**RESUME**

**CH.BHASKAR.SESHU KUMAR** Mobile No: **9652943969.**  
Tadepalligudem, Email ID: **chbsk009@gmail.com**.  
Andhra Pradesh.

**Career Objective:** To join an organization with highly dynamic and professional work environment to advance my career as a desktop support engineer.

**Technical Knowledge**

* Installations of O.S like Win-XP/Win-7/2003/2008/2012
* Working Knowledge of roles File server/ File server configuration and managing
* Knowledge in DHCP/DNS/Outlook express/Outlook
* Creating Users, Groups in Active Directory,
* Ability to install Antivirus and preventive maintenance etc.

**Professional Experience:**

**Maha Electronics Pvt Ltd.., July 2015 to Jan 2016**

**Desktop Support Engineer/ Laptop Support**

* Remote Support by using tools eg: MSTSC, TeamViewer,Ammyy,VNC,
* Installing systems for new users.
* TCP/IP Configuration, Internet Maintenance.
* MS outlook configuration, Outlook backup & restore and troubleshooting.
* Antivirus update & virus protection.
* Sharing folder, sharing device & Printer.

**Axcel ERP Softech (Pvt) Ltd., Aug 2013 to Sep 2014.**

**Desktop Support Engineer/ Laptop Support**

* Installing the basic OS like Win-XP, Win-7.
* Installing new computer systems and connecting them in to LAN.
* Recording the model number of each installed hardware component and forwarding the details to the administrative authorities.
* Attending calls by the call management and solving the problems.
* Remote desktop and Remote assistance

**CS Technologies May 2012 to July 2013**

**Desktop Support Engineer/ Laptop Support**

* Installing systems for new users.
* Remote desktop and Remote assistance
* Providing them information about the company policies for usage of each software.
* Solving the problems like antivirus, basic software’s through the Remote Desktop Support
* Preparing reports for the attended support calls and forwarding the same to the admin.
* Attending calls by the call management and solving the problems.

**Academic education**

* Course Completed 2012 Server Administration In ZOOM Technologies,Ameerpet
* SSC completed in MEMS in Tadepalligudem (2005passout).
* B.A degree in GITAM University

**Project: #1**

Worked as a Desktop Support Engineer at **ANDHRA PRADESH EASTREN POWER DISTRIBUTION CORPORATION LIMITED**, **VIDYUT SOUDHA**, and HYDERABAD. On behalf of CS Technologies (P) Ltd from May 2012 to July 2013.

**Project: #2**

 Worked as a Desktop Support Engineer at **Axcel ERP Softech Pvt Ltd. HYDERABAD**, from Aug 2013 to Sep 2014.

**Project: #3**

Working as a Hardware Support Engineer at **Dr.Reddys Labs**, at Miyapur On behalf of **Maha Electronics Pvt Ltd.,** from July 2015 to Jan 2016.

**PROFILE**

Full Name : CHENNAM.B.SESHU KUMAR.

Father’s Name : S/o: Satyanarayana.

Total Years of Experience : 2 yrs.9 months.

Role of Exp. : Desktop Support Engineer.

Languages. : English & Telugu.

Date of Birth : 06/08/1990.

Current Location : HYDERBAD.

Current Organization : Maha Electronics (Pvt) Ltd.

Highest Qualification : DEGREE (B.A).

Current CTC : 10,000

Expected CTC : 20,000.

Phone Number : 9652943969

Email ID : chbsk009@gmail.com.

Reason for change : Better Prospectus.

Notice Period : 15 days.

Relocation (Yes/No) : Yes.

Any offers in Hand : NO.

**Deceleration**:

I hereby declare that the above-mentioned information is correct up to my knowledge and I bear the responsibility for the correctness of the above-mentioned particulars.