

, but I had a recommendation for a contractor.

Uh huh. Who was highly, highly recommended.

And we're discovering I'm not good at the people work part..

I'm sure if he got in, he could do the work because he's been doing this for decades.

He's actually worked in the building before. .

But for some reason, he has to be dragged over the finish line.

So I'll explain that second.

So we that Justin is a little of a tricky key, so it's the tough one..

So what's one?

Eddie work done with?

None..

You see, this is this key is so tricky, I've got to have this improved there you go..

Okay..

And I have no.

Why does the floor suddenly sticky?

Yeah, I think...

What in the world?

Okay.

So before we start, I want to tell you, I am definitely scared of bugs.

So I am always always on the look at.

When the work is done, everything.

I said Elmer's blue, just to be funny.

I guess you use cock, you have to, like, seal everything.

But anyway, let me tell tell you so so you know where I stand and what's going on.

Sure.

So I am so frustrated by this.

And you know, it's a cooc board..

So you think the worst is getting through the interview of that.

I flew through that.

Amazing.

It's the renovations that are killing me.

And so they give you a two page list, single space of things.

Nothing unusualusual, nothing whatever..

And my contractor took six rounds, and I'll tell you, and being dragged over it.

Instead of getting all of it in, he gets a portion .

The co op board's management company were excellent.

They would turn around in a week or less than a week.

They were excellent..

And then you got this much done, this much left.

Instead of getting all of it in, he sends in this much.

Okay. Six grounds.

So I had a decision to make about the beginning of March .

And because he kept getting it, he's a lovely man.

If you met him, you would invite him to dinner..

He is truly a lovely man.

I fully believe that his work is probably excellent, but I am nervous.

Yeah.

So I have a decision to make, and I'm beginning of March, and he came through , you know?

But here's the thing.

I got approval about six weeks ago.

Okay, this is great.

I'm just taking some posts.

Okay.

Well, it.

You got the approval.

I' at law, I'm sorry.

So, approval six weeks ago, they considered most of what, I think everything I want, decorative ..

It was decorative.

Yeah, you're not changing any walls.

I understand.

I'm going to do it the plumbing?

Yeah.

It's decorative.

Six weeks later, why am I not in?

Yeah.

Because all he had to do was make a copy of his life license, the plumber's license, electrical license in the insurance, because he took so long, his electrician had other work, so he had to start looking for someone else.

So he finally gets that last week because of the timing, right?

Yeah.

And I'm just waiting for him to get the paperwork in.

So I talked to Justin.

I said, I've been strung long for a while now.

Yeah, you're frustrated.

It's been over six months.

I expected to move the last week of April.

I'm paying rent and mortgage and maintenance every month.

And myself lease is coming to an end in a few months, so I'm desperate.

So Justin said, we started working with you guys, I think, six months ago, and that you were all sort of in, you have your own plumbers, you your electricians, you have, you know, all this stuff .

So he said, it's a free consultation.

Why don't you meet him?

Which is why he sent Ari that email.

But he kind of told you in the email.

He said, unforeseen delays.

They were foreseen because this guy does not moving.

But I'm telling you, it's like being strung along and then you wonder, was I foolish ?

But if you met him, you'd love him.

If he pays attention to detail, he's worked at the building.

Let me just share a little bit story about I'll share a story with you.

Okay.

A lot of this So we're a larger GC in the media residential space, and a lot of the smaller GCs is exactly enforc what happened to you.

They will come in on a lower price, they'll tell you that they can get it done, they have the capacity to work with these co ops, they have the insurance that can meet in the team, that's ready to go.

Every lying down.

Yeah, they'll say all that, and then all of a sudden, these things happen in is, you know you trust them.

You get in with them, and then all of a sudden a bigger job comes along where they don't have the time to do this because the executive that sold you the project and that you're working with, he's also doing everything else.

He's doing the scheduling.

He's doing the permanent, he's doing.

And he's not good at the planning part, by the way.

Exactly.

Yeah.

So, like, at chapter, so let me just share a little bit about us now, because I understand the experiences of having how you're frustrated, but we're going to move on from that.

We want to make sure we can appease everything.

So we have a dedicated project actor who's going to handle the entire construction process.

We have a dedicated interior designer, who's going to help you work through the entire process of all the selections of everything that you want to pick in here at lights, floors, appliances, tiles, all of bath.

And then we have a dedicicated project coordinator who is working directly with your building.

