

# Wilhelm Mark L. Besa

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To be professional in a specific field and be able to achieve a high growth through a continue learning process. Also, to aim a higher achievement in life by accepting opportunities to gain experiences that will help me in the near future.

## PERSONAL INFORMATION

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Birthdate: February 2, 1996  
Nationality: Filipino  
Gender: Male  
Civil Status: Single

## EDUCATION

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2012 - 2013	<b>FAR EASTERN UNIVERSITY - MANILA</b> Bachelor of Science in Internal Auditing
2013 - 2017	<b>DE LA SALLE UNIVERSITY - DASMARIÑAS</b> Bachelor of Science in Information Technology

## CERTIFICATIONS / SEMINARS

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2017	Certified Cisco Network Associate
2017	Certificate of Participation: Lasallian Youth Summit
2017	Microsoft Office Word 2013 Specialist
2016	Certification of Appreciation: Trends in Game Development

## SKILLS

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### *Work*

- Hardware Troubleshooting
- Network Troubleshooting
- Programming
- Microsoft Office
- Adobe Creative Suite

### *Personal*

- Excellent Written and Verbal Communication Skills
- Organized
- Ability to Work Independently or as a Team
- Great Motivator
- Hardworking

## **LANGUAGES**

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- Filipino
- English

## **PRE- PROFESSIONAL EXPERIENCE**

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- January 2017 – May 2017      Technical Support Unit Intern – ITC Department  
(De La Salle Health Sciences Institute)  
  
-handles Level 1 and 2 Network  
troubleshooting, technical support, maintaining PCs, helpdesk  
support, audio and visuals and photo editing.