

BEFORE THE CONSUMER GRIEVANCES REDRESSAL  
FORUM (CGRF), GOVERNMENT OF GOA,  
ELECTRICITY DEPARTMENT, VIDYUT BHAVAN,  
4<sup>TH</sup> FLOOR, VASCO, GOA.

Complaint/Representation No. 34/2020/241

Shri. Shrikant D. Wagalkar,  
1, Do Rosario Chambers,  
Vasco-Da-Gama, Goa.

..... Complainant

V/S

1. The Chief Electrical Engineer,  
Electricity Department,  
Government of Goa,  
Vidyut Bhavan, Panaji, Goa.

2. The Executive Engineer,  
Electricity Department,  
Div - XI, Vasco - Goa.

3. The Assistant Engineer,  
Electricity Department,  
Div - XI, S/D I,  
Vasco - Goa.

..... Respondents

**Present:**

1. None appeared for the Complainant

2. Shri. Sanjeev Mhalsekar

..... for the Respondent

Dated: - 08/02/2021.

**ORDER**

Per Smt Sandra Vaz e Correia, Independent Member.

1. This order shall dispose complaint dated 04.11.2020 filed by the complainant. He is aggrieved by alleged excess billing with

*Sandra Vaz e Correia*



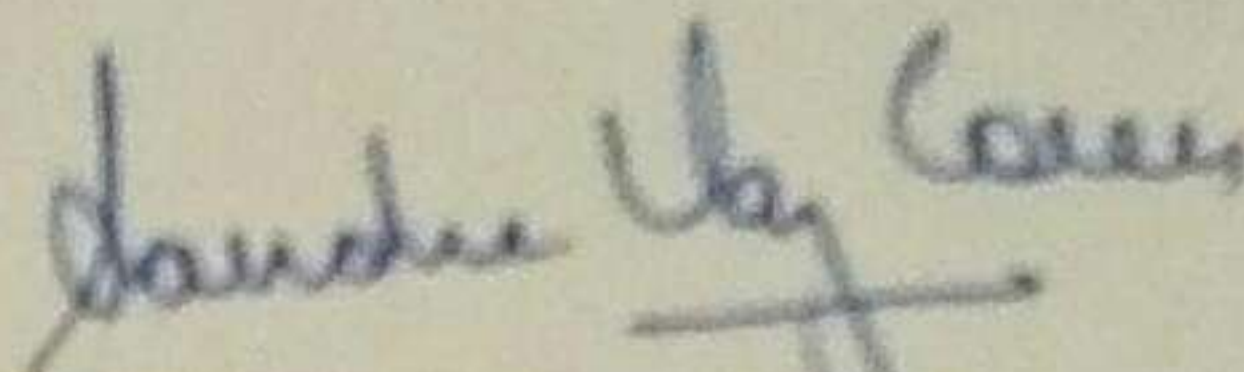
respect to the connection to his godown at Do Rosario Chambers, Vasco da Gama. It is his case that he has a hardware business at Sonia Apartments that he discontinued since September 2005. Hence, he did not consume any electricity since then. He was utilizing his premises at Do Rosario Chambers nearby as a godown which was also closed during the same period. The meter was also disconnected in October 2005. However, he was surprised to receive a bill dated 23.03.2017 for Rs. 3,16,724/- with respect to the godown at Do Rosario Chambers. He had written to the concerned Assistant Engineer on 26.04.2017 but to no avail. He seeks intervention of this Forum for redressal of his grievance.

2. Upon being noticed, Department filed its para-wise comments dated 25.11.2020 through AE (Com) SD-I, Vasco. It is their case that initial reading of the meter was 2000 units in April 2006. The installation was always found closed. Thereafter the consumption was investigated and it was found that the bill issued dated 11.09.2007 was with consumption 6985 units. It was found that the consumer was using electricity on minimum basis as per reading available on the meter. The meter was physically disconnected on 23.11.2020 with reading 7422. The meter was tested and found in working condition. Hence the Department was in the process of revising the bill from April 2006 till date.
3. The parties were called for a hearing at which time none appeared for the complainant while Shri Sanjeev Mhalsekar AE represented the Department. I heard him at length; he stated that the complainant's bills had been revised and the amount payable for the period from April 2006 to April 2018 was Rs. 56,900/-. He was requested to submit the same in writing and file in the registry within a week. The complainant also filed a communication dated 11.01.2021.

*Sanjeev Mhalsekar*



4. In view of the foregoing, and in particular, the revision of disputed bills from Rs. 3,16,724/- to Rs.56,900/-, the complainant's grievance appears to have been redressed. Hence this complaint stands disposed accordingly.



SANDRA VAZ E CORREIA  
(Member)