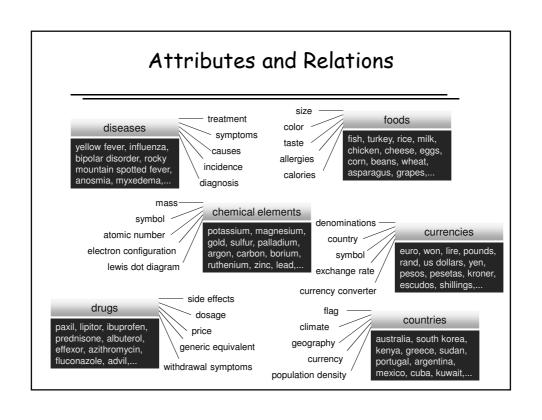
- Input data = Web documents via search engine
- Evaluate (relative to WordNet) hierarchies extracted under various roots

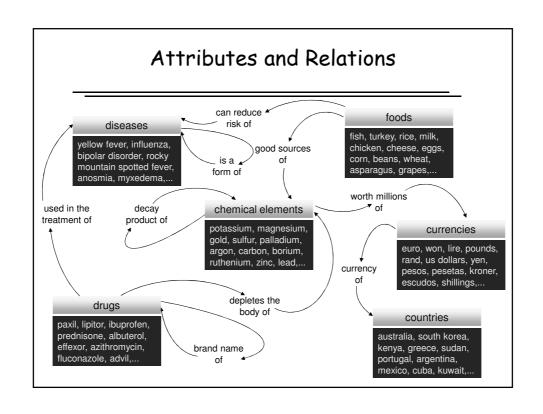


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- [APO4]: A. Almuhareb and M. Poesio. Attribute-Based and Value-Based Clustering: an Evaluation. EMNLP-04.
- examine the role of attributes vs. values in acquiring concept descriptions via search engines [PE05]: A. Popescu and O. Etzioni. Extracting Product Features and Opinions from Reviews. EMNLP-05.
- use product features (including attributes) found in text, to extract and rank opinions about products [TKT05]: K. Tokunaga, J. Kazama and K. Torisawa. Automatic Discovery of Attribute Words from Web Documents. IJCNLP-05.
- from Web Documents. IJCNLP-05.

   apply small set of patterns to extract attributes from unstructured text in a small Web collection [CDS+05]: M. Cafarella, D. Downey, S. Soderland and O. Etzioni. KnowItNow: Fast, Scalable Information Extraction from the Web. HLT-EMNLP-05.

   extract open-ended facts, without specifying the concepts or relations of interest in advance [SS06]: Y. Shinyama and S. Sekine: Preemptive Information Extraction using Unrestricted Relation Discovery. HLT-NAACL-06.

   extract clusters of relations from parsed text, without specifying relations of interest in advance [PP06]: P. Pantel and M. Pennacchiotti. Espresso: Leveraging Generic Patterns for Automatically Harvesting Semantic Relations. ACL-06.

   expand seed set of relations from text documents via iteratively induced extraction patterns [MWW07]: E. Will and D. Wald Autonomyles. Semantifying Willingdia. CTKM-07

- [WW07]: F. Wu and D. Weld. Autonomously Semantifying Wikipedia. CIKM-07.

   extend Wikipedia infoboxes with attributes and values inferred from text
- [YTO7]: N. Yoshinaga and K. Torisawa. Open-Domain Attribute-Value Acquisition from Semi-Structured Texts. Workshop on Ontolex-07.
  - extract attributes and associated values from semi-structured text via search engines

### Relations over Flat Concepts

- [BM07]: R. Bunescu and R. Mooney. Learning to Extract Relations from the Web using Minimal Supervision. ACL-07.
- exploit small sets of positive and negative seeds, to extract relations from text via search engines [PGK+07]: K. Probst, R. Ghani, M. Krema and A. Fano. Semi-Supervised Learning of Attribute-Value Pairs from Product Descriptions. IJCAI-07.
- extract attributes and associated values of products
- [PVGO7]: M. Pasca, B. Van Durme and N. Garera. The Role of Documents vs. Queries in Extracting Class Attributes from Text. CIKM-07.
   apply patterns to extract attributes from unstructured text within documents vs. queries
- [BCS+07]: M. Banko, M. Cafarella, S. Soderland, M. Broadhead and O. Etzioni. Open Information Extraction from the Web. IJCAI-07.

   extract relations in a single pass over collection of Web documents, without any manual input
- [Pas07]: M. Pasca. Organizing and Searching the World Wide Web of Facts Step Two: Harnessing the Wisdom of the Crowds, WWW-07.

   expand sets of seed attributes using queries
- [DRK07]: D. Davidov, A. Rappoport and M. Koppel. Fully Unsupervised Discovery of Concept-Specific Relationships by Web Mining. ACL-07.

   extract relevant relations for given concepts, from unstructured text via search engines
- [VQS08]: B. Van Durme, T. Qian and L. Schubert. Class-Driven Attribute Extraction. COLING-08.
- extract attributes via more complex representations of parsed text
- [CHW08]: M. Cafarella, A. Halevy and Z. Wang. WebTables: Exploring the Power of Tables on the Web. VLDB-08.
  - identify and exploit high-quality relational data available in tables

- [BEO8] M. Banko and O. Etzioni. The Tradeoffs Between Open and Traditional Relation Extraction. ACL-08.
- investigate the mapping of open-ended relations into relation-independent lexico-syntactic patterns [WLW08]: T. Wong, W. Lam and T. Wong. An Unsupervised Framework for Extracting and Normalizing Product Attributes from Multiple Web Sites. SIGIR-08.
- extract attributes of products from semi-structured text within Web documents [NSO8]: V. Nastase and M. Strube. Decoding Wikipedia Categories for Knowledge
- from categories and category network, derive relations among categories or instances, including attributes of categories
   [MBS+09]: M. Mintz, S. Bills, R. Snow and D. Jurafsky. Distant Supervision for Relation Extraction Without Labeled Data. ACL-IJCNLP-09.
- using tuples already available for the relation in Freebase, extract additional relations from unstructured text

  [YOM+09]: Y. Yan, N. Okazako, Y. Matsuo et al. Unsupervised Relation Extraction by Mining Wikipedia Texts Using Information from the Web. ACL-IJCNLP-09.
  - identify relevant relations for Wikipedia categories, from parsed Wikipedia articles and from Web documents via search engines
- [LWA09]: X. Li, Y. Wang and A. Acero. Extracting Structured Information from User Queries with Semi-Supervised Conditional Random Fields. SIGIR-09.
- detect relevant fields in product-search queries, using click data and document content

  [CBW+10]: A. Carlson and J. Betteridge and R. Wang and E. Hruschka Jr. and T. Mitchell.

