



now i will share you questions provide ans to me as per sspu se it student in easy to understand language and give detail ans and draw text diagram where needed

Sure! Share the questions, and I'll provide detailed answers in an easy-to-understand language with text diagrams where necessary.



What is software process model? Explain the incremental model with the help of diagrammatic representation

#### **Software Process Model**

A **Software Process Model** is a structured approach to software development. It defines the steps, activities, and tasks required to develop software efficiently. These models help in planning, managing, and controlling the software development process.

Some common software process models include:

- Waterfall Model
- Incremental Model
- Spiral Model
- V-Model
- Agile Model

#### **Incremental Model**

The **Incremental Model** is a software development process where the project is divided into smaller parts (increments). Each increment adds new features and builds upon the previous one until the final system is developed.

#### **Working of the Incremental Model:**

- 1. The software is **developed in small parts** instead of all at once.
- 2. The development follows **multiple cycles**, where each cycle adds new functionality.
- 3. Each increment goes through the **phases of requirement gathering, design, coding, and testing**.
- 4. Users can **provide feedback** after each increment, helping in improvements.
- 5. The final system is completed when all increments are combined.

### **Diagrammatic Representation of Incremental Model**

```
| (Core Features) | | (New Features) | | (More Features) | | (Complete Soft
```

OR

## **Advantages of Incremental Model**

- **✓ Early Delivery** The first working version is available early.
- ✓ Customer Feedback Users can test and give feedback after each increment.
- ✓ **Easier Error Detection** Bugs are found and fixed in early stages.
- ✓ More Flexible New features can be added in later increments.
- ✓ Less Risky The project is developed step-by-step, reducing failure chances.

## **Disadvantages of Incremental Model**

- X Needs Proper Planning Each increment should be well planned.
- X Integration Challenges Combining all increments might be difficult.
- X More Effort Repeated testing and development increase workload.

#### Conclusion

The **Incremental Model** is useful for projects where requirements may change or evolve. It allows for faster delivery, better customer feedback, and reduced risks compared to traditional models like the Waterfall Model.

Would you like me to explain anything further?



) Explain the extreme programming approach of Agile.

## **Extreme Programming (XP) in Agile**

**Extreme Programming (XP)** is an **Agile software development methodology** that focuses on producing high-quality software while being adaptable to changing customer requirements. It encourages frequent releases, continuous feedback, and close collaboration between developers and customers.

## **Key Principles of Extreme Programming (XP)**

1. **Communication** – Continuous interaction between team members and customers.



- 2. **Simplicity** Keep the system as simple as possible to reduce complexity.
- 3. **Feedback** Regular feedback from users and stakeholders.
- 4. **Courage** Readiness to adapt to changing requirements.
- 5. **Respect** Team members work collaboratively with mutual respect.

## **Phases of XP Development**

Extreme Programming follows an **iterative development** process with short cycles. The major phases are:

- 1. **Planning** Customers provide user stories (short descriptions of features). The team estimates time and effort.
- 2. **Designing** Simple design focusing on essential features.
- 3. **Coding** Pair programming (two developers work together on the same code).
- 4. **Testing** Continuous testing, including unit and acceptance tests.
- 5. **Refactoring** Improve existing code without changing functionality.
- 6. Integration Frequent integration and small releases.
- 7. **Deployment** Regular updates delivered to the customer.

## **Diagrammatic Representation of XP**

## **Key Practices in Extreme Programming (XP)**

- 1. Pair Programming Two developers work on the same code, improving quality.
- 2. **Test-Driven Development (TDD)** Write test cases before writing the actual code.
- 3. **Continuous Integration** Code is frequently integrated and tested.
- 4. Small Releases Deliver small functional parts frequently.
- 5. **Simple Design** Avoid unnecessary complexity.
- 6. **Collective Code Ownership** The entire team is responsible for the codebase.
- 7. **Sustainable Pace** Developers work at a steady, stress-free pace.

## Advantages of Extreme Programming (XP)

- ✓ **High Code Quality** Due to continuous testing and reviews.
- ✓ **Adaptability** Easily adjusts to changing requirements.
- ✓ **Customer Satisfaction** Regular feedback ensures the product meets user needs.
- **✓ Reduced Risk** Frequent iterations minimize project failure.
- ✓ **Improved Collaboration** Team members and customers work closely together.

## **Disadvantages of Extreme Programming (XP)**



- **X Requires High Discipline** Teams must strictly follow XP principles.
- X Not Suitable for Large Teams Works best for small, co-located teams.
- X Frequent Changes Can Be Challenging Constant requirement changes may lead to instability.

#### Conclusion

Extreme Programming (XP) is an Agile methodology that prioritizes flexibility, customer satisfaction, and high-quality code. It is best suited for projects where requirements change frequently, and rapid development is needed.

Would you like any additional details or examples? 😊



Write and explain any five software myths.

### **Software Myths and Their Reality**

Software myths are **false beliefs** about software development that can lead to poor decisions, delays, and project failures. These myths are often believed by **managers**, **developers**, **and customers**.

### **Five Common Software Myths**

1. Myth: "Adding More People to a Late Project Will Speed It Up"

## Reality:

Adding new members to a late project **often slows it down** instead of speeding it up. New team members require training, which takes time and effort from existing developers. This is known as **Brooks' Law**, which states:

"Adding manpower to a late software project makes it later."

#### 2. Myth: "A Working Program Means the Project is Complete"

## Reality:

A working program is just **one part** of a successful project. Other aspects like documentation, testing, security, and maintainability are equally important. Software **needs proper testing and validation** before it is considered complete.

#### 3. Myth: "If We Get Behind Schedule, We Can Skip Testing"

## Reality:

Skipping testing to meet deadlines leads to **poor-quality software** with bugs and security issues. Fixing errors **later** in the development process is **more expensive and time-consuming** than catching them early.

#### 4. Myth: "Software Requirements Won't Change Once They Are Defined"



Reality:

Software requirements **always evolve** due to business changes, user feedback, or new technology. **Agile methodologies** are designed to handle these changes by allowing flexibility in development.

#### 5. Myth: "Customers Will Always Know What They Want"

## Reality:

Customers **often don't fully understand** their own needs at the start of a project. They may realize their actual requirements **after seeing initial prototypes**. Developers must communicate regularly with customers to refine requirements over time.

#### Conclusion

Software myths can lead to **mismanagement**, **delays**, **and project failures**. Understanding the reality behind these myths helps teams **improve project planning**, **execution**, **and software quality**.

Would you like more examples or a diagram?



What is agile manifesto? What principles help to achieve the agility?

## **Agile Manifesto**

The **Agile Manifesto** is a set of values and principles that guide Agile software development. It was created in **2001** by a group of software developers to improve software development efficiency and flexibility.

