

# TEST STRATEGY

## DOCUMENT

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*[Project Name]*

[Organization Name]

[Date]

|                       |                                |
|-----------------------|--------------------------------|
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## Document Control

### Revision History

| Version | Date   | Author | Change Description | Approved By |
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| 1.0     | [Date] | [Name] | Initial creation   | [Name]      |

### Reviewers & Approvers

| Name   | Role              | Signature | Date   |
|--------|-------------------|-----------|--------|
| [Name] | [QA Manager]      |           | [Date] |
| [Name] | [Project Manager] |           | [Date] |
| [Name] | [Dev Lead]        |           | [Date] |
| [Name] | [Product Owner]   |           | [Date] |

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| Name   | Role   | Distribution Method               |
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| [Name] | [Role] | [Email / Confluence / SharePoint] |

## Table of Contents

*[Table of Contents — Auto-generated from heading styles. Update fields after document is finalized.]*

# 1. Introduction

## 1.1 Purpose

This Test Strategy document defines the overall testing approach, methodology, and framework for the [Project Name] project. It establishes the guiding principles, standards, and processes that will govern all testing activities throughout the software development lifecycle (SDLC).

*[Describe the specific purpose of this test strategy in the context of the project. What does it aim to achieve? Who is the intended audience?]*

## 1.2 Scope

This strategy covers all testing activities for the [Project Name] project including:

- All application modules and components within the project boundary
- Integration points with external systems and third-party services
- All supported platforms, browsers, and device configurations
- Functional, non-functional, and specialized testing types

*[Define what is in scope and explicitly state what is out of scope]*

## 1.3 Objectives

- Ensure the application meets all specified business and functional requirements
- Identify and report defects early in the development lifecycle to reduce cost of quality
- Validate system reliability, performance, and security under expected and peak conditions
- Establish a repeatable, efficient, and measurable testing process
- Achieve defined quality gates before each release milestone
- Reduce production defect leakage to below [X]% of total defects found

## 1.4 References

| Doc ID | Document Title                          | Location    |
|--------|---|-------------|
| [ID]   | Business Requirements Document (BRD)    | [Link/Path] |
| [ID]   | System Requirements Specification (SRS) | [Link/Path] |
| [ID]   | Architecture Design Document            | [Link/Path] |
| [ID]   | Project Plan                            | [Link/Path] |

## 2. Project Overview

### 2.1 Project Description

[Provide a high-level description of the project, its business context, target users, and key capabilities being delivered.]

### 2.2 Key Stakeholders

| Stakeholder | Role          | Responsibility          | Contact |
|-------------|---------------|-------------------------|---------|
| [Name]      | Product Owner | Requirements sign-off   | [Email] |
| [Name]      | QA Lead       | Test Strategy ownership | [Email] |
| [Name]      | Dev Lead      | Technical feasibility   | [Email] |

### 2.3 Application Architecture Overview

[Describe or reference the system architecture: frontend, backend, APIs, databases, third-party integrations, microservices, cloud infrastructure, etc. Include an architecture diagram reference if available.]

### 2.4 Key Business Flows

[List the critical business workflows that must function correctly. Rank them by business impact (Critical / High / Medium / Low).]

## 3. Test Approach & Methodology

### 3.1 Overall Testing Philosophy

The testing approach follows a risk-based strategy with shift-left principles, emphasizing early defect detection and continuous quality validation. Testing is integrated into every phase of the SDLC, not treated as a separate phase.

*[Describe the overarching testing philosophy: Agile testing quadrants, test pyramid, risk-based testing, shift-left approach, etc.]*

### 3.2 Testing Levels

#### 3.2.1 Unit Testing

|                        |  |
|------------------------|--|
| <b>Objective</b>       | Verify individual code units (functions, methods, classes) work correctly in isolation |
| <b>Responsibility</b>  | Development Team   |
| <b>Tools</b>           | [e.g., JUnit, pytest, Jest, NUnit]   |
| <b>Coverage Target</b> | [e.g., Minimum 80% code coverage]  |
| <b>Execution</b>       | Automated, runs on every commit via CI/CD pipeline                                     |