  Coupled Semi-Supervised Learning for Information Extraction. WSDM-10.

  expand seed sets provided for each target concept and relation, enhancing extractions of individual concepts/relations using extractions for other concepts/relations

### Relations over Flat Concepts

- [BZ10]: R. Blanco and H. Zaragoza. Finding Support Sentences for Entities. SIGIR-10.
  - loosely identify the relation between given a query and a given instance, in the form of explanatory sentences collected from Wikipedia articles
- [JP10b]: A. Jain and P. Pantel. FactRank: Random Walks on a Web of Facts. COLING-10.
  - improve quality of individually extracted facts, by global analysis of common arguments (instances) shared among the facts

    [DR10]: D. Davidov and A. Rappoport. Extraction and Approximation of Numerical Attributes
- - given an instance and an attribute whose value is numerical, extract the value from Web documents via search engines  $\,$
- [KH10b]: Z. Kozareva and E. Hovy. Learning Arguments and Supertypes of Semantic Relations using Recursive Patterns. ACL-10.
  - given an extraction pattern expressing a relation, and a seed instance for one argument of the relation, infer additional pairs of arguments for the same relation as well as the types of those arguments, from Web documents via search engines
- [LME10]: T. Lin, Mausam and O. Etzioni. Identifying Functional Relations in Web Text. EMNLP-10.
- given relations extracted from Web documents, identify relations that connect the first argument to a unique value
  [SEW+10]: S. Schoenmackers, O. Etzioni, D. Weld and J. Davis. Learning First-Order Horn Clauses from Web Text. EMNLP-10.
  - acquire inference rules and apply them to expand a set of relations extracted from Web documents
- [BMI10]: D. Bollegala, Y. Matsuo and M. Ishizuka. Relation Duality: Unsupervised Extraction of Semantic Relations between Entities on the Web. WWW-10.
  - model relations through combination of patterns expressing the type, and phrase pairs expressing the arguments

- [YTT10]: X. Yin, W. Tan and Y. Tu. Automatic Extraction of Clickable Structured Web Contents for Name Entity Queries. WWW-10.
  - given a query containing an instance, extract structured data from click data and contents of subsequently visited documents
     [WW10]: F. Wu and D. Weld. Open Information Extraction Using Wikipedia. ACL-10.
- from unstructured text, extract relations whose types are derived from Wikipedia
- [FSE11]: A. Fader, S. Soderland and O. Etzioni. Identifying Relations for Open Information Extraction. EMNLP-11.

   enforce lexical and syntactic constraints on relations extracted from text, to improve their quality
- [DG13]: L. Del Corro and R. Gemulla. ClausIE: Clause-Based Open Information Extraction. WWW-13.
  - apply a small set of general-purpose patterns to parse trees over unstructured text, to extract higher-precision relations
- higher-precision relations

  [WGM+14]: R. West, E. Gabrilovich, K. Murphy, S. Sun, R. Gupta and D. Lin. Knowledge Base

  Completion via Search-Based Question Answering. WWW-14.

   extract missing values of attributes of instances within an existing knowledge repository, from Web
  search result snippets returned for automatically-generated questions

  [TMW14]: N. Tandon, G. de Melo and G. Weikum. Acquiring Comparative Commonsense

  Knowledge from the Web. AAAI-14.

   from unstructured text, extract relations among disambiguated instances, where the relations
  compare the respective pairs of arguments along relevant dimensions

  [DGH+14]: X. Dong, E. Gabrilovich, G. Heitz, W. Horn, N. Lao and K. Murphy. Knowledge Vault:

  A Web-Scale Approach to Probabilistic Knowledge Fusion. KDD-14.

   create a knowledge repository, based on relations extracted from Web documents and knowledge
  from available repositories

### Relations over Flat Concepts

- [DMS15]: A. Dutta, C. Meilicke and H. Stuckenschmidt. Enriching Structured Knowledge with Open Information. WWW-15

   given relations extracted from Web documents, convert arguments and relations from ambiguous strings into disambiguated entries from a knowledge repository.

  [NRC15]: A. Neelakantan, B. Roth and A. McCallum. Compositional Vector Space Models for Knowledge Base Completion. ACL-15.
  - infer missing relations based on relations already available in a knowledge repository
- [AJM15]: G. Angeli, M. Johnson Premkumar and C. Manning. Leveraging Linguistic Structure For Open Domain Information Extraction. ACL-15.
  - reduce document sentences deemed relevant to shorter clauses, then apply small set of patterns to clauses to extract relations

 [NS08]: V. Nastase and M. Strube. Decoding Wikipedia Categories for Knowledge Acquisition. AAAI-08.

# Wikipedia Categories

- In Wikipedia, categories organize articles or subcategories into groups of items that share common properties
  - books by genre
  - chancellors of Germany
  - villages in Brandenburg
  - movies directed by Woody Allen
  - landmarks in Chicago, Illinois



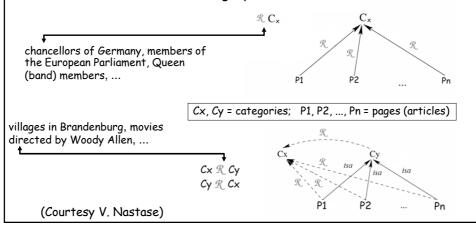
Categories: 1973 architecture | Buildings and structures on U.S. Route 66 | Visitor attractions along U.S. Route 66 | Former world's tallest buildings | Landmarks in Chicago, Illinois | Skyscrapers in Chicago, Illinois | Skyscrapers or 350 meters | Retail company headquarters in the United States | Office buildings in Chicago, Illinois | Skidmore, Owings and Merrill buildings

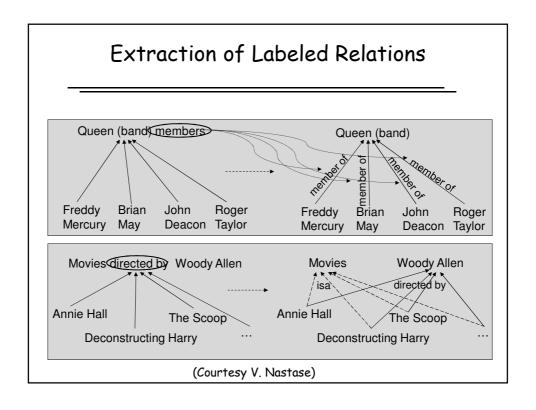
# Extraction from Wikipedia Categories

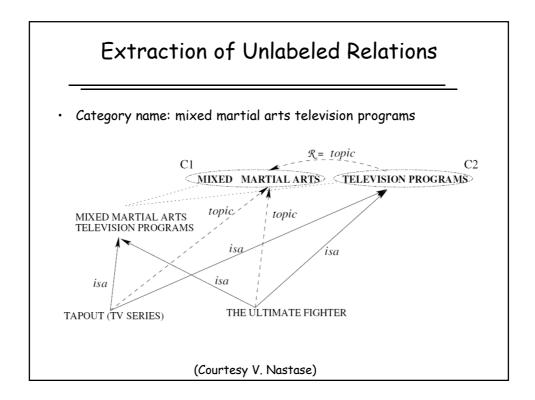
- · Data sources
  - Wikipedia category network
- Output
  - relations among categories or instances, including attributes of categories
    - e.g., {band, community, ethnicity, genre, instrument, language, region, ...} for Musician
    - e.g., kind of blue-artist-miles davis, deconstructing harry-directed-by-woody allen
  - filter the category network and analyze the categories
  - extract relations from categories, by matching category names to predefined patterns
  - extract attributes from categories, by matching category names to predefined patterns

