MISBA KHAJA SHAIKH

85/A Mohammed Ismail Yusuf Building Room No: 2, 1st Floor, Kurla (East), Mumbai - 400070 · Phone No : 9004140599.

**Email · misbashaikh1423@gmail.com**

**Linkedin ; linkedin,com/in/misba-sk**

 **Career Objectives:**

• Seeking a responsible opportunity with an organization that fully utilize my skills and provides global work exposure, and utilize my expertise in Information Security Management System.

 **Security Tools & Technologies Experience:**

• **Malware Analysis & Detection** ✓ **Monitoring Tools/SIEM** – Learning IBM- QRadar, Splunk. • **Network – Cisco Switches, Router.**

# EXPERIENCE

**JULY 2019 TO MARCH 2020**

**IT SERVICE DESK ENGINEER, TEAMS COMPUTERS MUMBAI.**

* Trouble shooting of software and all sort of hardware problems.
* Wi-Fi Manually for Windows 8 & 10.
* Remote Supporting Tools like Team Viewer and Any Desk.
* Laptop Slowness Issue.
* Network Printer/Scanner installing and configuration.
* Windows Update.
* Trouble shooting Intel based Server’s, Personal Computers, Laptop of all brands and peripherals.
* Troubleshooting, monitoring Active Directory and Exchange 2010.
* Installation of Windows 8 & 10.
* Configuration and Troubleshooting of Microsoft outlook
* Palo Alto VPN Installation.
* Cisco VPN Installation.
* Maintaining Client Computers, Domain user accounts, local User
* Drivers Installation.
* Use Configuration & troubleshoot of Routers & Switches.

# EDUCATION

**2014 - 2015 YEAR**

S.S.C - HOLY CROSS HIGH SCHOOL WITH 70%.

**POLYTECHNIQUE - DIPLOMA IN COMPUTER ENGINEER (C.E) FROM MUMBAI UNIVERSITY WITH 80%, 2015 – 2019 YEAR.**

# SKILLS

* CHM (Computer Hardware & Networking).
* CCNA (Cisco Certified Network Associate).
* GCP (Google Cloud Platform).
* AWS (Amazon Web Services).

**BASIC KNOWLEDGE**

* **CHM:**
* WHAT IS COMPUTER
* WORKING OF MOTHERBOARD.
* TYPES OF MEMORY.
* TYPES OF HARD DISK.
* USE OF SMPS.
* USE OF PROCESSOR.
* HOW TO INSTALL WINDOWS 8 & 10.
* HOW TO UPGRADE WINDOWS.
* HOW TO INSTALL DRIVERS.
* HOW TO CREATE & SECURE GMAIL ACCOUNT.
* HOW TO USE GOOGLE DRIVE

 **CCNA:**

* + **TYPES OF NETWORKS (LAN, MAN, WAN).**
  + **TYPES OF SERVICES (VOICE, VIDEO, DATA).**
  + **COMMUNICATION (VPN, DLL).**
  + **ETHERNET & ITS TYPES.**
  + **TECHNOLOGYS & ITS TYPES (ETHERNET & SERIAL).**
  + **CSMA/CD/CA RULE.**
  + **TOPOLOGYS & ITS TYPES (BUS, STAR, MESH, RING, TREE, HYBRID).**
  + **DEVICES (HUB, SWITCH, ROUTER).**
  + **SWITCH & ROUTER OPERATIONS.**
  + **IP ADDRESS (IP-RANGE, DEFAULT IP RANGE)**
  + **ROUTING (RIP, OSPF, IGRP, EIGRP).**
  + **SWITCHING (VLAN, ACCESS LIST, NAT).**
  + **TCP/IP & UDP.**
  + **OSI MODEL.**

* **CYBER SECURITY:**

* + **WHAT IS CYBER SECURITY**
  + **TYPES OF CYBER ATTACKS (WEB-BASED & SYSTEM BASED).**
  + **THREE PILLARS OF SECURITY.**
  + **CYBER SECURITY TECHNOLOGYS (FIREWALL, VPN, ID, ACCESS CONTROL).**
  + **CYBER SECURITY POLICIES.**
  + **CYBER SECURITY CHALLENGES.**
  + **CYBER SECURITY TOOLS.**
  + **THREATS TO E-COMMERCE.**
  + **CYBER SECURITY RISK ANALYST.**
  + **CRYPTOGRAPHY & ITS TYPES.**
  + **FIREWALL & ITS TYPES.**
* **SOC ANALYST:**

* WHAT IS SOC
* SOC CRYPTOGRAPHY.
* PORT SCANNING.
* KERBORES AUTHENTICATION.
* WINDOWS AUTHENTICATION.
* DNS.
* DHCP.
* **SIEM TRAINING :**
* WHAT IS SIEM
* SIEM ARCHITECTURE.
* ROLES OF DIFFERENT COMPONENTS.
* SIEM TOOLS.
* EVENT LIFE CYCLE.
* BUILDING USE CASES.
* ALERT CREATION.
* CREATING DASHBOARD.
* REPORT CONFIGURATION.
* EVENT MONITORING.
* NAMING CONVENTION.
* **QRADAR TRAINING**:
* CREATING SEARCHES, RULES USING EVENT CATEGORIES.
* QRADAR DASHBOARD.
* ADDING QFLOWS TO QRADAR.
* QRADAR DETECTING MULTIPLE LOGIN FAILURES TO SERVERS.
* QRADAR DETECTING CHATTING TO MALICIOUS SITE.
* QRADAR DETECTING REMOTES SCAN.
* **SPLUNK TRAINING**:
* WHAT IS SPLUNK.
* WHAT ARE THE COMPONENTS OF SPLUNK.
* WHAT ARE THE SERVICES OF SPLUNK.
* WHAT ARE THE FEATURES OF SPLUNK.
* WHAT ARE THE ADVANTAGE & DISADVANTAGE OF SPLUNK.
* HOW TO ADD DATA IN SPLUNK.
* HOW TO ANALYZE THE DATA IN SPLUNK.

INTEREST

* **LEARNING NEW THINGS.**
* **ABILITY TO WORK IN TEAM.**
* **QUICK LEARNER.**
* **TAKING UP NEW CHALLENGES.**

PERSONAL DETAILS

* **NAME : Misba Khaja Shaikh.**
* **DOB : 22 November 1999.**
* **GENDER : Female.**
* **MARITAL STATUS : Single.**
* **PLACE : Mumbai.**

**DECLARATION**

**I declare that the above information is true to the best of my knowledge.**

**MISBA SHAIKH.**

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