D.YOGENDRANADH
Contact: +91 7382220160;   E-**mail:** darisi.yogi@gmail.com;

CUSTOMER ENGINEER-TECHNICAL

To be associated as a System Engineer with a progressive organization that gives me scope to update knowledge and skills in accordance with the latest technologies and a part of team that dynamically works towards growth of organization and gain satisfaction there of.

Profile Summary:

- Technical Specialist having **1+ year** of IT experience in providing specialist level support in the design and implementation, Installation, Troubleshooting, System and administration.
- Currently working as Associate traineee in HCL Infosystems Limited, Hyderabad. Maintained excellent track record throughout the career.
- Worked with major clients like Oriental Bank of Commerce and National Academy of Agricultural Research Management and successfully completed the projects.

Technical Experience:

- **Operating Systems:**   Windows
- **Servers:**   Windows 2012 server.
- **Hardware testing Tools:**   Multi meter, cable tester, Card tester, Soldering de-Soldering .
- **Application software:**   Photoshop, Adobe reader, Winrar, DVD Convertor, Nero.
- **Office Package:**   Microsoft Word, Microsoft Excel, Microsoft Access, Microsoft PowerPoint, Microsoft Outlook
- Assembling and reassembling of computer peripherals.

Key Skills:

- Sound knowledge of various operating systems.
- Good knowledge of all the hardware devices and their management.
- Sound knowledge on basic of **CCNA and MCSE**
- Good analytical skills.
- Problem analysis and solving skills.
- Flexible to work in all conditions

Work Experience:

HCL Infosystems Ltd, hyderabad **from January 2015 to till date**

        HCL Infosystems Ltd, is one of India's premier hardware, services and ICT systems integration company offering a wide spectrum of ICT products that includes Computing, Storage, Networking, Security, Telecom, Imaging and Retail.

Designation   :   Associate Engineer

National Academy of Agricultural Research Management – **Jan 2015 to July 2015**

Roles and Responsibilities:

- Installing and Troubleshooting Remote Site connectivity through third party tools, online troubleshooting of client OS like Windows XP, Windows 2003, 2008.
- Conduct research, designing and develop, test, and supervise the installation of computer hardware.
- Install chips, circuit boards, systems, modems, keyboards, and printers.
- Handled Symantec antivirus Server.

Oriental Bank of Commerce – Aug 2015 to Till Date

Roles and Responsibilities:

- ➢ Installing and Troubleshooting Remote Site connectivity through third party tools, online troubleshooting of client OS like Windows XP, Windows 2003, 2008.
- ➢ Design a variety of programs through computer.
- ➢ Accomplished the job of data recovery and system administration
- ➢ Outlook Configuration and troubleshooting
- ➢ Installation Active Directory & Creation and Managing User Accounts in Active Directory Services
- ➢ Installing and configuration DHCP and Backup DNS,DHCP and Active Directory
- ➢ Managing the User accounts and computer accounts with its policy and profiles in windows configuring group policy in 2012 server.

Academic Profile:

- ➢ **Bachelor of Electronics and Communication Engineering (B.Tech)**

    at Nalanda Institute of Engineering & Technology , JNTUK

- ➢ **State Board of Technical Education and Training**

    at AANM & VVRSR Polytechnic, Gudlavalleru.

- ➢ **State Board of Seconday Education AP**

    at SLVB ZPH School, Angaluru.

DECLARATION

   I hereby declare that the information furnished above is true, and complete to the best of my knowledge.

 Date: Signature

                                                                                        (Yogendranadh Darisi)