# Extraction from Wikipedia Categories

- Match category name with patterns identifying either a relation and a category, or a relation and two categories
- · Given matches and the category network, derive relations



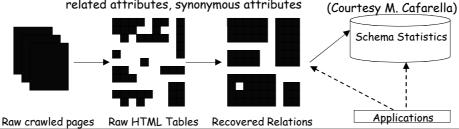


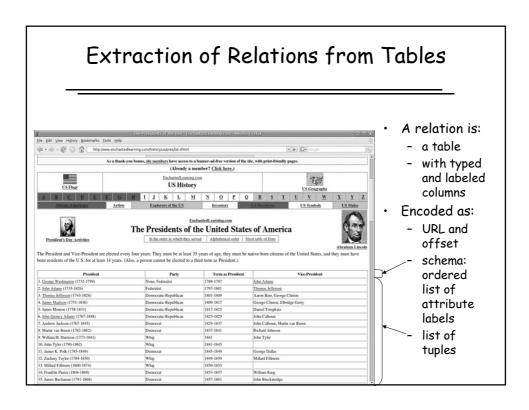


[CHW08]: M. Cafarella, A. Halevy and Z. Wang. WebTables: Exploring the Power of Tables on the Web. VLDB-08.

# Extraction from Structured Text

- · Data source
  - collection of Web documents
- · Output
  - tables containing high-quality relational data
- Steps
  - extract raw tables from Web documents
  - identify subset of raw tables containing high-quality relational data
  - analyze selected subset to derive global information including related attributes, synonymous attributes (Courtesv M. Co





# Table Usefulness

· Not all tables contain useful relations

Table Type	% of Total	Count
"Tiny" tables	88.06	12.3B
HTML forms	1.34	187.3M
Calendars	0.04	5.5M
Non-relational, total	89.44	12.5B
Other non-relational (estimated)	9.46	1.3B
Relational (estimated)	1.10	154.1M

### Attribute Correlation Statistics

- · Analyze how attribute names are used in schemas
  - mappings from a schema to the list of relations containing it

	name	size	last-	-modified			
Re	eadme.txt	182	Apr	26, 2005			
	cac.xml	813	Jul	23, 2008	make	make model	make model year
					Chrysler	Chrysler Volare	Chrysler Volare 1974
	make	model	year		Nissan	Nissan Sentra	Nissan Sentra 1994
	Toyota	Camry	1984				
	make	model	ye	ar			
	Mazda	Protege	200	03			
C	hevrolet	Impala	197	79			

- Allows for deriving statistics over attributes
  - probability of an attribute: p(make), p(model)
  - conditional probability of an attribute: p(make | model), p(make | zipcode)

# Using Attribute Correlation Statistics

Identify related attributes:

Input Attribute	Suggested Attributes
name	name, size, last-modified, type
instructor	instructor, time, title, days, room, course
elected	elected, party, district, incumbent, status
ab	ab, h, r, bb, so, rbi, avg, lob, hr, pos, batters
album	album, artist, title, file, size, length, date/time, year

· Identify synonymous attributes:

Input Context	Synonymous Attributes
name	e-mail   email, phone   telephone, e-mail address   email address
instructor	course-title   title, day   days, course   course-#
elected	candidate   name, presiding-officer   speaker
ab	k   so, h   hits, avg   ba, name   player
album	song   title, song   track, file   song, single   song

### Next Topic

#### Methods for extraction of:

- concepts and instances as:
  - flat sets of unlabeled instances
  - flat sets of labeled instances, associating instances with class labels
  - conceptual hierarchies
- relations and attributes over:
  - flat concepts
  - conceptual hierarchies

### Relations over Conceptual Hierarchies

- [PP06b]: M. Pennacchiotti and P. Pantel. Ontologizing Semantic Relations. ACL-06.
   attach relations extracted from text to WordNet hierarchies, by identifying the WordNet concepts to which the arguments of the relation correspond
- [SKW07]: F. Suchanek, G. Kasneci and G. Weikum. Yago: a Core of Semantic Knowledge Unifying WordNet and Wikipedia. WWW-07.

   map Wikipedia categories to WordNet to generate hybrid resource of concepts and relations
- [WWO8]; F. Wu and D. Weld. Automatically Refining the Wikipedia Infobox Ontology. WWW-08.
  - extend Wikipedia infoboxes with additional attributes and values, by mapping templates of Wikipedia infoboxes to WordNet
- [PAO9]: M. Pasca and E. Alfonseca. Web-Derived Resources for Web Information Retrieval: from Conceptual Hierarchies to Attribute Hierarchies. SIGIR-09.

   compute mappings from attributes to concepts in WordNet hierarchies
- [SSW09]: F. Suchanek, M. Sozio and G. Weikum. Sofie: A Self-Organizing Framework for Information Extraction. WWW-09.
- extend existing repositories of relations like Wikipedia, with facts acquired from unstructured text [RPO9]: J. Reisinger and M. Paşca. Latent Variable Models of Concept-Attribute Attachment. ACL-09.
- attach attributes to WordNet hierarchies
- [HZW10]: R. Hoffmann, C. Zhang and D. Weld. Learning 5000 Relation Extractors. ACL-10.
  - extract relations from unstructured text within Wikipedia articles, via dynamic lexicons acquired from semi-structured text within Web documents
- [NP10]: R. Navigli and S. Ponzetto. BabelNet: Building a Very Large Multilingual Semantic Network. ACL-10.
  - link Wikipedia articles to WordNet concepts and apply machine translation, to create a multi-lingual repository of relations

# Relations over Conceptual Hierarchies

- [MHM11]: T. Mohamed., E. Hruschka and T. Mitchell. Discovering Relations between Noun Categories. EMNLP-11.
- given hierarchically-organized concepts associated with their sets of instances, extract relations among the concepts from unstructured text
   [HSB+13]: J. Hoffart, F. Suchanek, K. Berberich and G. Weikum. YAGO2: a Spatially and Temporally Enhanced Knowledge Base from Wikipedia. Artificial Intelligence Journal.
  - combine WordNet, Wikipedia and other sources into hierarchically organized instances and their relations, where the data is anchored in time and space
     [VMT+15]: N. Voskarides, E. Meij, M. Tsagkias, M. de Rijke and W. Weerkamp. Learning to Explain Entity Relationships in Knowledge Graphs. ACL-15.
- from Web documents, extract textual descriptions of relations between entries in pairs of entries from a knowledge repository

  [MC15]: D. Movshovitz-Attias and W. Cohen. KB-LDA: Jointly Learning a Knowledge Base of Hierarchy, Relations, and Facts. ACL-15.