It sounds like everything's good, but what we'll want to do is you got the approval that, please go, we'll just want to have a look at it and make sure.

Well, you'd have to just redo it under your name.

Exactly.

Yeah.

And so what we're going to do is we'll have our dedicated project coordinator working on that front.

So we have one person on our team fully dedicated just to doing that.

Mm hmm.

So I just wanted to share it that.

We have a larger team, you know, you get access to three people.

Evan, on the pricing and estimating team, my job is to get all the scorable work set up, make sure everything's clear, make sure I understand your concerns. Understand any timeline, constraints, and we work through the process and get you ready to move forward.

So from there, I mean, really what we're going to do today, to point out today, is just, I got the detailsailed documents.

It all looks pretty straightforward.

I think I only have a few questions, but maybe let's just kind of walk for by a room and then just kind of go through it.

So we need to update the electrical panel.

Where's?

Okay not all.

So, again, I'm on above lookout, because every morning is all places.

Okay, it is here, and it is small.

And so.

Oh, it's a fuse box.

Yeah, and the woman who lived here, I think she lived here, like 24 years.

So I think a new electrical panel and then a couple of I put in the list now I', oh, look at you! .

Okay.

And it probably has to sit here, unless, I don't know, the space you need or whatever.

Yeah, it's Catherine, it's going to be more expensive to relocate it, so if you're okay with where it is there, let's.

I'm fine, because I want to do shelving, yeah.

Yeah, so let's just, we'll replace it at the existing location, but let's leave it there.

Okay, I have all the outlets for the account .

There's a switch in the f, is it this.

Oh, no, there.

I'm going to put a bookshelf.

So let's go room by room.

So I think I starve with the foyer, right?

Yes.

Okay, so I'm going to put a bookshelf here.

Oh, by the way, this little whatever has to go out, these little tiny shelves.

So a lot of this is just clean up.

Get rid of this door , get rid of the little shelves.

And you know, maybe I'm wrong.

I think my.

I's.

I think there's no place to move it.

I think I was wrong about the...

I couldn't remember where it was.

Yeah.

Okay.

Oh, and and I told you, so up front with you, if he manages to come through this week or beginning of next week, I'll still make a decision , but if he's ready to go, I do believe when his crew gets in, they can do it.

But are you sure, though, because he's he's told you everything about until this point?

I know what you mean.

That's why I was nervous.

Justin is the one who recommended him.

He's been working with their company 22 years.

I have grilled Justin to death.

He has never done this before.

We think some other things are going on.

But the thing is, once his crew is in, his crew is in.

Okay, so this room again, yeah, I was wrong about the light switch.

I just couldn't remember where it was.

So basically, if we open the closet behind us , this one is not the horrifying wallpaper, but it still needs to be cleaned out.

I think a lot of it's cleaned out new doorknob, new light fixture.

You see, this is a normal looking wallpaper.



You'll see in a moment when I say looking.

But I do want it cleaned up and take a look in the inside there.

I't know if it's. Cords are..

Yeah, we're going to clean up.

We'll demo.

It's like clean. New rod you.

We'll skim out the wall so it's clean.

Okay.

And then can just put a new rod and shelf in here.

Right.

Okay, what else did I say about the foyer?

Oh, this door I want replaced with a French door.

Otherwise, I buy clothes all doors, it's like being in a coffin.

Yes.

So I'm going to have a desk here.

So I'd like a French door here. .

Okay.

Oh, and you know what's so strange?

I thought all apartment buildings came with the bouldt or a chain.

Why do people feel comfortable if they don't have it?

If you're in the middle of like sleeping, would you like to know someone's breaking down your door?

Yeah.

So, a little chain.

Why wouldn't it have that?

I put that on the list.

Yeah, I'm not sure why it wouldn't.

Okay.

Okay, anything else you need to see?

Oh, and obviously a new little better.

We'll do a new lighter.

Okay, so let's let's turn off that light and we can close down that door.

So this is a little office area, and I leave this completely cleaned out, obviously. .

And I put, oh, I'm sorry, I skipped to the where did I I put that?

I put on another page.

I'm making it.

Do you want to go in an order that I gave this to?

No, no, no, let's just go run by room.

You tell me the things off the top of your head.

I already have the scok of work document.

I' like that you sent it over.

What I need here is I nitiate a desk , but it has to like this one.

I don't need a cabinet, because I'm going to put a printer on it there.

