Brent Gorwin

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LinkedIn: https://www.linkedin.com/in/brent-gorwin-240b62115/ | Github: https://github.com/bgorwin |

Website Portfolio: https://bgorwin.github.io/portfolio/

Profile

I am seeking a Web Development job and am eager to learn and grow with a tech company in Houston or Austin. I completed the UT Austin Coding Bootcamp and am searching for a tech company to that will help me grow my passion for building robust websites and software. What sets me apart from others is my drive and understanding of the management role, working in member support roles that allow me to understand users perspectives and now coupling it with web development certificate to build be a valuable asset to the team.

Projects

Emaily - Full Stack React project that allows companies to email surveys out to their customers and collect that feedback from them. This project utilizes React, Redux, Express and AtlasMongoDB. The company can login via 'Sign in with Google' Oauth Flow and can purchase credits for the amount of emails that they would like to send to their customers. Please click the link below to view the website: https://murmuring-beyond-13124.herokuapp.com/

VisitAustin - Visit Austin is a static HTML, CSS, and Javascript/JQuery project that displays some of my favorite food and coffee suggestions here in the beautiful city of Austin, Texas. I designed it with tasteful gradients, onload animations and a fully mobile responsive layout that can be enjoyed when using a smartphone. Please click the link below to view the website: https://bgorwin.github.io/VisitAustin/

BG Social Lag - Simple website where users can build their social profile and gain revenue and profits! This is a static website utilizing Bootstrap 4, Gulp, HTML5, Javascript, and Sass CSS. The pages are mobile responsive and has a modern smooth design. Link to this project can be found below. https://bgorwin.github.io/bootstrapProjectOne/?

Education

University of Austin, Texas (June-Sept 2017)

UT Austin Full Stack Coding Boot Camp: An intensive 12-week long bootcamp dedicated to designing and building web applications. Skills learned consisted of HTML5, CSS3, JavaScript, jQuery, Bootstrap, Firebase, NodeJs, MySql, MongoDB, Express, Handlebars JS, & React JS. All projects were completed with the use of Github.

Bachelor of Arts in Business (2011-2016)
Vanguard University of Southern California – Costa Mesa, California

Professional Experience

uShip - Austin, Tx.   **Member Support Specialist,** June - Present

As a member support specialist, inform and educate customers on our products and services, Troubleshoot and resolve account or website problems, the ability to understand and respond to customers' needs in a timely manner via email and phone, offer excellent problem solving skills to find creative solutions outside of the box, and identifying/creating escalation JIRA tickets to resolve issues that are presented.

BigCommerce - Austin, TX.   **Tech Ninja Client Success**, Sept - June

Provide outstanding phone, email, and chat based technical and account services support to our customers in a fast-paced 24x7 environment. Assisted in the look and design of website functionality to provide the best user experience for the customers that visit the merchant's website and details revolving around payment gateway, shipping logistics, product options and product discount functionality.

McMaster-Carr - Santa Fe Springs, California. **Supply Side Operations**, 2008 - 2017

Supply side operations with responsibilities of carrier system tracking/logistics communication concerning inbound material to supervisors for upcoming workday scheduling purposes. Ensure stock communication is accurate and ready for business every day. Lowered work-related injuries and accidents by working among internal stakeholders to seek and create safer work environments. Navigate a complex warehouse facility to keep accurate stock and provide shipping operation oversight. Led in the design of live load trailer handling, resulting in properly executed offloading and timely deliveries.