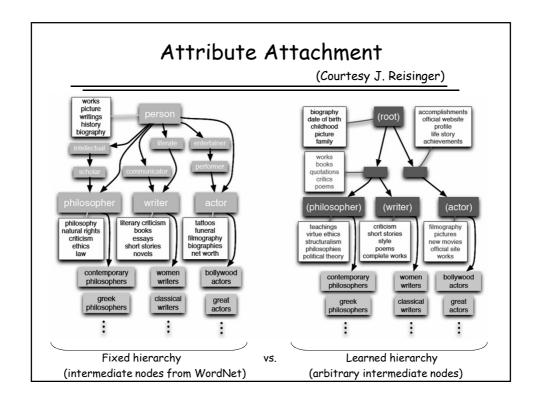
  from Web documents, extract hierarchy of concepts and relation types, and also extract relations filling in the hierarchy

# Relations over Conceptual Hierarchies

[RP09]: J. Reisinger and M. Paşca: Latent Variable Models of Concept-Attribute Attachment. ACL-09.

# Attaching Attributes to Hierarchies

- · Extract flat classes of instances from documents
- · Extract attributes of flat concepts from queries
- · Attach attributes to WordNet hierarchies
  - identify a WordNet concept as a leaf parent for each flat concept
  - identify appropriate level of specificity for each attribute
- Use generative models to attach attributes to WordNet
  - attach flat-concept attributes to leaf WordNet concepts
  - compute a model for each attribute
  - use model probabilities to compute a ranked list of attributes for each concept



### Next Topic

- Part One: Introduction
- Part Two: Open-Domain Knowledge Resources
- Part Three: Automatically-Extracted Open-Domain Knowledge
- Part Four: Role of Knowledge Resources in Information Retrieval

# Role of Knowledge in Search

- [Voo94]. E. Voorhees. Query Expansion Using Lexical-Semantic Relations. SIGIR-94.

  investigate the impact of manual and automatic expansion of queries on search results, using lexicosemantic relations available in WordNet
- [LZZ+06]: M. Li, M. Zhu, Y. Zhang and M. Zhou. Exploring Distributional Similarity Based Models for Query Spelling Correction. ACL-06.

   take advantage of a repository of distributionally similar phrases acquired from search queries, in order to suggest correctly spelled queries in response to misspelled queries
- [Fan08]: H. Fang. A Re-Examination of Query Expansion Using Lexical Resources. ACL-08. propose an alternative term weighting scheme for query expansion using lexico-semantic relations available in WordNet
   [HWL+09]: J. Hu, G. Wang, F. Lochovsky, J. Sun and Z. Chen. Understanding User's Query Intent with Wikipedia. WWW-09.

- model query intent domains as areas in the Wikipedia category network situated around manually-provided seed articles in Wikipedia, and map queries into those domains
   [YTL11]: X. Yin, W. Tan and C. Liu. FACTO: a Fact Lookup Engine Based on Web Tables.
   WWW-11.
- in response to fact-seeking queries, return facts identified in tuples of an instance, attribute and value extracted from tables within Web documents

  [JOV11]: A. Jain, U. Ozertem and E. Velipasaoglu. Synthesizing High Utility Suggestions for Rare Web Search Queries. SIGIR-11.
  - return synthetic query suggestions in response to long-tail queries for which few or no query suggestions would be otherwise available

## Role of Knowledge in Search

- [RRD+11]: L. Ratinov, D. Roth, D. Downey and M. Anderson. Local and Global Algorithms for Disambiguation to Wikipedia. ACL-11.
  - compare the impact of algorithms for disambiguating instances mentioned in a document relative to articles in Wikipedia, using evidence available locally for each mention vs. globally for all mentions
- [PF11]: P. Pantel and A. Fuxman. Jigs and Lures: Associating Web Queries with Structured Entities. ACL-11.
- compute mappings from gueries into instances from a structured database, for the purpose of identifying relevant products from a product catalog and recommending them in response to queries [HMT+11]: K. Haas, P. Mika, P. Tarjan and R. Blanco. Enhanced Results for Web Search. SIGIR-11.
- extend search results with multimedia onbjects, for the purpose of improving search experience and aiding users in determining the relevance of search results
   [SMF+12]: U. Scaiella, A. Marino, P. Ferragina and M. Ciaramita. Topical Clustering of Search Results. WSDM-12.
- take advantage of mappings from instances mentioned in documents to Wikipedia articles, in order to cluster search results and their result snippets into sets associated with descriptive labels
   [WUG12]: I. Weber, A. Ukkonen and A. Gionis. Answers, not Links: Extracting Tips from Yahoo Answers to Address How-To Queries. WSDM-12.
- in response to queries with how-to intent, return relevant tips extracted from a collaborative question-answering repository containing pairs of a question and an answer [KZ12]: A. Kotov and C. Zhai. Tapping into Knowledge Base for Concept Feedback: Leveraging ConceptNet to Improve Search Results for Difficult Queries. WSDM-12.
  - improve the search results returned for poorly performing queries, by expanding the queries with concepts derived from a large knowledge repository

#### Role of Knowledge in Search

- [HMB13]: L. Hollink, P. Mika and R. Blanco. Web Usage Mining with Semantic Analysis. WWW-13.
- compute mappings from query fragments into instances from an existing knowledge repository, to better identify patterns of Web usage
  [GYS+13]: M. Gamon, T. Yano, X. Song, J. Apacible and P. Pantel. Identifying Salient Entities in Web Pages. CIKM-13.
  - extract the most salient instances mentioned in Web documents
- [YV14]: X. Yao and B. Van Durme. Information Extraction over Structured Data: Question Answering with Freebase. ACL-14.
  - in response to fact-seeking questions, extract answers from unstructured text from Web documents and from relations available in a knowledge repository
- [DAD14]: J. Dalton, J. Allan and L. Dietz. Entity Query Feature Expansion using Knowledge Base Links. SIGIR-14.
  - compute mappings from query fragments into instances from an existing knowledge repository, to expand queries for better search results
- [BMH+15]: B. Bi, H. Ma, B. Hsu, W. Chu, K. Wang and J. Cho. Learning to Recommend Related Entities to Search Users. WSDM-15.
  - given a query, compute and recommend related entries from a knowledge repository
- [BOM15]: R. Blanco, G. Ottaviano and E. Meij. Fast and Space-Efficient Entity Linking in Queries. WSDM-15.
- compute mappings from query fragments into instances from an existing knowledge repository, under strong latency constraints

  [FBJ15]: J. Foley, M. Bendersky and V. Josifovski. Learning to Extract Local Events from the Web. SIGIR-15.
- - extract and convert mentions of local events within Web documents into structured, searchable calendar entries  ${\sf cal}$

