5W1H SHEET

HONDA MOTORCYCLE & SCOOTER (INDIA) PVT. LTD.

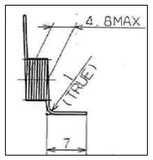
07010-PQ3F-F1-010

[PROBLEM ANALYSIS SHEET]

Problem Description	SPRING DECOMP COME OUT FROM ITS POSITION
Part number	14100-KONA-E000
Part name	SHAFT COMP CAM
TR / ICR Ref. No:	....
Date of Occurrence:	PP0 LOT
Area of Occurrence:	ASSEMBLY

[Situation Event Symptom, Complaints, Number of occurrences, actions]

Picture:



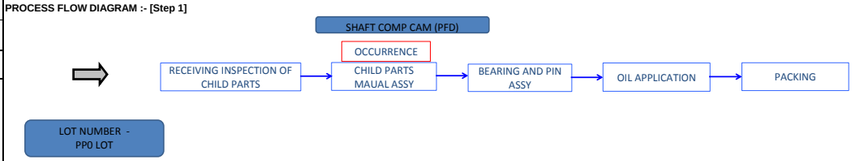
SUPPLIER NAME

Department or supplier name Date (D/M/Y)	Approved	Checked	Prepared
	Uma San Venkat San	Narendra Prasanth	ASHOK

HMSI	Date: (D/M/Y)			
	Approval	Effectiveness Verification	C/M Verification	C/M Check

[Identified facts result of verification, cause analysis, manufacturing quality status on the applicable date]

PROCESS FLOW DIAGRAM :- [Step 1]



CONTAINMENT ACTION TAKEN :-

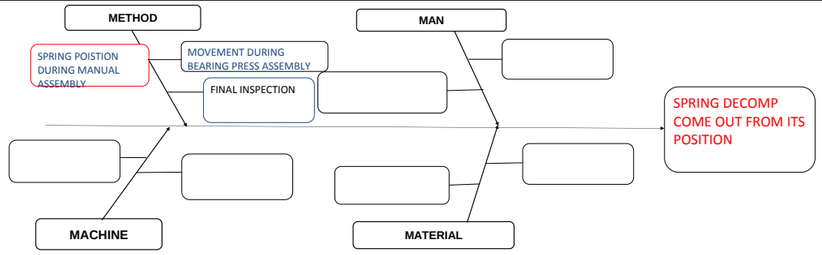
PP1 PARTS WILL BE CORRECTED & TAKEN CARE FOR THIS DIMENSION

STOCK LOCATION		QTY CHECKED	NG QTY
HMSI STOCK			
Supplier End Stock	FG	----	----
	QA GATE	----	----
	HARD LINE	----	----
	Total	----	----

FACTS VERIFICATION :- [Step 3]

SR. NO	POSSIBLE CAUSES	VERIFICATION	RESULT
1	SPRING POISTION DURING MANUAL ASSEMBLY	VERIFICATION DONE AND FOUND NG	NG
2	MOVEMENT DURING BEARING PRESS ASSEMBLY	MOVEMENT VERIFIED AND FOUND OK	OK
3	FINAL INSPECTION	FINAL INSPECTION CHECKPOINT VERIFIED AND OK	OK
4			
5			

CAUSE ANALYSIS [Step 2]



Root Cause of Problem (How the Problem occurred, duplication test, problem analysis) **[Step 5]**

Counter Measure Taken (Measure contents, expected Results)

	1.OCCURRENCE ROOT CAUSE		1.OCCURRENCE COUNTERMEASURE	TARGET DATE	COMPLETION DATE	RESP C/M CONFIRMATION	STATUS
1A	SPRING POSITION NG	1A	TRAINING OF PERSON TO BE DONE	10.03.19			
1B							
1C		1C					
1D		1D					
	2. OUT FLOW ROOT CAUSE		**2. OUT FLOW COUNTERMEASURE**				
2A	CHECKPOINT NOT DEFINED	2A	CHECK POINT TO BE DEFINED IN PROCESS SHEET	10.03.19	06.3.19	SANDEEP	COMPLETED
		2A					
2B		2B					
		2B					

Confirmation of effectiveness (Actual Results After Counter Measure Taken)

S.No	Date	Invoice No	Lot Qty.	Problem/ Standard	Actual	Status	Checked By
1							
2							
3							

Frame / Engine Number :

Feedback (Contents to be reflected in the systems / procedures)

Problem analysis :- [Step 4]

	Step	1	2	3	4	5
Contents	Occurrence	SPRING POSITION NG	SPRING LEG NOT IN ARM COMP DECOMP HOLE	SPRING CAME OUT FROM THE HOLE DURING MANUAL ASSEMBLY	DURING SUB ASSEMBLY TIME SPRING CAME OUT	BEING A DESIGN CHANGE HANDLING OF ASSEMBLY WAS NOT APPROPRIATE
	Outflow	SPRING POSITION NG	SPRING CHECK POINT NOT DEFINED			

Horizontal Deployment status :-

IPP FLOW : -	REQUIRED	NOT REQUIRED
Supplier Self Control		
HMSI Put Tick (✓) on the respective column		