#### 3.2.2 Integration Testing

|                       |   |
|-----------------------|---|
| <b>Objective</b>      | Verify interactions between integrated components, APIs, and services |
| <b>Responsibility</b> | Development Team / QA Team  |
| <b>Tools</b>          | [e.g., Postman, REST Assured, WireMock, Testcontainers]               |
| <b>Approach</b>       | [Top-down / Bottom-up / Sandwich / Big Bang]                          |
| <b>Focus Areas</b>    | API contracts, data flow, error handling between services             |

#### 3.2.3 System Testing

|                       |   |
|-----------------------|---|
| <b>Objective</b>      | Validate the complete system against functional and non-functional requirements |
| <b>Responsibility</b> | QA Team   |
| <b>Environment</b>    | [System Test / Staging environment details]                                     |
| <b>Approach</b>       | End-to-end testing of business scenarios and user journeys                      |

#### 3.2.4 User Acceptance Testing (UAT)

|                       |  |
|-----------------------|--|
| <b>Objective</b>      | Validate business requirements are met from the end-user perspective |
| <b>Responsibility</b> | Business Users / Product Owner                                       |

|                       |   |
|-----------------------|---|
| <b>Environment</b>    | [UAT environment details]   |
| <b>Entry Criteria</b> | All critical and high-severity defects from System Testing resolved |
| <b>Sign-off</b>       | [Product Owner / Business Sponsor]                                  |

### 3.3 Testing Types

#### 3.3.1 Functional Testing

Validates that each feature and function of the application operates in conformance with the requirements specification.

*[Define approach: positive/negative testing, boundary value analysis, equivalence partitioning, decision table testing, state transition testing, use case testing.]*

#### 3.3.2 Regression Testing

Ensures existing functionality remains unaffected after code changes, bug fixes, or new feature additions.

|                          |  |
|--------------------------|--|
| <b>Strategy</b>          | [Full regression / Risk-based selective regression / Automated regression suite] |
| <b>Frequency</b>         | [Every sprint / Before each release / On-demand]                                 |
| <b>Automation Target</b> | [e.g., 70% of regression suite automated by Sprint X]                            |

#### 3.3.3 Performance Testing

|                            |   |
|----------------------------|---|
| <b>Load Testing</b>        | Validate system under expected concurrent user load       |
| <b>Stress Testing</b>      | Determine system breaking point and recovery behavior     |
| <b>Endurance Testing</b>   | Validate stability over sustained load periods            |
| <b>Scalability Testing</b> | Validate horizontal/vertical scaling capabilities         |
| <b>Tools</b>               | [e.g., JMeter, Gatling, k6, Locust, LoadRunner]           |
| <b>KPIs</b>                | [Response time < Xs, Throughput > Y TPS, Error rate < Z%] |

#### 3.3.4 Security Testing

|                            |   |
|----------------------------|---|
| <b>SAST</b>                | Static Application Security Testing integrated into CI/CD |
| <b>DAST</b>                | Dynamic testing against running application               |
| <b>Penetration Testing</b> | [Internal team / Third-party vendor]                      |
| <b>Compliance</b>          | [OWASP Top 10, SOC 2, PCI-DSS, HIPAA, GDPR as applicable] |
| <b>Tools</b>               | [e.g., SonarQube, OWASP ZAP, Burp Suite, Snyk, Veracode]  |

#### 3.3.5 API Testing

*[Define approach for API contract testing, schema validation, payload testing, authentication/authorization, rate limiting, error handling, and backward compatibility.]*

#### 3.3.6 Accessibility Testing

|                 |  |
|-----------------|--|
| <b>Standard</b> | [WCAG 2.1 Level AA / Section 508]                  |
| <b>Tools</b>    | [e.g., axe-core, WAVE, Lighthouse, screen readers] |

|              |  |
|--------------|--|
| <b>Scope</b> | [All user-facing pages / Critical workflows] |
|--------------|--|

### 3.3.7 Compatibility Testing

*[Define the browser matrix, OS versions, device types, screen resolutions, and mobile platforms that must be tested.]*

### 3.3.8 Disaster Recovery & Failover Testing

*[Define approach for testing backup/restore procedures, failover mechanisms, data integrity after recovery, and RTO/RPO validation.]*

## 4. Test Automation Strategy

### 4.1 Automation Approach

The automation strategy follows the test pyramid model: a large base of unit tests, a moderate layer of API/integration tests, and a focused set of UI end-to-end tests for critical user journeys.

