

CV OF BILAL SHAIKH**INFOSEC MANAGER (IMPLEMENTER AND AUDITOR)****MOBILE NO: +91 9898-307-622****SKYPE: - BILALSHAIKH2001****E-MAIL:- BILALSHAIKH2001@GMAIL.COM**

Total 15+ Years of Experienced IT Professional (Oil and Gas, Telecom, Software Development, Aviation, KPO/BPO,) Companies, Information Security & Risk management, Governance & Cyber Security Intelligence initiatives rolled out across diverse businesses at Vertical level.

- ❖ 8+ Years of experience in Information Technologies Service and Management Domain.
- ❖ 7+ Years of Experience in Implementation and Audit into Cyber and Information Security Management Domain.
- ❖ Completed Overseas Projects countries like UAE, OMAN, KSA

Specialties: Governance, Risk and Compliance || Data Privacy || Cyber Security Consultant || SIEM || Artificial Intelligence || GDPR || HIPAA || VAPT || Implementation and Auditor || Security Strategist || IT Network & Infrastructure || Security Incident Management || Backup & DR & BCP || CIS || Information Security Development Program ||

Information and Cyber Security Service Delivery Experience mention below

Cyber Security Review <ul style="list-style-type: none">• Windows servers• MS Exchange server• Oracle and SQL Databases• Firewalls• SIEM• DLP	IT Audits <ul style="list-style-type: none">• Physical & Logical security• Data center Reviews• Policy, Document, Process Review• ITMS Reviews• SOC Reviews• Data Privacy Reviews
Vendor Audits <ul style="list-style-type: none">• Aviation Audit• Software Development Vendor• KPO/ BPO Audit• Telecom Audit• IT Service Company• Banking and Financial Company	Sales Support <ul style="list-style-type: none">• Reviewing Clients Report and guide for Mitigation• Reviewing internal risk clearance and management processes for client• Assisting senior management in research and writing technical white papers
Project Management <ul style="list-style-type: none">• Staffing of projects – identification of resources• First point of client for status update meetings and project escalations• Developing project presentations and audit reports• Discussions on draft audit report for stakeholder• Part of audit committees	Team development <ul style="list-style-type: none">• Conducting training materials to train client teams and Junior team members• Conducting knowledge sharing sessions for the teams below
As an Information Security Consultant my expertise are mentions below: I. Business Impact Analysis (BIA), DR, BCP etc. II. Security Incident Management, Change and Configuration Management, Patch Management III. Cyber Security Audit, Risk Management, IV. Conducting Management review & Identify data leakage points, process gaps analysis and highlight the risks to CISO	

DURATION: OCT 2019 to MAY 2020**Designation: Information Security Manager****Organization: Allied Digital Services Ltd.****Client: Gujarat Gas Ltd.****Job Profile:**

- Assist in sustenance of ISMS across the Datacenter, SIEM, DLP and IT Operations.
- Risk Managements of Data center Compliance, Infrastructures & applications, Internal Audit, Finding and Closures,
- Hands-on experience in documentation of IS/IT related Policies, Procedures and Guidelines.

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- Managing and facing External Audits for ITSM and ISMS
- Conducting VAPT, Conducting Hardening for Compliance.
- Developing closures on Non-Confirmative, Audit Finding, VAPT Finding etc..
- Managing Anti-Virus Servers and DLP (Data Leakage Prevention) Reviewing Logs,
- Business Impact Analysis (BIA), DR, BCP etc.
- Security Incident Management, Change and Configuration Management, Patch Management
- Conducting Management review & Identify data leakage points, process gaps analysis and highlight the risks to Top management

DURATION: MARCH 2017 To OCT 2019

Designation: Information Security Consultants

Organization: Freelancing

Job Profile:

- Managing Risk & Compliance as per ISO 20000, ISO 27001, ISO 22301, PCI-DSS, GDPR
- Managing Third Party Audit (TPA) etc.
- Excellent Communication and Presentation Skills.
- Strong Stakeholder management skills.
- Develop, Implement and Monitor the information security requirements.
- Develop, Implement, and test Business Continuity Plans
- Conduct Process, Policy and IS audits for internal & external clients.
- Conduct Process Audits & Information Security Risk assessments according to the ISO 27001 standards.
- Develop, Maintain Security Policies, Processes and procedures, documents, IT security policy, segregation of roles and responsibilities, audit plans, methodology, risk management etc standards/guidelines to address all applicable regulatory and ISO requirements
- Conducting Information Security Awareness Program on shore and offshore.
- Follow up with respective stakeholder to close NCs.

(Freelancing Project)

Client: GSDC (Gujarat State Data Center)

Organization: Orange Business Services Ltd. (Gujarat, Gandhinager)

Project duration: June 2018 to JAN 2019.