So I need to put the cords in the outside in little cutoffs because my laptop the cord is on the side.

Yeah, we have a gramit hole..

Is that what it's called?

Yeah, they circle.

And then some shelving, but obviously we'll talk about later, higher up because I have a lamp that goes there.

So a little bit of shelving.

Okay.

And then a better light fixture.

Yeah.

Okay, the bathroom.

Okay, I've never been in a gas station bathroom in my life, but I can only imagine it looks like this.

Oh, I think it's outside.

I think that's it.

Okay, so we'll .

Okay, obviously, is that a dead bug?

Yeah, see, this is what I'm talking about.

Yeah.

I am scared to death.

This is why I put the plugs down in my current bath and right I, it's such a clean building.

So the thing is, I'm told that there's something called veneers.

We're not taking the tile out because then I'd have to redo the plumbing.

But basically, if there's nothing to be done, I'll keep this tile .

You know, it's funny, as I said to my friends, I've never been to a gas station bathroom that I can only imagine it looks like this.

I'm in my building, which is related ready rental building, very high school. 11 years, I'm going to a recycling group, same tile.

I just never noticed it, 11 half years.

Catherine Sar just so frame this a little bit.

Why do you not want to do this the plumbing in here?

Because this bathroom is probably like 20, 30 years old.

Yeah, no, I need you to clean the drains, redo the vanity, the floor, the toilet.

I'm not moving the tub.

I want it reglazed.

Yeah.

But if I take the tiles down, they make me redo the risers, the plumbing, everything. Not the risers, they're still horizontal lines.

Yeah, I don't know if I want that.

Is it really expensive?

Does it take a long time?

It's standard process for us, and what that does is it helps us warranty the work, give you a peace of mind, that everything.

I mean, if we're going to clean out the drains, we should just put new lines in.

You'd have to get permission from the building back that was in the original.

Okay, but imagine a little glass, wall that doesn't move, and it always doesn't have a go ceiling.

But I also always put the plug I want one of those regular plugs.

I can today, I just put my foot on it, it plugs it or not.

This will.

But the thing that is that means I have to reach around, so you can't have, it has to be, you know, whatever.

New sink, new toilet.

This toilet apparently flushes very slowly.

I think it's not the toilet, I think it's the toilet, right?

We're gonna let's just plan to redo everything here.

It's gonna work work out much better..

And that but you want to reglaze the tub is what you said.

That tub.

Okay.

Do you see these butterflies?

No.

You don't Oh, yeah.

Yeah.

I missed that decorative decor...

And then I need a medicine cabinet.

It could either be..

Maybe it can be recess the weekend.

Oh, you can't.

No.

No.

So we thought of that too.

But the thing is, so I want it so when you open it, they're shelving, my current bathroom, what they did was very clever.

They have a medicine cabinet, and then they have shelves with a media.

On the right side?

Yeah..

And that works out, too.

Yeah, so so we'll work through that in the design phase.

So what we're going to do is we're going to quote the installation, and you'll work with the designers to help pick out something that works really well for you.

Yeah.

This is I know in there.

I want to know.

I don't want to move.

This is a financial decision because I saved so much and rent each month and rent's always going up.

Every time I' in this apartment, I want to cry.

It's like a toy apartment.

I thought I moved into a toy apartment.

We're gonna fix this up.

Now go to the bedroom , and this is the part of it.

It's like, I've never seen a wallpaper, like this before.

Oh, this, oh, because I've the land in it. This.

Okay, this is the one with the green.

Yes.

So we want to demo this one out as well.

You clean it all up, but here's the thing.

When you live in New York, if you find extra thing.

Oh, you hate it?

Yeah.

Yeah.

So, we're select for this.

Oh, this light bulbs out.

But I want to tell you something.

There's a hidden something here from my little shoes.

Oh.

And you put your head in here, look, there's an empty space.

We haven't have adjustable shels from floor to ceiling for shoes.

Amazing.

So what we'll do is you'll work.

It's second bedroom.

Yeah, we're working work through that with the designers.

We'll just clean everything out and skimcoat it, and then we'll get it right.

And, you know, I do want adjust full show, but not the kind that you see, like, it almost looks like white wire.

Yeah, I wire.

Yeah, okay.

So that's that.

I need a new closet right here.

You can only have, I found the thing, 33 inches, including the new wall. 33 square.

No, inches.

From here, here, 33 inches, including the wall, because I have the furniture that has to go here, so I measured it.