#### **Agile Manifesto Values**

The manifesto emphasizes **four key values**:

- 1. **Individuals and interactions** over processes and tools.
- 2. **Working software** over comprehensive documentation.
- 3. **Customer collaboration** over contract negotiation.
- 4. **Responding to change** over following a plan.

These values prioritize **flexibility**, **teamwork**, **and customer satisfaction** over rigid processes.

## 12 Principles of Agile to Achieve Agility

- 1. **Customer Satisfaction** Deliver software **early and continuously** to satisfy customers.
- 2. Welcome Change Adapt to changing requirements, even late in development.
- 3. **Frequent Delivery** Deliver working software **frequently** (weeks rather than months).
- 4. Collaboration Business people and developers must work together daily.
- 5. **Motivated Teams** Provide a supportive environment for motivated and self-organizing teams.
- 6. **Face-to-Face Communication** The best way to share information is **direct, in-person conversation**.



- 7. **Working Software is the Measure of Progress** Success is measured by **delivering functional software**.
- 8. **Sustainable Development** Maintain a **steady pace** of development to prevent burnout.
- 9. Technical Excellence & Good Design Focus on high-quality code and best practices.
- 10. **Simplicity** Develop only what is **necessary**, avoiding unnecessary complexity.
- 11. **Self-Organizing Teams** Teams should be **independent and make decisions** for better efficiency.
- 12. **Regular Reflection & Improvement** Teams should review their performance and **continuously improve**.

#### **Conclusion**

The **Agile Manifesto and its principles** help teams develop software efficiently, adapt to changes, and focus on **customer satisfaction**. By following these principles, software development becomes **faster**, **more flexible**, **and more reliable**.

Would you like a diagram or any additional explanation? 😊



Explain the terms product backlog and sprint Backlog in relation with SCRUM.

## **Product Backlog and Sprint Backlog in SCRUM**

SCRUM is an **Agile framework** used for software development. It follows an **iterative and incremental approach** where work is divided into **Sprints** (short development cycles of 1-4 weeks).

In SCRUM, two important terms are:

- 1. Product Backlog
- 2. Sprint Backlog

## 1. Product Backlog

The **Product Backlog** is a **list of all features, enhancements, bug fixes, and technical tasks** required for a project. It is maintained by the **Product Owner** and is constantly updated based on priority and customer needs.

#### **Characteristics of Product Backlog:**

- Contains all features and requirements of the product.
- Prioritized by the Product Owner.
- Continuously updated based on feedback.
- Items in the backlog are called Product Backlog Items (PBIs).

#### Example of a Product Backlog:

ID	User Story	Priority	Status
1	User login system	High	To Do

ID	User Story	Priority	Status
2	Add product to cart	Medium	In Progress
3	Generate invoice	Low	Pending

## 2. Sprint Backlog

The **Sprint Backlog** is a **subset of the Product Backlog** that contains tasks selected for a particular Sprint (1-4 weeks). It is managed by the **Development Team** and helps in tracking daily progress.

### **Characteristics of Sprint Backlog:**

- Selected from the Product Backlog for a single Sprint.
- Managed by the **Development Team**.
- Provides a clear roadmap for the Sprint.
- Contains **specific tasks** needed to complete the selected backlog items.

#### **Example of a Sprint Backlog:**

Task ID	Task Description	Assigned To	Status
1	Design login UI	Dev A	Completed
2	Implement login API	Dev B	In Progress
3	Test login functionality	Tester	Pending

# Diagram: Relationship Between Product Backlog & Sprint Backlog

```
pgsql

| Product Backlog | (All features & tasks)
| (Selected items for Sprint)
| Sprint Backlog | (Tasks for the Sprint)
| (Work assigned & completed daily)
| Sprint Goal | (Working Software)
```

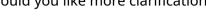
## **Key Differences Between Product Backlog & Sprint Backlog**

Feature	Product Backlog	Sprint Backlog
Purpose	Contains all project requirements	Contains tasks for the current Sprint
Owner	Managed by the <b>Product Owner</b>	Managed by the <b>Development Team</b>
Scope	Covers the entire project	Covers only one Sprint
Changes	Continuously updated	Fixed for a Sprint (but can be adjusted)

#### Conclusion

The **Product Backlog** is a complete list of all project requirements, while the **Sprint Backlog** is a specific subset of tasks selected for a Sprint. Together, they help teams manage and prioritize work efficiently in SCRUM.

Would you like more clarification?





What you mean by software engineering? Explain the failure curve of hardware and software

## What is Software Engineering?

**Software Engineering** is the application of **engineering principles** to the design, development, testing, and maintenance of software. It ensures that software is **reliable**, **efficient**, **scalable**, **and cost-effective**.

#### **Key Aspects of Software Engineering:**

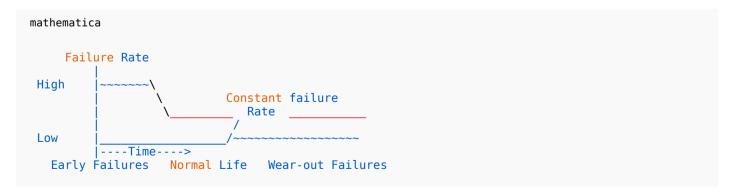
- ✓ **Systematic Approach** Uses structured methodologies for development.
- ✓ **Quality Assurance** Ensures software is bug-free and meets requirements.
- ✓ Efficiency & Scalability Focuses on performance and future growth.
- ✓ Cost-Effectiveness Reduces development and maintenance costs.

## Failure Curve of Hardware and Software

The **failure rate** of hardware and software follows different patterns over time. These are represented using a **"Bathtub Curve"** for hardware and a **"Software Failure Curve"** for software.

### 1. Failure Curve of Hardware (Bathtub Curve)

Hardware follows a **Bathtub Curve**, which has three phases:



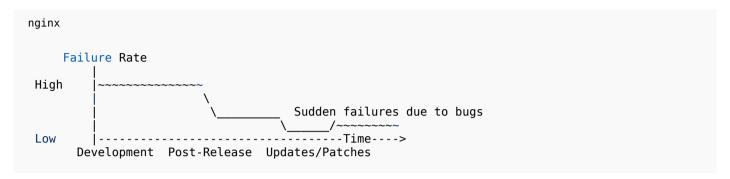
#### **Phases of Hardware Failure Curve:**

1. **Early Failures** – High failure rate due to manufacturing defects.

- 2. **Normal Life** Stable failure rate (random failures occur).
- 3. Wear-Out Failures Failures increase as components age and degrade.

#### 2. Failure Curve of Software

Unlike hardware, software does not wear out. It follows a different failure pattern:



#### **Phases of Software Failure Curve:**

- 1. **Development Phase** High failure rate due to coding errors and incomplete testing.
- 2. **Post-Release Phase** Bugs are fixed, and the failure rate drops.
- 3. **Updates & Patches** New updates may introduce new bugs, causing failure spikes.