Job Profile:

- Managing and taking care of ISO 20000, 27001 Certification
- Responsible for Implementation, training, Documentation, and audit
- Conducting Process and Policy Audit, Technology Audit, SIEM, Helpdesk Audit, for SOC, and Datacenter including IT Operations
- Document Review as per ISO 27001:2013 and ISO 20000 Standard.
- Conduct information security assessment according to the ISO 27001 Standard.
- Developing and deploying Policy, Process, and Procedures for IT Server Management and Information Security Management System of Government Data center. Of (13 Locations)
- Deploying Access control, Physical Security, identifying mitigating activities and manage the risk profile
- VAPT and hardening of Compliance like Servers, Routers, Firewall,
- Managing and taking care of Capacity Management, Incident Management, Change Management, Disaster recovery Management, IT Service Helpdesk,
- Knowledge of NMS tools. (CA-Service Desk, CA-Spectrum, CA-UIM, CA-EHealth)
- Facing Third Party Internal Audit Query, Closing NC
- Managing IT and non-IT compliance for ISO

DURATION: FEB 2015 TO MARCH 2017

Designation: Sr.Manager

Organization: BSI Group India Pvt Ltd. (UK Bases MNC)

Job Profile:

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- Managing and Taking care of Eastern Part of India. In Tams of Developing new business and taking care of existing Clients, Audits plan, Office Administration, Financial and Resources Management.
- Conducting Audit for certifications like ISO 9001, ISO 27001. ISO 23001 and ISO 20000.
- Conducting training as a Tutor for ISO 20000-1 and ISO 27001:2013
- Managing and Take care of New and Old Business in tams of Training and Certifications, Clients Meeting, Proposals, Negotiations, tenders etc..
- Managing Implementation Projects of ISO 9001 / ISO 27001 / ISO 20000-1 / Risk Management, PCI-DSS from end to end accountability from Documentation to audits
- Process mapping, Inventory Audit, SLA Monitoring, Performance Monitoring
- Managing and taking care of Auditors in tams of Making Audit scheduled, creating reports, NC Status, feedback reports of auditors etc..

DURATION: JULY 2014 TO JAN 2015.**Designation: Manager (Implementer ISO 27001+PCI DSS)****Organization: Sana Fashions (UAE) Retails****Job Profile:**

- Risk Assessment & management for IT systems, networks & applications.
- Internal Controls & Business Process Audit, IT, Information security Audit for ISMS policies and ISO Compliance.
- ISO27001 – GAP analysis and tracking to closure along with different departments.
- Development of Policies, Procedures and Process for better business support & strategic goal as part of IT Governance.
- Using Log analyzer as detecting controls for security incident & provides resolution or update respective teams for incident.
- Integration of different network, systems and applications Considering ISO STD
- Software Risk assessment based on the user id, authentication method, connectivity with server in network and outside and vulnerability scanning, etc.
- Conducting Information Security Internal Audits

DURATION: NOV 2009 TO MAY 2014**Designation: Manager (IT Operations)****Organization: Rapix Technologies Pvt Ltd (Dis-mantled) (BPO/KPO) (Mumbai)****Job Profile:**

- Purely Techno-commercial Position IT Technical, IT Management and IT Budget.
- Deployed and Manage IT Infrastructures project from end to end accountability.
- Developed, Implemented and maintaining (ISMS) and (ITSMF) Policy and processers.
- Experience in network and security administration, auditing, troubleshooting etc. Working experiences in IT infrastructure Implementation like Network Setup Datacenter, LAN, WAN, VPN, Voice Network, Switches, Routers, Firewalls, Servers, Clients, Storages, Security Surveillance,
- Developed, Implemented and Managing Infrastructures in tams of Data and Voice Network, VOIP, Video, with security, CCTV, Gateway Security software, log, IT Audit etc...
- Deploying IT Helpdesk Environments, Considering your ITSMF and ITIL,
- Managing and Taking care of Entire Setup of IT, Data Center, Local and Remote.
- Managing Servers, Servers Security, Internal Mail Server, Active directory.
- Responsible for Backup and Recovery of Servers, Firewalls, DVR etc...

DURATION: JUNE 2006 TO OCT 2009.**Organization: CMS Computers Ltd. (Ahmedabad)****Clients: Reliance petroleum and SBI Bank, etc..****Designation: System and Network Engineer****Job Profile:**



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- Managing and taking care Reliance Petroleum projects through all stages.
- Implementation of IT Setup on Petrol Pumps Including infrastructure (Servers, networking, storage, Internet Security, Routers, V-Set, SAP, etc.)
- Managing corporate office IT infrastructure (Desktop 550, Laptops 40, Servers 40, Video Conferencing Devices across country, Site Helpdesk, Data Center site ensure availability and accessibility of Site Data centre IT Infrastructure.
- Operation, monitoring, maintenance, customer handling, Remote office support, performance tuning, measurement of SLA (Service Level Agreement) , vendor management, Coordination for support and other issues, new installation design

EDUCATIONAL QUALIFICATION:

Sr.No	Educational Qualification	Collage	Years
1.	B.C.A (Bachelor in Computer Application)	AIEM Collage of Engineering and Management Mumbai	2000-01

TECHNICAL QUALIFICATION:

Sr. No	Technical Qualification	Institute	Completed
1	CISM (Certified Information Security Manager)	ISACA	2020
2	ISO 22301:2012 (BCMS) Lead Auditor	ISC	2017
3	ISO/IEC 20000-1: 2011 (ITSM) Lead Auditor	ISC	2017
4	ISO/IEC 27001:2013 (ISMS) Lead Auditor	ISC	2017
5	ISO/IEC 27001: 2013 (ISMS) Implementer	BSI	2014
6	CHFI (Certified in Ethical Hacking Forensic Investigation)	EC-Council	2014
7	ITIL V3 Foundation (IT Service Management)	EXIN	2012
8	Certificate course for Internet Security	Zoom Technologies Pvt Ltd Hyderabad	Completed Training
9		Microsoft certified system Engineer	Pass
10		Cisco Certification Network Associate	1 st class

Personal Details:

Date of Birth	22 nd JAN 1977
Sex & Marital Status	Male, Married
Permanent Address	Room No-47, Pandit's Society, Near Rakhiyal Bus Stop, Rakhiyal Road Ahmedabad (Gujarat) India.
Passport no	K-9391183
Nationality	Indian