You can only get 33 inches, including the new wall.

And where's that restriction coming from?

Just Me.

Okay.

Just because I'm asking because any new wall construction, they may require an architect.

But if it's under..ir architect is the one who will approve, so he knew about you, the has an architect that go to the plan.

They will require details on the plan for the kitchen floor.

We'll talk about, otherwise, they said this is decorative."

So he put in a new closet here.

It's going to be my purse closet, which means I want adjustable shelves called the l.s the door on the front side.

I'm sorry, I want it right here.

Okay.

With the doorknob that opens right here, just like a regular closet.

Okay.

This air conditioner radiator, is that called millwork?



I don't know what that's called.

I need a new one.

Yeah, you guys pretty.

So of like a radiator covers where you're talking about.

Okay.

And I don't want to check out more space, because obviously this is not a huge room.

So a new one.

By the way, question, Could bugs be coming out from outside through, like, is there like?

No, this looks pretty good.

What we do is when we open all this up, we'll have a look inside, make sure the windows look good.

Yeah.

I'm Oh, I do need shades.

I put that down.

I'll do regular white lines.

This, I think, is a building responsibility.

Do you see that crack?

Yeah, the building.

I see that from them.

Yeah, the building is normally responsible for the windows or they have specific person person they want.

Okay.

I need my phone jacks left where they are.

I need them.

Yes, but you need a new one.

i . These two closets, this closet or this closet, this is the one I was saying.

Just clean it up.

Oh, the farwood floors go throughout.

It's only the bathrooms tile.

Okay.

But obviously, new rod, whatnot.

Okay.

So that's that.

This closet, I need double, you know, close rods, and I' measured out the inches I have car currently, but so it's hardwood floors there, and then double whatever.

Oh, by the way, oh, you tell me if I'm going too fast?

No, you're going.

The building was built in 1955.

Is there asbestos underneath that the floor?

That's will be the original floor, yeah.

So what we'll do is we'll just put the So let's talk through that while we're on that for a moment..

We need to do this. Asbestos test.

I'm pretty sure the building.

We'll require it..

They didn't, but I want it'cause I have to live here.

And also the safety of our workers.

I said the same thing in my .

So if they just start, like, we start ripping our floors and asbest.

I don't want female, but whatever it is.

So what we're gonna do is we're going to do asbestos as first.

And that'll be the indicator of whether there's asbestos or not.

Okay.

What we'll do in the proposal we'll you want new foot for you, correct?

Yes, I want plant floors throughout.

And go and vertical.

And we can't put it on top, or you could, except for the foyer.

And the building asked about that because you can't open the door.

So you can't put it on top of that no even block the door.

If you can do it, that's fine.

You a steel door.

Yeah, we'll have to work with them through that. Shouldn't too much.

We run into this a lot within this city.

What do you do if you put a floor on top?

It I think absolutely.

Oh, Joe, I get that part, but I mean a bad ste steel door.

Do you put slant?

Yeah, so we have to tamor the door and taper it a little bit, and we're just very we're more strategic about the thickness of it, the wood that we're selecting throughout the design process.

You know, I was thinking, you can even put floors on top of wood's here, except for maybe the entry, it looks a little different .

You know, when I bought this, the brokers on both sides said, "Oh, don't worry about it, you just put a floor on top.

And then the building said, "Hey, this is a steel door.

You got to tell us you can open the door.

Yeah, we run into this a lot and sometimes we have a cut out the front and we tailor it.

Like there are multiple ways to remediate it.

Even getting your specialos test, which I think is a smart thing, and I said the same thing my contractor, the people working aren't risk, I'm at risk, but I thought, if you could do floors on top of everything and there's a little cut out, in my current apartment, because I thought, well, I trip on that, you know, there's a little liqu something going to the bathroom, the front door.

I've never tripped once..

So, okay, so that's the bedroom.

Is there anything else?

No, I'm I'm concerned if you're telling the contractor like that you has to do an asbestos set, that's also a red flag to me.

Like, why would he not suggest that to you?

He did suggest to him.

Oh, he did, okay.

Because when we found out we couldn't just because of the door?

So it's like, yes.

And I was like, we definitely need to do that.

I'm sorry, I'm just trying to understand because you've already put a deposit down, I think, correct?

No.

Oh.

See, here's the thing.

Okay.

He didn't sign the contract.

So I actually don't have a contract. Contract with him.

He did the contract.

And you signed it?

No.

