

# README

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## Gator Ticket Master System

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This project implements a Gator Ticket Master system that manages seat reservations, cancellations, and a waitlist for users. It utilizes data structures like Red-Black Trees and Min-Heaps to efficiently handle the operations. The system processes commands from an input file and generates an output file with the results of each operation.

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## Prerequisites

- **Python 3.6 or higher:** Ensure you have Python installed on your system.
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## Installation

### 1. Clone or Download the Repository

Download the project files to your local machine.

### 2. Install Required Packages and generate executable

Open a terminal in the project directory and run:

```
make
```

### 3. Included Executable

For convenience, **the executable is already included in the root project directory**

## Optional Installation with Docker

### 1. Build the Docker Image

1. To build the Docker image, run the following command:

```
docker build -t gator_ticket_master_image .
```

2. Copy the Executable to Container to Host

```
docker cp temp_container:/app/gatorTicketMaster  
./gatorTicketMaster
```

3. Remove the temporary container

```
docker rm temp_container
```

4. Give permissions to the executable

```
chmod +x gatorTicketMaster
```

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## Using the Executable

To use the executable, follow these steps:

### 1. Prepare the Input File

- Create an input file (e.g., **testcase1.txt**) containing the commands for the ticket system.
- Ensure the file is in the same directory as the executable. Run the Executable

```
./gatorTicketMaster testcase1.txt
```

- Replace input1.txt with the name of your input file.

- On Windows, you may need to use `gatorTicketMaster.exe` instead.

## 2. Output File

- The program generates an output file named `testcase1_output_file.txt`.
- This file contains the results of the operations specified in the input file.

## Input and Output Files

- Input File Format

The input file should contain commands, one per line. Commands include:

- `Initialize(<number_of_seats>)`
- `Reserve(<userID>, <userPriority>)`
- `Cancel(<seatID>, <userID>)`
- `ExitWaitlist(<userID>)`
- `UpdatePriority(<userID>, <newPriority>)`
- `AddSeats(<number_of_seats>)`
- `PrintReservations`
- `ReleaseSeats(<userID_start>, <userID_end>)`
- `Available`
- `Quit`

- Output File

The output file contains messages generated by the system in response to each command, following the specified formats.

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## Commands Overview

- **Initialize(N)**

- Initializes the system with N seats.
- Seats are numbered starting from 1.

- **Reserve(userID, priority)**

- Reserves a seat for the user if available.
- If no seats are available, the user is added to the waitlist.

- **Cancel(seatID, userID)**

- Cancels the reservation for the specified seat and user.
- The seat is reallocated to the next user in the waitlist if any.

- **ExitWaitlist(userID)**

- Removes the user from the waitlist.

- **UpdatePriority(userID, newPriority)**

- Updates the user's priority in the waitlist.
- **AddSeats(N)**
  - Adds N new seats to the system.
  - Assigns seats to users in the waitlist if any.
- **PrintReservations**
  - Prints all current reservations in order of seat numbers.
- **ReleaseSeats(userID\_start, userID\_end)**
  - Releases reservations and waitlist entries for users within the specified range.
- **Available**
  - Displays the number of available seats and the length of the waitlist.
- **Quit**
  - Terminates the program.

## Code Logic and Functionality

### Overview

The system manages seat reservations and a waitlist using efficient data structures:

- Available Seats: Managed using a Min-Heap (**SeatHeap**) to always allocate the lowest available seat number.
- Reservations: Stored in a Red-Black Tree (**RedBlackTree**) for efficient insertion, deletion, and in-order traversal.
- Waitlist: Managed using a Min-Heap (**MinHeap**) based on user priority and timestamp to ensure fair allocation.

## Pseudocode Explanation

Below is a high-level pseudocode explanation of the system's functionality:

### Initialization

```
Initialize variables:
    seat_heap = new SeatHeap()
    waitlist = new MinHeap()
    reservations = new RedBlackTree()
    user_to_seat = empty map
    next_seat_number = 1
    timestamp = 0
    user_in_waitlist = empty set
```

```
For each command in input_file:
    Process the command accordingly
```

## Command Processing

### 1. Initialize(N)

```
For seatID from next_seat_number to next_seat_number + N - 1:
    seat_heap.push(seatID)
next_seat_number += N
Output: "{N} Seats are made available for reservation"
```

### 2. Available

```
Output: "Total Seats Available : {len(seat_heap)}, Waitlist :
{len(waitlist)}"
```

### 3. Reserve(userID, priority)

```
If userID in user_to_seat or userID in user_in_waitlist:
    Do nothing (user cannot reserve twice or already in waitlist)
Else if seat_heap is not empty:
    seatID = seat_heap.pop()
    reservations.insert(seatID, userID)
    user_to_seat[userID] = seatID
    Output: "User {userID} reserved seat {seatID}"
Else:
    timestamp += 1
    waitlist.push(priority, timestamp, userID)
    user_in_waitlist.add(userID)
    Output: "User {userID} is added to the waiting list"
```

