**Bidhan acharjee**

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**Ph: 07569986174 Certificate number:- F130-0962 Certificate number:- F130-0963**

**Core Skills Summary**

* Having 4+ year(s) of domain experience in VMware ,Citrix Implementation, IT Support, Key account management, Defining and implementing sales strategies, Demand forecasting, Negotiation skills, Planning, Execution and co-ordination with all the department.
* **SUMMARY:**
* Expertise in Infrastructure, delivery management, system analysis, design, development & implementation, customer relationship management and resource management.
* Demonstrated exposure in project life cycle management including implementation, customization and support of products.
* Well versed in VMware & XenApp 5.0, 6.0, 6.5 & XenDesktop design, implementation and administration of Citrix servers, Windows servers, documenting product and quality procedures.
* Proficient in Windows and Server Based Computing technologies.
* Extensive experience in requirement gathering, analysis, system design & end user training and support.
* Proficient in analyzing information system needs, evaluating end-user requirements, custom designing solutions, troubleshooting for complex information systems management.
* Polished leadership skills with ability to motivate teams to increase productivity.
* Involved in management of Citrix Infrastructure Solutions, design & implementation of Citrix XenApp Farms (5.0, 6.0 & 6.5), Citrix XenDesktop environment & existing environments as well as Citrix hosted desktops/applications for mobility.
* Manage projects related to implementation of XenDesktop and XenApp 6.0.
* Involved in preparation of technical design, installation & configuration documents for Citrix migration/new implementation projects apart from installation, publishing & management of Citrix applications and reported issues.
* Manage Windows 2003/2008/2012 servers, Storage, AD Policies and implement new XenApp 6.0 Farm integrated with XenDesktop 5.0 Farm.
* Perform V2V, P2V & profiling of VM’s besides coordinating with customers to implement VM solutions.
* Manage the Virtualization infrastructure as well as planning, designing & implementing XenApp 5.0, 6.0 and 6.5 Farms, XenDesktop environments.
* Manage Outlook Client issues, exchange server 2007/2010/2013 monitoring,   
   Managing Exchange 2007 and Exchange 2010 Server’s Mailbox Management

**EDUCATION**:

* **SSC (10th) from Tripura board of secondary education**
* **Diploma in computer engineering from tamilnadu board of technical education**
* **BCA in computer application from Sikkim manipal university**

**CERTIFICATIONS:**

**MICROSOFT CERTIFIED SOLUTIONS EXPERT:-**

**Certificate number:- F130-0963**

**Certificate /version:- private cloud**

**MICROSOFT CERTIFIED TECHNOLOGY SPECIALIST**

**Certificate number:- F130-0962**

**Certificate /version:- Microsoft exchange server 2010 configuration**

**TECHNICAL SKILLS:**

* + **Operating Systems: windows server 2012,** Windows 2008 server, Windows 2003 Enterprise Server, Windows

2000 Advance Server, and Windows XP.

* + **System Administration:** Active Directory Services, DHCP, DNS, Terminal Services;

Systems Management Server (SMS)

* + **Server Administration tools & Other Technologies:** Presentation Server 4.5,6.0 & 6.5;

Citrix Web Interface & Citrix Secure gateway; XenDesktop 4.0/5.0; VM Ware ESX

server; HP Open View (NNM & OVO),

knowledge of MICROSOFT SCCM 2012, SCOM 2012

Knowledge of linux administrations

**EXPERIENCE SUMMARY:**

Working as **Citrix Administrator** in **Infor**, from April 2013 to till date.

Worked in **Nisum Technologies. as System Admin.** Sep ‘2010 to April 2013.

**PROFESSIONAL SUMMARY:**

**Client:** infor., Hyderabad

Role : Citrix Admin

Duration: April 2013 to till date.