## Role of Knowledge in Search

- Document analysis and understanding
  - mapping of document terms into concepts [RRD+11]
  - clustering of search results [SMF+12]
  - extraction of salient instances [GYS+13]
- Query analysis and understanding
  - understanding intent, query categorization [HWL+09]
  - mapping of gueries into concepts [BOM15], product recommendation [PF11]
  - query suggestion [JOV11], recommendation of related queries [BMH+15]
  - spell checking [LZZ+06]
- Matching of queries onto documents
  - query expansion [Voo94, Fan08, KZ12, DAD14]
- Onebox search results
  - retrieval of answers for queries with how-to intent [WUG12]retrieval of answers for fact-seeking queries [YTL11, YV14]

  - retrieval of multimedia objects [HMT+11]

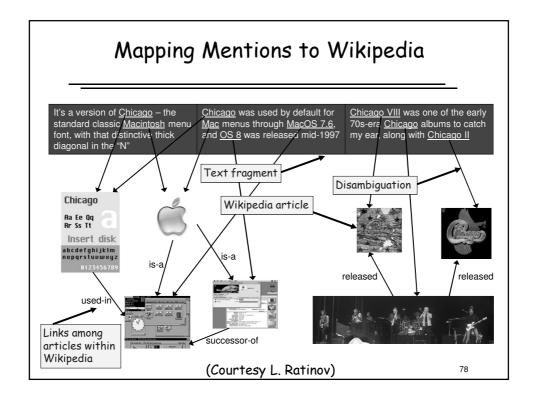
## Document Understanding

[RRD+11]: L. Ratinov, D. Roth, D. Downey and M. Anderson. Local and Global Algorithms for Disambiguation to Wikipedia. ACL-11.

## Disambiguation to Wikipedia

#### Task

- given a text fragment containing mentions (substrings) to be disambiguated, "wikifi" the mentions by identifying the Wikipedia article, if any, corresponding to each mention
- mapping from mentions to Wikipedia articles relies on evidence available in the text fragment
- · Scope of available evidence
  - local: separately available for each mention in the text fragment
  - global: collectively available for all mentions in the text fragment
- Goal
  - investigate impact of local vs. global evidence on accuracy of disambiguation



#### Disambiguation Strategy

#### Algorithm: Disambiguate to Wikipedia

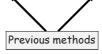
Input: document d, Mentions  $M = \{m_1, \dots, m_N\}$ Output: a disambiguation  $\Gamma = (t_1, \dots, t_N)$ .

- 1) Let  $M' = M \cup \{ \text{ Other potential mentions in } d \}$
- 2) For each mention  $m'_i \in M'$ , construct a set of disambiguation candidates  $T_i = \{t_1^i, \dots, t_h^i\}, t_i^i \neq \text{null}$
- biguation candidates  $T_i = \{t_1^i, \ldots, t_{k_i}^i\}, t_j^i \neq \text{null}$ 3) **Ranker**: Find a solution  $\Gamma = (t_1', \ldots, t_{|M'|}')$ , where
- $t'_i \in T_i$  is the best non-null disambiguation of  $m'_i$ . 4) **Linker**: For each  $m'_i$ , map  $t'_i$  to null in  $\Gamma$  iff doing so
- improves the objective function 5) Return  $\Gamma$  entries for the original mentions M.
- Two stages
  - ranker: compute best Wikipedia article that potentially disambiguates the mention
  - linker: determine whether the mention should be mapped to the Wikipedia article or should not be mapped to any article

## Ranker: Local vs. Global Disambiguation

Accuracy: fraction of mentions for which ranker identifies correct disambiguation

Dataset	Baseline	Baseline+ Lexical	Baseline+ Global Unambiguous	Baseline+ Global NER	Baseline+ Global, All Mentions
ACE	94.05		94.56	96.21	96.75
MSNBC News	81.91		84.46	84.04	88.51
AQUAINT	93.19		95.40	94.04	95.91
Wikipedia Test	85.88		89.67	89.59	89.79



# Ranker: Local vs. Global Disambiguation

Accuracy: fraction of mentions for which ranker identifies correct disambiguation

Dataset	Baseline	Baseline+ Lexical	Baseline+ Global Unambiguous	Baseline+ Global NER	Baseline+ Global, All Mentions
ACE	94.05	96.21			96.75
MSNBC News	81.91	85.10			88.51
AQUAINT	93.19	95.57			95.91
Wikipedia Test	85.88	93.59			89.79
		Local disamb	oiguation	Global disamb	iguation
Over test set of Wikipedia documents, local performs better than global					

## Overall: Local vs. Global Evidence

#### Combined precision and recall (F1 score)

	•		
Dataset	Baseline	Baseline+ Lexical	Baseline+ Lexical+ Global
ACE	94.05	96.21	97.83
MSNBC News	81.91	85.10	87.02
AQUAINT	93.19	95.57	94.38
Wikipedia Test	85.88	93.59	94.18

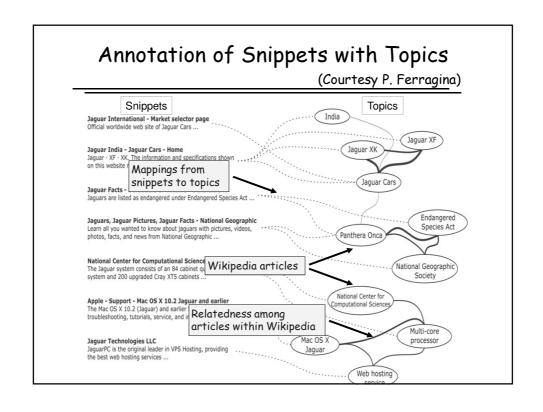
(Comparing set of Wikipedia articles output by algorithm for a document, with gold set of Wikipedia articles for the document)

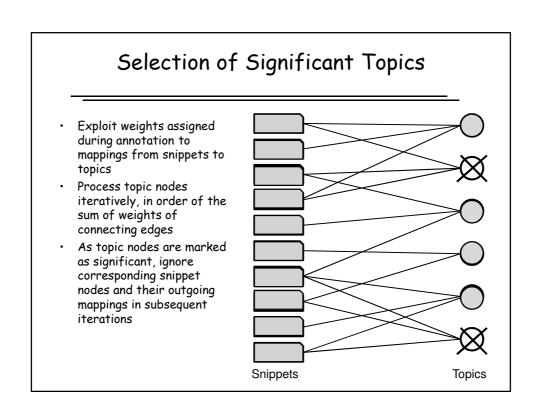
## (Result) Document Understanding

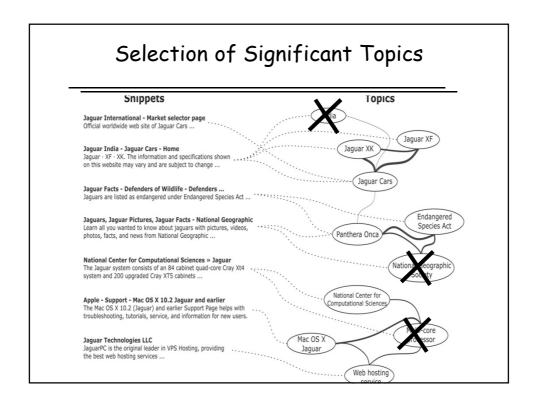
[SMF+12]: U. Scaiella, A. Marino, P. Ferragina and M. Ciaramita. Topical Clustering of Search Results. WSDM-12.