### 4. Cancel(seatID, userID)

```
If userID in user_to_seat and user_to_seat[userID] == seatID:
    reservations.delete_node(seatID)
    Remove userID from user_to_seat
    Output: "User {userID} canceled their reservation"
    If waitlist is not empty:
        next_user = waitlist.pop()
        Remove next_user.userID from user_in_waitlist
        reservations.insert(seatID, next_user.userID)
        user_to_seat[next_user.userID] = seatID
        Output: "User {next_user.userID} reserved seat {seatID}"
    Else:
```

```
        seat_heap.push(seatID)
Else:
    Output: "User {userID} has no reservation for seat {seatID} to
cancel"
```

#### 5. ExitWaitlist(userID)

```
If userID in user_in_waitlist:
    waitlist.remove(userID)
    user_in_waitlist.remove(userID)
    Output: "User {userID} is removed from the waiting list"
Else:
    Output: "User {userID} is not in waitlist"
```

#### 6. UpdatePriority(userID, newPriority)

```
If userID in user_in_waitlist:
    waitlist.update_priority(userID, newPriority)
    Output: "User {userID} priority has been updated to {newPriority}"
Else:
    Output: "User {userID} priority is not updated"
```

#### 7. AddSeats(N)

```
For seatID from next_seat_number to next_seat_number + N - 1:
    seat_heap.push(seatID)
next_seat_number += N
Output: "Additional {N} Seats are made available for reservation"
While seat_heap is not empty and waitlist is not empty:
    seatID = seat_heap.pop()
    next_user = waitlist.pop()
    Remove next_user.userID from user_in_waitlist
    reservations.insert(seatID, next_user.userID)
    user_to_seat[next_user.userID] = seatID
    Output: "User {next_user.userID} reserved seat {seatID}"
```

#### 8. PrintReservations

```
reservations_list = reservations.inorder()
For each (seatID, userID) in reservations_list:
    Output: "[seat {seatID}, user {userID}]"
```

#### 9. ReleaseSeats(userID\_start, userID\_end)

```

users_to_release = set of userIDs from userID_start to userID_end
For userID in users_to_release:
    If userID in user_in_waitlist:
        waitlist.remove(userID)
        user_in_waitlist.remove(userID)
assignment_messages = empty list
For userID in users_to_release:
    If userID in user_to_seat:
        seatID = user_to_seat[userID]
        reservations.delete_node(seatID)
        Remove userID from user_to_seat
        While waitlist is not empty:
            next_user = waitlist.pop()
            Remove next_user.userID from user_in_waitlist
            If next_user.userID not in users_to_release:
                reservations.insert(seatID, next_user.userID)
                user_to_seat[next_user.userID] = seatID
                assignment_messages.append("User {next_user.userID}
reserved seat {seatID}")
                Break
        Else:
            seat_heap.push(seatID)
If assignment_messages is empty:
    Output: "Reservations/waitlist of the users in the range
[{userID_start}, {userID_end}] have been released"
Else:
    Output: "Reservations of the Users in the range [{userID_start},
{userID_end}] are released"
    For msg in assignment_messages:
        Output: msg

```

## 10. Quit

```

Output: "Program Terminated!!"
Terminate the program

```

## Data Structures Used

### 1. SeatHeap (Min-Heap)

- Manages available seat numbers.
- Ensures the lowest seat number is assigned first.

### 2. RedBlackTree

- Stores current reservations.
- Allows for efficient insertion, deletion, and in-order traversal.
- Maintains reservations sorted by seat numbers.

### 3. MinHeap (Waitlist)

- Manages users waiting for a seat.
- Orders users based on priority and timestamp.
- Ensures fair allocation when seats become available.

### 4. Dictionaries and Sets

- **user\_to\_seat**: Maps user IDs to their reserved seat IDs.
- **user\_in\_waitlist**: Keeps track of users currently in the waitlist.

## Functional Flow

### • Reservation Process

- When a user requests a reservation, the system checks for available seats.
- If a seat is available, it is assigned to the user.
- If no seats are available, the user is added to the waitlist.

### • Cancellation and Reassignment

- When a reservation is canceled, the seat becomes available.
- The system checks the waitlist to assign the seat to the next eligible user.
- If the waitlist is empty, the seat is added back to the available seats.

### • Waitlist Management

- Users in the waitlist are ordered by priority (higher priority gets the seat first).
- If priorities are equal, the user who joined the waitlist earlier gets preference.

### • Adding Seats

- New seats can be added to the system at any time.
- The system automatically assigns new seats to users in the waitlist if any.