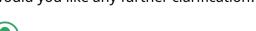
## **Key Differences Between Hardware & Software Failure Curves**

Aspect	Hardware Failure Curve	Software Failure Curve
Wear & Tear	Hardware degrades over time	Software doesn't degrade
Failure Pattern  Bathtub curve (early failures, stable phase, wear-out)		High initial failure, then stable, but spikes due to updates
Maintenance Preventive maintenance can extend life		Software needs updates and patches
Main Cause of Physical damage, aging components		Bugs, coding errors, and changes

#### Conclusion

- Hardware follows a bathtub curve where failure is high at the beginning and end.
- Software does not wear out, but failures occur due to bugs, updates, and complexity.
- Regular **testing and maintenance** help reduce failures in both hardware and software.

Would you like any further clarification?



What are myths? What are the types of myths? Explain cutomer myths along with its reality.

## What are Myths?



A **myth** is a widely held but **false belief**. In software development, myths can lead to **misunderstandings, poor decision-making, and project failures**. These myths are often believed by **customers, developers, and managers**.

# Types of Myths in Software Engineering

Software myths are categorized into **three main types**:

- 1. Customer Myths Misconceptions that customers have about software development.
- 2. Managerial Myths False beliefs by managers about project planning and execution.
- 3. **Developer Myths** Incorrect assumptions developers have about coding and testing.

# **Customer Myths and Their Reality**

Customers often have unrealistic expectations about software development. Here are some common customer myths and their realities:

- 1. Myth: "A general statement of objectives is enough to start coding."
- Reality:

A vague requirement leads to confusion. **Detailed requirements** are needed before development starts to avoid misunderstandings.

- 2. Myth: "Software development is easy, and changes are inexpensive."
- Reality:

Software development is a **complex process**. Changes, especially in later stages, can be **costly and time-consuming**.

- 3. Myth: "Once software is developed, it is done forever."
- Reality:

Software requires **regular updates**, **maintenance**, **and bug fixes** to stay functional and secure.

- 4. Myth: "Adding more developers can speed up the project."
- Reality:

New developers need time to understand the project, which can **slow down** progress instead of speeding it up.

- 5. Myth: "Better hardware will automatically make software run faster."
- Reality:

Performance depends on **software optimization**, not just hardware upgrades. Poorly written code will remain slow, regardless of hardware improvements.



## Conclusion

Customer myths can cause **miscommunication**, **unrealistic expectations**, **and project delays**. Understanding the reality behind these myths helps in **better planning**, **budgeting**, **and execution of software projects**.

Would you like a diagram for better understanding? 😊



Explain waterfall model along with diagram and also state its merits and demerits.

## **Waterfall Model in Software Engineering**

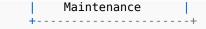
The **Waterfall Model** is a **linear and sequential** software development model, where each phase must be completed before moving to the next. It follows a **top-down approach** and is best suited for **projects** with well-defined requirements.

## Phases of the Waterfall Model

- 1. **Requirement Gathering** Collect all system requirements from stakeholders.
- 2. **System Design** Plan the architecture, components, and interfaces.
- 3. **Implementation (Coding)** Developers write the actual code.
- 4. **Testing** The system is tested for bugs and defects.
- 5. **Deployment** The software is delivered to the customer.
- 6. Maintenance Fixing bugs and updating software as needed.

# **Diagram of the Waterfall Model**





Each phase depends on the previous one, making it rigid and structured.

## Merits of the Waterfall Model

- Simple and Easy to Understand Clear structure, making it easy for teams to follow.
- **Well-Documented Process** Each phase has proper documentation, useful for large teams.
- ☑ Ideal for Small & Simple Projects Works well when requirements are well-defined.
- **Easy to Manage** Progress is measurable, as each phase is completed one at a time.

## **Demerits of the Waterfall Model**

- X Not Suitable for Complex & Large Projects Changes in later stages are difficult and costly.
- X No Flexibility If requirements change, you must restart from the beginning.
- **X** Late Testing Bugs are discovered late, increasing the risk of failure.
- **Customer Involvement is Low** The customer only sees the final product, leading to dissatisfaction if requirements were misunderstood.

## Conclusion

The **Waterfall Model** is best for projects with **fixed requirements** and **clear objectives**. However, for **dynamic and evolving projects**, **Agile** is a better approach.

Would you like more details or examples? 😊



Explain in detail scrum process along with its diagram. [7]

## **SCRUM Process in Detail**

## What is SCRUM?

SCRUM is an **Agile framework** used for software development that follows an **iterative and incremental approach**. It helps teams deliver **high-quality software** quickly by breaking the project into small, manageable parts called **Sprints**.

## **SCRUM Process Flow**

The **SCRUM process** consists of several stages that ensure continuous progress and improvement.

## 1. Product Backlog

• The **Product Owner** creates a list of all features, requirements, bug fixes, and improvements.

• These items are prioritized based on business value.

## 2. Sprint Planning

- The **SCRUM Team** selects high-priority items from the **Product Backlog** to be developed in the upcoming Sprint.
- A **Sprint Goal** is defined.

## 3. Sprint Backlog

- The selected items from the **Product Backlog** form the **Sprint Backlog**, which includes specific tasks for the Sprint.
- Each task is assigned to team members.

### 4. Sprint Execution (1-4 weeks)

- The team works on completing the tasks in a time-boxed Sprint (usually 1-4 weeks).
- Daily SCRUM Meetings (Stand-ups) are conducted to track progress and remove obstacles.

### 5. Sprint Review

- At the end of the Sprint, the team presents the **working software** to stakeholders.
- Feedback is collected to improve the next Sprint.

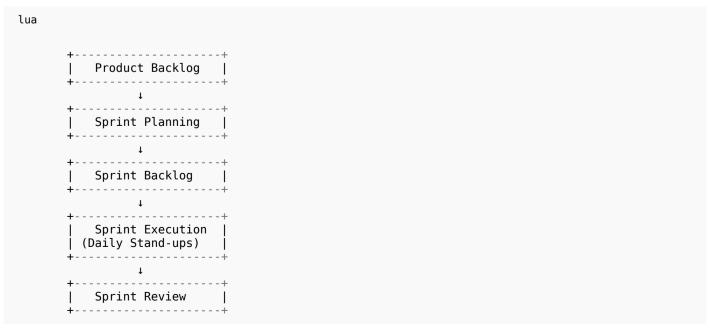
## **6. Sprint Retrospective**

- The team reviews what went well and what needs improvement.
- Lessons learned are applied to future Sprints.

### 7. Increment Delivery

A working product increment is delivered at the end of each Sprint.

