

ESDS Software Solution Ltd.



# YIB-370-27072: SSL renewal || Directorate of Prosecution

**Department:** CRM**Owner:** Unassigned**Type:** Select Ticket Issue**Status:** On Hold**Priority:** Normal - S4**Created:** 23 April 2025 05:36 PM **Updated:** 30 April 2025 07:39 PM

## DC Information

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**DC-LOCATION** MDC

## Posts

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**Vaibhav  
Baviskar**

Hello Rohit Sir,

CRM  
Executive

Thank you for your approval.

(Staff)

We will keep you posted for further updates.

Meanwhile your patience is appreciated.

Feel free to contact us if you have any further queries. We would be glad to help you.

Regards,

Vaibhav Baviskar | CRM Specialist

ESDS Software Solution Ltd.

Email: vaibhav.baviskar@esds.co.in

Direct Line: +91 7030365247 | Toll Free: 1800 209 3006 | Mobile: +919607006124

Escalation Contact: +91 9545 066 266

Address: Plot No. B- 24 &amp; 25, NICE Industrial Area, Satpur MIDC, Nashik.

www.esds.co.in

Posted on: 29 April 2025 04:40 PM

**dppmaharashtra@gmai...**

(Recipient)

External Email - This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Approved, please proceed.

On Mon, Apr 28, 2025 at 11:21 AM Vaibhav Baviskar <[support@esds.co.in](mailto:support@esds.co.in)> wrote:

Hello Rohit Sir,

We tried calling you on your number #9511228289.

However, there was no response.

Called you in regards to,

As per your request below are the commercials for SSL certificate for the website "[dop.maharashtra.gov.in](http://dop.maharashtra.gov.in)"

-----

Alpha Wildcard SSL : 13800 + Taxes

-----

Kindly approve the commercials to proceed further.

Awaiting your response.

Feel free to contact us if you have any further queries. We would be glad to help you.

Regards,

Vaibhav Baviskar | CRM Specialist

ESDS Software Solution Ltd.

Email: [vaibhav.baviskar@esds.co.in](mailto:vaibhav.baviskar@esds.co.in)

Direct Line: +91 7030365247 | Toll Free: 1800 209 3006 | Mobile: +919607006124

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Address: Plot No. B- 24 & 25, NICE Industrial Area, Satpur MIDC, Nashik.

[www.esds.co.in](http://www.esds.co.in)

#### Ticket Details

Ticket ID: YIB-370-27072

Department: CRM

Type: Select Ticket Issue

Status: Awaiting Information

Priority: Normal - S4

Helpdesk: <https://support.esds.co.in/index.php?>

Posted on: 29 April 2025 03:30 PM

**Prutha  
Deshpande**

CRM Thank you for answering the call.

(Staff) As per your request below are the commercials for SSL certificate for the website  
"dop.maharashtra.gov.in"

-----

Alpha Wildcard SSL : 13800 + Taxes

-----

Kindly approve the commercials to proceed further.

Also, you requested us to share the Proforma Invoice for the same request.

We will share with our Billing team and update you.

Feel free to contact us if you have any further queries. We would be glad to assist you.

Regards,

Prutha Deshpande.|| CRM Associate.

ESDS Software Solution Ltd.

Email: prutha.deshpande@esds.co.in

Direct Line: 7030 365 247 | Toll Free: 1800 209 3006 | Mobile:+918484887263

Escalation Contact: +91 9545 066 266

Address : Plot No. B- 24 & 25, NICE Industrial Area, Satpur MIDC, Nashik 422 007

www.esds.co.in

Posted on: 29 April 2025 12:43 PM

**Prutha  
Deshpande**

CRM Thank you for answering the call.

(Staff) As per your request below are the commercials for SSL certificate for the website  
"dop.maharashtra.gov.in"

-----

Alpha Wildcard SSL : 13800 + Taxes

-----

Kindly approve the commercials to proceed further.

Also, you requested us to share the Proforma Invoice for the same request.

We will share with our Billing team and update you.

Feel free to contact us if you have any further queries. We would be glad to assist you.

Regards,

Prutha Deshpande.|| CRM Associate.

ESDS Software Solution Ltd.

Email: prutha.deshpande@esds.co.in

Direct Line: 7030 365 247 | Toll Free: 1800 209 3006 | Mobile:+918484887263

Escalation Contact: +91 9545 066 266

Address : Plot No. B- 24 & 25, NICE Industrial Area, Satpur MIDC, Nashik 422 007

www.esds.co.in

Posted on: 29 April 2025 12:34 PM

**Vaibhav  
Baviskar**

Hello Rohit Sir,

CRM  
Executive

We tried calling you on your number #9511228289.

(Staff)

However, there was no response.

Called you in regards to,

As per your request below are the commercials for SSL certificate for the website  
"dop.maharashtra.gov.in"

-----

Alpha Wildcard SSL : 13800 + Taxes

-----

Kindly approve the commercials to proceed further.

Awaiting your response.

Feel free to contact us if you have any further queries. We would be glad to help you.

Regards,

Vaibhav Baviskar | CRM Specialist

ESDS Software Solution Ltd.

