

The blue space here needs to go,
making the truck to show in one page –
on hp laptop 14" screen, the page
should be responsive I guess !

**SHOP WITH BRANDS YOU LOVE,
WE DELIVER IT TO YOU**





shopbidship



Jimmy /



Logout



MENU

Contact Information

Password

Profile Picture

National Id

Make it smaller box to fit the text –
the space above and below text entered is
what I want to highlight here

Dsouza



shopbidship



SHIPPING ADDRESS



Jimmy Dsouza
Block 1 street 139 building 120
floor 8 flat 48 mahboula ,
Mahboula , Kuwait , Kuwait
55178179



Jimmy Dsouza
street 139 building 120 floor 8 flat
48 mahboula ,
ISHBILYA, Kuwait , Kuwait
55178179



Jimmy Dsouza
building 120 floor 8 flat 48
mahboula ,
SAWABER, Kuwait , Kuwait
55178179



There can be only 1 default address, I'm not asking to work on to delete the default address, DEFAULT can be 1 address and will always remain, the one which is not default should have the delete option.



Ready To Send (1)

In Review (2)

Action Required (4)

Prohibited (5)

View All (4)



TRACKING # 123EDITVALUE123

CARRIER DHL

ACTUAL WEIGHT 5.5

DIMENSIONAL WEIGHT 3.47

DATE RECEIVED 18-08-2018

Not completed as expected, I need to explain it over a call or we need to speak about it.



In Review (2)

Action Required (4)

Prohibited (5)

View All (4)

TRACKING # AA21RETURN124*

CARRIER DHL

ACTUAL WEIGHT 2.45

DIMENSIONAL WEIGHT 4.36

DATE RECEIVED 28-07-2018

STATUS Partial Prohibited

Remove prohibited item and dispose rest

TRACKING # 123PARTIAL456*

CARRIER DHL

ACTUAL WEIGHT 1.5



- ☐ I Would you like to pay for return shipping & Handling Fees
- ☒ I Will provide the return shipping label from the Merchant

Return Label *

Upload label

Return Label * Upload label Your default payment method will be charged with the handling fee please click confirm to proceed.

Confirm

Cancel

How can a user know how many files are attached, or how many files he can attach. This is pretty annoying from a customer point of view – **its not a whole new functionality and from the designer point of view its more of understood spoon feeding and it was mentioned in the initial doc screenshot as below.**

CUSTOMER

Return label upload - no indicator to show if the file has been uploaded and no room to select multiple files, at least 3 file upload option to be available

Customer portal - once customer selects an action it should stay in Action required until

[Ready To Send \(1\)](#)[In Review \(2\)](#)[Action Required \(4\)](#)[Prohibited \(5\)](#)[View All \(4\)](#)

Shipment Carrier	Shipment Country	Shipment Cost	Insurance	Waybill #	Payment Status	Date
DHL	Kuwait	\$40.65	Yes		Pending	03-06-2018
DHL	Kuwait	\$4	No		Completed	16-08-2018
DHL	Kuwait	\$12	No		Completed	16-08-2018
DHL	Kuwait	\$19.14	Yes		Refunded	16-08-2018

Note : Package with (*) contains prohibited items

If items are dispatched and sent how customer is supposed to know what were these items, clicking this row should show him the items information page, Status should show “Waybill Number” under which it was sent – I don’t understand what you mean with the update

Pay with new Card

Card Number

Exp Month

Exp Year

CVV Number

☐ Save this card for future payment

Pay Now

Cancel

Remove unnecessary spaces

Remove space on the left ?

All 3 information in 1 row (month/year/cvv) – You can reduce the size of CVV and align it to the card number text box ! So all boxes will be aligned ?

It's a screenshot, knowing which device would it make any difference ?

TRACKING NUMBER*

CARRIER*

FedEx

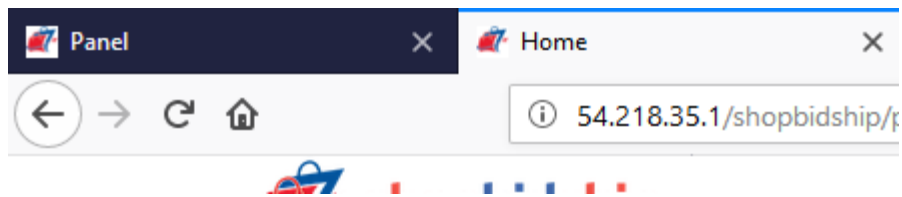
MERCHANT*

MERCHANT WEB LINK

- On mobile version how customer can use control to select multiple files ? ADD-PREALERT – I tried it doesn't work the way you explained