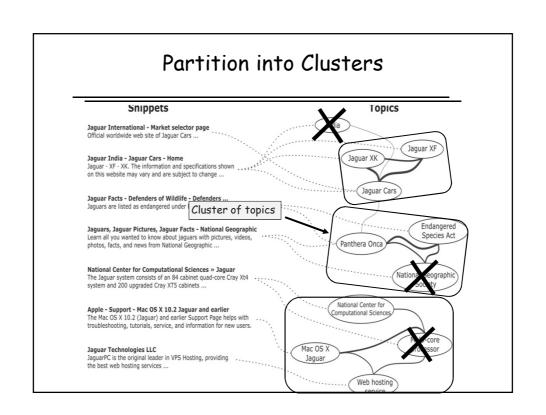
## Clustering of Search Results

- Input
  - search results and their snippets, returned in response to queries
- · Data source
  - Wikipedia articles and categories, connected via the category network
- Output
  - decomposition of search results into topically coherent subsets associated with labels derived from Wikipedia
  - on the fly, without analysis of full content of search results
- Steps
  - annotate snippets with corresponding Wikipedia articles ("topics")
  - analyze graph of snippets and topics, to determine most significant topics
  - partition graph around most significant topics, and cut into ~10 clusters
  - for each cluster, select centroid topic as label for the entire cluster









#### Selection of Cluster Labels Snippets Topics Jaguar International - Market selector page Official worldwide web site of Jaguar Cars ... Jaguar XF Jaguar India - Jaguar Cars - Home Jaguar · XF · XK. The information and specifications shown on this website may vary and are subject to change ... Jaguar Facts - Defenders of Wildlife - De Label selected for entire cluster Endangered Jaguars, Jaguar Pictures, Jaguar Facts - National Geographic Learn all you wanted to know about Jaguars with pictures, videos, photos, facts, and news from National Geographic ... Species Act National Center for Computational Sciences » Jaguar The Jaguar system consists of an 84 cabinet quad-core Cray Xt4 system and 200 upgraded Cray XT5 cabinets ... Apple - Support - Mac OS X 10.2 Jaguar and earlier The Mac OS X 10.2 (Jaguar) and earlier Support Page helps with troubleshooting, tutorials, service, and information for new users. Jaguar Technologies LLC Jaguar PC is the original leader in VPS Hosting, providing .... the best web hosting services ... Mac OS X Web hosting

## Next Topic

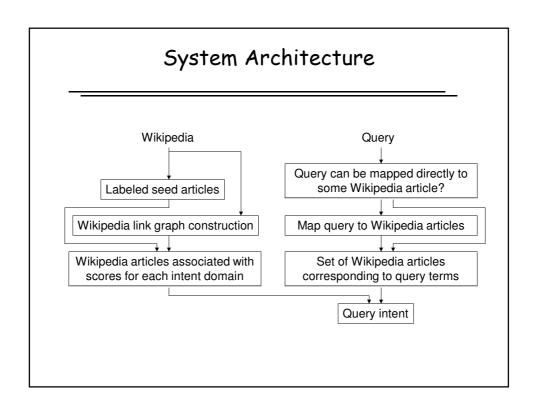
- · Document analysis and understanding
- · Query analysis and understanding
- Matching of queries onto documents
- · Onebox search results

# Query Understanding

• [HWL+09]: J. Hu, G. Wang, F. Lochovsky, J. Sun and Z. Chen. Understanding User's Query Intent with Wikipedia. WWW-09.

# Modeling Query Intent with Wikipedia

- Input
  - queries
- Data source
  - Wikipedia articles and categories, connected via the category network
- Output
  - intent domains identified for queries, modeled as areas in the Wikipedia category network situated around manually-provided seed articles in Wikipedia
- Steps
  - independently from input queries, manually identify a small set of seed queries for each domain of interest
  - given set of seed queries, manually identify seed Wikipedia articles that correspond to the domain of interest
  - for each domain, expand seed Wikipedia articles into more Wikipedia articles, using connections between articles (article links, category network)
  - map queries into intent domains, taking into consideration manually-provided mappings from sets of seed queries



## Modeling of Intent Domains

- · Construct link graph for Wikipedia articles
  - nodes: Wikipedia articles, Wikipedia categories
  - edges: links between articles, links in Wikipedia category network between articles and categories; edges added between two nodes only when bi-directional links exist between the two nodes
  - edge weights: counts of links between the two nodes
- · Associate Wikipedia articles with score for each intent domain
  - manually select seed Wikipedia articles deemed to belong to intent domain

Intent Type	Examples of Seed Queries	# Seed Queries
Travel	travel, hotel, tourism, airline tickets, expedia	2389
Person Name	britney spears, david beckham, george w. bush	10000
Employment	employment, monster, career	2543

- iteratively propagate intent from seed articles to their neighbors articles in the link graph, assigning gradually lower intent scores

## **Determining Query Intent**

- · Case 1: query can be mapped directly to a Wikipedia article
  - retrieve intent domain whose intent score associated with the Wikipedia article is highest
- · Case 2: query cannot be mapped directly to a Wikipedia article
  - map query into its more related Wikipedia articles, by disambiguating ("wikifying") mentions (substrings) from query to corresponding Wikipedia articles
  - retrieve intent domain for which the combination of intent scores, associated with the related Wikipedia articles, is highest

Query	Top Articles to Which Query is Mapped	Query Intent
employment guide	employment website, job search engine, careerlink, job hunting, eluta.ca, types of unemployment, airline tickets, expedia	Employment
job builder	job search engine, jobserve, falcon's eye, careerbuilder, eluta.ca, monster (website)	Employment

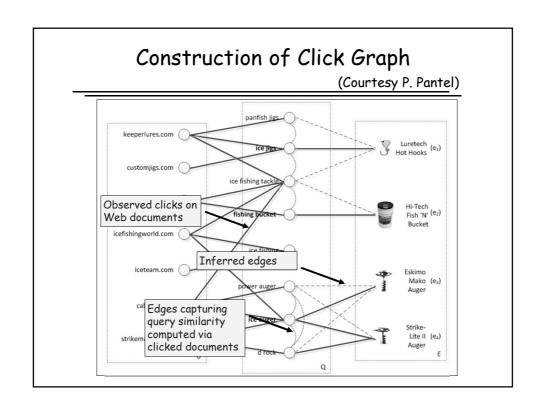
## Query Understanding

• [PF11]: P. Pantel and A. Fuxman. Jigs and Lures: Associating Web Queries with Structured Entities. ACL-11.

