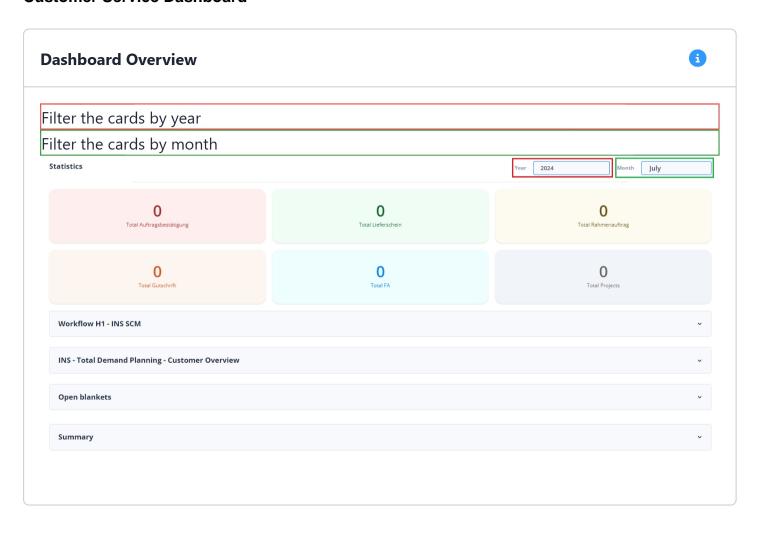
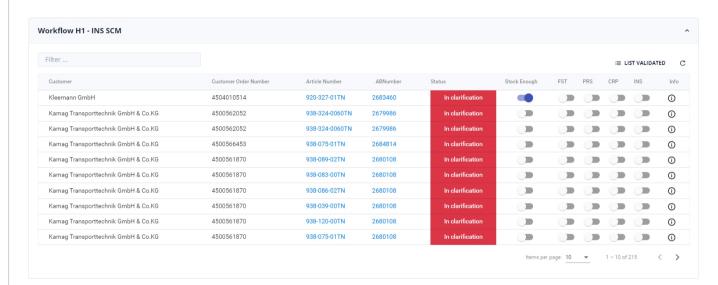
# **Customer Service Dashboard**



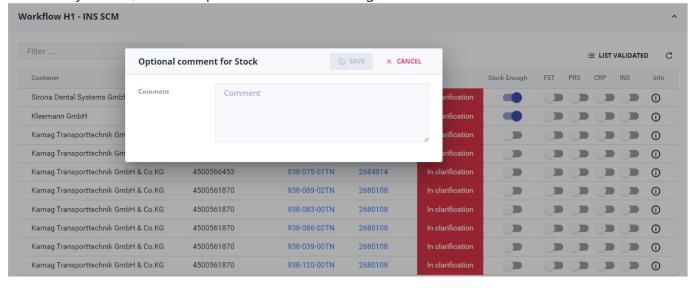
#### **Workflow Inside Sales**





- Table show AB positions not completed & not booked where the delivery date in H1
- Each department should check their own respectively in the current order

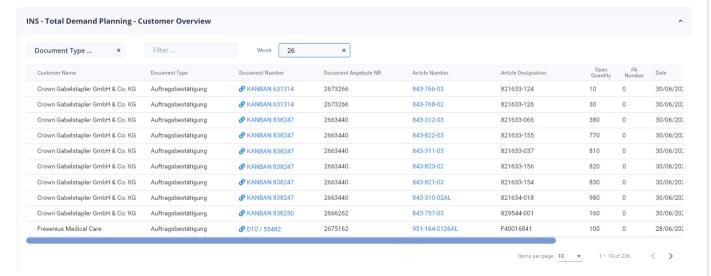
With every check, there is optional comment dialog:



## **Total Demand Planning**



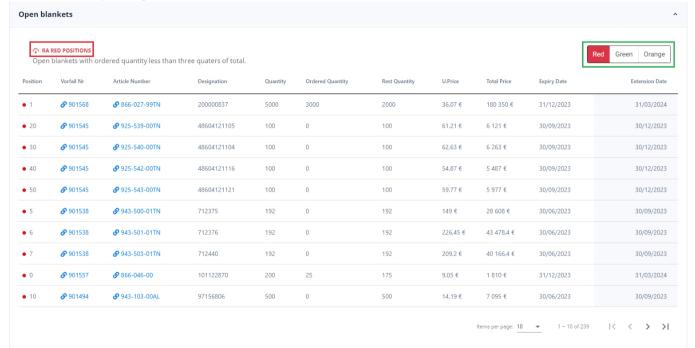
Table show summary of AB positions, Delfor, Lieferplan & Kanban dates, quantities and prices over next 8 weeks.



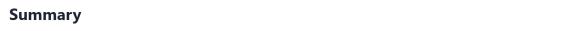
# **Open Blankets**



# Table show open agreements with customers:



- Green positions: Open blankets with delivered quantity more than three quaters of total
- Red positions: Open blankets with ordered quantity less than three quaters of total.
- Orange positions : Open blankets with ordered quantity more than, and delivered quantity less three quaters of total
- 1. Click on the download icon will export the table of positions to excel file
- 2. Click on the button will change the table with relative position



Summary tables show count of payments, orders and customers by project and AB positions Summary 0 0 Auftragsbestätigung Rechnung EDI 0 Lieferschein 0 Vorkasse Auftragsbestätigung 0 0 Rahmenauftrag 0 Vorauskasse 0 Lieferschein 0 Gutschriftverfahren 0 •Lastschrift 0 0 Überweisung AB-Top Customer LS-Top Customer Project-Top Customer Customer Name Customer Name Customer Name Count Count Count 108464 Crown Gabelstapler GmbH & Co. KG 30549 ●Crown Gabelstapler GmbH & Co. KG 38623 Crown Gabelstapler GmbH & Co. KG Jungheinrich Moosburg AG & Co. KG 20957 Wolf GmbH 24418 **Wolf GmbH** 67227 Sirona Dental Systems GmbH 20792 22303 Sirona Dental Systems GmbH 63334