*[Describe the overall automation philosophy, what to automate vs. what to keep manual, and the expected ROI timeline.]*

### 4.2 Automation Framework & Tools

| Layer        | Tool / Framework                  | Language             |
|--------------|-----------------------------------|----------------------|
| Unit Tests   | [JUnit / pytest / Jest]           | [Java / Python / JS] |
| API Tests    | [REST Assured / Postman / Karate] | [Java / JS]          |
| UI E2E Tests | [Selenium / Cypress / Playwright] | [Java / JS / Python] |
| Mobile Tests | [Appium / Detox / XCUITest]       | [Java / JS / Swift]  |
| Performance  | [JMeter / Gatling / k6]           | [Java / Scala / JS]  |

### 4.3 Automation Coverage Targets

| Test Level              | Current Coverage | Target Coverage |
|-------------------------|------------------|-----------------|
| Unit Tests              | [X]%             | [80]%           |
| API / Integration       | [X]%             | [70]%           |
| UI E2E (Critical Paths) | [X]%             | [50]%           |
| Regression Suite        | [X]%             | [70]%           |

### 4.4 CI/CD Integration

*[Describe how automated tests are integrated into the CI/CD pipeline: triggers, stages, gates, parallelization, reporting, and failure handling.]*

## 5. Test Environment Strategy

### 5.1 Environment Topology

| Environment | Purpose                      | Configuration         | Data Source               |
|-------------|------------------------------|-----------------------|---------------------------|
| DEV         | Development & unit testing   | [Config details]      | Synthetic data            |
| QA / SIT    | System & integration testing | [Config details]      | Sanitized production data |
| STAGING     | Pre-production validation    | Production-mirror     | Anonymized prod data      |
| UAT         | Business acceptance          | [Config details]      | Business-defined data     |
| PERF        | Performance testing          | Production-equivalent | Volume-scaled data        |

### 5.2 Test Data Management

*[Define the test data strategy: data creation, masking/anonymization, refresh cadence, synthetic data generation, data-driven testing approach, and GDPR/PII compliance.]*

### 5.3 Environment Management

*[Define environment provisioning, refresh schedules, access control, configuration management, and environment parity with production.]*

## 6. Defect Management Strategy

### 6.1 Defect Lifecycle

All defects follow the standard lifecycle: New → Triaged → Assigned → In Progress → Fixed → Ready for Retest → Verified → Closed (or Reopened).

*[Include a defect lifecycle state diagram reference or describe any customizations to the standard flow.]*

### 6.2 Defect Severity & Priority Matrix

| Severity      | Definition   | Example  |
|---------------|--|--|
| S1 - Critical | System crash, data loss, complete feature failure, no workaround | Application fails to load, payment processing broken         |
| S2 - Major    | Major feature impaired, workaround exists but is difficult       | Search returns wrong results, export generates corrupt files |
| S3 - Moderate | Minor feature impaired, easy workaround available                | Sorting not working on one column, tooltip shows wrong text  |
| S4 - Minor    | Cosmetic issue, no functional impact                             | Font inconsistency, minor alignment issue                    |

### 6.3 Defect SLA & Resolution Targets

| Severity      | Response Time     | Resolution Time   | Escalation                 |
|---------------|-------------------|-------------------|----------------------------|
| S1 - Critical | < 2 hours         | < 24 hours        | Immediate to PM & Dev Lead |
| S2 - Major    | < 4 hours         | < 3 business days | After 24 hours unresolved  |
| S3 - Moderate | < 1 business day  | < 5 business days | After 3 days unresolved    |
| S4 - Minor    | < 2 business days | Next release      | N/A                        |

