JONATHAN H. BORLONGAN

082 Latoria Naic, Cavite 4110 Philippines

[jonathan110490@gmail.com](mailto:jonathan110490@gmail.com) /09354329411

OBJECTIVE

To obtain a challenging position in a dynamic organization where knowledge and skills development are encouraged to be able to reach the employee’s full potential and be an integral part of a growth-oriented company.

PROFESSIONAL EXPERIENCE

**Online Chat/Technical Support – (Home based)**

**Sphere Knowledge Limited**

2016 - 2018

* Responsible for answering queries and assisting customers through chat.
* Device configuration, connection between modem/router, Network installation and its configuration
* Handling computer desktop support manipulating for customer use.

**Technical Support Representative**

**My solution Inc. Philippines**

201 Del Monte Avenue Masambong, Quezon City

2014 - 2016

* Support client on field for biometrics, registration/enrollment, security process for admin users
* Software demonstration for new installation
* Support client via TeamViewer online, push support, troubleshooting of device database and software failure
* Travel to client different area's in Metro Manila and Provinces
* Demonstrate CCTV software and its data, network troubleshooting for device such as, F18, F17, F16, BC200, PT100Guard Patrol, K14, LX50, ZK4500, DS100, F707 biometrics.
* Network firewall troubleshooting, phone call support biometrics and CCTV failure

**Technical Staff**

**Personal Collection Direct Inc**

Caloocan City

2012 – 2014

**Technical Support and Network Trouble Shooter (On the Job Training)**

**Personal Collection Direct Selling Inc.**

Diliman, Quezon City, 1104 Metro Manila

**Front-End Software Developer (On the Job Training)**

**Vigattin Inc.**

West Ave, Project 7, Quezon City

SKILLS/TOOLS

* + VB.Net / Asp.Net/Eclipse/Net beans • Adobe Photoshop
  + C# / Basic Java • Adobe Dreamweaver
  + Software and Basic Android Programming • Adobe InDesign
  + Advertising • Google Sketch up
  + Technical Troubleshooting Stuffs • Adobe Flash Pro
  + MySQL Database • Adobe After Effects
  + Proficient in using Microsoft Product • All Microsoft Office Suit
  + Configuration of Computer Peripherals
  + Installing Hardware and Software
  + Printer, Scanner, Fax, and Copier
  + Biometrics Technician both software and hardware
  + Network troubleshooter/Configuration

TRAININGS ATTENDED

**Ruby Programming**

**Khor Phil I.T Training Center**

September 2013

**Robotics**

**Khor Phil I.T Training Center**

September 2013

EDUCATIONAL ATTAINMENT

**Bachelor of Science in Information Technology – Major in Computer Science Programming Track**

**Quezon City Polytechnic University**

2010 – 2016 (Graduated)

**Atimonan National Comprehensive High School**

**Atimonan, Quezon**

2003 – 2008

**Sapaan Elementary School**

Atimonan, Quezon

1997 - 2003

PERSONAL DETAILS

|  |  |
| --- | --- |
| Birthdate: | November 4, 1990 |
| Birthplace: | Sto. Rosario Paombong, Bulacan |
| Age: | 28 |
| Gender: | Male |
| Civil Status: | Single |
| Citizenship: | Filipino |
| Height: | 5’7’’ |

CHARACTER REFERENCES

**Mr. Francis Fabellar Mr. Jan Michael Orias**

**Convergys/Network Administrator** Freelancer (Web Developer)

09295574547 09331936768

**Mr. Joseph Andrew Camasis**

**My solution Inc. Philippines**

Software Demonstrator

I hereby certify that the above information is true and correct to the best of my knowledge and belief.

**Jonathan H. Borlongan**