

What is Design Thinking?



A human-centered, iterative approach to problem-solving that focuses on empathy, ideation, and experimentation.







IDEO, especially under the leadership of David Kelley.



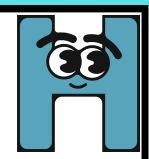




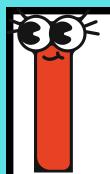
Empathize, Define, Ideate, Prototype, Test.



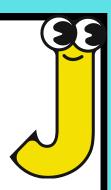
What is the role of empathy in Design Thinking?



To deeply understand user needs, emotions, and motivations to design user-centered solutions.



What are some methods to build empathy?



User interviews, shadowing, empathy maps, and personas.







The process of generating a wide range of creative ideas without immediate judgment.