

## **Most Important Terms and Conditions**

As the service receiver, I, acknowledge and agree that the Start-Up Sahay Private Limited will prepare all the necessary paperwork for the application and request for benefits under the service I have selected while filling the form online at <a href="https://startupsahay.in/customer/login">https://startupsahay.in/customer/login</a>

As the service receiver, I, acknowledge and agree that in order to prepare the necessary reports and documentation for making the application during the term of this Agreement, I must submit all the required details/documents and information requested by the Start-Up Sahay Private Limited to start and complete the Process.

As the service receiver, I, acknowledge and agree that the Start-Up Sahay has provided me a time frame of up to 25 days to complete the documentation and application process. And for that, I provide all the necessary details and documents to Start-Up Sahay Private Limited without any objection. Failure to do so may result in a delay in the preparation of the required documents and the application.

As the service receiver, I, acknowledge and agree that upon my request, Start-Up Sahay Private Limited will submit the application on my behalf. This will be done after receiving the required data/documents and information from my side, as well as preparing the necessary reports and documents.

As the service receiver, I, acknowledge and agree that the criteria of all the government schemes and Process can be changed from time to time, and in such circumstances, I will have no objections if the Start-Up Sahay Private Limited requests an extension of time.

As the service receiver, I affirm that I have diligently adhered to the payment terms that were explicitly stated and agreed upon by me while filling out the form. I take full responsibility for ensuring that the agreed-upon payment schedule has been followed without any deviation or delay.

As the service receiver, I acknowledge and agree that in the event the concerned department requests additional information or documents, they will do so via email or phone call on registered email id or mobile number only, so it will be my responsibility to inform Start-Up Sahay Private Limited within 12 hours of receiving the email or call from the concerned department. I understand that I am obligated to inform Start-Up Sahay Private Limited promptly in order for them to handle the situation or make necessary changes in the documents if required.

As the service receiver, I acknowledge and agree that I, have been informed by Start-Up Sahay Private Limited that they are willing to accommodate any necessary corrections and modifications to the documents upon my request or upon the request of the concerned department. However, it is understood that these modifications will be made in accordance with the guidelines provided by the concerned department where the documents are intended to be submitted. Start-Up Sahay Private Limited will not be held liable for any corrections or modifications that fall outside of the given guidelines. Any such additional corrections or modifications may be subject to an additional cost.

As the service receiver, I, acknowledge and agree that I'm aware that the consulting fees are non-refundable and that the Start-Up Sahay Private Limited has not guaranteed that the requested funds will be approved; rather, they have been charged for support with document preparation and application submission. And I also agree to the refund policy listed on the website of Start-Up Sahay Private Limited. https://startupsahay.com/privacy-refund-policy/

**Note:** As service receiver has submitted the form, the service receiver confirmed that he/she have read, understood, and agreed to all the terms mentioned above.