

RESUME

OBJECTIVE

Secure a responsible career opportunity to fully utilize my knowledge, experience and skills, while making a significant contribution to the success of the company.

EXPERIENCE

BUSINESS OPERATIONS ANALYST

Marketplace Technologies Pvt Ltd., June 2018 - Present

- Learning and understanding the systems relevant to the projects.
- Working with development teams to create Functional Specifications in response to defined business requirements.
- Liaising with development and test teams to ensure requirements are achievable.
- Able to bring together, utilizing different resources, creative business improvements/solutions for customer base.
- Provide Technical Analysis services and skills and be actively involved in User Requirement Specifications, workshops and other related activities.
- Producing User Requirements Specifications under the agreed format supplied.
- Provide ad-hoc reporting and analysis.
- Providing requirements to the development team for automating the routine manual operations.

SYSTEM ANALYST

National Stock Exchange InfoTech Services Ltd., November 2013 till November 2015)

- Provides Training and Operational support to business unit.
- Provide end-user support and troubleshoot production systems utilizing strong technical and problem-solving skills.
- Update the technical procedure document and operational run books.
- Performing UAT on the assigned project.
- Analyze and understand a business operations strengths and weaknesses to identify opportunities for automating processes and functions.
- System and Business process analysis.
- Create, test & implement failure recovery scenarios thus identifying the application weaknesses.
- Provide testing feedback to technology and monitor adherence to functional requirements.

CONTACTS

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400706

SKILLS

Personal Skills:

- Strategic thinking and planning abilities, Adaptability to change.
- Excellent organizational, planning, coordination, interpersonal & service skills.
- Ability to work well under pressure in a team-based environment.
- Strong level of persistency and quick learning capability
- Adaptability to the work environment as desired.

Professional Skills:

- Linux, Unix shell and Windows batch scripting.
- SQL, PL-SQL, .NET.
- C++, JavaScript.
- Epsilon, ITRS and HPSM tools, CA SERVICE desk change/release management and ticketing system.

EDUCATION

M.M.S(MBA) in Operation Management (Full Time)

Pillai's Institute of
Management Studies and
Research, Mumbai
University (2018)

B.E in Electronics and Instrumentation Engineering

Smt. Indira Gandhi College
of Engineering, Mumbai
University (2012)

**Maharashtra State Board
of Higher Secondary
Education, Mumbai
University (2008)**

CAREER PROFILE

About Me

- A self-motivated team player with 4 years of experience in Application Support (L1 and L2 level) environment with complete responsibility and ownership. An effective communicator at all levels within and outside the organization acting as a liaison between the business users and developers. problem solving, analytical skills and willingness to learn are my strengths.
- Operations Analyst at Marketplace Technologies Pvt Ltd, 2 year 2 months till date of experience for solution of all the BackOffice operations related needs of depository participants for both NSDL and CDSL projects.
- M.M.S(MBA) Summer Internship at Primetals Technologies India Pvt Ltd 2 months experience for Identification and Analysis of Losses during Manufacturing at Primetals Technologies India Pvt Ltd.
- System Analyst at National Stock Exchange InfoTech Services Ltd. 2 years 1 months of experience for online and offline trading

PERSONAL DETAILS

About Me

- Name: Aniket Anil Desai
- DOB: 15 February, 1991
- Sex: Male
- Marital status: Single
- Nationality: Indian
- Languages Knows: English, Hindi Marathi.

DECLARATION

I do hereby solemnly affirm that the above mentioned statements are true to the best of my knowledge and belief.

Date:

Place: Navi Mumbai

EDUCATION

Maharashtra State Board of Higher Secondary Education, Mumbai
University (2006)

ACHIEVEMENTS

- Departmental team has been awarded for Zero error achievement.
- Successfully completed major systems update within a tight two-month deadline.
- Efficiently resolved many client issues, often earning praise from clients for my efforts.

HOBBIES AND INTREST

- Listening to music, Travelling, Driving, Trekking & Updating knowledge.
- Playing computer & android games.
- Playing and watching Cricket & Football.
- Watching Movies.

Aniket Desai