# **SCRUM Process Diagram**





## **Roles in SCRUM**

- 1. **Product Owner** Defines and prioritizes the **Product Backlog**.
- 2. **SCRUM Master** Facilitates the SCRUM process and removes obstacles.
- 3. **Development Team** Works on building and delivering the software.

## **Benefits of SCRUM**

- ✓ Faster software delivery (incremental approach)
- ✓ High customer satisfaction (continuous feedback)
- ✓ Improved team collaboration
- ✓ Quick adaptability to changes

## **Conclusion**

The **SCRUM Process** ensures **efficient and flexible software development** by breaking work into Sprints. It focuses on **continuous improvement** and **customer feedback**, making it one of the most popular Agile methodologies.

Would you like more details on any part?



- b) Write a short note on following [4+4]
- i) Pair programming
- ii) Agile manifesto

# (i) Pair Programming

**Pair programming** is an **Agile software development** technique where **two developers work together on the same computer** to write code. It is a part of **Extreme Programming (XP)**.

## **Roles in Pair Programming:**

- 1. **Driver** Writes the actual code.
- 2. **Navigator** Reviews the code, suggests improvements, and plans the next steps.

## **Advantages of Pair Programming:**



- ✓ Higher Code Quality Errors are caught early since two people are reviewing the code.
- ✓ Better Collaboration Promotes knowledge sharing between developers.
- ✓ Faster Problem Solving Two minds working together solve issues guicker.
- ✓ Continuous Learning Junior developers learn from experienced ones.

## **Disadvantages of Pair Programming:**

- **X** Requires More Resources Two developers working on one task increases costs.
- X Potential Conflicts Different coding styles may lead to disagreements.

# (ii) Agile Manifesto

The **Agile Manifesto** was introduced in **2001** by a group of software developers to promote **better software development practices**. It consists of **four core values** and **twelve principles** that guide Agile methodologies like SCRUM and XP.

## 4 Core Values of Agile Manifesto:

- 1. **Individuals and Interactions** over processes and tools.
- 2. Working Software over comprehensive documentation.
- 3. Customer Collaboration over contract negotiation.
- 4. **Responding to Change** over following a fixed plan.

## **12 Agile Principles (Key Points)**

- ✓ **Customer satisfaction** through early and continuous delivery.
- ✓ Welcome changing requirements even late in development.
- ✓ **Deliver working software frequently** (every few weeks).
- ✓ Collaboration between developers and customers.
- ✓ **Support motivated teams** with a good work environment.
- ✓ **Face-to-face communication** is the best way to convey information.
- ✓ Working software is the primary measure of progress.
- ✓ Maintain a sustainable development pace (avoid burnout).
- ✓ Continuous attention to technical excellence.
- ✓ Simplicity is essential avoid unnecessary work.
- ✓ **Self-organizing teams** produce the best solutions.
- ✓ **Regular reflection** and process improvement.

## Why is the Agile Manifesto Important?

- Encourages flexibility and adaptability in development.
- Focuses on customer needs and quick delivery.
- Helps teams handle changing requirements efficiently.

Would you like a diagram to explain these concepts better? 😊





What is software requirement specification (SRS)? Write the SRS document for library management system using the standard template.

# **Software Requirement Specification (SRS)**

#### What is SRS?

A **Software Requirement Specification (SRS)** is a detailed document that outlines the **functional and non-functional requirements** of a software system. It serves as an agreement between **developers**, **clients**, **and stakeholders**, ensuring that the software meets expectations.

## SRS Document for Library Management System (LMS)

Below is the **SRS document** for a **Library Management System (LMS)** using the **IEEE standard template**.

# Software Requirement Specification (SRS) for Library Management System

#### 1. Introduction

#### 1.1 Purpose

The **Library Management System (LMS)** automates library operations, including book management, user registration, borrowing, and returning books. It ensures efficient book tracking and easy access for users.

#### 1.2 Scope

- Allows students and staff to search, borrow, and return books.
- Maintains a database of books, users, and transactions.
- Generates **reports** on book availability and user activity.
- Provides admin access for library staff to manage books.

#### 1.3 Definitions, Acronyms, and Abbreviations

Term	Definition	
LMS	Library Management System	
Admin	Library staff managing the system	
ISBN	International Standard Book Number	

#### 1.4 References

- IEEE 830-1998 Software Requirements Specification Standard
- Online Library System Documentation

#### 1.5 Overview

The document describes system functionalities, performance, constraints, and user interactions.

## 2. Overall Description

### 2.1 Product Perspective

LMS replaces manual record-keeping with a digital system, improving efficiency and accessibility.

#### 2.2 Product Functions

- **User Management** Register, login, and manage user roles.
- Book Management Add, delete, and update book records.
- **Book Search** Search by title, author, or ISBN.
- Borrowing & Returning Track issued and returned books.
- **Report Generation** Generate usage and availability reports.

#### 2.3 User Characteristics

- **Students & Faculty** Borrow, return, and search books.
- Librarian/Admin Manage books, track due dates, and generate reports.

#### 2.4 Constraints

- System should support at least 1000 concurrent users.
- Database should handle up to 1 million book records.
- System should be accessible on desktop and mobile devices.

#### 2.5 Assumptions & Dependencies

- Users should have a **stable internet connection**.
- The system will be deployed on **Windows/Linux servers**.

## 3. Specific Requirements

#### 3.1 Functional Requirements

ID	Requirement Description
FR1	Users must be able to <b>register and log in</b> .
FR2	Librarians should be able to add/edit/delete books.
FR3	Users should be able to <b>search for books</b> by various filters.
FR4	The system should track <b>issued, returned, and overdue books</b> .
FR5	Automatic <b>email reminders</b> for due books.

#### 3.2 Non-Functional Requirements

ID	Requirement Description	
NFR1	The system should have <b>99.9% uptime</b> .	
NFR2	Response time for book search should be <b>under 2 seconds</b> .	
NFR3	Data encryption must be used for <b>secure transactions</b> .	

## 4. Interface Requirements

#### 4.1 User Interfaces

- Login page for authentication.
- Dashboard for book search and management.
- Admin panel for librarian functions.

### 4.2 Hardware & Software Requirements

Component	Minimum Requirement
Processor	Intel i5 or higher
RAM	4GB
Database	MySQL/PostgreSQL
OS	Windows/Linux

## **Conclusion**

This **SRS document** ensures that the **Library Management System** meets functional and non-functional requirements, ensuring a **smooth and efficient** library operation.

Would you like any modifications or additional details? 😊



Draw and explain complete use case diagram for "on-line book store"

## **Use Case Diagram for Online Book Store**

A **Use Case Diagram** is a graphical representation of the interactions between **users (actors)** and the **system (use cases)**. It helps in understanding the **functional requirements** of a system.

