

Dhairyasheel Shinge

Phone: +91-9844890900

Actively seeking opportunities to challenge and bring out the best in me!

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Starmark Software Pvt. Ltd, 3rd floor “Wings” , #16/1 Cambridge Road, Halasuru, Bangalore – 560008.

Objective

A dynamic and talented professional with over 5.8 years of experience in Research and Information Technology. Seeking roles in Project Management, Analytics, Software Development, Business Analysis, Client Relationship Management and Operations.

Looking for a full time position in an environment that offers a greater challenge, increased benefits for my family and the opportunity to help the organization advance efficiently and productively.

Experience

CUSTOMER SUCCESS MANAGER

Starmark Software Pvt. Ltd, Bengaluru India |
AUG 2020 – Present

- Client Management and IT application Consulting

SENIOR CONFIGURATION ANALYST

Cerner Corporation, Bengaluru, India |
DEC 2015 – JUL 2019 (3.7 years)

- Required logging, tracking, troubleshooting and escalating results during Configuration
- Making recommendations to the Clients on design changes and processes
- Client relationship management between internal and external stakeholders
- Assisted the leadership with facilitation programs and developed training plans

ASSOCIATE RESEARCH OFFICER

Christian Medical College, Vellore, India |
SEP 2013 – SEP 2015 (2 years)

- Research and Development
- Managed a team of 4 on several NIH and CDC sponsored projects related to Virology
- Involved performing experiments, documenting results and writing papers

Education

Masters of Science | JUL 2011 - AUG 2013
VIT University, Vellore, India
Major: Biotechnology CGPA: 8.74/10

Bachelors of Science | JUN 2007 – OCT 2010
Spicer College, University of Pune, Pune, India.
Major: Biotechnology CGPA: 59%

TRAININGS AND CERTIFICATIONS

- **Management Development Program on “Quantitative and Qualitative Data Analytics using R.” – August 2020**
Organized by the Indian Institute of Health Management Research University, Jaipur, India.

Abilities

Research Techniques – ELISA, Cell Culture, Virus Purification and Real time PCR experience

Research Tools: SPSS, Internet Explorer, Microsoft Edge, Google Advanced Search,

Office Application: Microsoft Word, Excel, PowerPoint, Access, OneNote

Other Skills – US Revenue Cycle, Charge Services, ICD-10, HIPAA, Project Management, Client Relationships, Software Development, Requirement Gathering, JIRA, SAS and SQL.

Achievements

VIT ALUMNI Award – Oct 2019
VIT University, Vellore, India

HIGH FIVE Award - Sep 2018
Cerner Corporation, Bengaluru

PROJECT EAGLE Award – Nov 2017
Cerner Corporation, Bengaluru

RISING STAR Award – Feb 2017
Cerner Corporation, Bengaluru

NOTT Award – Jan 2017
Cerner Corporation, Bengaluru

References

Will gladly furnish personal and professional references on request.