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| Venkata Nageswara Rao Akula  Windows Administrator | | | | Mobile : +91 99637 46123  Email : Vasu.Akulas@gmail.com | | | | |
| Objective Information Technology Professional with 2 years of experience, Seeking a position to utilize my skills and abilities in the System &ServerAdministrationthat offers growth while being resourceful, innovative and flexible by having an attitude to motivate others and to work as an active Team Member. | | | | | | | | |
| Overview | * Around 2 years of Professional experience in Winteland Exchange administration. * Good knowledge and Exposure on Windows servers, Active Directory, DNS and Dhcp. * Very good hands on experience on Microsoft Exchange server 2010& 2013. * Good Hands on experience on Virtualization ( Hyper-V) * Good troubleshooting skills in Desktop support. * Good Customer relationship in support perspective. * Excellent communication skills. | | | | | | | |
| Professional Experience | * Working as a Windows Administrator for Pranava Integrated Technologies * Worked as an Asst.Professor in BVC College of Engineering.   Rajahmundry | | | | | | Apr’2013-Till date  Sep’2012-Mar’2013 | |
| Career History | **Windows Administrator – Pranava Integrated Technologies, Hyderabad.**   * Working with different Teams and involve to fix various issues in Windows servers. * Providing L2 level support on Windows and Exchange servers. * Ticket resolution. * Responsible for L1 teams and Maintaining around 250 customers and their 5000 servers. * Responsible for Windows Servers, Active Directory, DNS, Exchange, DHCP and Anti-Virus Servers. * Server performance monitoring and Space management. * Meet and exceed the customer expectations and deliver the best possible customer service. * Day-to-day management of domain controllers * Install, Configuring and troubleshooting of Windows Active Directory. * Implementing and managing GPOs * Creating and Managing Share folders with security permissions * Working on ITIL Based Ticketing system * Monitored system and network activity to quickly detect any problems related to system security.   **System Administrator – Pranava Integrated Technologies, Hyderabad.**   * Worked in a highly motivated customer support team responsible for providing Desktop and Server support. A key function of my role is System Administrator, to maintain and address the Server issues and as well as End user requirements. * Maintenance of local Network. * Administrating Windows servers for daily health checkups. | | | | | | | |
| Areas of Expertise | **Windows Servers**   * Active Directory Domain Services * Domain Naming System * AD Sites, Subnets and Replication * Group policy Management   **Virtualization**   * Windows Hyper-V Server | | | | **Messaging Solution**   * Exchange Server 2010 & 2013   **End-Point Protection**   * Symantec EPM   **Backup Solutions**   * Symantec Backup Exec * Windows NT Backup | | | |
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| Education & Qualifications | **Master of Technology**  Computer Science and Engineering  **Bachelor of**  Information Technology | | | | | BVC Engineering College  Odalarevu  BVC Engineering College  Odalarevu  Sri Chaitanya Jr.College  Amalapuram  ZPH School  Gollavilli | | 2012  2010 |
| **Intermediate** | | | | | 2005 |
| **S.S.C** | | | | | 2003 |
| Personal Skills | * Self-Motivation coupled with commitment. * Self-Confidence and determined Hard working nature * Good passion for outstanding customer service * Good understanding of new technologies and Evaluation skills * Zeal to learn * Good Team player. | | | | | | | |
| Extra-Curricular Activities | * Participated in many cultural events conducted in our college. * Participated in under 14 cricket matches state wide * Participated in celebrating fresher’s and fare well parties in college as organization committee member | | | | | | | |
| Personal Details | **Date of Birth**  **Gender**  **Marital Status**  **Nationality**  **Language** | **:**  **:**  **:**  **:**  **:** | 21st august 1987  Male  Single  Indian  English, Telugu and Hindi | | | | | |
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