### 6.4 Defect Tracking & Reporting

*[Define the defect tracking tool (JIRA, Azure DevOps, etc.), mandatory fields, triage process, defect review cadence, and dashboard/reporting requirements.]*

## 7. Risk-Based Testing & Risk Management

### 7.1 Risk Assessment Framework

Testing effort is prioritized based on a risk matrix that evaluates business impact and likelihood of failure for each feature/module.

| Impact ↓ / Likelihood → | Very Low | Low    | Medium   | High     | Very High |
|-------------------------|----------|--------|----------|----------|-----------|
| Critical                | Medium   | High   | Critical | Critical | Critical  |
| High                    | Low      | Medium | High     | Critical | Critical  |
| Medium                  | Low      | Low    | Medium   | High     | Critical  |
| Low                     | Very Low | Low    | Low      | Medium   | High      |

### 7.2 Risk Register

| ID   | Risk Description | Probability | Impact  | Risk Level              | Mitigation Strategy |
|------|------------------|-------------|---------|-------------------------|---------------------|
| R-01 | [Description]    | [H/M/L]     | [H/M/L] | [Critical/High/Med/Low] | [Mitigation]        |

### 7.3 Test Prioritization Based on Risk

[Describe how risk levels translate to testing depth: Critical = exhaustive testing with maximum coverage, High = thorough testing, Medium = standard testing, Low = basic smoke testing.]

## 8. Entry & Exit Criteria

### 8.1 Entry Criteria

| Test Phase          | Entry Criteria   | Verified By        |
|---------------------|--|--------------------|
| Unit Testing        | Code complete, code review passed, build successful  | Dev Lead           |
| Integration Testing | Unit tests passing >80%, APIs deployed to QA environment                                     | Dev Lead / QA Lead |
| System Testing      | Integration tests passing, test environment stable, test data available, test cases reviewed | QA Lead            |
| UAT                 | All S1/S2 defects resolved, system testing exit criteria met, UAT environment ready          | QA Lead / PM       |
| Performance Testing | Functional testing complete, performance environment provisioned, test scripts ready         | QA Lead / DevOps   |

### 8.2 Exit Criteria

| Test Phase     | Exit Criteria  | Sign-off By     |
|----------------|--|-----------------|
| Unit Testing   | >80% code coverage, all critical paths tested, no open S1/S2 defects                       | Dev Lead        |
| System Testing | >95% test cases executed, >90% pass rate, 0 S1 defects, <3 S2 defects                      | QA Lead         |
| UAT            | All business scenarios validated, business sign-off obtained                               | Product Owner   |
| Release        | All exit criteria met, regression passed, release notes approved, rollback plan documented | Release Manager |

## 9. Test Metrics, KPIs & Reporting

### 9.1 Key Quality Metrics

| Metric                      | Definition   | Target         |
|-----------------------------|--|----------------|
| Test Case Pass Rate         | (Passed / Total Executed) × 100                      | > 95%          |
| Defect Density              | Defects per KLOC or per story point                  | < [X] per KLOC |
| Defect Leakage Rate         | (Production defects / Total defects) × 100           | < 5%           |
| Defect Removal Efficiency   | (Pre-release defects / Total defects) × 100          | > 90%          |
| Automation Coverage         | (Automated tests / Total tests) × 100                | > 70%          |
| Requirement Coverage        | (Requirements with tests / Total requirements) × 100 | 100%           |
| Mean Time to Detect (MTTD)  | Average time from defect introduction to detection   | < [X] days     |
| Mean Time to Resolve (MTTR) | Average time from defect report to resolution        | < [X] days     |

### 9.2 Reporting Cadence

| Report                   | Frequency                     | Audience                  |
|--------------------------|-------------------------------|---------------------------|
| Daily Status             | Daily (during active testing) | QA Team, Dev Team         |
| Sprint Test Summary      | End of each sprint            | Scrum Team, Product Owner |
| Release Readiness Report | Before each release           | All stakeholders          |
| Quality Dashboard        | Real-time (automated)         | All stakeholders          |

### 9.3 Test Management & Reporting Tools

[Define the tools used for test case management (e.g., Zephyr, TestRail, qTest), dashboards (e.g., JIRA Dashboards, Grafana, Power BI), and communication channels for quality reporting.]

