



Leverage WhatsApp for the Travel Industry



Conversational AI for Sales, Support, Marketing: A Complete Guide

Learn how you can provide **exceptional Customer Experience** & Leverage WhatsApp for Hospitality Industry





ABC Travels



Ready to Reserve Your Next Trip. 🌍



Beautiful Manli, Indulge in Indian Culture and Endless Fun.



Review Now



Build a positive customer experience **with WhatsApp** for **Hospitality** business



Acquire

Run click to WhatsApp ads to promote your products and services. Answer FAQs quickly via custom auto-replies and help customers with their queries



Convert

Utilizing WhatsApp for reservation-related communication enhances customer engagement and satisfaction by providing a seamless and familiar communication channel.



Delight

Solve queries & support customers at scale on WhatsApp. Gather ratings/feedback from clients using WhatsApp automated flows



Engage

Proactively notify target audience of new offers, loyalty points and more. Send informative and educational content relevant to their needs

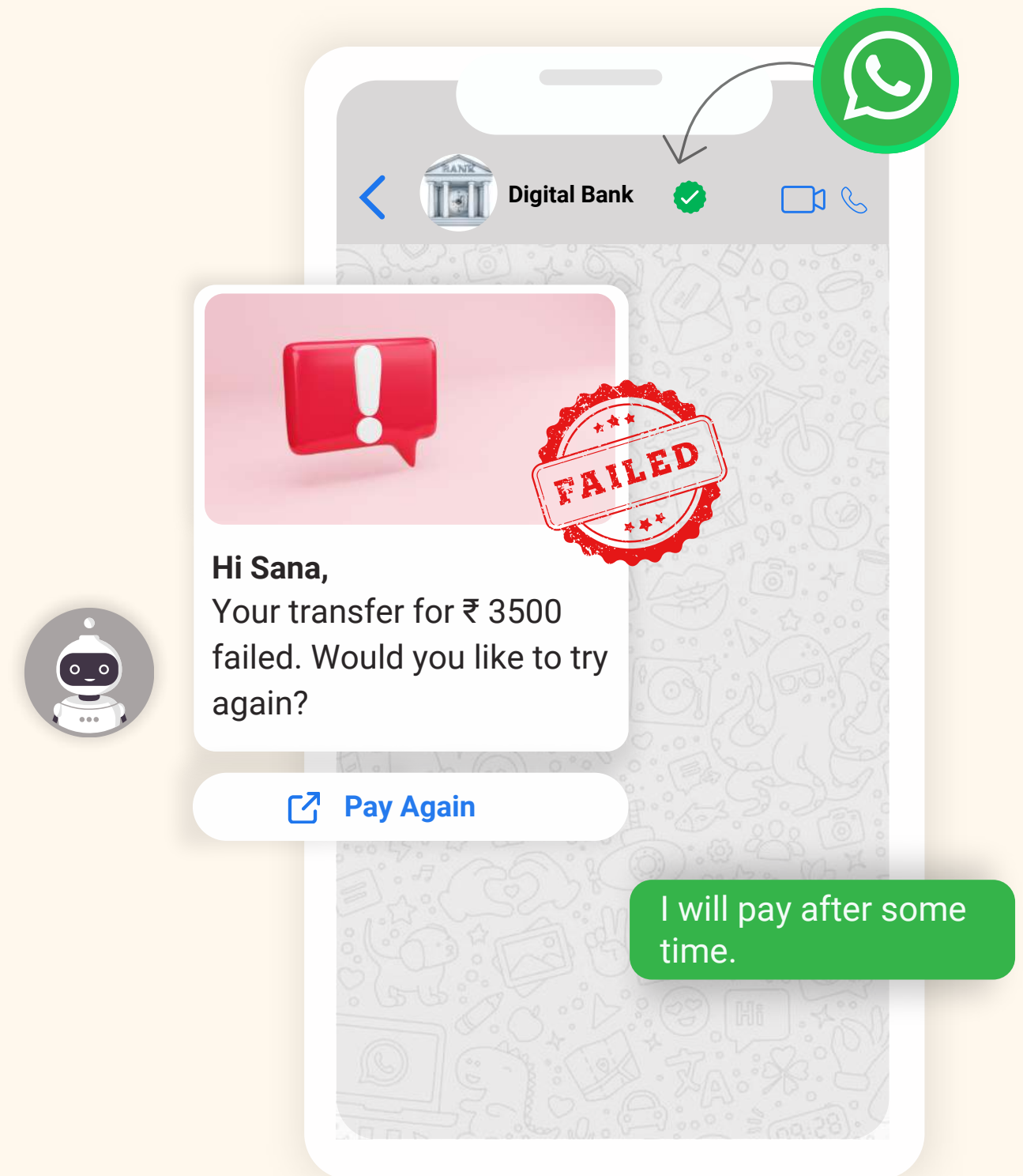
WhatsApp Business API Use Cases for **Hospitality Industry**

➤ **Automate Alerts and Notifications:**

Send out real-time alerts and notifications on bookings, payments, flight delays, cancellations, gate changes and other urgent information. Get your customers to opt-in and proactively engage with them in the future.

➤ **Share personal documents and sensitive information**

WhatsApp is a highly secure platform providing end-to-end encryption on all conversations. This allows you to send bills, payment details and invoices. Customers may share their personal details including passport copies, identity cards, rental agreements and more.