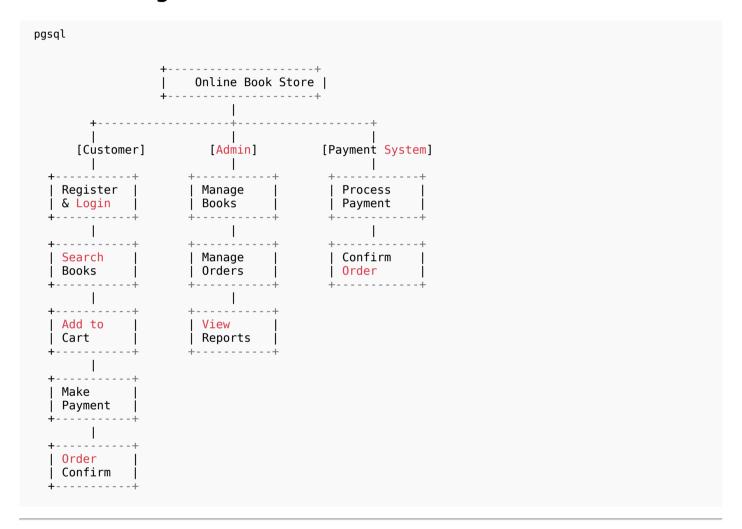
## **Actors in Online Book Store**

- 1. **Customer** Searches, buys books, and manages their account.
- 2. **Admin** Manages books, orders, and users.
- 3. **Payment System** Handles payment transactions.

# **Use Cases of Online Book Store**

- 1. Register/Login Customers create an account and log in.
- 2. **Search Books** Users can search books by title, author, or genre.
- 3. Add to Cart Customers add selected books to the cart.
- 4. **Make Payment** Payment processing using different methods.
- 5. Order Confirmation Customers receive order details.
- 6. Manage Orders Admin handles order status (processing, shipped, delivered).
- 7. Manage Books Admin can add, edit, or remove books.
- 8. **Logout** Customers and admins can log out.

# **Use Case Diagram for Online Book Store**



# **Explanation of the Diagram**

#### 1. Customer

- Can **register & log in** to the system.
- Can search for books and add them to the cart.
- Proceeds to make payment and receive order confirmation.
- Can **logout** after the purchase.

#### 2. Admin

- Can **manage books** (add, edit, delete).
- Can **manage orders** (update status: processing, shipped, delivered).
- Can view sales reports for analysis.



#### 3. Payment System

- Handles secure transactions during checkout.
- Sends order confirmation after successful payment.

## Conclusion

The Use Case Diagram provides a clear visual representation of how different actors interact with the Online Book Store. It helps developers understand the system's functional flow and ensures proper implementation.

Would you like a more detailed breakdown or modifications?





What are the different approaches or elements of a requirement analysis model? Explain each element of the analysis model.

# **Approaches/Elements of a Requirement Analysis Model**

The **Requirement Analysis Model** is crucial for understanding the system requirements in a structured way. It ensures that the software or system being developed meets the needs and expectations of stakeholders, users, and clients. There are several approaches to requirement analysis, and each element serves to define and refine system specifications. Below are the major approaches/elements of the requirement analysis model.

## 1. Functional Requirement Specification

Functional requirements describe what the system **should do**—the tasks and behaviors that the system must perform. These are typically written as:

- **System features**: What functionality is expected from the system?
- User interactions: How should users interact with the system?

#### **Example:**

- The system must allow users to **log in** using a **username** and **password**.
- Users should be able to **search books** in the online store.

## 2. Non-Functional Requirement Specification

Non-functional requirements specify the **quality attributes** of the system. These include how the system **performs**, rather than what it does.

#### **Key Non-Functional Requirements:**

- **Performance**: How fast or efficient the system should be (e.g., response time, throughput).
- **Scalability**: The ability to handle increasing amounts of load.



- **Usability**: How easy and intuitive the system should be to use.
- Reliability: The system's ability to function without failure.
- **Security**: Protection against unauthorized access or data breaches.

#### **Example:**

- The system should handle **1000 users** simultaneously.
- The response time for any query should not exceed **2 seconds**.

#### 3. Use Case Model

A **Use Case Model** identifies the system's functionalities based on how users (or **actors**) will interact with the system. It provides a clear understanding of **user goals** and how the system will accomplish these goals.

#### **Key Elements:**

- **Actors**: The users or external systems that interact with the system.
- **Use cases**: The individual tasks or functions that the system performs for each actor.
- **Relationships**: Describes how actors interact with use cases.

#### **Example:**

- Actors: Customer, Admin, Payment System
- Use cases: Search Books, Add to Cart, Make Payment

### 4. Data Flow Diagrams (DFD)

A **Data Flow Diagram (DFD)** is a graphical representation of how data moves through a system. It models the flow of information, processes, and interactions with external entities.

#### **Elements of DFD:**

- **Processes**: Represent actions or transformations on data.
- Data Stores: Represent where data is stored.
- External Entities: Represent outside systems or users interacting with the system.
- **Data Flows**: Arrows showing the movement of data.

### **Example:**

• Data from the user login is processed and stored in a **database**.

### 5. Entity-Relationship Diagram (ERD)

An **Entity-Relationship Diagram (ERD)** visually represents the data structure of the system, identifying entities and their relationships.

#### **Key Elements:**



- Entities: Objects or concepts that have data stored about them (e.g., User, Book, Order).
- Attributes: Specific details about the entities (e.g., UserID, BookTitle, OrderDate).
- Relationships: How entities are related (e.g., a User places an Order).

#### **Example:**

- A User has an Order.
- An **Order** contains multiple **Books**.

### 6. State Transition Diagram

A **State Transition Diagram** (STD) represents the system's state changes based on events. It shows how the system **transitions** from one state to another due to events.

#### **Key Elements:**

- States: Various conditions or statuses the system can be in.
- **Transitions**: The movement from one state to another, triggered by an event.
- **Events**: The occurrences that trigger transitions.

#### **Example:**

• The **Order** state could transition from **Pending** to **Shipped** after payment.

## 7. Class Diagram (for Object-Oriented Systems)

In object-oriented analysis, a **Class Diagram** provides a structure for how the system's classes interact with each other, highlighting **attributes** and **methods**.

#### **Key Elements:**

- **Classes**: Represent objects in the system (e.g., User, Book).
- Attributes: The properties of the classes (e.g., UserName, BookPrice).
- **Methods**: The actions the class can perform (e.g., `searchBook()`, `addBook()`).
- Associations: Relationships between the classes (e.g., a User can place an Order).

#### **Example:**

- **User** class has `username` and `password` attributes.
- Order class has `orderID` and `orderDate` attributes.

## 8. Prototyping

In prototyping, an early model (or **prototype**) of the system is built, which is then evaluated by stakeholders for feedback. The prototype is iteratively improved based on their feedback.