Shipment Transactions		Redirect Package Transactions		
#	Amount Paid	Payment Description	Payment Method	DateTime
1	\$19.14	Charge for shipment	Stripe	16-08-2018 12:19:08
2	\$12	Charge for shipment	Stripe	16-08-2018 03:35:56
3	\$4	Charge for shipment	Stripe	16-08-2018 03:30:54

- Show columns –waybill outbound, payment method (why does it show card, why it is not showing which card like MasterCard, visa, etc), date and time of payment, actual weight, volumetric weight, Amount Paid with 2 decimals – still not done – **we are saving atleast one card details that's why we have one default card option under payments**



The icons are blurry, please convert it to high resolution icon – still blurry not high resolution image

Add Package

Enter Suite No.:

 -

User Name :

Jimmy Dsouza

Scan Tracking Number:

345READYTOSEND555

Prohibited:

No

Shipment Weight :

5.67

Courier:

Merchant:

First Image :

 No file selected.

Second Image :

 No file selected.

Third Image :

 No file selected.

Pieces:

Piece 1*

VW: 5.31

+

Piece 2*

VW:0.36

-

890.00

+

179.98

-

Create Package

Exactly you are right – explain how can I remove the 1st item after adding 5 items, as a user should I remove all items to go to the first item ? Don't you think we need to have a delete option for every row ?

- Options – under which provide icons for Edit, Delete – there are buttons, I need ICONS not button, clicking the row should work like VIEW, no need to give a additional button.
- Click on row to view message

^ v Date	^ v Name	^ v E-Mail	^ v Subject	^ v Message	Edit
2017-12-01 16:13:24	test	test@mailinator.com		test	View Edit Delete
2017-12-01 15:51:38	test	test@mailinator.com	test	test	View Edit Delete
2017-11-30 15:10:22	TESTER	TEST@MAILINATOR.COM	TEST	TEST	View Edit Delete
2017-11-30 15:00:57	TEST	RAJNI_BALA@RVTECHNOLOGIES.CO.IN		TEST	View Edit Delete
2017-11-29 17:32:54	TEST	TEST@MAILINATOR.COM		TEST	View Edit Delete
2016-09-22 01:17:22	Tony	Tony.dsouza@ymail.com		Test front page	View Edit Delete
2016-09-20 18:18:10	New testing	abc@yopmail.com		Hello testing request...	View Edit Delete

Jimmy / Logout

MENU

Activity	DateTime
A new package has been logged. Your package tracking number is 123EDITVALUE123.	2018-08-18 05:58:50
Your payment has been completed successfully.	2018-08-16 2:19:08
A new package has been logged. Your package tracking number is 123PROHIBSOA456.	2018-08-16 04:11:22
A new package has been logged. Your package tracking number is 123COMPLETE456.	2018-08-16 03:52:06
A new package has been logged.	



Was asking for **small delete icon** option for “alerts” and the delete button has disappeared ! – that’s the point, I don’t want user to scroll, please INSERT a delete ICON and avoid having scroll or additional row to add this option

Icons for Edit & Delete – not done – ICONS not buttons, so it all shows in one row, just compress it and make less use of space.

^ v Promo Code	^ v Amount	Discount Type	^ v Created At	^ v Expiry Date	^ v Max Use Limit	^ v Reason	Customer	Suite	Edit
K1P6RCM	12.00	Flat	2018-10-15	2019-02-23	20	Dusserra	Web	2344-5643	View Edit Delete
OADGWXW	10.00	Flat	2018-10-13	2018-10-15	1	Christmas	Jimmy	1557-4771	View Edit Delete
LAPC5M4	50.00	Percentage	2018-10-01	2018-11-29	100	dsfsdf			View Edit Delete

Promo Code -- Birthday(Birthday)

Just the description – I don't want to see Birthday (Birthday), just use only description

Carrier	Icon	Price	Select
DHL		\$13.0	<input checked="" type="radio"/>
Fedex		\$19.5	<input type="radio"/>

Remove Icon column & Leave only Carrier column and have logos instead of text.

Rename “Price” to “Cost”

Provide a symbol for customer to see drop down option is available to see features of this product.

