

# Operational Manual for Web App

## GENERAL INFORMATION

Company Name :

Date :

Preface :

Introduction :

Aim of Manual :

Distribution and Review :

Quality Objectives  
and Standards :

Quality Management  
System :

Quality Measurement :

Quality Analysis :

Design and  
Development :

Service Realization :

Resource Management :

Management  
Responsibility :

FAQ :

Glossary :

Appendix :