Robotic process automation methodology

Deloitte has developed a robust and proven methodology for RPA

Steps	Socialize		Strategic Design and Development		Sustain
	Evaluate	**Proof of Value (optional)**	**Strategize**	**Succeed**	**Ongoing Support**
Objectives	a) Define scope, applicability and impact of potential Process Robotics b) Agree on key requirements and evaluation criteria	a) Pilot selected Process Robotics process b) Measure the performance of pilot against objectives	a) Define strategic target state for business b) Determine level of automation potential and level of change/ investment required	a) Develop target solutions and end state design b) Execute operational improvement and robotics deployment	a) Determine ongoing support model for automation b) Embed continuous improvement and Process Robotics innovation across the business
Outputs	• Catalogue of in scope Process Robotics processes • Delivery options model and vendor selection • Business case for Process Robotics POV	• Automated pilot process • Performance analysis • Training materials & communications • Lessons learned	• Automation Strategy • Current state analysis • Target operating model and key process design • Projected performance model • Implementation roadmap, resourcing and business case	• Detailed business requirements • Configured robotics software • Target procedure and training/ comms materials • Command and control management and deployment	• Defined governance model • Benefits tracking framework • Defined change management process • Periodic automation and performance reviews

Better understanding on specific client's challenges

Feasibility assessment

Interest in RPA

Creates RPA enthusiasm in early stages

Proof of Concept

Scale fast

Implementation plan

Project start

Ongoing Support