

[1]

BEFORE THE CONSUMER GRIEVANCES REDRESSAL  
FORUM (CGRF), GOVERNMENT OF GOA,  
ELECTRICITY DEPARTMENT, VIDYUT BHAVAN,  
4<sup>TH</sup> FLOOR, VASCO, GOA.

Complaint/Representation No. 10/2020/139

Shri. Saiprasad Sarshetty,  
H.No.10/9/A, Dharwal Bhatlem,  
Near Kotkarwada,  
Pernem - Goa.

..... Complainant

V/S

1. The Chief Electrical Engineer,  
Electricity Department,  
Government of Goa,  
Vidyut Bhavan, Panaji, Goa.
2. The Executive Engineer,  
Electricity Department,  
Div - XVII, Mapusa B - Goa.
3. The Assistant Engineer,  
Electricity Department,  
Div - XVII, S/D I,  
Pernem - Goa.

..... Respondents

**Present:**

1. None appear for the Complainant

2. Shri. Rosario D'Souza

..... for the Respondent

Dated: - 10/08/2020.

**ORDER**

Per Smt Sandra Vaz e Correia, Nominated Member.

The complainant is the son of the consumer Smt Ashalata Sarshetty. His grievance is regarding the alleged delay in permitting shifting of the energy meter during reconstruction of his old house.

*Sandra Vaz Correia*



Succinctly, it is his case that his old house collapsed in 2011. In course of its reconstruction, he shifted the energy meter in a temporary store room structure after intimation to the Department. He now desired to shift the meter to a safe place i.e. his under-construction house before onset of the monsoons. He submitted an application for meter shifting on 18.05.2020 alongwith payment of ₹. 100/-. However, the concerned AE allegedly asked him to submit a file for load increase and wiring. This, according to the complainant, was unnecessary as the house construction work had not been completed and he would make request for 3 ø connection at the appropriate time. He was concerned that any delay in shifting the meter could be hazardous to life and property, and sought the Forum's intervention in the matter.

It appears that the complainant's grievance was redressed by the Department after filing of this complaint. In its reply, Department through AE Pernem while admitting receipt of request for meter shifting on 18.05.2020 alongwith requisite charges, stated that the meter had been shifted as per the complainant's requirement, however that the same would be energized only after submission of wiring test report of connected load.

Complainant did not appear at the hearing on 10.08.2020 via video conferencing, however Shri Rosario D'Souza AE represented the Department. He submitted that the grievance had been redressed.

The grievance regarding shifting of the energy meter appears to have been redressed. Department's reply denotes that the meter was shifted to the location shown by the complainant and to his satisfaction. Nothing survives in the matter; accordingly, the complaint stands disposed as redressed.

*Sandra Vaz Correia*  
15/10/20  
SANDRA VAZ E CORREIA  
(Member)