Bhaskar Kumar

Full Stack Web Developer

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Github

LinkedIn

Summary

An aspiring and enthusiastic Full-Stack web developer who is seeking opportunities to learn and grow. Always ready for challenges and willing to use their skills to their fullest potential to create value and help the organization succeed.

Work Experience

InspironLabs
Software Engineer

Bengalore, India
Feb 2022 - Present

- Working on a cutting-edge product offering exceptional **SEO services**, focusing on enhancing website visibility and performance.
- **Designed and implemented features** enabling customers to generate non-existing web pages through customizable URLs.
- Integrated **AI** technology to empower customers in optimizing content and keywords on these web pages. Provided customers with the ability to compare their content and keyword strength with the **top five competitors**.

Snapdeal
Software Engineer

Gurugram, India
May 2022 - Feb 2023

- Worked on the development of a **real-time chat application** that aimed at resolving customers' problems related to orders.
- Developed a metrics page for administrators to **monitor the average resolution and first response time** of agents for chats, with the ability to filter by time range for improved analysis and efficiency.
- Implemented a modification to the **chat assignment logic** for agents, allowing administrators to set a cap on the number of chats that can be assigned to an agent at one time. If the cap is reached, incoming chats will be **placed in a queue** and users will be notified with predefined messages, based on the time of waiting, configured by the administrator, until their concern is handled by an available agent.
- Implemented the feature for administrators to **set reminder messages and corresponding time intervals**. If the user does not respond before the first reminder message is triggered, the messages will continue to be sent at the configured intervals. If the user still does not respond after the last reminder message, the chat will be automatically resolved.

Tech Skills

- Javascript
- React js
- Typescript
- Mongo DB
- Redis
- Next js
- Node js
- Vue js
- GIT
- Ruby on Rails

Education

Masai School Full Stack Web Development	July 2021 - March 2022
B. P. Poddar Institute of management and Technology, Kolkata B.Tech (ECE)	August 2018 - May 2022
D. N. Y College, Madhubani	Feb 2017 - Feb 2018

Awards

Wow Award - Warriors of waste   Snapdeal

Recognized for exceptional dedication and effort in identifying and implementing cost-saving measures, resulting in savings of 11 lakhs per quarter.

Training on React JS   InspironLabs

Received recognition for delivering an interactive session on Frontend development, focusing on HTML, CSS, React, and Redux for the Backend team.