**Description:**

**Responsibilities:**

* Responsible for the delivery of the Technology support service for XenApp6.0/5.0 Windows server 2008 and windows 2008 R2.
* Implementing Poc on xendesktop7 and Xenapp 7.5
* Configuring and installing Edgesight to create reports and Monitoring Health Checkup of Citrix XenApp Farm.
* Installing the Licensing Server for Citrix XenApp. Upgrading the Licenses from Older version to Latest Version, Administration and Activation of License of XenApp farm.
* Creating citrix Policies and GPO’s as per client requirement.
* Configuring configurationloging for monitor admin user’s activities on farm.
* Installing and configuring application and create citrix profile and publishing streamed applications on XenApp servers.
* Configuring and customizing Web interface for XenApp web and XenApp service sites.
* Configuring and troubleshooting the print and load managers on XenApp farm.
* Secure XenApp communications using Secure ICA encryption, SSL Relay and Access Gateway and avoid or resolve common security configuration missteps with simple solutions.
* Maintaining and optimizing the date store by ensuring that using the DSMAINT command and running a consistency check using DSCHECK.
* Providing support for Printing problem
* Optimizing and improving performance of the XenApp farm environment like Hardware Optimization, Network Optimization, Software Optimization, Server Farm Capacity Planning and Performance Troubleshooting.
* Optimizing user session experience using display settings, HDX technologies and Profile management.
* Working on critical incidents and Preparing and maintain technical solution documents like RCA.
* Good knowledge on Citrix Access Gateway and Netscaler
* Hands on Experience on Citrix Edgesight,Single Sign on ,Merchandising server, Smart Auditor
* Installing and configuring ESX Servers
* Responsible for Desktop Delivery through Xen Desktop
* providing support for Desktop issues
* Deploying VM guest operating system through Virtual Center.
* Performing the VMware server health checks.
* Creating the users and assigning rolls and permissions.
* Preparing and providing Project design documents.
* Must be able to work effectively and creatively within a team environment or independently and additional responsibilities which include mentoring the team.
* To take ownership and display a positive attitude, ability and desire to work in a dynamic group whose job it is to provide nothing but excellent service to the client.
* Capable of understanding business objectives and able to translate business goals into technical design creative problem-solving. Investigate, propose and develop innovative solutions to enhance Infrastructure operations and capabilities.
* Motivating the teammates and share knowledge regarding advanced Citrix, VMware, windows servers’ experience, architect distributed application delivery solutions and provide technical support to them.
* Good knowledge on incident, change and problem management as well as ticketing tools.
* Server configuration and maintenance, which includes diversified experience of integration of applications, manageable, security.

**Role as Xen Desktop Admin:**

* Hands on experience on implementation and designing experience in VDI and Citrix Xendesktop.
* Identifying Pre-installation Requirements
* Setting up the Infrastructure
* Configuring a XenDesktop Environment
* Managing a XenDesktop Environment
* Creating Vdisks from the VMs running from ESX Server, Xen Center
* Creating Desktops from the Vdisks
* Management of DDC
* Trouble Shooting the Environmental Issues with Desktops
* Installing License Server

**Roles as VMware Admin:**

* Installing , Configuring & managing VMware 4.1
* Creating and Managing the Virtual machines.
* Creating Standard Switches & Distributed Switches & implemented VLAN'S in virtual Environment.
* NIC teaming ESX/ESXi Servers
* Migrating the Virtual Machines from one host to anther host by using V Motion technique
* Configuring Resource Pool, Alerts, and Alarms
* Increasing Disk Space to meet client Requirements.
* Working with Templates and Clones & Deploying Virtual Machine from Templates.
* Creating HA and DRS Clusters and implemented FT.
* Converting P2V, V2V using VMware converter.
* Installed Patches using VMware Update Manager
* Vdi Implementation using Vmware view
* Refresh and Recompose of Vdi Desktops

**Windows Administration Skills:**

* Installed and Configured Windows 2003/2008
* Knowledge in Active directory services Administration in a network.
* Knowledge in Configuration of DNS and DHCP servers.
* Knowledge in system administration tasks including 2003 NT backups and file restore.
* Installing and configuring XP/windows7 at client side.
* Installed and configured workstation and configuring it on the domain.
* Experience in configuring and troubleshooting of TCP/IP and resolving Network related problems.
* Knowledge in Installation and maintain network printers.
* Protecting the workstation from virus by installing Antivirus software.
* Managing WSU Servers along with Patch review and Patch release Management

**PERSONAL DETAILS :-**

Name:- Bidhan acharjee

Father name:- Bimal Chandra acharjee

Date of birth:- 07/09/1984

Permanent address:- tripureswari society saptagram , house no A/33, birati

Near Vivekananda agragami club

Kolkata:- 700051

Language known:- English, Hindi, Tamil, Bengali ( mother tongue)

Hobbies:- interested in new things, net surfing, reading books, chatting friends