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**IRSHAD P.**

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Mobile: +91 9895888754

**OBJECTIVE**

Seeking new challenges in an organization where I can effectively utilize and enhance my “**Technical &Administration”** knowledge, experience and skills. I believe that I can build up and conduct a great career with you, thus in turn, contributing to the growth and prosperity of the firm that will be beneficial mutually to the organization and for me.

**ACADEMIC PROFILE**

* April 2015: **BSc**. Computer Science. (Majlis Arts and Science College, valanchery.

under University of Calicut, Kerala, IN)

**PROFESSIONAL TRAINING UNDERTAKEN**

* March 2015 : Microsoft Certified Solution Expert (**MCSE-2012**)

: Cisco Certified Network Associate (**CCNA**)

: Red hat Certified System Administrator (**RHCSA**)

: PC Hardware &Networking (**A+ & N+)**

(ZOOM Technologies, Hyderabad, IN)

**EXPERIENCE & ROLES**

* Technical support executive.( IHITS SOFTWARES, pachalam,Cochin)(2 Months)

1. Installing and configuring computer hardware operating systems and applications;
2. monitoring and maintaining computer systems and networks
3. Provides answers to clients by identifying problems; researching answers; guiding client through corrective steps.
4. Improves client references by writing and maintaining documentation

**TECHNICAL SKILLS**

* **Platforms**: Windows (XP,7,8,8.1), Linux (RHEL 6)
* **Languages** : C,C++,JAVA, VB.NET, HTML, JAVA SCRIPT
* **Application** : Web Applications, Microsoft Office, Adobe Photoshop, Corel Draw, Dreamweaver, Adobe Reader, Mozilla Firefox, Google Chrome and Other Products
* Hardware Assembling , Troubleshooting and Installing
* **Administration** :

: Installing and configuring Windows Server **2003, 2008& 2012**

: Configuring **ADDS**, IIS **8.0**, **VPN**, **DNS** and **DHCP** server

: Configuring File server (**FSRM**)

: Server virtualization (**HYPER V**)

: Configuring advanced storage solutions

: Server Backup

: Installing and configuration of **Red hat** Server, **DNS** server, **DHCP** server, **FTP** server and **SAMBA** server

* **Networking** :

: Basics of IP networking

: **LAN** switching

: IP Addressing **IPv4** and **IPv6**

: Routing Protocols (**OSPF, EIGRP, RIP V2**)

: configuring IP services (**DHCP, ACL, NAT**..)

: **WAN** Technologies

: Troubleshooting

**KEY SKILLS**

* Comprehensive knowledge in Computer Hardware and Software
* Extensive knowledge in Cyber Threat Intelligence an Analysis
* Troubleshooting skills and Incident Response
* Effective Communication and Customer Handling Skills
* Flexibility to adapt to any Situations and work under pressure
* Ability to make a Good Relationship with Customers and Clients

**LANGUAGES KNOWN**

* English :[Excellent]
* Malayalam :[Mother Tongue]
* Hindi :[Useful]
* Tamil :[Useful]

**PERSONAL INFORMATION**

* Full Name : Irshad P.
* Date of Birth : 11-NOV-1992
* Gender : Male
* Nationality : Indian
* Address :Parakkal House, vengad Post,

Malappuram Dist, Kerala,IN.

679338.

**DECLARATION**

I hereby solemnly affirm that all the details furnished above are true to the best of my knowledge.

Yours Faithfully

Irshad P.