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Quality Trouble Action Report

ISF-QA-035

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Occurrence Date Plant/Process		Person who informed this trouble						Check Mark					
Year	Month	Date	Time		Depa	rtment	Name		Informed by				the section
									someone in house	е	Found it o section	ut of the	
Model					Part					Information			
							Informed by			Rank A Trouble			
									customer			Rank B Tr	ouble
efect	ive Lot N	No.										Market Claim	
escrip	otion of	defect i	n detail.						-		-		
bject	for Inve	stigatio	n										
	se of sor	ting											
orting	detail												
Date	Proc	cess	Lot N	Total Number of parts for Sorting	Total IG parts	Number of the OK parts after Sorting	No. of Parts for Reworking	No. of person for SORTING	Method of sorting	Machine Name No./ Tool No. for sorting	nstrument used for Sorted Parts	Verified by Quality	
Cauti	ion)												
1	If the	operatio	n is done	e by two or more	people,	the perso	n in charg	e must be c	larified in	each shift.			
2				chief nor an asso charge what to c		Quality D	epartment	is available	, the asso	ciate who	operates	changeover	•
				with the lot in whi									

- no defect part is found.
- 4 The NG sample must be identified as a NG part clearly. Then it must be handled as a NG part after the sorting is finished.
- 5 The inspection must be done after reworking with proper inspection tools.
- 6 Add the reworking method (Machine No., Machine name)

Rework detail

Date	Process	Lot No.	Total Number of parts for reworking	The number of NG parts	Number of the OK parts after reworking.	NG parts handling.	No. of person for reworking	Machine / tool for reworking	Machine Name No./ Tool No. for Reworking	Tool for inspection for reworked parts	100% qty. checked by production	Verified by Quality

Confirmation of the action

Person in charge	Section Chief	Manager	Quality Manager		

*Customer claim has to be informed to the Quality Department.