## Mapping Queries to Structured Entities

- Input
  - queries
  - click data for search results returned in response to queries
  - click data for structured instances returned in response to queries
- Data source
  - collection of instances available within a structured knowledge repository (e.g., Freebase, IMDB, product catalog)
- Output
  - list of instances from knowledge repository deemed relevant to the query
  - similar to query suggestion, but suggestions are instances not strings
- Steps
  - create click graph connecting queries, instances and clicked documents
  - exploit edges between queries and clicked documents, and similarity edges between queries capturing the overlap of their sets of clicked documents, to extend graph with new edges between queries and instances
  - transfer weights from existing edges to newly added edges
  - apply resulting graph to suggest relevant instances for each query

#### Construction of Click Graph (Courtesy P. Pantel) panfish jigs Luretech Hot Hooks (e<sub>1</sub>) ice jigs ice fishing tackle Hi-Tech Fish 'N' (e<sub>2</sub>) fishing bucket ice fishing Eskimo Mako (e<sub>3</sub>) Observed clicks on Auger instances from knowledge repository Strike Lite II (e<sub>4</sub>) Auger d rock



## Associations from Instances to Queries

Query	$\hat{P}_{mle}\hat{P}_{mle}$	$\hat{b}_{intp}$	Query	$\hat{P}_{mle}\hat{P}_{mle}$	$\hat{b}_{intp}$
Garmin GTM 20 GPS			Canon PowerShot SX110	IS	
garmin gtm 20	0.44	0.45	canon sx110	0.57	0.57
garmin traffic receiver	0.30	0.27	powershot sx110	0.48	0.48
garmin nuvi 885t	0.02	0.02	powershot sx110 is	0.38	0.36
gtm 20	0	0.33	powershot sx130 is	0	0.33
garmin gtm20	0	0.33	canon power shot sx110	0	0.20
nuvi 885t	0	0.01	canon dig camera review	0	0.10
Samsung PN50A450 50" TV			Devil May Cry: 5th Anniv	ersary C	ol.
samsung 50 plasma hdtv	0.75	0.83	devil may cry	0.76	0.78
samsung 50	0.33	0.32	devilmaycry	0	1.00
50" hdtv	0.17	0.12	High Island Hammock/Sta	and Coml	00
samsung plasma tv review	0	0.42	high island hammocks	1.00	1.00
50" samsung plasma hdtv	0	0.35	hammocks and stands	0	0.10

via observed and inferred clicks on instances

via observed clicks on instances

## Associations from Queries to Instances

Instances suggested via observed clicks and inferred "clicks" on instances

Query	Product Recommendation
wedding gowns	27 Dresses (Movie Soundtrack)
wedding gowns	Bridal Gowns: The Basics of Designing, [] (Book)
wedding gowns	Wedding Dress Hankie
wedding gowns	The Perfect Wedding Dress (Magazine)
wedding gowns	Imagine Wedding Designer (Video Game)
low blood pressure	Omron Blood Pressure Monitor
low blood pressure	Healthcare Automatic Blood Pressure Monitor
low blood pressure	Ridgecrest Blood Pressure Formula - 60 Capsules
low blood pressure	Omron Portable Wrist Blood Pressure Monitor
'hello cupcake' cookbook	Giant Cupcake Cast Pan
'hello cupcake' cookbook	Ultimate 3-In-1 Storage Caddy
'hello cupcake' cookbook	13 Cup Cupcakes and More Dessert Stand
'hello cupcake' cookbook	Cupcake Stand Set (Toys)
1 800 flowers	Todd Oldham Party Perfect Bouquet
1 800 flowers	Hugs and Kisses Flower Bouquet with Vase

## Next Topic

- · Document analysis and understanding
- · Query analysis and understanding
- Matching of queries onto documents
- · Onebox search results

## Matching of Queries onto Documents

[Voo94]. E. Voorhees. Query Expansion Using Lexical-Semantic Relations. SIGIR-94.

## Query Expansion Using Lexical Resources

- Goal
  - investigate the role of concepts and relations available in WordNet in the expansion of queries, for the purpose of improving the quality of retrieved documents
- Procedure
  - manually or automatically identify WordNet concepts corresponding to query terms
  - collect expansion terms from among the synonym, more general and more specific concepts of the identified concepts
  - expand queries using the expansion terms
- Findings
  - with manual identification of WordNet concepts, the expansion of queries improves results for underspecified queries, and does not improve results for well-specified queries
  - with automatic identification of WordNet concepts, the expansion of queries degrades results

## Matching of Queries onto Documents

 [Fan08]: H. Fang. A Re-Examination of Query Expansion Using Lexical Resources. ACL-08.

## Query Expansion Using Lexical Resources

- Goal
  - revisit the task of query expansion using concepts and relations available in  $\mbox{WordNet}$
- Procedure
  - focus on the assignment of appropriate weights to expansion terms, such that terms selected for expansion are strongly related to query terms
  - weights capture similarity among query terms and expansion terms
  - term similarity functions use synonym vs. more general vs. more specific concepts vs. overlap of concept definitions
- Findings
  - the expansion of queries with terms from WordNet improves results
  - improvement is largest when similarity between terms is computed as the overlap of their definitions in WordNet
  - combining multiple similarity functions gives no additional improvement
  - query expansion using WordNet is not better than query expansion using expansion terms that co-occur with query terms in the document collection (pseudo-relevance feedback using global analysis)

## Matching of Queries onto Documents

 [KZ12]: A. Kotov and C. Zhai. Tapping into Knowledge Base for Concept Feedback: Leveraging ConceptNet to Improve Search Results for Difficult Queries. WSDM-12.

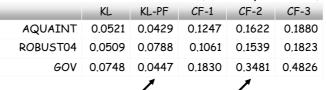
## Query Expansion Using Semantic Sources

- Goal
  - investigate the role of concepts and relations available in ConceptNet in the expansion of queries, for the purpose of improving the quality of retrieved documents
  - focus on difficult (i.e., poorly performing) queries
- Procedure
  - manually or automatically identify ConceptNet concepts related to query terms
  - collect expansion terms from among concepts available in the ConceptNet graph of concepts and relations, within a certain distance away from the identified concepts
  - expand queries using the expansion terms
- Findings
  - with manual identification of ConceptNet concepts, there is some possible expansion of queries that improves results, for all difficult queries
  - expansion terms manually selected from ConceptNet give better results than expansion terms automatically selected from top results (pseudorelevance feedback using local analysis)



Manual selection of ConceptNet concepts for expansion

(Courtesy A. Kotov)

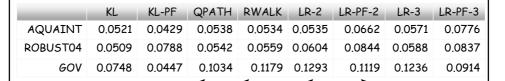


Concepts from top retrieved documents (pseudo-relevance feedback)

