**BALA KRISHNA BABU POKALA**

PLOT NO: 513, BLOCK–IV, RBR COMPLEX, OPP: MIYAPUR BUS STOP,

HYDERABAD, TELANGANA, INDIA.

Mobile: +91 8297924350; E-mail: [ammasbala@gmail.com](mailto:ammasbala@gmail.com); DOB: 24-02-1974

***IT savvy, results oriented professional , Blends years of practical IT experience with rigorous training in IT and Management***

**Looking for a challenging career in IT Networking and Security**

**PROFILE**

* Completed CCNA Certification.
* Completed training on CCNA R&S , MCSE , LINUX , CCNA SECURITY and CCNP.
* 8 years of experience in System and Network Administration.

**TECHNICAL SKILLS**

**Networking :**

• Configuring and Managing Cisco Routers and Switches

• Configuring and Implementing IP routing Static and Dynamic

• Knowledge of Routing Protocols - RIP, EIGRP, OSPF and BGP basics.   
• Switching technologies - VLAN, VTP and InterVLAN Routing, LAN Trunking.   
• Spanning Tree Protocols - STP, PVSTP, RSTP   
• Knowledge of Link Redundancies protocols - HSRP, VRRP and GLBP   
• Knowledge in DHCP, CDP, DNS , SNMP  
• Backup and Recovery of IOS, Running and Startup configuration .

**Network Security** :

* AAA , VPN, NAT, NTP, SYSLOG, IDS, IPS, ACL, IPSEC, FIREWALLS

**Tools** :

* CCP - CISCO CONFIGURATION PROFESSIONAL
* WIRESHARK
* PRTG

**Servers** :  
  
Windows 2012 Server , Linux RHEL 7 .

**Others :**

Microsoft Active Directory Services , Hyper – V .

**LEADERSHIP SKILLS**

* Consistently trusted with greater responsibility than that for job level
* Willing to own responsibility and accept accountability .
* Accomplish tasks with minimal direction or supervision, yet work equally as well in team environment.
* Consider past experiences, customer/company needs, and ethical standards when problem solving / decision making.
* Accept new ideas, solicit consensus, and encourage active participation from team members.

**INTERPERSONAL/COMMUNICATION SKILLS**

* Very comfortable and confident presenting programs or information to small or large audiences.
* Use assertive communication to negotiate issues, mediate conflicts, and affect compromise and positive outcomes.
* Employ perceptiveness, sincerity, and respect for differences to build rapport and trust with diverse groups.
* Communicate effectively at multiple levels using appropriate language and interpersonal styles.
* Able to write comprehensive and effective reports and business communications.

**ORGANIZATION AND PLANNING SKILLS**

* Identify and assess needs, draft plans, prioritize steps, implement action, and evaluate outcome.
* When coordinating projects, assign tasks, use resources, troubleshoot problems, and follow up to stay on track.
* Establish clear goals and objectives while inspiring team spirit and achievement.
* Set priorities and continuously monitor progress, adjusting when necessary to me
* Efficiently manage time

**EDUCATION**

**1995 - 1997 Masters Degree**

* Completed M.C.M ( Master of Computer Management ), Neville Wadia Institute

of Management, University of Pune , Pune, India (One Paper Pending )

**1992 - 1995 Degree**

* Completed B.A From Osmania University, Hyderabad, India with History, Sociology and Public Administration ( Graduated )

**CAREER SUMMARY**

**IT Management Sep 1997 – Sep 2005**

**Amrita Institute of Computer Technology**

**Facilities and Administration Sep 2005 – Dec 2007**

**Amrita VishwaVidyapeetham, Amritapuri Campus**

**Marketing and Sales Jun 2008 – Jun 2012**

**Amrita Life, Ayurvedic Pharmaceuticals**

**Operations Jun 2012 – Jun 2014**

**Amrita VishwaVidyapeetham, Amritapuri Campus**

**Sales and Marketing** **Jan 2015 – Sep 2015**

**Civil Steel Contracting LLC, DUBAI.**

**CAREER DETAILS**

**IT Management**

**Amrita Institute of Computer Technology**

**Responsibilities:**

Taking care of all the installations , troubleshooting and maintenance of Computer Hardware , Software, Networks and Servers etc.

Configuration of Linux based servers like Web servers, Proxy servers, DNS, DHCP, Firewalls, Hard disk partitions, User Management, and Internet Technologies. Also provided training to the Graduate and Post Graduate students and conducted some Student and Faculty workshops on the above mentioned areas.

**LANGUAGE PROFICIENCY**

Telugu, Hindi, English (Speak/Read/Write)

Malayalam (Speak)