

**BEFORE THE CONSUMER GRIEVANCES REDRESSAL  
FORUM (CGRF), GOVERNMENT OF GOA,  
ELECTRICITY DEPARTMENT, VIDYUT BHAVAN,  
4<sup>TH</sup> FLOOR, VASCO, GOA.**

Complaint/Representation No. 12/2020/146

Shri. Balkrishna C. Vartikar,  
C/O Agnelo Fernandes,  
H.No. 380, Kalmamol,  
Top Cola, Borim, Ponda,  
Goa - 403 401.

..... Complainant

V/S

1. The Chief Electrical Engineer,  
Electricity Department,  
Government of Goa,  
Vidyut Bhavan, Panaji, Goa.
2. The Executive Engineer,  
Electricity Department,  
Div - X, Ponda - Goa.
3. The Assistant Engineer,  
Electricity Department,  
Div - X, **S/D II**,  
Curti, Ponda - Goa.

..... Respondents

**Present:**

1. Complainant appeared in person
2. Shri. Nitin Bhatrabhu

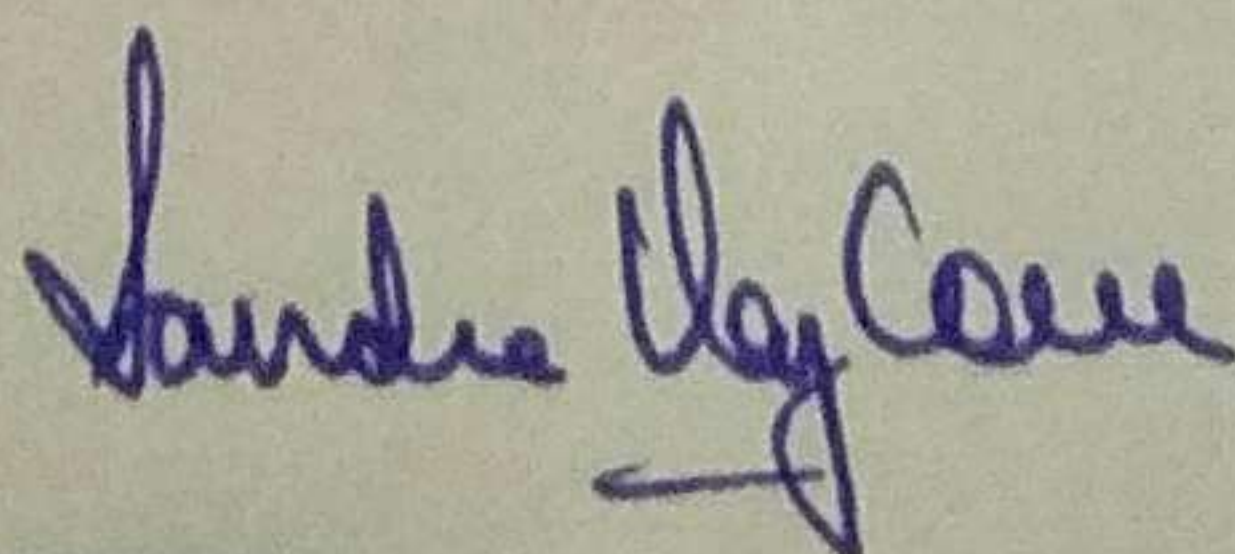
..... for the Respondent

Dated: - 13/08/2020.

**ORDER**

Per Smt Sandra Vaz e Correia, Nominated Member.

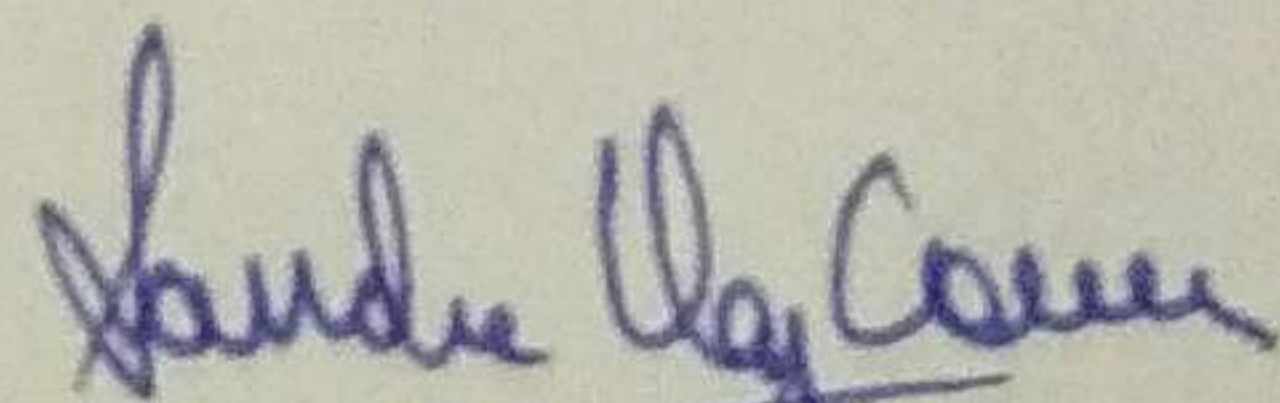
1. This order shall dispose the complaint/representation dated 17.06.2020 filed by the complainant. The complainant is a





tenant residing in the premises of Shri Agnelo Fernandes is whose name the electrical installation stands. In a nutshell, his grievance is regarding the precarious state of the energy meter and the Department's omission to take any action on his request for its shifting.

2. In its response, Department stated that the complainant had been advised to obtain consent of the landlord for meter shifting as required under JERC conditions of supply. That the complainant has been misusing the status of beneficiary consumer.
3. The parties were heard twice via videoconferencing. Complainant was present in person while Shri Nitin Bhatrabhu AE represented the Department. On both occasions, Department was asked to take a fresh look into the grievance.
4. The Forum is in receipt of an email from the complainant today that he was withdrawing the complaint for now as the concerned Assistant Engineer had opined that the meter box could not be shifted to any other place from its present position.
5. In view of the above, nothing survives in this matter and the complaint stands disposed as settled.

  
SANDRA VAZ E CORREIA  
(Member)