Concepts in ConceptNet within radius 2 of the identified concepts

## Impact of Query Expansion

Automatic selection of ConceptNet concepts for expansion



Heuristic-based selection of concepts from ConceptNet

Learning-based selection of concepts from ConceptNet

Combination of learningbased selection of concepts from ConceptNet and pseudo-relevance feedback

## Next Topic

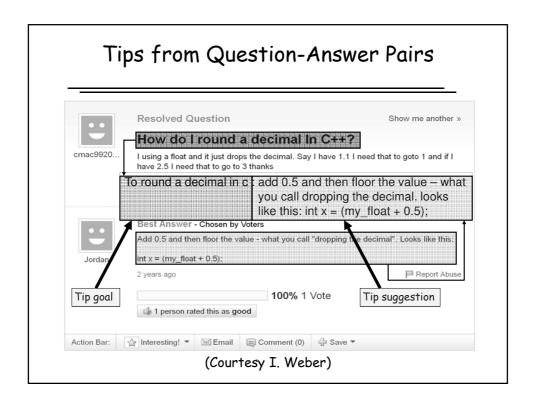
- · Document analysis and understanding
- · Query analysis and understanding
- Matching of queries onto documents
- · Onebox search results

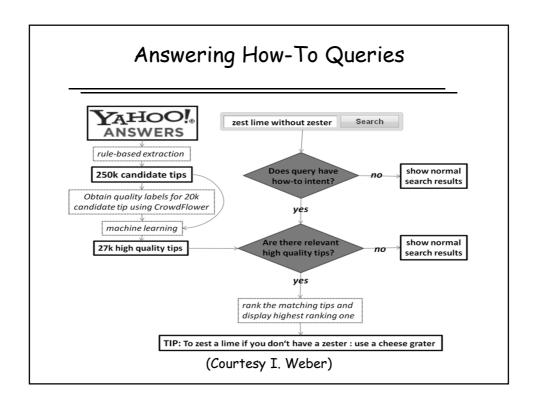
## Retrieval of OneBox Results

• [WUG12]: I. Weber, A. Ukkonen and A. Gionis. Answers, not Links: Extracting Tips from Yahoo Answers to Address How-To Queries. WSDM-12.

## Extracting and Retrieving How-To Tips

- Input
  - queries
- Data source
  - collaboratively-created collection of pairs of a question and an answer
- Output
  - a tip (to round a decimal in c: add 0.5 and then floor the value) in the format (tip goal: tip suggestion), selected from a set of tips extracted in advance from the question-answer pairs
  - returned only for queries deemed to have how-to intent (how to round a decimal in c, how do you fix keys on a laptop, clean iphone screen)
- Steps
  - construct tips, from pairs of a "how to" question and its answer
  - for queries with how-to intent, retrieve tip whose goal best matches the queries



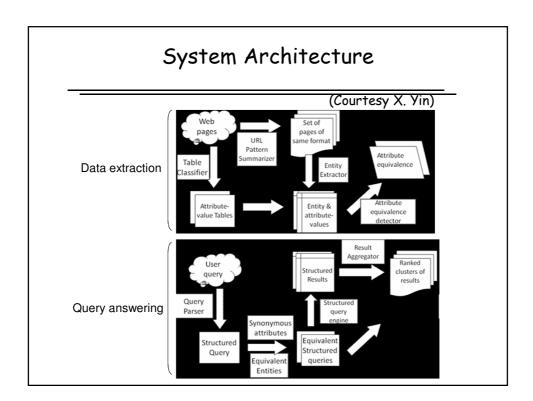


## Retrieval of OneBox Results

YTL11]: X. Yin, W. Tan and C. Liu. FACTO: a Fact Lookup Engine Based on Web Tables. WWW-11.

## Extracting and Retrieving Facts

- Input
  - queries
- · Data source
  - collection of tables identified within Web documents
- Output
  - one-box search result containing the fact (paris; bay city), if any, deemed to most confidently answer the user's query (france capital; where was madonna born)
  - selected from a set of facts (tuples of an instance, attribute and value) extracted in advance from Web tables
- Steps
  - identify subset of Web tables containing attribute-value pairs
  - from attribute-value pairs in a table, and the instance identified to be the main topic of the document containing the table, extract instance-attribute-
  - if query is deemed to be a fact lookup query, retrieve the value with the highest confidence among values, if any, present in the tuples for the instance and attribute specified in the query



## Extraction of Factual Tuples

- · Table classifier
  - distinguish attribute-value tables from other types of tables

	Attribute-Value Tables	Relational Tables
% among all tables	6.6%	1.6%
avg # of instances	1	10.3
avg # of attributes	14.3	3.6
avg. # of data elements	14.3	38.8
% of numerical data elements	8.8%	62.8%

- · Pattern summarizer
  - analyzing sets of documents with the same format, identify and discard spurious attribute-value tables

Log in	Contact us	Britney Spears	Paris Hilton
Help	Customer services	Jennifer Lopez	Jessica Simpson
About us	Store locations	Madonna	Jessica Alba

## Extraction of Factual Tuples

- · Entity extractor
  - extract the main instances about which the source Web documents, and the attribute-value tables that they contain, are about
- $\dots \rightarrow$  repository of instance-attribute-value tuples
- · Attribute equivalence detector
  - attributes that have the same value for the same instance tend to be equivalent

address	phone	price	weight
location	telephone	list price	gewicht
addresse	phone number	regular price	poids
dirección	admissions	our price	peso
street address	tel	your price	waga

#### Query Answering

- · Query parser
  - match queries against small set of manually-written rules ("E A", "E's A", "who was the A of E", "when was E born")
- · Instance equivalence detector
  - instances whose vectors of search-result click counts are very similar to one another are deemed equivalent
  - considered very similar, when vectors have cosine  $\geq 0.5$ :

Example of Instance Pair	Pct	Cause of Error	Equivalent?
australian job vs. job in australia	87%	N/A	Yes
flightless bird vs. large flightless bird	7%	One is more specific than the other	No
will county vs. map of will county	5%	One is an aspect of the other	No
1972 chevrolet suburban vs. 1968 chevrolet suburban	1%	Different	No

#### Query Answering

- Structured query engine
  - given a query, generate instance-attribute pairs by replacing entity with equivalent entity or attribute with equivalent attribute
  - lookup instance-attribute pairs in instance-attribute-value tuples
- Result aggregator
  - single or multiple lookups may result in retrieval of multiple values
  - select value if extracted from more Web domains, and if similar to more of the other values

Type of Answering Error	Example of Query - Erroneous Answer
answer is wrong	turkey language - english
answer is incomplete	george bush date of birth - 1946
answer is relevant for another query	how santa monica college was founded - 1929
query is an instance	microsoft publisher - (any)
query is navigational	lil wayne myspace - (any)
query should not trigger an answer	watch free movies - (any)

## Summary

- Knowledge and its acquisition from textual data have the potential to enhance Web search
  - sources of textual data: documents, queries
  - impact on content understanding: query and document analysis, query-document matching
  - impact on alternative search interfaces: structured search, answer retrieval