#### **Key Elements:**

• Initial prototype: A working model with limited functionality.



- Stakeholder feedback: Gathering user input to refine the prototype.
- Iterations: Repeated changes to the prototype until the final version is satisfactory.

#### **Example:**

 A basic prototype of the **book search feature** is created, and stakeholders provide feedback for improvement.

#### Conclusion

Each element of the **Requirement Analysis Model** plays a crucial role in understanding and documenting the system requirements. These elements help in building a **comprehensive blueprint** for system development, ensuring clarity and reducing misunderstandings.

Would you like further explanation on any of these elements? 😊



What is requirement elicitation? Explain requirement prioritization with the help of Kano diagram.

# **Requirement Elicitation & Requirement Prioritization**

# 1. What is Requirement Elicitation?

**Requirement elicitation** is the process of gathering requirements from stakeholders, users, and customers to define what a system should do. It is the first step in the **Software Development Life Cycle (SDLC)** and ensures that the software meets business needs.

## **Steps in Requirement Elicitation**

- 1. **Identifying Stakeholders** Finding key users, business owners, and developers.
- 2. **Understanding the Business Problem** Analyzing the problem the software will solve.
- 3. Requirement Collection Techniques:
  - Interviews One-on-one discussions with stakeholders.
  - Surveys/Questionnaires Collecting feedback from a large group.
  - **Workshops** Interactive discussions to define requirements.
  - **Prototyping** Building a basic version of the software for feedback.
  - **Observation** Watching users perform tasks to understand real needs.
- 4. Documenting Requirements Writing a Software Requirement Specification (SRS).
- 5. **Validating & Refining Requirements** Reviewing with stakeholders to ensure correctness.

## 2. What is Requirement Prioritization?

Once the requirements are gathered, **requirement prioritization** helps in deciding which features should be developed **first** based on importance, feasibility, and customer needs.

## **Techniques for Requirement Prioritization**

- MoSCoW Method (Must-have, Should-have, Could-have, Won't-have)
- 100-Dollar Method (Stakeholders distribute 100 points among features based on importance)
- Kano Model (Classifies features based on customer satisfaction)

# 3. Kano Model for Requirement Prioritization

The **Kano Model**, developed by **Dr. Noriaki Kano**, classifies requirements into different categories based on their impact on **customer satisfaction**.

## **Kano Diagram Representation**

Below is a textual representation of the **Kano Diagram**:

## **Categories of Requirements in the Kano Model**

- 1. Basic Needs (Must-Have Features)
  - Essential features customers expect.
  - Their absence causes **dissatisfaction**, but their presence does not increase satisfaction.
  - **Example:** A login system for an online book store.
- 2. Performance Needs (One-Dimensional Features)
  - Features where **better implementation leads to higher satisfaction**.
  - **Example:** Faster page load time in an e-commerce website.
- 3. Excitement Needs (Delighters)
  - o Unexpected features that surprise and delight customers.
  - Not necessary but can create a competitive advantage.
  - **Example:** A free book preview option in an online store.

### **Using Kano Model in Requirement Prioritization**

- Must-Have Features → Implement first.
- **Performance Features** → Prioritize based on feasibility.
- **Excitement Features** → Consider for long-term value.

## Conclusion



Requirement elicitation ensures all stakeholder needs are collected, while requirement prioritization (using Kano Model) helps in deciding which features are most important. This ensures that the most valuable features are developed first, leading to customer satisfaction.

Would you like a **diagram image** for the Kano Model? 😊





Explain Kano model specifying its key characteristics with a neat diagram.

# Kano Model: Key Characteristics & Diagram

The Kano Model, developed by Dr. Noriaki Kano, is used for requirement prioritization by categorizing customer needs based on their impact on satisfaction. It helps businesses decide which features should be developed first for maximum customer satisfaction.

# **Key Characteristics of the Kano Model**

The Kano Model classifies features into **five categories** based on how they affect customer satisfaction:

### 1. Must-Have (Basic Needs)

- **Definition**: Essential features that customers **expect**.
- Effect on Satisfaction: Their absence leads to extreme dissatisfaction, but their presence does not increase satisfaction.
- **Example**: A **login system** for an online bookstore. Without it, users cannot access their accounts.

#### 2. Performance Needs (One-Dimensional)

- **Definition**: Features where **better performance directly improves customer satisfaction**.
- **Effect on Satisfaction**: The better the feature, the higher the customer satisfaction.
- **Example**: **Website speed**—a faster website leads to higher user satisfaction.

### 3. Excitement Needs (Delighters)

- **Definition**: Unexpected features that **surprise and delight** users.
- Effect on Satisfaction: Their absence does not cause dissatisfaction, but their presence increases satisfaction significantly.
- Example: Free e-books when purchasing a physical book.

#### 4. Indifferent Needs

- **Definition**: Features that customers **do not care about**.
- **Effect on Satisfaction**: Their presence or absence has **no effect** on customer satisfaction.
- Example: A unique animation effect in an app that does not impact usability.

#### 5. Reverse Needs

• **Definition**: Features that **some customers like**, **but others dislike**.



- Effect on Satisfaction: Adding them might satisfy one group but dissatisfy another.
- **Example**: **Auto-play videos** on a website—some users like it, while others find it annoying.

# Kano Model Diagram

Below is a graphical representation of the **Kano Model**, illustrating how different types of features impact customer satisfaction.

#### **Kano Model Graph**

```
java
Customer Satisfaction
                       * Excitement Needs (Delighters)
            * Performance Needs (One-Dimensional)
           -----> Requirement Implementation
            * Must-Have Needs (Basic)
   Dissatisfaction
```

### Explanation of the Graph

- The X-axis represents how well the feature is implemented (low to high).
- The **Y-axis** represents **customer satisfaction** (low to high).
- Must-Have (Basic Needs) lies close to the bottom—their presence does not increase satisfaction, but their absence leads to dissatisfaction.
- Performance Needs (One-Dimensional) show a linear increase in satisfaction as performance
- Excitement Needs (Delighters) show an exponential increase in satisfaction when present.

## Conclusion

The Kano Model helps businesses prioritize software features by focusing on must-haves first, optimizing performance needs, and adding excitement features for competitive advantage.

Would you like a **detailed diagram image** of the Kano Model? 😊



What are the different techniques used in requirement elicitation? Explain any two in detail

# **Techniques Used in Requirement Elicitation**

Requirement elicitation is the process of gathering requirements from stakeholders to define what a system should do. Various techniques are used to ensure **clear, complete, and accurate** requirements.

## **Common Requirement Elicitation Techniques:**

- 1. Interviews
- 2. Questionnaires (Surveys)
- 3. Brainstorming
- 4. Workshops
- 5. Observation
- 6. Prototyping
- 7. Use Case Analysis
- 8. Document Analysis

Now, let's explain two techniques in detail.

