

# Ratna Pratap

## CURRICULUM VITAE

Hyderabad Telangana  
8374025111  
ratnapratap@gmail.com

### CARRER OBJECTIVE

To seek a challenging position in professional managed Company my experience and knowledge utilized for successfully completion of Projects.

### Education

#### Microsoft Certified Solutions Expert (MCSE)

[ZOOM Technologies](#)

Oct 2015 - Nov 2015

MCSE Course

- Installing and Configuring Windows Server 2012
- Administering Windows Server 2012
- Designing and Implementing Server Infrastructure
- Configuring Windows Server 2012 Services
  - Active Directory Domain Services
  - DNS, DHCP, IIS 8.0, VPN
- Configuring File Server
  - File Server Resource Manager
  - Configuring Shared Resources
- Implementing Microsoft Virtualization Technologies.
  - Server Virtualization using Hyper-V
- Implementing Security Restrictions
  - Group Policies
  - Group Policy Preferences

#### Diploma in Computer Hardware

Hit Computers

Jun 2004 - Dec 2004

- Operating system installations
- Troubleshooting

#### Matriculation

Mark's High School

Mar 2003 - Mar 2004

Board of Secondary Education

#### Diploma in Chemical Engineering

Jawaharlal Nehru Government Polytechnic

Apr 2005 - Nov 2010

State Board of Technical Educational and Training

### Work History

#### System Administrator

Vainqueur Consultancy

Jun 2010 - Dec 2010

Worked for 25 Systems Annual Maintenance Contract (AMC).

#### Customer Service Representative

[All Sec Technologies Ltd](#)

Jan 2011 - Feb 2012

Worked as Technical support for Aircel GPRS Helpdesk in Call support(Voice).

#### System Administrator

Siri Communications  
Worked for 6 Systems Annual Maintenance Contract (AMC).

Feb 2012 - Aug 2012

### System Administrator

Vainqueur Corporate Services

Aug 2012 - Mar 2014

Manage three servers, Exchange server, and file, print, and domain servers. Install, troubleshoot, and support 100 computers and operating systems, All Windows platforms. Ensured operating system security by applying appropriate patches and releases. Maintained hardware and software, monitor network servers, and continually analyzed server behavior to ensure optimal performance of the system. Experienced in providing user account administration and network security

### Customer Service Representative

Sykes Enterprises

Sep 2014 - Nov 2015

Worked as Technical support for Motorola mobiles in Chat support(Non-Voice).

## Skills

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### TECHNICALSKILLS



Operating Systems: Windows Platform, All Microsoft Windows Operating systems.

Networking: LAN, MAN & WAN

Software: MS Office (Word, Excel, Power Point, Outlook), Photoshop

## PERSONAL PROFILE

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Name	:	G. Ratna Pratap
Father's Name	:	G. Dyva Krupavaram
Date of Birth	:	28 Jan 1989
Marital Status	:	Single
Religion	:	Christian
Languages	:	English, Telugu & Hindi.
Permanent Address	:	G.Ratna Pratap Sriram Nagar, Sampangi Rama Nagar, Hyderabad Telangana 500038.

## Declaration

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In view of the above I request you to be kind enough to give an Opportunity to serve in your Organization for which act of kindness I shall be Very Thankful and Grateful.

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Place : Hyderabad.

Date :

(G. Ratna Pratap)