

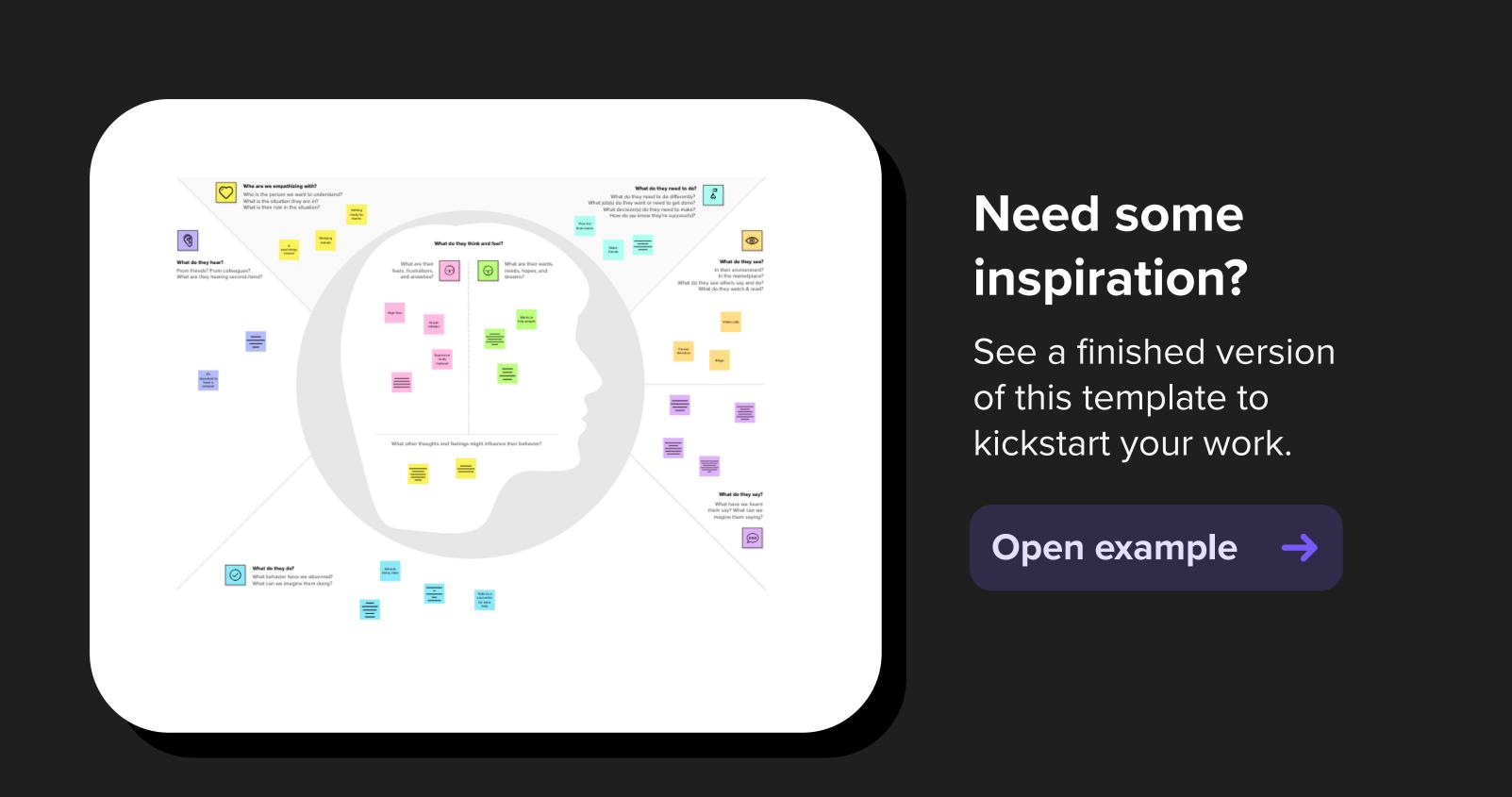
Empathy map canvas

Use this framework to empathize with a customer, user, or any person who is affected by a team's work. Document and discuss your observations and note your assumptions to gain more empathy



for the people you serve. Originally created by Dave Gray at XPLANE ®

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