Email: vaibhav.baviskar@esds.co.in

Direct Line: +91 7030365247 | Toll Free: 1800 209 3006 | Mobile:+919607006124

Escalation Contact: +91 9545 066 266

Address: Plot No. B- 24 & 25, NICE Industrial Area, Satpur MIDC, Nashik.

www.esds.co.in

Posted on: 28 April 2025 11:21 AM

**Ashwini  
Umbare**

Senior  
Technical

Associate

(Staff)

Hello Sir,

I hope you are doing well.

As per your request below are the commercials for SSL certificate for the website  
“dop.maharashtra.gov.in”

-----

Alpha Wildcard SSL : 13800 + Taxes

-----

Kindly approve the commercials to proceed further.

Awaiting your response.

Feel free to contact us if you have any further queries. We would be glad to assist you.

Regards,

Ashwini Umbare | CRM Specialist.

ESDS Software Solution Ltd.

Email: ashwini.umbare@esds.co.in

Direct Line: +91 7030365247 | Toll Free: 1800 209 3006 | Mobile:+919607991126

Escalation Contact: +91 9545 066 266

Address: Plot No. B- 24 & 25, NICE Industrial Area, Satpur MIDC, Nashik.

www.esds.co.in

Posted on: 26 April 2025 11:06 AM

**Ashwini  
Umbare**

Senior  
Technical

Associate

(Staff)

Hello Sir,

I hope you are doing well.

As per your request below are the commercials for SSL certificate for the website  
“dop.maharashtra.gov.in”

-----

Alpha Wildcard SSL : 13800 + Taxes

-----

Kindly approve the commercials to proceed further.

Awaiting your response.

Feel free to contact us if you have any further queries. We would be glad to assist you.

Regards,  
Ashwini Umbare | CRM Specialist.  
ESDS Software Solution Ltd.  
Email: ashwini.umbare@esds.co.in  
Direct Line: +91 7030365247 | Toll Free: 1800 209 3006 | Mobile:+919607991126  
Escalation Contact: +91 9545 066 266  
Address: Plot No. B- 24 & 25, NICE Industrial Area, Satpur MIDC, Nashik.  
www.esds.co.in

Posted on: 25 April 2025 12:24 PM

**Pankaj  
Thakre**

Hello Sir,

PMO

I hope you are doing well.

(Staff)

As per your request below are the commercials for SSL certificate for the website  
"dop.maharashtra.gov.in"

-----

Alpha Wildcard SSL : 13800 + Taxes

-----

Kindly approve the commercials to proceed further.

Awaiting your response.

Feel free to contact us if you have any further queries. We would be glad to assist you.

Regards,  
Pankaj Thakre || Associate  
ESDS Software Solution Ltd.  
Email: pankaj.thakre@esds.co.in  
Direct Line: 7030 365 247 | Toll Free: 1800 209 3006 | Mobile:+91 9607931365  
Escalation Contact: +91 9545 066 266  
Address: Plot No. B- 24 & 25, NICE Industrial Area, Satpur MIDC, Nashik.  
www.esds.co.in

"We are committed to creating Lifetime Customer Relationships by delivering World Class  
Managed Data Center Services and Cloud enabled Solutions."

Posted on: 24 April 2025 04:31 PM

**Pankaj  
Thakre**

Hello Sir,

PMO

I hope you are doing well.

(Staff) As per your request below are the commercials for SSL certificate for the website  
"dop.maharashtra.gov.in"

-----

Alpha Wildcard SSL : 13800 + Taxes

-----

Kindly approve the commercials to proceed further.

Awaiting your response.

Feel free to contact us if you have any further queries. We would be glad to assist you.

Regards,

Pankaj Thakre || Associate

ESDS Software Solution Ltd.

Email: pankaj.thakre@esds.co.in

Direct Line: 7030 365 247 | Toll Free: 1800 209 3006 | Mobile:+91 9607931365

Escalation Contact: +91 9545 066 266

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www.esds.co.in

"We are committed to creating Lifetime Customer Relationships by delivering World Class  
Managed Data Center Services and Cloud enabled Solutions."

Posted on: 24 April 2025 04:31 PM

**Pankaj  
Thakre**  
PMO

Hello Rohit Sir,

Thank you for answering my call.

(Staff) As discussed, you have requested the invoice for the SSL certificate of the website  
dop.maharashtra.gov.in, in order to proceed with the payment.

We have forwarded your request to our Sales SPOC, and the commercial details will be shared  
with you shortly.

Please note, we will continue to share any further updates via this ticket. As of now, we are  
marking Ticket ID: DEW-169-84923 as closed.

Feel free to contact us if you have any further queries. We would be glad to assist you.



Regards,

Pankaj Thakre || Associate

ESDS Software Solution Ltd.

Email: [pankaj.thakre@esds.co.in](mailto:pankaj.thakre@esds.co.in)

Direct Line: 7030 365 247 | Toll Free: 1800 209 3006 | Mobile: +91 9607931365

Escalation Contact: +91 9545 066 266

Address: Plot No. B- 24 & 25, NICE Industrial Area, Satpur MIDC, Nashik.

[www.esds.co.in](http://www.esds.co.in)

“We are committed to creating Lifetime Customer Relationships by delivering World Class Managed Data Center Services and Cloud enabled Solutions.”

Posted on: 23 April 2025 05:36 PM