### 1. Interviews

#### **Definition:**

An **interview** is a one-on-one discussion between the analyst and stakeholders to gather detailed requirements.

## Types of Interviews:

- **Structured Interviews** → Predefined set of questions.
- **Unstructured Interviews** → Open-ended discussion without a fixed format.
- **Semi-Structured Interviews** → A mix of both, allowing flexibility.

## **Steps in Conducting an Interview:**

- 1. **Identify stakeholders** Decide who to interview (users, clients, developers).
- 2. **Prepare questions** Draft a list of structured or open-ended questions.
- 3. **Conduct the interview** Ask questions, clarify doubts, and take notes.
- 4. **Document responses** Record answers and insights for analysis.
- 5. Validate findings Cross-check responses with other sources.

### **Example:**

For an **Online Book Store**, an interview question could be:

• "What are the key features you expect in a book search functionality?"

## 🖈 Advantages:

- ✓ Provides **detailed** and **accurate** information.
- ✓ Helps in understanding the stakeholder's expectations.

## Disadvantages:

- X Time-consuming.
- X Can be **biased** based on the interviewee's perspective.

# 2. Prototyping



#### **Definition:**

Prototyping is a technique where a **working model** (prototype) of the system is created to gather feedback and refine requirements.

## **Types of Prototypes:**

- **Throwaway Prototype** → Created for feedback and discarded later.
- **Evolutionary Prototype** → Improved continuously until the final system is developed.

## **Steps in Prototyping:**

- 1. **Gather initial requirements** Identify what the prototype should demonstrate.
- 2. **Develop a basic model** Create a **low-fidelity** or **high-fidelity** prototype.
- 3. **Get stakeholder feedback** Allow users to test and provide input.
- 4. **Refine the prototype** Modify based on feedback.
- 5. **Final system development** Use the refined prototype as a blueprint.

### **Example:**

For a **Library Management System**, a simple UI prototype of the **"Book Search"** page is created to test whether users find it easy to use.

- Advantages:
- ✓ Helps in visualizing requirements before full development.
- ✓ Reduces miscommunication between developers and stakeholders.
- Disadvantages:
- X Can be time-consuming if frequent changes are needed.
- X Users might expect the prototype to be the final product.

## Conclusion

Requirement elicitation techniques like **Interviews** and **Prototyping** help gather **accurate** requirements. Interviews provide **direct insights**, while prototyping offers **visual representation**, making it easier to understand user needs.

Would you like additional techniques explained?



How does a software project gets initiated explain with suitable example

# **How Does a Software Project Get Initiated?**

A **software project** is initiated when an organization or individual identifies a **need** or **problem** that can be solved using software. The initiation phase lays the foundation for the project by defining objectives, identifying stakeholders, and conducting feasibility analysis.



# **Steps in Software Project Initiation**

### 1. Identifying the Problem or Need

- A project starts when a company or client identifies a **business problem** or **opportunity**.
- Example: An **online bookstore** notices that customers find it difficult to search for books, leading to lost sales.

## 2. Conducting a Feasibility Study

Before investing in development, a feasibility study determines whether the project is **technically**, **economically**, and **operationally** viable.

- Technical Feasibility Can the required technology be used?
- **Economic Feasibility** Will the project be cost-effective?
- Operational Feasibility Will the system be useful for users?

#### Example:

- An **e-commerce business** wants to develop a **mobile app** for better customer engagement.
- The feasibility study checks **if their budget allows it**, whether **users will benefit**, and whether **developers have the right skills**.

## 3. Defining Project Scope and Objectives

- The scope defines what features will be included and what will be excluded.
- Objectives define what the project aims to achieve.

Example: For an Online Library Management System, the scope might include:

- ✓ Book catalog management
- ✓ User login and book issue tracking
- X No integration with external book suppliers (out of scope)

## 4. Identifying Stakeholders

Stakeholders are **anyone affected by the project**, such as:

- Clients Who need the software
- Users Who will use the system
- Developers Who will build the software

Example: In a Hospital Management System, stakeholders include:

- Hospital administration
- Doctors and nurses
- ✓ Patients

## 5. Project Approval & Budget Allocation

- The project is reviewed by **decision-makers** (managers, clients).
- A **budget** is allocated for development, testing, and deployment.

Example: A **food delivery startup** wants a **mobile app**. After presenting a **proposal** with expected costs and benefits, **investors approve** the project and allocate funds.

## 6. Creating a Software Requirement Specification (SRS)

- The SRS document defines functional and non-functional requirements.
- It serves as a **blueprint** for developers.

#### Example:

- Functional Requirement: "Users should be able to **search for books** by title or author."
- Non-Functional Requirement: "The website should load within 2 seconds."

## 7. Forming the Development Team & Choosing a Methodology

- A **team** of developers, testers, designers, and project managers is formed.
- A software development methodology is selected (e.g., Agile, Waterfall, Scrum).

#### Example:

• A startup selects **Agile** for their **food delivery app** to release **features incrementally**.

# **Example: Online Bookstore Project Initiation**

Step	Example for Online Bookstore
Identifying the Problem	Customers struggle to find books online.
Feasibility Study	Can we build a user-friendly search system? Is it affordable?
Defining Scope	Include book search, reviews, payments. Exclude book printing.
Identifying Stakeholders	Customers, bookstore owners, delivery partners.
Project Approval	Management allocates a \$10,000 budget.
Creating SRS	System should allow search by genre, price, and author.
Development Team	5 developers, 2 testers, 1 project manager selected.
Choosing Methodology	Agile chosen for flexibility in feature updates.

## Conclusion

A **software project is initiated** when a problem is identified, feasibility is analyzed, stakeholders are involved, and planning is done. This ensures the **project is well-structured before development starts**, leading to **successful software delivery**.

Would you like a **diagram** to represent the process?



Explain functional and non-functional requirements with example.



# **Functional and Non-Functional Requirements**

In software engineering, requirements are divided into **functional** and **non-functional** requirements. These help in defining what a software system **should do** and **how it should perform**.

# 1. Functional Requirements

#### **Definition:**

Functional requirements define the **specific functionalities**, **features**, **and operations** that a system must perform. These are the **"what the system should do"** aspects.

#### **Characteristics:**

- ✓ Describe the **core functionalities** of the system.
- **✓** Define **inputs**, **processing**, **and outputs**.
- ✓ Directly affect the user experience.
- Can be tested and validated.

## **Examples:**

### **★** For an Online Bookstore:

- Users **should be able to search** for books by title, author, or genre.
- The system **should allow users to add books** to their cart.
- Users should be able to make online payments using credit/debit cards.
- The system **should send order confirmation emails** after a purchase.

