






KATIE OLSON

PERSONAL INFO

 619-761-9904
 katieolson84@gmail.com
 Payson, UT
 /in/katieolson84
 /katieolson84

TECHNICAL SKILLS

Languages & Scripts:

HTML | CSS3 | JavaScript ES6 | React.js
React Bootstrap | Redux | Context API
Cypress | Node.js | SQLite | PostgreSQL
Jest | Knex | Express | Python | Framer
Motion | Ant D | Less

Software & Other:

Git/GitHub | Postman | ADP | Zendesk
BambooHR | Google Sites | Notion
Figma | Trello

HIGHLIGHTS

- Participated in Lambda Leadership program daily, focusing on leadership and communication skills with a team of students
- Mentored 3 students at Lambda School while completing full-time course work
- Employee of the year & 3-time employee of the month at Intermountain Healthcare
- Published author of Urban Fantasy Series

EDUCATION

Lambda School

Full Stack Web Development & Computer Science | 2021

Scrum Master Certified | 2021

Utah Valley University

Completed 18 credits toward BS | 2020

Society for Human Resource Management

Essentials in HR | 2009

PROFILE

I previously had a successful career as a HR Manager and loved solving problems through online solutions and organizational software. I later realized I wanted to be the one creating those solutions. I completed an immersive full-stack development program and I am excited to perfect my craft and learn from seasoned developers.

PROJECT EXPERIENCE

Human Rights First-Asylum | Full-Stack Developer & Design Lead | [Lambda School \(REPO\)](#)

[JavaScript](#) | [React](#) | [Less](#) | [Ant Design](#) | [Node.js](#) | [PostgreSQL](#)

A software backed by data science to aggregate data on asylum cases

- Collaborated remotely with a team of 7 Web Developers and 7 Data Scientists to prepare the build for product delivery
- Solely responsible for creating visual wireframe, using Figma, to improve and polish the user interface and experience (UI/UX)
- Cleaned and removed redundant code by converting the existing code base from MaterialUI to Ant Design and Less

African Marketplace | Front-End Developer | [Lambda School \(REPO\)](#)

[JavaScript](#) | [React](#) | [Redux](#) | [Styled Components](#)

An online marketplace where women in Africa can sell goods across borders

- Designed project scaffolding and wireframe using diagrams.net and Figma
- Created organization and repo in GitHub, installed all dependencies, & acted as project manager for team of 6 developers
- Implemented Redux for state management allowing access to state globally

Water My Plants | Full-Stack Developer | [Lambda School \(REPO\)](#)

[Node.js](#) | [Knex](#) | [Jest](#) | [PostgreSQL](#) | [JavaScript](#) | [React](#) | [Styled Components](#)

App to manage watering schedule and care for house plants

- Developed schema for database, mapping out each table with primary and foreign keys & created seed data to ensure matching naming conventions
- Structured Figma wireframe and developed landing page
- Coded endpoints for Restful API, using CRUD, & wrote server tests using Jest

PROFESSIONAL EXPERIENCE

Customer Support Rep | [Kailo](#)

5/2020-11/2020

- Implemented custom macros in Zendesk increasing ticket turnover by 60%
- Created literature for customer distribution, decreasing return rate by 6%

HR Project Manager | [BambooHR](#)

10/2019-4/2020

- Managed implementation of software for 10 clients per month & received top experience ratings from each client

Human Resource Manager | [Sun Delivery](#)

1/2017-02/2020

- Established HR department in-house & transitioned to a solid electronic file management system within first 3 months
- Recruited for 4 locations and trained 300+ employees
- Managed Driver Qualification files per DOT regulations for 60+ commercial drivers & decreased turnover rate by 10%