1. INTRODUCTION

1.1 Project Overview

BookEase is a full-stack online bookstore platform developed using the MERN (MongoDB, Express.js, React.js, Node.js) stack. It supports three user roles: Customer, Seller, and Admin. The platform allows customers to browse, purchase, and review books; sellers to manage inventory and orders; and admins to oversee users, content, and system performance.

1.2 Purpose

The primary goal of BookEase is to simplify the buying, selling, and management of books through a user-friendly web interface. It addresses common issues in traditional bookstores, such as limited accessibility, poor inventory visibility, and inefficient review moderation.

2. IDEATION PHASE

2.1 Problem Statement

"As a book lover, I want a platform where I can discover and purchase books easily, while reading trusted reviews and tracking my orders." BookEase solves the problem of fragmented online book shopping by offering a single, feature-rich platform.

2.2 Empathy Map Canvas

Says: "I want to know if this book is worth it."

Thinks: "Is my payment safe? Will the book arrive on time?"

Does: Browses categories, reads reviews, checks order status.

Feels: Curious, cautious, excited upon delivery.

2.3 Brainstorming

Generated features:

- Role-based login
- Seller book upload
- Cart/Wishlist
- Review system
- Admin dashboard
 Prioritized by value and feasibility.

3. REQUIREMENT ANALYSIS

3.1 Customer Journey Map

From login > browse > add to cart > checkout > delivery > review.

3.2 Solution Requirement

- Responsive UI
- Secure login/signup
- CRUD for books
- Reviews & ratings
- Admin moderation

3.3 Data Flow Diagram

Level 1 DFD includes: User, Seller, Admin interacting with Books DB, Users DB, Orders DB, Reviews DB.

3.4 Technology Stack

Frontend: React, Vite, Tailwind CSS

• Backend: Node.js, Express

Database: MongoDB

Authentication: JWT

• State Management: Zustand

4. PROJECT DESIGN

4.1 Problem Solution Fit

Customer need for unified book shopping is solved with a comprehensive, role-based system.

4.2 Proposed Solution

A 3-role system where customers browse and review, sellers manage inventory, and admins ensure smooth operation.

4.3 Solution Architecture

Frontend interacts with REST APIs. Backend handles authentication, business logic, and database interaction. MongoDB stores data. JWT used for secure sessions.

5. PROJECT PLANNING & SCHEDULING

5.1 Project Planning

Divided into 4 sprints with user stories and story points. Tracked velocity and burndown chart.

6. FUNCTIONAL AND PERFORMANCE TESTING

6.1 Performance Testing

Tested API latency under multiple user scenarios. Maintained average response < 200ms.

7. RESULTS

7.1 Output Screenshots

- Login/Register Page
- User Dashboard
- Seller Product Management
- Admin Review Approvals
- Order Page

8. ADVANTAGES & DISADVANTAGES

Advantages:

- Easy access to books
- · Real-time order tracking
- Admin-controlled moderation

Disadvantages:

- Limited to web only
- Requires internet connection

9. CONCLUSION

BookEase successfully provides a robust platform for online book buying, selling, and management with modern tech and features. It bridges gaps between traditional and digital bookstores.

10. FUTURE SCOPE

- Mobile app integration
- AI-based book recommendations
- Voice search integration
- Multilingual support

11. APPENDIX

Source Code:

Included in GitHub repo

Dataset Link:

Book metadata used from open datasets

GitHub & Demo:

GitHub: https://github.com/bhadra0401/BookEase-WebApp-MERN.git

Demo: http://localhost:5173/ or your hosted link