

Singapore Pro Bono Navigator 2025

Purpose: High-level reference for triaging public walk-ins and hotline callers seeking free or subsidised legal support within Singapore.

Eligibility Snapshot: Low-income (\leq S\$1,900/month per capita), seniors (60+), persons with disabilities, migrant workers in distress, and applicants referred by MSF Family Service Centres.

Key Programmes: 1) CLAS Criminal Defence, 2) Legal Aid Bureau civil matters, 3) Pro Bono SG Community Legal Clinics, 4) Syariah Court Preparation Scheme, 5) Migrant Workers' Centre advisory desk.

Intake Questions: (a) residency and immigration status, (b) monthly income and dependents, (c) urgency (court date, deadlines), (d) documents already received, (e) preferred language.

Documentation Checklist: NRIC/FIN copies, income proof, tenancy or employment contracts, police reports, court summons, marriage/birth certificates, and any prior legal correspondence.

Escalation: Urgent protection orders or eviction risk escalate to Duty Supervisor; life-threatening situations escalate to MSF Child Protection or SPF as appropriate.