
BRIAN HAMPTON

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SKILLS

- Able to respond quickly to the needs of customers
- MS Windows proficient
- Exceptional communication skills
- Technical mind
- Multitasker
- Creative problem solver
- Quick learner
- Strong client relations

WORK HISTORY

Crew Leader, 03/2015 to Current

Unlimited Moving Services - Lewisville, TX

- Routinely answered customer questions regarding moving materials and pricing.
- Investigated and resolved customer inquiries and complaints in a timely and empathetic manner.
- Trained, coached and lead new associates to ensure quality of work produced.
- Developed highly empathetic client relationships and earned a reputation for exceeding service standard goals.

Master Technician Aide, 09/2016 to 11/2016

Toyota of Rockwall - Rockwall, X

- Conducted routine and scheduled maintenance services such as oil changes, lubrications and tune-ups.
- Diagnosed computer and electrical failure with appropriate testing equipment.
- Managed and maintained the necessary supplies for Master Technician teams.
- Assisted Team of Master Technicians by performing services, while learning proper procedures for more advanced work.

Technician, 04/2016 to 09/2016

Performance Center of Dallas - Carrollton, TX

- Tested vehicles and their components and systems.
- Conducted routine and scheduled maintenance services such as oil changes and tune-ups.
- Reviewed work orders and discussed them with supervisors.
- Verified vehicle serviceability by conducting test drives and adjusting controls and systems.

Parts Counterman, 07/2015 to 03/2016

Subaru of Plano - Plano, TX

- Assisted customers with parts needs.
- Handled shipping and receiving inventory on a daily basis.
- Assisted associates from other departments with pricing and availability of parts.
- Responded quickly with the needs of technicians and customers.

EDUCATION

Honda P.A.C.T. Certificates : Automotive, 2013

Eastfield College - Mesquite, TX

Automotive

High School Diploma: 02/2011

Rowlett High School - Rowlett, TX

Graduated a Texas Star Scholar (3.3 GPA)