### • Releasing Seats

- Reservations and waitlist entries for a range of user IDs can be released.
- Seats freed are assigned to the next eligible users not in the release range.

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## Time Complexity Analysis

The following are the time complexities for the various operations performed by the system:

### • Initialize(N)

- **Time Complexity:**  $O(N \log N)$
- **Explanation:**
  - Inserting **N** seats into the **SeatHeap** (Min-Heap) requires  $O(\log N)$  time per insertion.
  - Total time:  $O(N \log N)$ .

### • Reserve(userID, priority)



- **Time Complexity:**
  - **Successful Reservation:**  $O(\log N)$
  - **Added to Waitlist:**  $O(\log N)$
- **Explanation:**
  - Checking dictionaries (`user_to_seat`, `user_in_waitlist`):  $O(1)$ .
  - If a seat is available:
    - Pop seat from `SeatHeap`:  $O(\log N)$ .
    - Insert reservation into `RedBlackTree`:  $O(\log N)$ .
  - If no seat is available:
    - Insert user into `MinHeap` (waitlist):  $O(\log N)$ .
- **Cancel(seatID, userID)**
  - **Time Complexity:**  $O(\log N)$
  - **Explanation:**
    - Remove reservation from `RedBlackTree`:  $O(\log N)$ .
    - Update dictionaries:  $O(1)$ .
    - If reassigning seat to next user in waitlist:
      - Pop user from `MinHeap`:  $O(\log N)$ .
      - Insert reservation into `RedBlackTree`:  $O(\log N)$ .
    - Else:
      - Push seat back into `SeatHeap`:  $O(\log N)$ .
- **ExitWaitlist(userID)**
  - **Time Complexity:**  $O(\log N)$
  - **Explanation:**
    - Remove user from `MinHeap`:  $O(\log N)$ .
    - Update `user_in_waitlist`:  $O(1)$ .
- **UpdatePriority(userID, newPriority)**
  - **Time Complexity:**  $O(\log N)$
  - **Explanation:**
    - Update user's priority in `MinHeap`:  $O(\log N)$ .
- **AddSeats(N)**
  - **Time Complexity:**  $O(N \log N)$
  - **Explanation:**
    - Inserting `N` new seats into `SeatHeap`:  $O(N \log N)$ .
    - While assigning seats to waitlisted users:
      - Pop seat from `SeatHeap`:  $O(\log N)$  per seat.
      - Pop user from `MinHeap`:  $O(\log N)$  per user.
      - Insert reservation into `RedBlackTree`:  $O(\log N)$  per reservation.
    - Total time depends on the number of users assigned seats (up to `N`):  $O(N \log N)$ .
- **PrintReservations**
  - **Time Complexity:**  $O(N)$

- **Explanation:**
    - In-order traversal of **RedBlackTree** visits each node once.
  - **ReleaseSeats(userID\_start, userID\_end)**
    - **Time Complexity:**  $O(M \log N)$ , where **M** is the number of users in the specified range.
    - **Explanation:**
      - For each user in the range:
        - Remove from **user\_in\_waitlist** (if present):  $O(1)$ .
        - If the user has a reservation:
          - Remove reservation from **RedBlackTree**:  $O(\log N)$ .
          - Update **user\_to\_seat**:  $O(1)$ .
          - Attempt to reassign seat:
            - Pop user from **MinHeap**:  $O(\log N)$  per user until a valid user is found.
            - Insert reservation into **RedBlackTree**:  $O(\log N)$ .
      - The number of operations depends on **M** and the size of the waitlist.
  - **Available**
    - **Time Complexity:**  $O(1)$
    - **Explanation:**
      - Access lengths of **SeatHeap** and **MinHeap**.
  - **Quit**
    - **Time Complexity:**  $O(1)$
    - **Explanation:**
      - Program termination.
- 

## Data Structures Time Complexities

- **Red-Black Tree Operations (Reservations):**
    - **Insertion:**  $O(\log N)$
    - **Deletion:**  $O(\log N)$
    - **Search:**  $O(\log N)$
    - **In-order Traversal:**  $O(N)$
  - **Min-Heap Operations (Waitlist and SeatHeap):**
    - **Insertion (push):**  $O(\log N)$
    - **Deletion (pop/remove):**  $O(\log N)$
    - **Update Priority:**  $O(\log N)$
    - **Access Minimum Element:**  $O(1)$
- 

## Note:

- **N** refers to the total number of seats or users, depending on context.
- **M** refers to the number of users affected in operations like **ReleaseSeats**.

- The complexities assume that the operations on dictionaries and sets (like `user_to_seat` and `user_in_waitlist`) are  $O(1)$ .
- The time complexities are given in terms of Big O notation, representing the upper bound of the operation's running time.