

Salesforce Sharing Illustrated



Rule of Thumbs:

When working with Object or Fields access, the most **RESTRICTIVE** wins
When working with records access, the most **PERMISSIVE** wins

Folder Access: ignore role Hierarchy
Explicitly named on role by role basis
Used for : REPORT / DASHBOARD / DOCUMENT / EMAIL COMMUNICATION TEMPLATE

Public Group

Territory Management - Additional layer of security - Expand access in private model
Allow grouping of records and users by organizationally defined territories

Team Sharing Rule : Flexible & individual Frequent Access + Automation with default Account and Sales Teams + can Keep transfer record ownership ("Keep Opp/Acc Team" check-box)
Opportunity Team -Team Selling - Sales Team (Opportunity access: RO/RW + Select Team Role)
Account Team (Account Access : RO/RW + Contact Access: Private/RO/RW + Opportunity Access: Private/RO/RW + Case Access: Private/RO/RW + Select Team Role => overrides OWD)
Case Team

Manuel Sharing Rule : One-Off Access to individual, edge case-manner
LOST during transfer record ownership (for Account and Opportunity)

Grant Wider Access

Sharing Rule : Horizontal Access (to a group of people)
1-Based on record's owner
2-Based on criteria

Grant Wider Access

Role Hierarchy: Vertical Access

Grant Wider Access

OWD per Object - Base level of access
Apply only if Private (or Public Read Only)
Do not apply if Public Read/Write (no needs)

Grant Wider Access

Permission Sets -
Extra capabilities

Baseline Access
Restrict User Access

Profile

Security is about others users record access
Owner=Full Record Access

Object Level

Record Level

GRANT WIDER ACCESS to records you do not own-
More records are shared with more users as we go UP

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