See, that's why I can get another contract.

Yes.

Yeah, I do explain it to me.

Yeah.

So, yes., he has not signed the.

He did the contract.

We put a few little extra things in there.

Yeah.

Like he would pay all fines for the building on the co-op where presents my neighbor , and another co--op board members down.

You don't work before nine and you don't leave, you know, you leave before four.

Yeah.

We'll be best friends with.

I'm not best four.

No, but he did the contract.

I had my lawyer look at it, and heirtually, and I don't I think he's just slowing all paperwork .

I really don't think he's pulling a fast one.

I truly, this is not on purpose.

He's not pulling a fast one.

And so we added that part that he would cover fines, the cap price, so we knew everything up front.

And if he didn't make it by a certain date, he owes me rent. And he agreed to that verbalally, he didn't sign the contract.

So I don't have a contract with him, which isows me to talk to you.

No, no, that's fine.

I'm not trying to cry.

It's just more information.

It just kind of helps me for frame it out a little bit.

I can the in the living room, I think there's a b someplace here.

I can't remember.

Oh, No..

Why know where did it?

This one is basically the same thing here. And the floor.

And that's it for the living room.

I have something, so.

And the kitchen is the big one.

Yeah, no, I know exactly what you're trying to do the kitchen.

It's.

If he sell at least two other do that.

Yeah, so I don't know, though.

He's sing.

Yeah, this is a recent thing.

He's marking a riser here, let me check out. .

That's the gas riser.

So if you looked at the picture the thing, the other apartments, they just left it I thought the cabinet.

Yeah, it's a slmer.

Yeah, is there a light fixture there?

It might be on the outside.. Grab it?

Okay, now.

Yeah, no, it's clear to me.

I know you want to move the fridge to over here.

Put a slim dishwasher here, an 18 inch one.

Okay.

And then this is a marble breakfast counter and then just see the sliver, and then you can see right through.

I'm not fancy.

Home Depot, Ikea is fine with me.

I've been picked out cabinets, you know, because I want white on white, whatever .

I'm not ordering some precious, precious tile or marble from Italy.

So as long as it's pretty and it looks nice.

So my style is pretty.

We'll work through that.

Yeah.

You said like a designer.

But basically, I'm not looking for some souped up refrigerator or whatever, but he did some I like, is the white cabinets, you have a cabinet on the refrigerator door.

The panelz.

Yeah, and I said, I see these in ads, whatever, all the time.

Is this.

It matches the cabinets and it really s.

So it's like no one will even know that you have a.

Yeah.

You know, that thing about that, if your refrigerator ever breaks down, isn't it, like, stuck in the cabinet now?

Like.

So so let me explain.

So, when you get a normal fridge, right, like, so this, I imagine this was where's the bridge here?

Yeah.

So, really, what they do is, is it's thinner, it comes raw.

Basically, it comes with raw steel, and, like, they just don't put anything, and then you..

Oh, the refrigerator is still the refrigerator.

They just put a panel on the outside.



Yeah.

Yeah..

It's a cladding.

It's like a cladding.

So, no, if the refrigerator breaks down, it's not in the cabinetry.

It just looks like the cabin.

The kitchen is smaller than the one I live in now and I have the galley kitchen.

This one, are you feeling like you're in the toy apartment?

I feel like I'm in a toy apartment.

So that's why we open up the wall Abs. Just to recommend them.

And obviously, we just, we'll here.

And then I need.

I Yeah, under.

Yeah.

Okay.

And does that cover everything?

That covers..

Or was I talking at Do you?

No, no, no.

I mean, it is super helpful.

All these notes and details. A tension, cover tank, paint everywhere.

Yeah, this is. Is great.

My main kind of the next.

Bubz and I are gonna take a video and scan, and I'm gonna let you know what I'm taking the video.

The scan is gonna take a 3D image of everything and give me all the dimensions that I need, and then it helps just price the project and after we get all the take off all.

Then there were we take a video just for a references in case we have to need note anything over the weekend or on Monday, then from here, we'll want to do do a proposal review call with you next week.

Are you available on Tuesday or Wednesday next week?

That would be bad. Days unless they're evening.

I'm in New Jersey.

I I'm in Jersey, too.

Yeah, but my golf is in town.

We're gonna be on Tuesday, Wednesday.

I'm not going to be free you.

This Thursday better?

Yeah, Thursday's better.

Okay.

Is that okay? .

Go evenings.

I don't know.