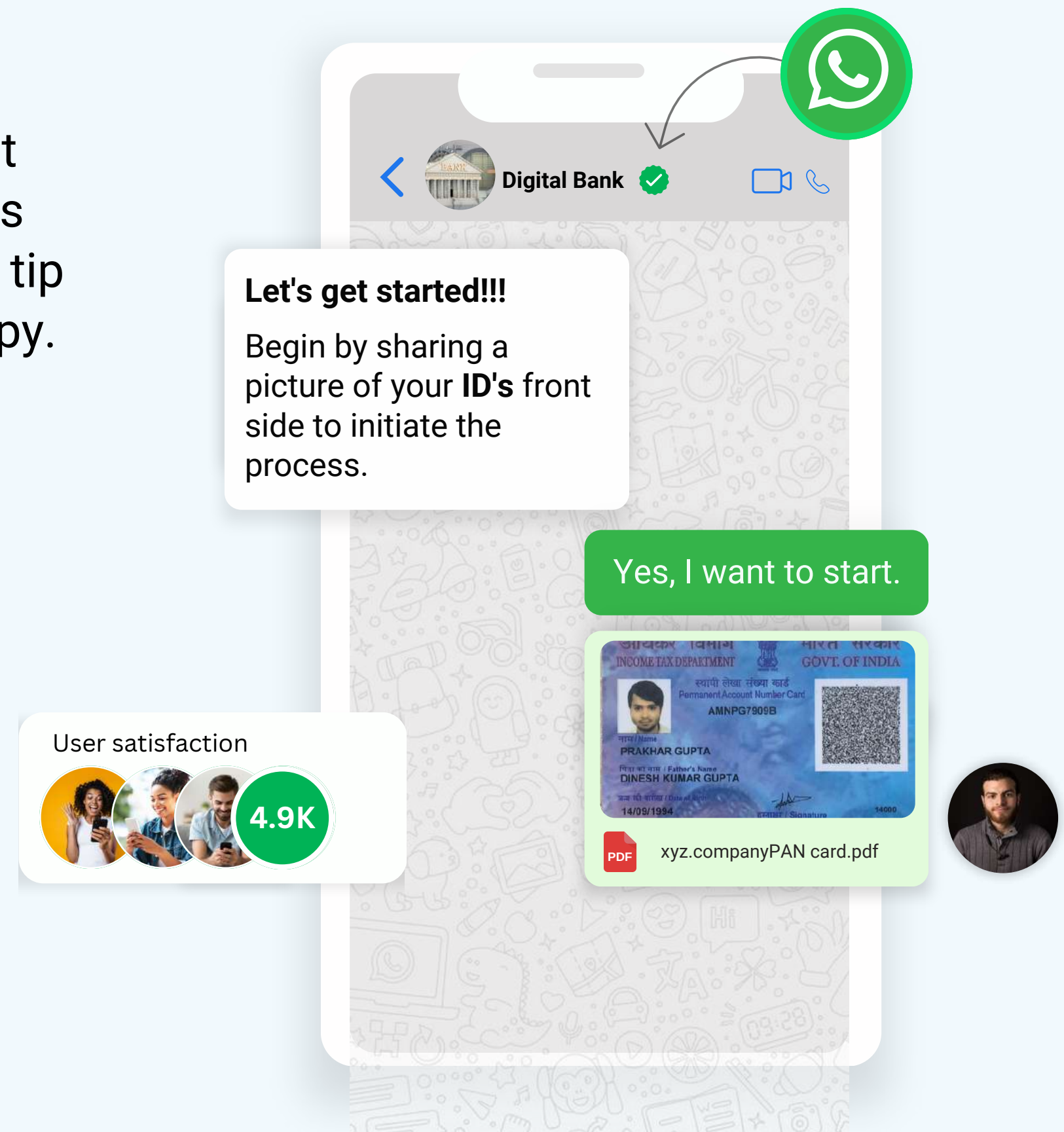
➤ Set responses to FAQs

You can use the WhatsApp Business platform to set quick automated replies to customer FAQs. At times giving travellers all the information they need at the tip of their fingers is the easiest way to keep them happy.

➤ Send quick reminders

Owing to busy lifestyles, people often end up missing out on important dates and other travel-related things. Missing the travel date or forgetting to cancel a reservation despite knowing that they won't make it are quite common in the travel sector.

However, businesses must leave no stone unturned but make the entire experience a breeze for customers.



WhatsApp For Travel Business- Build an end-to-end customer journey

Learn how businesses in the Hospitality sector are exploring WhatsApp conversational commerce to create personalized and streamlined customer journeys.

#1 Choice of Startups and Brands

The logo for 'nu yu' features the word 'nu' in green and 'yu' in blue, with a small green dot above the 'u'.The logo for 'THURAYA' features a stylized blue and gold circular emblem with the word 'THURAYA' in gold text below it.The logo for 'gifty' features a red gift box icon with a white ribbon, followed by the word 'gifty' in blue.The logo for 'harmanhouse' features the word 'harman' in orange and 'house' in black.The logo for 'KIN MARCHE' features a red 'K' above the words 'KIN MARCHE' in red, with 'ALL PRIX DU GRAND MARCHÉ' in small black text below.The logo for 'KHALAIFAT' features the word 'KHALAIFAT' in black, with the Arabic word 'خليفة' (Khalifa) above it.The logo for 'Expand My Business' features a green square icon with a white bird-like shape, followed by the text 'Expand My Business' in black.The logo for 'Elisalcom' features the word 'Elisalcom' in orange, with a small orange dot above the 'i'.



Get In Touch With Us!

We'd love to know your Whatsapp Use-Case and help your Business Grow using Whatsapp!



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