**RESUME**

**Name :-** **KOSUVARI LOKESH REDDY**

**E-mail Id :-klokeshreddy18@gmail.com**  
 **Mobile No** **:-( +91) 9966531609**  
**\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

**Objective Summary\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

Seeking a position to utilize my skills and abilities in Telecom and IT Industry that offers professional growth while being resourceful, innovative and flexible.  
  
**Educational Summary\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

* I have completed my undergraduate **DIPLOMA** in **DCME** (Diploma In Computer Engineering) from State Board of Technical Education & Training, Andhra Pradesh, with an aggregate of **67.17%** in 2014.
* I have completed my **SSC** from Board of Secondary Education, Andhra Pradesh.

**Professional Experience 1+ year\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

* **Wipro InfoTech** c/o **Care IT Solutions Pvt. Ltd. Tirupathi,** From: 01/ Aug/ 2014 to Till Date
* **Designation: Desktop Support Engineer**.
* Worked as Customer Support Engineer in **Nebula Computers Pvt. Ltd.** ,

From: May/2014 to 31/Aug/2014.

**Technical Support Skills\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

**\*** Managing local users and groups, files and folders, desktop settings  
**\*** installation and configuration of various operating system such as Microsoft Windows XP,

Windows 7, Windows 8, Linux.   
**\*** MS outlook configuration.  
**\*** Resolving IT related issues.   
**\*** Troubleshooting of hardware and installations.

**\*** Basic Networking, Map drive, Data sharing.   
**\*** TCP/IP Configuration, Internet Maintenance.   
**\*** Remote desktop and remote assistance.  
**\*** Basic Firewall configuration. **\* Business Applications**:-Microsoft office (Word, Excel, PowerPoint).

**Courses Completed\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

**\*** Hardware & Networking, (A+, N+) at **ZOOM TECHNOLOGIES**, Hyderabad.  
**\*** MCSE (Microsoft Certified Solutions Expert) Windows Server 2012,  
**\*** LINUX & CCNA.

**Working Experience\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**  
 Working with **Wipro InfoTech** c/o **Care IT Solutions Pvt. Ltd.,** as Desktop Support Engineer since August 2014 to till date,

**Responsibilities:-**

**\*** Installation of Operating Systems and other software.  
**\*** Troubleshooting of computer **Hardware** related problems such as like SMPS, MBD, Printer  
**\*** Working with disk management, **Backup** and restoring data  
**\*** Installation, Maintenance and Troubleshooting of **Windows XP & Windows 7, \*** Resolving **IT** related issue raised by employees.  
**\*** Configuring and Troubleshooting of **MS Outlook**.   
**\*** Configuration, maintenance and trouble shooting of **LAN, WAN,** modems.  
**\*** Installation of all kind of Software for support of User.  
**\*** Installation of **Windows-XP, Windows-7, Windows-8, Windows server2003**.  
**\*** Creating and managing **user’s** profile, Sharing folder, sharing device & Printer.   
**\*** Connecting and **Configuring PCs** for use on **LAN**.  
**\*** Used to rectify the **Hardware/Software/LAN** issues for end users.  
**\*** Repairing of corrupt user mails in **MS Outlook**.  
**\*** Installation and upgrading of all kind of **Software**.  
**\*** Domain environment and troubleshooting.  
**\*** Configuration **TCP/IP**, Smooth running internet, Maintenance  
**\*** Maintenance of local area network.

**Networking Support Skills\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**  
  
**\*** Basic Networking, peer to peer, Map drive, Data sharing,  
**\*** TCP/IP Configuration, Smooth running internet, Maintenance.  
**\*** Networking in Domain environment, & troubleshooting.  
**\*** Hardware Installation, Maintenance & trouble shooting. **\*** Basic configuration of switches and routers. **\*** Creating and managing of Users and Group accounts.

**Extracurricular Activities\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

**\*** Participated in Painting and Drawing competition. **\*** Played cricket for college team. **\*** Playing video games. **\*** Social responsibilities.

**Strengths­­­­­­­­­­­­­­­­­­­­­­\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

**\*** Able to work and stay focused under pressure  **\*** Confident to solve problem. **\*** Ability to adjust the situations. **\*** Ready to work in night shifts. **Weakness\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

**\*** I can’t say no when someone ask for help.

**Personal Details\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**   
Name : LOKESH REDDY.KOSUVARI Date Of Birth : 16-July-1992 Languages Known : English, Telugu and Hindi. Martial Status : Unmarried. Nationality : Indian. Address : D.No:8-316, Somalagadda (Street), C.T.M.(Post),  
 Madanapalle (M), Chittoor(Dist), Andhra Pradesh-517319.

Reason for Change : Better growth opportunity and exposure towards the new upcoming technology and new domain.

**Declaration\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

I hereby declared that the above information is true to my knowledge.

Date :

Place : (K.LokeshReddy)