### For a Library Management System:

- Users **should be able to borrow books** for a specific duration.
- Librarians **should be able to add new books** to the database.
- The system **should notify users** about due dates via email.

# 2. Non-Functional Requirements

#### **Definition:**

Non-functional requirements define **how the system should perform**, focusing on system qualities like **performance**, **security**, **usability**, **and scalability**. These are the **"how the system should work"** aspects.

#### **Characteristics:**

- ✓ Define the **quality attributes** of the system.
- ✓ Impact user satisfaction and system efficiency.
- ✓ Cannot be directly tested like functional requirements.
- ✓ Ensure the system meets **standards and expectations**.

## **Examples:**

#### For an Online Bookstore:

- The website **should load within 2 seconds** (Performance).
- The system **should handle 10,000 concurrent users** without crashing (Scalability).
- User passwords **should be encrypted** for security (Security).
- The system **should support multiple languages** (Usability).

### For a Library Management System:

- The system **should be accessible 24/7** without downtime (Availability).
- Response time should not exceed 1 second for book searches (Performance).
- Only authorized users should be able to update book records (Security).
- The system **should be compatible with mobile devices** (Portability).

# **Comparison Table: Functional vs Non-Functional Requirements**

Aspect	Functional Requirements	Non-Functional Requirements
Definition	Defines what the system should do.	Defines how the system should perform.
Focus	Features, operations, and functionalities.	Performance, security, and usability.
Impact	Directly affects <b>user interactions</b> .	Affects <b>user experience &amp; system quality</b> .
Example	"Users should be able to register an account."	"The system should load pages within 2 seconds."
Testing	Can be tested with <b>unit tests &amp; validation</b> .	Harder to test, often requires <b>performance testing</b> .

# **Conclusion**

Functional requirements define what a system should do, while non-functional requirements define how well it should perform. Both are essential for successful software development.

Would you like a **diagram** to illustrate the differences? 😊



What is a class diagram? Explain the usage of different components of class diagram with an example.

# **Class Diagram in UML**

A Class Diagram is a structural diagram in UML (Unified Modeling Language) that represents the blueprint of a system. It defines the system's classes, attributes, methods, and relationships between objects.

# **Components of a Class Diagram**

A **class diagram** consists of various components that define how objects interact within a system. Below are the **main components**:

#### 1. Class

A **class** represents an **object type** and is depicted as a rectangle divided into three sections:

- Class Name
- Attributes (variables/data members)
- Methods (functions/operations)

### **\*** Example of a Class Representation:

#### 2. Attributes

- Represent **properties** of a class.
- Defined with data types.
- Example: `title: String`, `price: double`.

### 3. Methods (Operations)

- Define **behavior** of a class.
- Example: `getDetails()`, `setPrice()`.

### 4. Relationships in Class Diagram

Туре	Symbol	Description
Association	Solid line	A general relationship between classes (e.g., "A student enrolls in a course").
Aggregation	Hollow diamond	Represents a "whole-part" relationship where the part can exist independently (e.g., "Library has Books").
Composition	Filled diamond	Represents a "whole-part" relationship where the part <b>cannot exist without</b> the whole (e.g., "A House has Rooms").
Inheritance (Generalization)	Arrow with an empty triangle	Represents a parent-child relationship where a subclass inherits from a superclass.

# **Example: Class Diagram for an Online Bookstore**

#### Below is a **UML class diagram** for an **Online Bookstore**:

# **Explanation of the Example**

#### 1. Book Class (Superclass)

- Attributes: `title`, `author`, `price`.
- o Methods: `getDetails()`, `setPrice()`.

#### 2. EBook Class (Subclass of Book)

- o Inherits from `Book`.
- Has additional attributes: `fileSize`, `format`.
- Method: `download()`.

#### 3. Customer Class

- Attributes: `name`, `email`.
- Method: `placeOrder()`.

#### 4. Order Class

- Attributes: `orderID`, `orderDate`.
- Method: `generateInvoice()`.

### **Relationships Used:**

- ✓ Inheritance (Generalization): `EBook` inherits from `Book`.
- ✓ Association: `Customer` places an `Order`.

# **Usage of Class Diagrams**



- **↑ 1. System Design:** Helps developers visualize system architecture.
- **2. Database Modeling:** Can be converted into tables in a relational database.
- **★ 3. Code Implementation:** Serves as a blueprint for writing code.
- **4. Documentation:** Provides a **clear understanding** of system structure.

## Conclusion

A class diagram is a vital UML diagram used to represent the structure of a system. It includes classes, attributes, methods, and relationships. It helps in designing, coding, and documenting software systems.

Would you like a graphical UML diagram for better understanding? 😊



What is the use of use-case diagram? Draw a use-case diagram for library management system

# **Use-Case Diagram in UML**

## What is a Use-Case Diagram?

A **Use-Case Diagram** is a behavioral diagram in **UML** (**Unified Modeling Language**) that represents the interactions between **users** (**actors**) and a **system**. It visually describes **functional requirements** by showing **use cases** and their relationships.

# **Uses of a Use-Case Diagram**

- \* 1. Captures Functional Requirements: Represents what the system should do, not how it does it.
- 🖈 2. Helps in System Design: Identifies key interactions between users and the system.
- \* 3. Improves Communication: Helps developers, designers, and clients understand the system.
- **4.** Acts as a Blueprint: Provides a reference for designing the software.

# **Use-Case Diagram for a Library Management System**

#### **Actors (Users):**

- Librarian Manages books, issues books, and registers members.
- 2. Member (Student/Faculty) Searches books, borrows books, and returns books.
- 3. **Administrator** Manages system settings and generates reports.

### **Use Cases (Functions):**

- ror Librarian:
- ✓ Add/Delete Books
- ✓ Issue Book

- Return Book
- ✓ Register Member
- **\*** For Member:
- Search Book
- ✓ Borrow Book
- ✓ Return Book
- ✓ Pay Fine (if applicable)
- **Propriet** For Administrator:
- Manage Users
- Generate Reports

# **Use-Case Diagram Representation**

Here is the **graphical UML Use-Case Diagram** representation:

```
sql
              Library Management System
           ______
         (Use Cases)

    Search Book

         - Borrow Book
         - Return Book
          - Issue Book
          - Add/Delete Book
         - Register Member
         - Pay Fine
         - Manage Users
          - Generate Reports
                  | Librarian | | Administrator |
```

# **Explanation of the Diagram**

- Actors (Stick Figures) represent users interacting with the system.
- **Use Cases (Ovals)** represent system functionalities.
- **Relationships (Lines)** show how actors interact with use cases.

## Conclusion

A Use-Case Diagram helps in understanding how different users interact with a system. It is useful for requirement analysis and system design in a Library Management System or any other software.

Would you like a **detailed textual description** of each use case?  $\stackrel{\smile}{\bigcirc}$ 



111 Voice chat ended