Membership fee : FREE for 12 months

Packages : Unlimited with free repack & consolidation


Dimensional limit : Max Length 300 cm

Actual Weight limit : 1000 Kg / Piece

Door to Door Tracking : tick yes

Fuel Charges : None

Duties & Taxes : Not included



Ready to send – if customer has one item, if he selects the checkbox the page should scroll down automatically to the next action that customer should take, example: When there's only 1 item, if customer selects the item, page should scroll down to “Select address”, after he selects address and clicks calculate shipping the page scrolls to shipping options but after he selects one of the option it must scroll to insurance option. *exactly like how it jumps to insurance option*

Insure my shipment should be a checkbox, if radio button he customer cant unselect that option. Its like forcing customer to pay for the insurance.

left align all text & right align checkbox, radio button, values

ONCE AGAINnot liking the UI of this page and payment processing page

Basic Membership Rate	USD 173.36
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Package Count Limit	Unlimited, with free package bundling
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Dimensional Weight	Does not apply. Guaranteed weight-based pricing*
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Weight Limit	None
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Door-to-Door Tracking	✓
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No Fuel Surcharge	✓
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Get a free estimate of your total shipping price.

Kuwait


10

15

25

10

Get Shipping Rates

 **TOTAL: \$20**

Auto Select country based on customer IP along with drop down option to select other countries if customer wants to.

Shipping calculator to show in prices in this format, that says what are features of using a specific provider

- Membership fee : FREE for 12 months
- Packages : Unlimited with free repack & consolidation
- Dimensional limit : Max Length 300 cm
- Actual Weight limit : 1000 Kg / Piece
- Door to Door Tracking : tick yes
- Fuel Charges : None
- Duties & Taxes : Not included

The same format apply to pre-checkout option

Should display only if customer clicks on the item, like a drop down.

You Shop

Get a personalized US address for all your shopping needs from web of amazing brands.

We Collect

Use the address we have generated specially for you when you checkout on any website.

We Ship

We provide various shipping solutions to your destination at very affordable prices of your choice.

You Receive

Your goods will be delivered within 2 to 4 days with a tracking number.

NEW

EXPRESS SHIPPING

We promise to deliver globally through express shipping, within 2 to 4 working days.

NO MEMBERSHIP FEE

Get your own US shipping address with no hidden or membership disbursement.

NO MONTHLY FEES

Your shipping address in the US is absolutely free for one year with no additional hassles.

LOWEST RATES

We work around the clock to ensure lowest possible prices you can easily afford.

DHL Tracking should be available here

Same needs to go here after these 4 options

Provide information in a interactive way with good color combination and UI

The one below is on admin page and the same needs to be presented, keep it 1 line, left most “insert tracking” watermark, next to it track button, then display the same information as below.

Tracking Details

Waybill	Origin	Destination	Pieces	Actual Weight	Vol Weight	Shipment Date	Last Status
5826672180	KUWAIT-KWT	DOHA-QAT	2	142.00	394.60	14-Aug	Shipment delivered DOHA-QAT



- Build interactive FAQ page on Help page
- Contents to be re-written / edited by content writer from reference website as discussed.
- Terms & conditions to be re-written / edited from the reference website and to be displayed whilst registering the account when user selects accept terms and conditions - let me know if you want me to provide an example of the same. Terms & Conditions to be displayed at the bottom of the page like many other websites. Example : Learn about your options, rights and more by reading our [Terms & Conditions and Privacy Policy](#).

Add Package

Back

Enter Suite No .:

User Name :

Scan Tracking Number:

Prohibited:

Shipment Weight :

Courier:

Merchant:

First Image :

Second Image :

Third Image :

Pieces:

Piece 1*

Height

Width

Length

VW:

Actual Weight

Item Name

HS Code

Qty

Unit Price

Country Origin ..

- This place should have a checkbox “Documents” if selected, commodity information should not show up. Only piece information will be entered by the user. Waybill .xml to generate with product “D” from current product “P” without an invoice. Also customer portal to see only “Documents” as commodity information after the piece information.

Admin Alert

- IF value is changes by the customer, such items should be highlighted or an icon should appear showing customer had changed this from our estimated value.

• Customer Reminder functionality

- Customers to get every day reminders by email to dispatch the items in “Ready to Send” stating dispatch before 30 days to avoid storage charges.
- Customers to get reminders to dispatch items with calculated payable storage charges until next 23 days
- Customers to get reminders by email after 23rd day day of the storage “ showing number of days customer has before disposal and he can dispatch the item now with a storage fee of XXX amount.
- on 60th Day email alert saying your item has been disposed.



Exclusions & Changes

- Hide FedEx pricing options, waybill generations etc, it will be used at later stages.
- We need to change waybill “Product description” from “invoice enclosed” to actual contents of the shipments separated by comma.

Alerts

Please provide the current list of email alerts a customer would receive including the new 4 above, I need to know if something is missing and I need a new content and template design for all customer alerts.