## 10. Roles and Responsibilities

| Role                 | Responsibilities  | Assigned To |
|----------------------|---|-------------|
| QA Manager           | Test strategy ownership, resource allocation, quality governance, stakeholder reporting | [Name]      |
| QA Lead              | Test planning, execution oversight, defect triage, team coordination                    | [Name]      |
| Test Engineer        | Test case design, execution, defect reporting, regression testing                       | [Names]     |
| Automation Engineer  | Framework development, script creation, CI/CD integration, maintenance                  | [Names]     |
| Performance Engineer | Performance test design, execution, analysis, and optimization recommendations          | [Name]      |
| Dev Lead             | Unit test ownership, defect resolution, environment support, technical guidance         | [Name]      |
| Product Owner        | Requirements clarification, UAT coordination, acceptance sign-off                       | [Name]      |
| DevOps Engineer      | CI/CD pipeline, environment provisioning, monitoring, deployment support                | [Name]      |

## 11. Test Schedule & Milestones

### 11.1 High-Level Test Schedule

| Phase                      | Start Date | End Date | Duration  | Owner         |
|----------------------------|------------|----------|-----------|---------------|
| Test Planning              | [Date]     | [Date]   | [X] weeks | QA Lead       |
| Test Design & Preparation  | [Date]     | [Date]   | [X] weeks | QA Team       |
| Unit & Integration Testing | [Date]     | [Date]   | [X] weeks | Dev Team      |
| System Testing             | [Date]     | [Date]   | [X] weeks | QA Team       |
| Performance Testing        | [Date]     | [Date]   | [X] weeks | Perf Team     |
| Security Testing           | [Date]     | [Date]   | [X] weeks | Security Team |
| UAT                        | [Date]     | [Date]   | [X] weeks | Business      |
| Release Regression         | [Date]     | [Date]   | [X] days  | QA Team       |

### 11.2 Key Milestones & Quality Gates

*[Define the quality gate checkpoints that must be passed before proceeding to the next phase. Include Go/No-Go criteria for each gate.]*

## 12. Communication & Escalation Plan

### 12.1 Communication Matrix

| Communication      | Frequency   | Medium            | Audience         | Owner        |
|--------------------|-------------|-------------------|------------------|--------------|
| Daily Standup      | Daily       | Slack / Teams     | QA + Dev         | Scrum Master |
| Defect Triage      | 3x per week | Video call        | QA + Dev leads   | QA Lead      |
| Test Status Report | Weekly      | Email + Dashboard | All stakeholders | QA Lead      |
| Quality Review     | Bi-weekly   | Meeting           | Leadership       | QA Manager   |

### 12.2 Escalation Path

[Define the escalation hierarchy: Level 1 (QA Lead) → Level 2 (QA Manager / PM) → Level 3 (Director / VP). Include criteria for escalation and expected response times at each level.]

## 13. Appendices

### 13.1 Glossary

| Term     | Definition   |
|----------|--|
| SDLC     | Software Development Lifecycle                     |
| SIT      | System Integration Testing                         |
| UAT      | User Acceptance Testing                            |
| CI/CD    | Continuous Integration / Continuous Delivery       |
| AST/DAST | Static / Dynamic Application Security Testing      |
| KPI      | Key Performance Indicator                          |
| RTO/RPO  | Recovery Time Objective / Recovery Point Objective |

### 13.2 Assumptions

- Requirements are finalized and approved before test design begins
- Test environments will be available as per the agreed schedule
- Development team provides timely defect fixes during test execution cycles
- Third-party integration points have available test/sandbox environments
- Adequate test data is available or can be generated for all test scenarios

[Add project-specific assumptions]

### 13.3 Constraints

- Testing must be completed within the allocated sprint/release timelines
- Limited access to third-party systems for end-to-end integration testing
- Budget constraints on tool licensing and environment provisioning

[Add project-specific constraints]

### 13.4 Dependencies

[List all external dependencies: third-party APIs, vendor deliverables, infrastructure provisioning, license availability, etc.]